DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance Grantee Name: COLVILLE CONFEDERATED TRIBES

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2016 to 09/30/2017

Report Status: Submission Accepted by CO (Revision #1)

Table of Contents

1.	Mandatory Grant Application SF-424	2
	Section 1 - Program Components	
3.	Section 2 - HEATING ASSISTANCE	8
4.	Section 3 - COOLING ASSISTANCE	10
5.	Section 4 - CRISIS ASSISTANCE	12
6.	Section 5 - WEATHERIZATION ASSISTANCE	15
7.	Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)	17
8.	<i>Section 7 - Coordniation, 2605(b)(4) - Assurance 4</i>	18
9.	Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6	19
10.	Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7	21
11.	Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10	22
12.	Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)	?)
	24	
13.	Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13	25
	Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16	
15.	Section 14 - Leveraging Incentive Program ,2607A	27
	Section 15 - Training	
<i>17</i> .	Section 16 - Performance Goals and Measures, 2605(b)	30
18.	Section 17 - Program Integrity, 2605(b)(10)	31
19.	Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters	35
20.	Section 19: Certification Regarding Drug-Free Workplace Requirements	39
21.	Section 20: Certification Regarding Lobbying	42
22.	Assurances	44
2	Plan Attachments	18

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

* 1.a. Type of So	ubmission:	* 1.b. Frequency: • Annual	o. Frequency: Annual		* 1.c. Consolidated Application/Plan/Funding Request?			* 1.d. Version: O Initial C Resubmission
				Explanation:			C Revision C Update	
				2. Date Receiv	ed:			State Use Only:
				3. Applicant Io	dentifier:			
				4a. Federal Er	ntity Ident	ifier:		5. Date Received By State:
				4b. Federal A	ward Iden	tifier:		6. State Application Identifier:
7. APPLICANT	INFORMATION			-				
* a. Legal Name	e: Confederated Tribes of	the Colville Indian Reserv	ation					
* b. Employer/T	Γaxpayer Identification N	Number (EIN/TIN): 91-	00557683	* c. Organizat	ional DUN	NS: 112	167510	
* d. Address:				II <u> </u>				
* Street 1:	P.O. BOX 150			Street 2:				
* City:	NESPELEM			County:		WA		
* State:	WA			Province:				
* Country:	United States			* Zip / Post	al Code:	99155 -	-	
e. Organizationa	al Unit:							
Department Na Health & Huma				Division Name: Human Services Division				
f. Name and con	ntact information of person	on to be contacted on ma	tters involving tl	his application:				
Prefix: Ms	* First Name: Dorothy		Middle Name: L	e: * Last Name: Palmer				
Suffix:	Title: LIHEAP Coordinator		Organizational	Affiliation:				
* Telephone Number: (509) 634-2770	Fax Number 5096342795		* Email: Dorothy.Palmer@colvilletribes.com					
* 8a. TYPE OF I: Indian/Native		ent (Federally Recognized	1)					
b. Additional		<u> </u>	,					
* 9. Name of Fe	deral Agency:							
			og of Federal Dom ssistance Number:			CFDA Title:		
10. CFDA Numbe	ers and Titles	93568			Low-Inco	me Home	Energy	Assistance
11. Descriptive	Title of Applicant's Proje	ect						<u> </u>
12. Areas Affect	ted by Funding:							
13. CONGRESS	SIONAL DISTRICTS OF	?:						
* a. Applicant				b. Program/Project:				

Attach an additional list of Program/Pro	oject Congressional Districts if needed.					
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:				
a. Start Date: 10/01/2016	b. End Date: 09/30/2017	* a. Federal (\$): \$0	b. Match (\$): \$0			
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUTI	VE ORDER 12372 PROCESS?				
a. This submission was made availab	le to the State under the Executive Order	12372				
Process for Review on :						
b. Program is subject to E.O. 12372 b	out has not been selected by State for revi	ew.				
c. Program is not covered by E.O. 12	372.					
* 17. Is The Applicant Delinquent On A C YES NO	* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO					
Explanation:						
accurate to the best of my knowledge. I	also provide the required assurances** a	of certifications** and (2) that the statement and agree to comply with any resulting term al, civil, or administrative penalties. (U.S. C	s if I accept an award. I am aware that			
** The list of certifications and assurance	ces, or an internet site where you may obt	ain this list, is contained in the announcem	ent or agency specific instructions.			
18a. Typed or Printed Name and Title o	f Authorized Certifying Official	18c. Telephone (area code,	number and extension)			
Michael Marchand		18d. Email Address michael.marchand@colvilletribes.com				
18b. Signature of Authorized Certifying	Official	18e. Date Report Submitted (Month, Day, Year) 11/30/2016				
Attach supporting docun	nents as specified in agenc	y instructions.				

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

	Check which components you will operate under the LIHEAP program. te: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of Operation		
		Start Date	End Date	
>	Heating assistance	10/01/2016	09/23/2017	
>	Cooling assistance	10/01/2016	09/30/2017	
>	Crisis assistance	10/01/2016	09/30/2017	
>	Weatherization assistance	10/01/2016	09/30/2017	

Provide further explanation for the dates of operation, if necessary

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage (%)
Heating assistance	40.00%
Cooling assistance	10.00%
Crisis assistance	15.00%
Weatherization assistance	15.00%
Carryover to the following federal fiscal year	10.00%
Administrative and planning costs	10.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	0.00%
Used to develop and implement leveraging activities	0.00%
TOTAL	100.00%

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

1.3 Th		reserved for winter crisis assistance that have	not b	een expende	1		rogran	nmed	to:		
		eating assistance			Cooling assistance						
	W	Veatherization assistance		~	Other (specify:) Remain in Crisis Assistance						
Catego	orical Eli	gibility, 2605(b)(2)(A) - Assurance 2, 2605(c)((1)(A)	, 2605(b)(8A)) - Assur	ance 8					
1.4 Do Yes	1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left column below? • Yes O No										
If you	answere	d "Yes" to question 1.4, you must complete th	ne tab	le below and	answer	questions 1.5 and	l 1.6.				
				Heating		Cooling			Crisis		Weatherization
TANF			ΘY	es O No	(€ Yes O No		ΘY	es 🖸 No	\odot	Yes O No
SSI			ΘY	es O No	(€ Yes O No		⊙ Y	es O No	\odot	Yes O No
SNAP			ΘY	es 🖸 No	(• Yes O No	Ī	ΘY	es O No	\odot	Yes ONo
Means-	-tested Ve	terans Programs	ΘY	es O No	(• Yes O No		ΘY	es O No	\odot	Yes ONo
		Program Name	$\overline{\Box}$	Heat	ing	Cooli	ng	П	Crisis	"	Weatherization
Other(Specify) 1	ĺ		O _{Yes} O	No	O Yes O	No	T	O Yes O No		C Yes C No
1.5 Do	von ante	omatically enroll households without a direct	annıı	al annlication	n? 🔘 Ye	s © No					#
	, explain:			ш иррисиио	10	3 -2 110					
detern The Co	nining el i olville Tr	n ensure there is no difference in the treatment igibility and benefit amounts? the will ensure there is no difference in the treatment enefit amounts. Use of payment matrix.			_				-		
SNAP	Nominal	Payments									
1.7a D	Oo you all	ocate LIHEAP funds toward a nominal paym	ent fo	or SNAP hou	seholds?	C Yes O No					
If you	answere	d "Yes" to question 1.7a, you must provide a	respo	nse to questi	ons 1.7b	, 1.7c, and 1.7d.					
1.7b A	amount o	f Nominal Assistance: \$0.00									
1.7c F	requency	of Assistance									
	Once Pe	r Year									
	Once ev	ery five years									
	Other -	Describe:									
1.7d H	How do yo	ou confirm that the household receiving a non	ninal	payment has	an ener	gy cost or need?					
Detern	nination o	of Eligibility - Countable Income									
1.8. In	determi	ning a household's income eligibility for LIHI	EAP,	do you use gi	ross inco	me or net income	e ?				
	Gross Ir	ncome									
>	Net Income										
1.9. Se	1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP										
~	Wages										
~	Self - Employment Income										
V	Contrac	t Income									
V	Paymen	ts from mortgage or Sales Contracts									
~	Unempl	oyment insurance									

	Strike Pay								
>	Social Security Administration (SSA) benefits								
	Including MediCare deduction Excluding MediCare deduction								
>	Supplemental Security Income (SSI)								
>	Retirement / pension benefits								
>	General Assistance benefits								
>	Temporary Assistance for Needy Families (TANF) benefits								
	Supplemental Nutrition Assistance Program (SNAP) benefits								
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits								
	Loans that need to be repaid								
	Cash gifts								
	Savings account balance								
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.								
	Jury duty compensation								
>	Rental income								
	Income from employment through Workforce Investment Act (WIA)								
	Income from work study programs								
>	Alimony								
>	Child support								
	Interest, dividends, or royalties								
	Commissions								
	Legal settlements								
	Insurance payments made directly to the insured								
	Insurance payments made specifically for the repayment of a bill, debt, or estimate								
	Veterans Administration (VA) benefits								
	Earned income of a child under the age of 18								
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.								
	Income tax refunds								
-									

Stipends from senior companion programs, such as VISTA
Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in the fields provided, ch a document with said explanation here.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 2 - Heating Assistance							
Eligibility, 2605(b)(· ·							
2.1 Designate the in	ncome eligibility threshold used for the heatin	g componen	et:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		State Median Income	60.00%				
2.2 Do you have ad HEATING ASSITA	Iditional eligibility requirements for ANCE?	O Yes	No					
2.3 Check the appr	ropriate boxes below and describe the policies							
Do you require an	Assets test ?	O Yes	• No					
Do you have additi	ional/differing eligibility policies for:							
Renters?		O Yes	No					
Renters Livi	ng in subsidized housing ?	O Yes	No					
Renters with	utilities included in the rent ?	O Yes	No					
Do you give priorit	ty in eligibility to:							
Elderly?		O Yes	⊙ No					
Disabled?		O Yes	No					
Young childs	ren?	C Yes	No					
Households v	with high energy burdens ?	O Yes	No					
Other?		O Yes	No					
Explanations of po	licies for each "yes" checked above:							
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.4 Describe how y	ou prioritize the provision of heating assistance	ce tovulnera	ble populations,e.g., benefit amounts, early applica	ntion periods, etc.				
Early applications w	vill be accepted for firewood delivery to eligible	households d	due to the extreme road and weather conditions.					
2.5 Check the varia	ables you use to determine your benefit levels.	(Check all t	that apply):					
✓ Income								
Family (hous	ehold) size							
✓ Home energy	cost or need:							
✓ Fuel ty	ype							
✓ Clima	te/region							
Indivi	dual bill							
Dwelli	ing type							
Energ	y burden (% of income spent on home energy)						
Energ	y need							
Other - Describe:								

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)			
2.6 Describe estimated benefit levels for FY 2017:			
Minimum Benefit	\$300	Maximum Benefit	\$600
2.7 Do you provide in-kind (e.g., blankets, space heaters) at	nd/or other forms of b	enefits? C Yes O No	
If yes, describe.			
If any of the above questions require further attach a document with said explanation he	_	r clarification that could not be made in the f	ields provided,

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

<u>L</u>								
	Section 3 - Cooling Assistance							
Eligibility, 2605(c)	(1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate The	income eligibility threshold used for the Co	oling compone	enet:					
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		State Median Income	60.00%				
3.2 Do you have ac COOLING ASSITA	Iditional eligibility requirements for ANCE?	C Yes	• No					
3.3 Check the appr	ropriate boxes below and describe the polici	es for each.						
Do you require an	Assets test ?	C Yes	● No					
Do you have addit	ional/differing eligibility policies for:							
Renters?		C Yes	● No					
Renters Livi	ng in subsidized housing ?	C Yes	⊙ No					
Renters with	utilities included in the rent ?	O Yes	⊙ No					
Do you give priori	ty in eligibility to:	-112						
Elderly?		C Yes	⊙ No					
Disabled?		C Yes	⊙ No					
Young child	ren?	C Yes	⊙ No					
Households	with high energy burdens ?	C Yes	⊙ No					
Other?		O Yes	⊙ No					
Explanations of po	olicies for each "yes" checked above:	11-						
3.4 Describe how y	ou prioritize the provision of cooling assista	nce tovulnera	ble populations,e.g., benefit amounts, early applica	ntion periods, etc.				
Regular energy assi	istance is provided to vulnerable populations							
Determination of B	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B	3)						
3.5 Check the vari	ables you use to determine your benefit leve	ls. (Check all	that apply):					
✓ Income								
Family (hous	sehold) size							
✓ Home energy	cost or need:							
✓ Fuel t	уре							
✓ Clima	te/region							
Indivi	dual bill							
Dwell	ing type							
Energ	y burden (% of income spent on home ener	gy)						
Energy need								

Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.6 Describe estimated benefit levels for FY 2017:							
Minimum Benefit	\$300	Maximum Benefit	\$540				
3.7 Do you provide in-kind (e.g., fans, air conditioners) and	l/or other forms of bei	nefits? C Yes O No					
If yes, describe.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 4: CRISIS ASSISTANCE				
Eligibility - 2604(c)	, 2605(c)(1)(A)			
4.1 Designate the in	ncome eligibility threshold used for the crisis component			
Add	Household size	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes	State Median Income	60.00%	
4.2 Provide your L	IHEAP program's definition for determining a crisis.			
	ve received a past due notice, signed vendor payment agreeme ther primary heating system must be inoperable, sustantially d		nel supply of wood, propane, oil, wood	
4.3 What constitute	es a <u>life-threatening crisis?</u>			
Household has not h	neating source due to service disconnect or no heating fuel sup	ply on hand.		
Houshold heating so	ource is non operable due to mechanical breakdown, ect.			
Crisis Requiremen	t, 2604(c)			
4.4 Within how ma	my hours do you provide an intervention that will resolve	the energy crisis for eligible households? 24Hours		
4.5 Within how ma	my hours do you provide an intervention that will resolve	the energy crisis for eligible households in life-thre	eatening situations? 12Hours	
Crisis Eligibility, 2605(c)(1)(A)				
4.6 Do you have ad	ditional eligibility requirements for CRISIS ASSISTANCE	E? Yes O No		
4.7 Check the appr	opriate boxes below and describe the policies for each			
Do you require an	Do you require an Assets test ?			
Do you give priorit	y in eligibility to :	<u>J.</u>		
Elderly?		C Yes O No		
Disabled?		C Yes O No		
Young Child	ren?	C Yes		
Households v	with high energy burdens?	C Yes O No		
Other?		C Yes ⊙ No		
In Order to receive	e crisis assistance:	J!		
Must the hou tank?	sehold have received a shut-off notice or have a near emp	y Sylva O No		
Must the hou	sehold have been shut off or have an empty tank?	C Yes ⊙ No		
Must the hou	sehold have exhausted their regular heating benefit?	€ Yes € No		
Must renters eviction notice ?	with heating costs included in their rent have received an	C Yes © No		
Must heating	c/cooling be medically necessary?	C Yes € No		
Must the hou	sehold have non-working heating or cooling equipment?	€ Yes € No		
Other?		C Yes O No		

Do you l	Do you have additional / differing eligibility policies for:				
Renters? C Yes O No			C Yes ⊙No		
Re	nters living in subsidized housing?			C Yes ⊙ No	
Renters with utilities included in the rent?				C Yes ⊙No	
Explana	tions of policies for each "yes" checked above:		"-		
	Crisis assistance, the household must have received a past due notice, signed vendor payment agreement, disconnection notice, or have less than a 10 day fuel supply of wood, propane, oil, wood pellets, furnace or other primary heating system inoperable, sustantially dysfunctional, or unsafe.				
Determin	nation of Benefits				
	4.8 How do you handle crisis situations?				
~					
	Fast Track				
	Other - Describe:				
4.9 If vo	u have a separate component, how do you detern	nine crisis ass	sistance benef	its?	
	Amount to resolve the crisis.				
~	Other - Describe:				
	Electric crisis assistance shall not exceed \$350. H	Iousahold will	he responsible	a to pay the balance to receive the crisis	
	Electric crisis assistance shall not exceed \$350. The	iousenoid win	be responsible	e to pay the balance to resolve the crisis.	
Crisis Da	quirements, 2604(c)				
		ce at sites tha	ıt are geogran	bhically accessible to all households in the area to be served?	
	es O No Explain.	ice at sites the	or and goograp		
	Dapiani.				
	applications are available in each Reservation Dist , CCT website, ect.	rict communit	y center, TAN	F, Employment & Training Program, Vocational Re-hab Program, Tribal Senior	
4.11 Do you provide individuals who are physically disabled the means to:					
Submit applications for crisis benefits without leaving their homes?					
⊙ Yes ○ No If No, explain.					
Travel to the sites at which applications for crisis assistance are accepted?					
	s O No If No, explain.				
If you ar	If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?				
	dinate with other Tribal programs as an alternate manner. They provide transporation to those individuals of			es Program, Area Agency on Aging Program, Tribal Health Programs, TANF the application.	
Panelis Lavals 2605(a)(1)(P)					
	Benefit Levels, 2605(c)(1)(B) 4.12 Indicate the maximum benefit for each type of crisis assistance offered.				
Wint	er Crisis \$0.00 maximum benefit				
Sum	ner Crisis \$0.00 maximum benefit				
Year	round Crisis \$350.00 maximum benefit				
4.13 Do	you provide in-kind (e.g. blankets, space heaters	, fans) and/or	other forms	of benefits?	
C Yes	No If yes, Describe				
	4.14 Do you provide for equipment repair or replacement using crisis funds?				
● Yes					
If you ar	swered "Yes" to question 4.14, you must compl	ete question 4	l.15.		
4.15 Che	ck appropriate boxes below to indicate type(s) o	f assistance p	rovided.		
		Winter Crisis	Summer Crisis	Year-round Crisis	
Heating	system repair			✓	

Heating system replacement			✓		
Cooling system repair		~			
Cooling system replacement		~			
Wood stove purchase			✓		
Pellet stove purchase			✓		
Solar panel(s)					
Utility poles / gas line hook-ups			✓		
Other (Specify):					
4.16 Do any of the utility vendors you work with enforce	a moratoriui	n on shut offs	s?		
C Yes					
If you responded "Yes" to question 4.16, you must respo	nd to questio	n 4.17.			
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 5: WEATHERIZATION ASSISTANCE						
Eligibility, 2605(c)	(1)(A), 2605(b)(2) - Assurance	e 2				
5.1 Designate the in	ncome eligibility threshold us	ed for the Weatherization co	omponent			
Add	dd Household Size Eligibility Guideline Eligibility Threshold					
1	All Household Sizes		State Median Income	60.00%		
5.2 Do you enter in	nto an interagency agreement	to have another government	t agency administer a WEATHERIZATION comp	onent? O Yes O No		
5.3 If yes, name the	e agency.					
5.4 Is there a separ	rate monitoring protocol for v	veatherization? OYes 🔞 N	No			
WEATHERIZATI	ION - Types of Rules					
5.5 Under what rul	les do you administer LIHEA	P weatherization? (Check or	nly one.)			
Entirely und	er LIHEAP (not DOE) rules					
Entirely und	er DOE WAP (not LIHEAP)	rules				
Mostly under	r LIHEAP rules with the follo	owing DOE WAP rule(s) who	ere LIHEAP and WAP rules differ (Check all that	apply):		
Income	e Threshold	<u> </u>	· · · · · · · · · · · · · · · · · · ·			
Weath	erization of entire multi-famil	ly housing structure is permi	itted if at least 66% of units (50% in 2- & 4-unit b	uildings) are eligible units or will		
become eligible within 180 days						
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).						
	Other - Describe:					
Mostly under	r DOE WAP rules, with the fo	ollowing LIHEAP rule(s) wh	ere LIHEAP and WAP rules differ (Check all tha	t apply.)		
✓ Income	e Threshold					
✓ Weath	Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.					
✓ Weath	erization measures are not su	bject to DOE Savings to Inv	estment Ration (SIR) standards.			
Other - Describe:						
Eligibility, 2605(b)(5) - Assurance 5						
5.6 Do you require	5.6 Do you require an assets test?					
5.7 Do you have ad	5.7 Do you have additional/differing eligibility policies for :					
Renters	Renters © Yes C No					
Renters livin	g in subsidized housing?	⊙ Yes O No				
5.8 Do you give pri	iority in eligibility to:					
Elderly?		○Yes •No				
Disabled?		C Yes ⊙ No				
Young Child	Young Children? C Yes O No					
House holds	House holds with high energy burdens? \[\bigcup_{Yes} \bigcup_{No} \]					

Other?	C Yes C No				
If you selected "Yes" for any of the options	in questions 5.6, 5.7, or 5.8, you must	t provide further explanation of these policies in the text field below.			
Renters - heating system replacement, the land	Renters - heating system replacement, the landlord is responsible for 50% of total cost, not to exceed \$2,500.				
Weatherization roof repairs, land lord is respon	Weatherization roof repairs, land lord is responsible for 50% of total cost, not to excee \$2,500.				
Benefit Levels					
5.9 Do you have a maximum LIHEAP weath	nerization benefit/expenditure per ho	ousehold? • Yes O No			
5.10 If yes, what is the maximum? \$4,999					
Types of Assitance, 2605(c)(1), (B) & (D)					
5.11 What LIHEAP weatherization measure	5.11 What LIHEAP weatherization measures do you provide ? (Check all categories that apply.)				
Weatherization needs assessments/au	ıdits	Energy related roof repair			
Caulking and insulation		Major appliance Repairs			
Storm windows		Major appliance replacement			
Furnace/heating system modification	s/ repairs	Windows/sliding glass doors			
Furnace replacement		Doors			
Cooling system modifications/ repair	s	Water Heater			
Water conservation measures		Cooling system replacement			
Compact florescent light bulbs		Other - Describe:			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
▶ Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
✓ Other (specify):
Coordinate with other Tribal programs to perform outrach to target groups ie. Social Services, Tribal TANF, Reservation District Community Centers, Tribal Health Program, Vocational Re-hab, Veterans Program, Area Agency on Aging, Community Health Clinics.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 7 - Coordniation, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).
	Joint application for multiple programs
×	Intake referrals to/from other programs
	One - stop intake centers
>	Other - Describe:
program	ville Tribe's LIHEAP shall to the maximum extent possible, refer individuals to and coordinate tiwh other existing Federal, State, and local low income related s. These may include, but are not limited to local county Community Action Agencies, State Welfare Office, Social Security Office, Area Agency on Aging, TANF s and energy assistance programs operated by other Tribes in the State

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 8: Agency Designation		Assurance 6 (Requ	ired for state gran	itees and the	
	Commonwealth of 1 delto Rico)					
8.1 How	would you categorize the primary responsibility	of your State agency?				
>	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
	Welfare Agency					
	Other - Describe:					
	te Outreach and Intake, 2605(b)(15) - Assurance		.2, 8.3, and 8.4, as applicab	le.		
8.2 How	do you provide alternate outreach and intake fo	r HEATING ASSISTAN	CE?			
8.3 How	do you provide alternate outreach and intake fo	r COOLING ASSISTAN	ICE?			
8.4 How	do you provide alternate outreach and intake fo	r CRISIS ASSISTANCE	?			
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Wh	o determines client eligibility?	Tribal Government	Tribal Government	Tribal Government	Tribal Government	
	8.5b Who processes benefit payments to gas and electric vendors? Non-Applicable Tribal Government Tribal Government Von-Applicable Tribal Government Von-Applicable Von-Ap					
8.5c who vendors	processes benefit payments to bulk fuel ?	Tribal Government	Tribal Government	Tribal Government		
	5.5d Who performs installation of weatherization neasures? Other			Other		
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.						
8.6 What is your process for selecting local administering agencies?						

Work is	performed by T.E.R.O. certified Tribal Weatherization/construction contractors
8.7 How	many local administering agencies do you use? 2-3
8.8 Have O Yes O No	e you changed any local administering agencies in the last year?
8.9 If so,	, why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 04/30/2014

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes O No
Cooling • Yes • No
Crisis © Yes C No
Are there exceptions? O Yes O No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid? Clients are notified by an award letter or verbally at time of in-office application reveiw.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? Vendor agreements are signed with home energy supplier to assure the eligible household will be billed in a normal process, the difference between the actual cost of the
home energy and the amount of the payment?
home energy and the amount of the payment? Vendor agreements are signed with home energy supplier to assure the eligible household will be billed in a normal process, the difference between the actual cost of the home energy and the amount of the payment. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?
home energy and the amount of the payment? Vendor agreements are signed with home energy supplier to assure the eligible household will be billed in a normal process, the difference between the actual cost of the home energy and the amount of the payment.
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Nome energy and the amount of the payment? Vendor agreements are signed with home energy supplier to assure the eligible household will be billed in a normal process, the difference between the actual cost of the home energy and the amount of the payment. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? see 9.3 via vendor agreement. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)						
LIHEAP is subj	ect to the stadard policies &		s. All records are maintained on a computer omplies with the requirement for an annual a			
comptroller gen	adequately supported by approved source documents & related materials. The Tribe complies with the requirement for an annual audit & its standards, issued by the comptroller general of the United States & Office of Management & Budget Circular A-133. Uses the single audit act.					
Audit Process						
10.2. Is your LI	HEAP program audited	annually under the Single Audit Act and	OMB Circular A - 133?			
			table condition cited in the A-133 audits, t gency from the most recently audited fisca			
No Findings 🛂]					
Finding	Туре	Brief Summary	Resolved?	Action Taken		
1						
10.4. Audits of	Local Administering Age	ncies				
What types of a Select all that a		s do you have in place for local adminster	ring agencies/district offices?			
✓ Local	agencies/district offices a	are required to have an annual audit in co	ompliance with Single Audit Act and OMI	B Circular A-133		
Local	agencies/district offices a	are required to have an annual audit (oth	er than A-133)			
Local	agencies/district offices'	A-133 or other independent audits are re	viewed by Grantee as part of compliance	process.		
Gran	tee conducts fiscal and pr	ogram monitoring of local agencies/distri	ict offices			
Compliance M	onitoring					
10.5. Describe t	he Grantee's strategies fo	or monitoring compliance with the Grant	ee's and Federal LIHEAP policies and pro	ocedures: Select all that apply		
Grantee emplo	Grantee employees:					
✓ Inter						
✓ Departmental oversight						
Secon	Secondary review of invoices and payments					
Other	program review mechan	nisms are in place. Describe:				
Local Adminst	ering Agencies / District (Offices:				
On - site evaluation						
Annu	al program review					

Monitoring through central database
Desk reviews
✓ Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
The LIHEAP manager is responsible for monitoring the program & for prividing status reports to the HHS Department to director. Monitoring will be completed during each critical pahse of the program. The HHS Director monitors LIHEAP by conducting monthly meetings, requesting program updates. Periodic program compliance reviews are done.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? n/a
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? n/a
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 11: Timely and Meani	ingful Public Participation, 2605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the developmen Select all that apply.	t of your LIHEAP plan?	
Tribal Council meeting(s)		
Public Hearing(s)		
Draft Plan posted to website and available for comment		
Hard copy of plan is available for public view and comn	nent	
Comments from applicants are recorded		
Request for comments on draft Plan is advertised		
Stakeholder consultation meeting(s)		
Comments are solicited during outreach activities		
Other - Describe:		
Human Services Committee meeting, which is open to the Tribal men 11.2 What changes did you make to your LIHEAP plan as a resul none	•	e plan approved.
Public Hearings, 2605(a)(2) - For States and the Commonwealth of	of Puerto Rico Only	
11.3 List the date and location(s) that you held public hearing(s) of	on the proposed use and distribution of your LIHI	EAP funds?
	Date	Event Description
1		
11.4. How many parties commented on your plan at the hearing(s)?	
11.5 Summarize the comments you received at the hearing(s).		
11.6 What changes did you make to your LIHEAP plan as a resul	it of the comments received at the public hearing(s	s)?
If any of the above questions require further expattach a document with said explanation here.	planation or clarification that could	not be made in the fields provided,

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

There were no policy and/or procedural changes made in last Federal fiscal year.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Households whose application are denied can appeal the decision by having their case reveiwed by the LIHEAP program manager, within 10 working days. Then if they are still dissatified, a formal hearing will be held within 10 working of the LIHEAP manager's decision by writing to the Colville Tribe's Human Services Director.

12.5 When and how are applicants informed of these rights?

Households are informed of the fair hearing process at the time of application and it stated on the award/denial letter that is sent to them.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Households whose applications are not acted upon in a timely manner can appeal the decision by having their case reviewed by the LIHEAP manager, within 10 working days. Then if they are still dissatisfied, a formal hearing will be held within 10 working days of the LIHEAP manager's decision by writing to the Colville Tribe's Human Services director.

12.7 When and how are applicants informed of these rights?

see. 12.5

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

SF - 424 - MANDATORY
Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
We will not use LIHEAP funds to provide this type of service
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
n/a
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
n/a
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
n/a
13.5 How many households applied for these services? 0
13.6 How many households received these services? 0

If any of the above questions require further explanation or clarification that could not be made in the fields provided,

Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?

• Yes
• No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

*leveraging resources/benefits that are counted under criterion (III) in 45 CFR 96.87(d)(2) must be identified in the grantee's LIHEAP plan & distributed as indicated in the plan. In addition, leveraging resources/benefits that are counted under criterion (ii) must be carried out under one or more components of the grantee's regular LIHEAP program.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii),describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?		
1	CCT SENIOR WOOD PROGRAM	FIREWOOD	WILL BE A SUPPLEMENT TO THE TRIBE'S LIHEAP		
2	HOME ENERGY FUEL DISCOUNT	FIREWOOD DISCOUNT	FIREWOOD PURCHASED AT A DISCOUNT RATE FOR ELIGIBLE LIHEAP		
3			ENERGY PAYMENT MADE DIRECTLY TO FUEL VENDOR ON BEHALF OF ELIGIBLE LIHEAP RECIPIENTS.		

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
Annually				
Biannually				
✓ As needed				
Other - Describe:				
Employees are provided with policy manual				
Other-Describe: INFORMAL TRAINING PROVIDED BY LIHEAP MANAGER				
b. Local Agencies:				
Formal training conference				
How often?				
Annually				
Biannually				
✓ As needed				
Other - Describe:				
On-site training				
How often?				
Annually				
Biannually				
As needed				
Other - Describe: WHEN SCHEDULED				
Employees are provided with policy manual				
Other - Describe INFORMAL TRAINING PROVIDED BY LIHEAP MANAGER				
c. Vendors				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				

>	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
	Other - Describe:
15.2 Do O Yes O No	es your training program address fraud reporting and prevention?
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanisms							
a. Describe all mechanisms available to	the p	public for reporting cases of suspecte	d wa	ste, fraud, and abuse. Select all that a	apply	•	
Online Fraud Reporting							
Dedicated Fraud Reporting	Hotl	ine					
Report directly to local ager	ıcy/d	istrict office or Grantee office					
Report to State Inspector G	enera	al or Attorney General					
Forms and procedures in pl	ace f	or local agencies/district offices and v	endo	ors to report fraud, waste, and abuse			
Other - Describe:							
Currently, it has been an open door policy for the public to report fraud, waste, or abuse to the LIHEAP staff. Report from Tribal members to Tribal Business Council members are referred to the LIHEAP manager to investigate. No online or hotline Fraud Reporting in place.							
b. Describe strategies in place for adver	tisin	g the above-referenced resources. Sel	lect a	ll that apply			
Printed outreach materials							
Addressed on LIHEAP appl	licati	on					
Website							
Other - Describe:							
17.2. Identification Documentation Req	uire	ments					
a. Indicate which of the following forms	s of ic	dentification are required or requeste	ed to	be collected from LIHEAP applicant	ts or	their household members.	
Type of Identification Collected Collected Collected Collected							
		Applicant Only		All Adults in Household		All Household Members	
Social Security Card is photocopied and retained		Required		Required		Required	
		Requested	>	Requested	>	Requested	
Social Security Number (Without actual Card)		Required		Required		Required	
	>	Requested	>	Requested	>	Requested	
Government-issued identification card (i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Required		Required		Required	
		Requested		Requested		Requested	

	✓		~		~		
	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1	PHYSICAL RESIDENCE VERIFIED	>					
2	HEATING BILL VERIFIED	>					
3	TRIBAL ID VERIFIED	~					
	escribe any exceptions to the above poli	icies.					
Des	cribe what methods are used to verify t	he authenticity of ide	ntification documen	ts provided by clien	ts or household meml	bers. Select all that a	apply
	Verify SSNs with Social Security Ac	lministration					
	Match SSNs with death records from	m Social Security Adı	ministration or state	e agency			
	Match SSNs with state eligibility/ca	se management system	m (e.g., SNAP, TAN	(F)			
	Match with state Department of La	bor system					
	Match with state and/or federal cor	rections system					
	Match with state child support syste	em					
	Verification using private software	(e.g., The Work Num	ber)				
V	In-person certification by staff (for	tribal grantees only)					
-	Match SSN/Tribal ID number with	tribal database or en	rollment records (fo	or tribal grantees on	ly)		
	Other - Describe:						
17.4	4. Citizenship/Legal Residency Verificat	tion					
Wh	at are your procedures for ensuring tha	nt household member	s are U.S. citizens or	r aliens who are qua	lified to receive LIHE	EAP benefits? Select	all that apply.
H	Clients sign an attestation of citize	nship or legal residen	cy				
L	Client's submission of Social Secur	rity cards is accepted	as proof of legal res	idency			
H	Noncitizens must provide documen	ntation of immigration	n status				
H	Citizens must provide a copy of the	eir birth certificate, n	aturalization paper	s, or passport			
L	Noncitizens are verified through the	ne SAVE system					
•	Tribal members are verified throu	gh Tribal enrollment	records/Tribal ID	card			
	Other - Describe:						
17.5	5. Income Verification						
—	at methods does your agency utilize to	verify household inco	me? Select all that a	apply.			
٧		or all adult household	l members				
	Pay stubs						
	Social Security award letters						
	Bank statements						
_	Tax statements						
Zero-income statements							
Unemployment Insurance letters							
	Other - Describe:						
V	Computer data matches:						
	Income information matched	l against state compu	ter system (e.g., SN	AP, TANF)			
	Proof of unemployment bene	efits verified with stat	e Department of La	bor			

Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
✓ Grantee employees
Local agencies/district offices
V Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
V endors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
Other - Describe and note any exceptions to policies above: 17.8. Benefits Policy - Gas and Electric Utilities
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
17.8. Benefits Policy - Gas and Electric Utilities
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies:
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership
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17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill ✓ Data exchange with utilities that verifies: ✓ Account ownership ✓ Consumption ✓ Balances
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17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill ✓ Data exchange with utilities that verifies: ✓ Account ownership ✓ Consumption ✓ Balances ✓ Payment history ✓ Account is properly credited with benefit ✓ Other - Describe: ✓ Centralized computer system/database tracks payments to all utilities
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17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill ✓ Data exchange with utilities that verifies: ✓ Account ownership ✓ Consumption ✓ Balances ✓ Payment history ✓ Account is properly credited with benefit ☐ Other - Describe: ✓ Centralized computer system/database tracks payments to all utilities ☐ Centralized computer system automatically generates benefit level ✓ Separation of duties between intake and payment approval ✓ Payments coordinated among other energy assistance programs to avoid duplication of payments
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. ✓ Applicants required to submit proof of physical residency ✓ Applicants must submit current utility bill ✓ Data exchange with utilities that verifies: ✓ Account ownership ✓ Consumption ✓ Balances ✓ Payment history ✓ Account is properly credited with benefit ☐ Other - Describe: ✓ Centralized computer system/database tracks payments to all utilities ☐ Centralized computer system automatically generates benefit level ☐ Separation of duties between intake and payment approval ✓ Payments coordinated among other energy assistance programs to avoid duplication of payments ✓ Payments to utilities and invoices from utilities are reviewed for accuracy
Note: The Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply. Applicants required to submit proof of physical residency Applicants must submit current utility bill Data exchange with utilities that verifies: Account ownership Consumption Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Computer databases Co

	Other - Describe:					
17.9. I	17.9. Benefits Policy - Bulk Fuel Vendors					
	procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel seems? Select all that apply.					
>	Vendors are checked against an approved vendors list					
>	Centralized computer system/database is used to track payments to all vendors					
>	Clients are relied on for reports of non-delivery or partial delivery					
	Two-party checks are issued naming client and vendor					
	Direct payment to households are made in limited cases only					
>	Vendors are only paid once they provide a delivery receipt signed by the client					
>	Conduct monitoring of bulk fuel vendors					
	Bulk fuel vendors are required to submit reports to the Grantee					
>	Vendor agreements specify requirements selected above, and provide enforcement mechanism					
	Other - Describe:					
17.10.	Investigations and Prosecutions					
	ibe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed Select all that apply.					
	Refer to state Inspector General					
	Refer to local prosecutor or state Attorney General					
	Refer to US DHHS Inspector General (including referral to OIG hotline)					
>	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public					
	Grantee attempts collection of improper payments. If so, describe the recoupment process					
>	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? ONE HEATING SEASON					
	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated					
>	Vendors found to have committed fraud may no longer participate in LIHEAP					
	Other - Describe:					
If an	y of the above questions require further explanation or clarification that could not be made in the fields provided,					

attach a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

P.O. BOX 150 NESPELEM, WASHINGTON 99155 OKANOGAN COUNTY * Address Line 1		
1 ARROW LAKES AVENUE NESPELEM, OKANGAN CO. WASHINGTON 99155 Address Line 2		
Address Line 3		
NESPELEM * City	washington * State	99155 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(i) an amount equal to 150 percent of the poverty level for such State; or

(B) households with incomes which do not exceed the greater of -

Page 44

(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		