## **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance
Grantee Name: NORTHERN ARAPAHO BUSINESS COUNCIL
Report Name: DETAILED MODEL PLAN (LIHEAP)
Report Period: 10/01/2019 to 09/30/2020
Report Status: Submission Accepted by CO

## **Report Sections**

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program, 2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES				August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020						
	L(		OME HOME EN		_ PLAN		ROG	RAN	/(LIHEAP)	
* 1.a. Type of Submission: * 1.b. Frequency:		* 1.b. Frequency: • Annual	ency: * 1.c. Consoli Plan/Funding Explanation:		ng Reques		on/	* 1.d. Version: C Initial Resubmission Revision C Update		
					2. Date Rece				State Use Only:	
				3. Applicant 4a. Federal				5. Date Received By State:		
					4b. Federal Award Identifier:			6. State Application Identifier:		
7. APPLICANT INFORMATION										
* a. Legal Nar	me: NC	ORTHERN ARA	APAHO TRIBE							
* b. Employer/Taxpayer Identification Number (EIN/TIN): 1830254253A1			D:	* c. Organizational DUNS: 037446903						
* d. Address:										
* Street 1:		POST OFFIC			Street 2:		Wyoming			
* City: * State:		Fort Washaki WY	e		County: Province		Wyoming			—
* Country:	:	United States			* Zip / Po Code:		al 82514			
e. Organizatio	onal Uni	it:			M		[			
Department N	lame:				Division Na	me:				
f. Name and c	ontact i	nformation of j	person to be contacted	l on matters in	volving this a	pplicatio	n:			
Prefix:		t <b>Name:</b> ARDA		Middle Name:				Name: SPER		
Suffix:	Title: Direc	tor		Organization Northern Ara	al Affiliation: apaho Tribe					
* Telephone Number: 3073326228		umber		* Email: ricki.trosper@northernarapaho.com						
	e Ameri	ican Tribal Gov	ernment (Federally Rec	cognized)						
b. Addition	al Desci	ription:								
* 9. Name of I	Federal	Agency:								_
				g of Federal Do sistance Numbe					CFDA Title:	
10. CFDA Num	bers and	l Titles	93568			Low-Inc	ome Hoi	me Ene	rgy Assistance	
11. Descriptiv	e Title (	of Applicant's l	Project							
12. Areas Affected by Funding:										

13. CONGRESSIONAL DISTRICT	TS OF:				
* a. Applicant 00 b. Program/Project: WY					
Attach an additional list of Program/Project Congressional Districts if needed.					
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:			
<b>a. Start Date:</b> 10/01/2019	<b>b. End Date:</b> 09/30/2020	* a. Federal (\$): b. Match (\$): \$0 \$0			
* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?					
a. This submission was made available to the State under the Executive Order 12372					
Process for Review on :					
b. Program is subject to E.O. 12.	372 but has not been selected by State	e for review.			
c. Program is not covered by E.C	). 12372.				
<ul> <li>* 17. Is The Applicant Delinquent On Any Federal Debt?</li> <li>YES</li> <li>NO</li> </ul> Explanation: 18. By signing this application, I certify (1) to the statements contained in the list of certifications** and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances** and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001) **I Agree  ** The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.					
	itle of Authorized Certifying Official	18c. Telephone (area code, number and extension)			
Ricarda Trosper		18d. Email Address			
18b. Signature of Authorized Certif	18b. Signature of Authorized Certifying Official       18e. Date Report Submitted (Month, Day, Year)         09/03/2019				
Attach supporting documents as specified in agency instructions.					

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY				
Adı Off	Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201				
ON	August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 09/30/2020				
req file tim con	THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.				
Pro	Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)				
1.1 (No	1.1 Check which components you will operate under the LIHEAP program.       Dates of Operation         (Note: You must provide information for each component designated here as requested elsewhere in this plan.)       Dates of Operation				
		Start Date	End Date		
~	Heating assistance	10/01/2019	03/31/2020		
	Cooling assistance				
~	Crisis assistance	10/01/2019	04/30/2020		
	Weatherization assistance				
Pro	vide further explanation for the dates of operation, if necessary		-19		
	Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16				
	1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages Percentage (%) nust add up to 100%.				
I	Heating assistance 85.0				
	cooling assistance		0.00%		
—	'risis assistance		10.00%		
	Veatherization assistance		0.00%		
—	arryover to the following federal fiscal year dministrative and planning costs		0.00%		
<u> </u>	ervices to reduce home energy needs including needs assessment (Assurance 16)		0.00%		
2	Services to reduce nome energy needs including needs assessment (Assurance 16) 0.0				

Used to develop and implement leveraging activities	Used to develop and implement leveraging activities 0.00%					
TOTAL				100.00%		
Alternate Use of Crisis Assistance Funds, 2605(c)(1	l)(C)					
1.3 The funds reserved for winter crisis assistance	that have not been exp	ended by March 15 wil	l be reprogrammed to	:		
Heating assistance			Cooling assist	ance		
Weatherization assistance	re		Other (specify	y:)		
			other (specify	•)		
Categorical Eligibility, 2605(b)(2)(A) - Assurance 2	e, 2605(c)(1)(A), 2605(b	)(8A) - Assurance 8				
1.4 Do you consider households categorically eligib			e following categories	of benefits in the left		
column below? • Yes						
If you answered "Yes" to question 1.4, you must co	omplete the table below	and answer questions	1.5 and 1.6.			
	Heating	Cooling	Crisis	Weatherization		
TANF	• Yes O No	CYes CNo	• Yes O No	CYes CNo		
SSI	• Yes O No	O Yes O No	• Yes O No	O <sub>Yes</sub> O <sub>No</sub>		
SNAP	• Yes O No	O Yes O No	• Yes O No	O Yes O No		
Means-tested Veterans Programs	• Yes O No	O Yes O No	• Yes O No	O <sub>Yes</sub> O <sub>No</sub>		
Program Name	Heating	Cooling	Crisis	Weatherization		
Other(Specify) 1						
1.5 Do you automatically enroll households without			105 105 10			
SNAP Nominal Payments         1.7a Do you allocate LIHEAP funds toward a nominal payment for SNAP households? Yes No         If you answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.         1.7b Amount of Nominal Assistance: \$0.00         1.7c Frequency of Assistance         Once Per Year         Once every five years         Other - Describe:						
1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?						
Determination of Eligibility - Countable Income						
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ?						
Gross Income						
Net Income						
1.9. Select all the applicable forms of countable inc	ome used to determine	a household's income	eligibility for LIHEAP			
Wages						
Self - Employment Income						
Contract Income						

	Payments from mortgage or Sales Contracts					
>	Unemployment insurance					
	Strike Pay					
<ul> <li>Image: A start of the start of</li></ul>	Social Security Administration (SSA ) benefits					
	Including MediCare     Excluding MediCare deduction					
~	Supplemental Security Income (SSI )					
~	Retirement / pension benefits					
~	General Assistance benefits					
	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
	Cash gifts					
	Savings account balance					
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
	Jury duty compensation					
	Rental income					
	Income from employment through Workforce Investment Act (WIA)					
	Income from work study programs					
	Alimony					
<ul> <li></li> </ul>	Child support					
	Interest, dividends, or royalties					
	Commissions					
	Legal settlements					
	Insurance payments made directly to the insured					
	Insurance payments made specifically for the repayment of a bill, debt, or estimate					
	Veterans Administration (VA) benefits					

Earned income of a child under the age of 18
Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
Income tax refunds
Stipends from senior companion programs, such as VISTA
Funds received by household for the care of a foster child
Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other
ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES			OME	/92,02/95,03/96,12/98,1 8 Clearance No.: 0970-0 Expiration Date: 09/30/2	0075
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 2 - Heating Assistance					
Eligibility, 260	5(b)(2) - Assurance 2				
2.1 Designate t	he income eligibility threshold used for th	e heating c	omponent:		
Add	Household size		Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes		State Median Income	6	50.00%
2.2 Do you hav HEATING AS	e additional eligibility requirements for SITANCE?	• Yes	C No		
2.3 Check the a	appropriate boxes below and describe the	policies for	each.		
Do you require	e an Assets test ?	C Yes	€ No		
Do you have ac	dditional/differing eligibility policies for:				
Renters?	,	C Yes	⊙ No		
Renters 1	Living in subsidized housing ?	O Yes	⊙ No		
Renters	with utilities included in the rent ?	C Yes	⊙ No		
Do you give pr	iority in eligibility to:				
Elderly?		• Yes	C <sub>No</sub>		
Disabled	?	• Yes	C <sub>No</sub>		
Young cl	hildren?	💽 Yes	ONo		
Househo	lds with high energy burdens ?	• Yes	O <sub>No</sub>		
Other?		O Yes	• No		
Explanations of policies for each "yes" checked above: Elderly, Disabled, young Children clients served 1st, able bodied population served with amounts left. Program staff go to disabled clients houses to help with applications and paperwork.					
	of Benefits 2605(b)(5) - Assurance 5, 2605 ow you prioritize the provision of heating		ovulnerable populations,e.g., benefit amounts	s, early application periods	s, etc.
I	Early Application Period, Elderly and Disabl	ed Clients v	with young children under the age of 6 years old.		
2.5 Check the	variables you use to determine your benef	it levels. (C	heck all that apply):		
Income					
Family (h	nousehold) size				
Mome en	ergy cost or need:				
🗹 Fu	iel type				
🗌 CI	limate/region				
	dividual bill				
	welling type				
Energy burden (% of income spent on home energy)					

Energy need						
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for	2.6 Describe estimated benefit levels for FY 2020:					
Minimum Benefit	Minimum Benefit \$113 Maximum Benefit \$884					
2.7 Do you provide in-kind (e.g., blankets	s, space heaters) and/or other fo	rms of benefits? O Yes O No	III			
If yes, describe.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 09/30/202					0-0075	
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
	Section	on 3 - C	Cooling As	ssistance		
Eligibility, 2605(	(c)(1)(A), 2605 (b)(2) - Assurance 2					
3.1 Designate Th	ne income eligibility threshold used for th	ne Cooling c	omponent:			
Add	Household size		E	igibility Guideline	Eligibility Thresho	
1						0.00%
3.2 Do you have COOLING ASS	additional eligibility requirements for ITANCE?	C Yes	🖸 No			
3.3 Check the ap	propriate boxes below and describe the	policies for	each.			
Do you require a	an Assets test ?	O Yes	O No			
Do you have add	litional/differing eligibility policies for:					
Renters?		C Yes	O No			
Renters Living in subsidized housing ?		C <sub>Yes</sub>	O No			
Renters wi	ith utilities included in the rent ?	C Yes	O No			
Do you give prio	ority in eligibility to:					
Elderly?		O Yes	O No			
Disabled?		O Yes	O No			
Young chi	ldren?	O Yes	O No			
Household	ls with high energy burdens ?	O Yes	O No			
Other?		O Yes	O No			
Explanations of	policies for each "yes" checked above:					
3.4 Describe how	v you prioritize the provision of cooling a	assistance to	vulnerable pop	ulations,e.g., benefit amou	nts, early application perio	ds, etc.
Determination o	f Benefits 2605(b)(5) - Assurance 5, 2605	5(c)(1)(B)				
3.5 Check the va	riables you use to determine your benefi	it levels. (Ch	eck all that ap	ply):		
Income						
<b>Family</b> (ho	usehold) size					
	gy cost or need:					
	l type					
	nate/region					
	-					
	ividual bill					
	elling type					
	rgy burden (% of income spent on home	e energy)				
Ene	rgy need					
Other - Describe:						

3.6 Describe estimated benefit levels for FY 2020:				
Minimum Benefit	\$0	Maximum Benefit	\$0	
3.7 Do you provide in-kind (e.g., fans, air co	onditioners) and/or other form	as of benefits? O Yes O No	•	
If yes, describe.				

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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 4: CRISIS ASSISTANCE					
Eligibility - 2604(c), 2605(c)(1)(A)					
4.1 Designate the income eligibility threshold used for the crisis component					
Add Household size	Eligibility Guideline	Eligibility Threshold			
1 All Household Sizes HH	S Poverty Guidelines	150.00%			
4.2 Provide your LIHEAP program's definition for determining a crisis.					
elderly, handicapped, or disabled. 4.3 What constitutes a life-threatening crisis?					
Heat loss for client with approved application. This should be an actual shut off of electricity, natural gas, or propane tank is completely empty.					
Crisis Requirement, 2604(c)					
4.4 Within how many hours do you provide an intervention that will res					
4.5 Within how many hours do you provide an intervention that will res situations? 18Hours	olve the energy crisis for eligible househo	olds in life-threatening			
Crisis Eligibility, 2605(c)(1)(A)	nir -				
4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE?	• Yes O No				
4.7 Check the appropriate boxes below and describe the policies for each	1				
Do you require an Assets test ?	O Yes 💿 No				
Do you give priority in eligibility to :	Щ				
Elderly?	• Yes O No				
Disabled?	⊙ Yes ONo				
Young Children?	• Yes O No				
Households with high energy burdens?					
Other? O Yes O No					
In Order to receive crisis assistance:					
Must the household have received a shut-off notice or have a near empty tank?	• Yes C No				
Must the household have been shut off or have an empty tank?	O Yes 💿 No				
Must the household have exhausted their regular heating benefit?	• Yes O <sub>No</sub>				
Must renters with heating costs included in their rent have received an eviction notice ?	⊙ <sub>Yes</sub> C <sub>No</sub>				
Must heating/cooling be medically necessary?	O Yes 💿 No				
Must the household have non-working heating or cooling					

equipment?					
Other?		C Yes 💿 No			
Do you have additional / differing eligibility policies for:					
Renters?					
Renters living in subsidized housing?		C Yes O No			
Renters with utilities included in the rent?		O Yes O No			
Explanations of policies for each "yes" checked ab	oove:				
Shut off notices or propane level is 25% or below, Elderly age limit- 55 years or older. Disabled clients will have a doctors statement, Disablilty statement for SSI benefits, young children are birth - 6 years old. Medically necessary would include use of oxygen tank, condenser or bypap machine. When an applicant is elderly, disabled or has young children under the age of 6 years old their application is top priority of the application and these applications are handles befoer applicants without issues.					
Determination of Benefits					
4.8 How do you handle crisis situations?					
	arate compor	nent			
	t Track				
	er - Describe				
4.9 If you have a separate component, how do you					
Amo	ount to resolv	ve the crisis.			
Oth	e <b>r - Describe</b> Cri	e: risis Requirements, 2604(c)			
Crisis Requirements, 2604(c) 4.10 Do you accept applications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served? • Yes O No Explain.					
We do site visits so the application can	n be picked up	p if an emergency.			
4.11 Do you provide individuals who are physically	y disabled the	e means to:			
Submit applications for crisis benefits without le	eaving their h	homes?			
• Yes C No If No, explain.					
Travel to the sites at which applications for crisi	is assistance a	are accepted?			
• Yes C No If No, explain.					
If you answered "No" to both options in question 4 disabled?	4.11, please e	explain alternative means of intake to those who are homebound or physically			
Benefit Levels, 2605(c)(1)(B)					
4.12 Indicate the maximum benefit for each type o	of crisis assista	tance offered.			
Winter Crisis \$500.00 maximum benef	fit				
Summer Crisis \$0.00 maximum benefit					
Year-round Crisis \$0.00 maximum benefit					
4.13 Do you provide in-kind (e.g. blankets, space h	eaters, fans)	and/or other forms of benefits?			
C Yes • No If yes, Describe					
4.14 Do you provide for equipment repair or repla	cement using	g crisis funds?			
• Yes ONo					
If you answered "Yes" to question 4.14, you must complete question 4.15.					
4.15 Check appropriate boxes below to indicate typ	pe(s) of assist	tance provided.			
Winter Summer Year-round Crisis					

	Crisis	Crisis			
Heating system repair	<b>&gt;</b>				
Heating system replacement					
Cooling system repair					
Cooling system replacement					
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with en	nforce a moi	atorium on	shut offs?		
C Yes ⊙ No					
If you responded "Yes" to question 4.16, you must respond to question 4.17.					
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					
If any of the above questions require further explanation or clarification that could not be made in					

the fields provided, attach a document with said explanation here.

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN				
		-			
		56 - 424 -			
	Sectio	on 5: WEATHEF	RIZATION ASSISTANCE		
Eligibility, 2605(	(c)(1)(A), 2605(b)(2) - Assu	rance 2			
5.1 Designate the	e income eligibility thresho	ld used for the Weatheriza	ation component		
Add	Househo	old Size	Eligibility Guideline	Eligibility Threshold	
1			İ	0.00%	
5.2 Do you enter No	into an interagency agree	ment to have another gove	rnment agency administer a WEATHERIZ	ATION component? O Yes O	
5.3 If yes, name	the agency.				
5.4 Is there a sep	parate monitoring protocol	for weatherization? O Ye	es O <sub>No</sub>		
WEATHERIZA	TION - Types of Rules				
	rules do you administer LI	HEAP weatherization? (C	heck only one.)		
	nder LIHEAP (not DOE) r				
	. ,				
	nder DOE WAP (not LIHI	·			
Mostly under LIHEAP rules with the following DOE WAP rule(s) where LIHEAP and WAP rules differ (Check all that apply):					
Income Threshold					
Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days					
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).					
Othe	Other - Describe:				
Mostly une	der DOE WAP rules, with	the following LIHEAP rul	e(s) where LIHEAP and WAP rules differ (	Check all that apply.)	
Inco	me Threshold				
Wea	therization not subject to I	DOE WAP maximum state	ewide average cost per dwelling unit.		
Wea	therization measures are n	not subject to DOE Savings	s to Investment Ration (SIR ) standards.		
Other - Describe:					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require an assets test? O Yes O No					
5.7 Do you have additional/differing eligibility policies for :					
Renters		C Yes C No			
	Renters living in subsidized C Yes C No				
housing?					
5.8 Do you give priority in eligibility to: Elderly? O Yes O No					
Disabled?		O Yes O No			

Young Children?	O Yes O No			
House holds with high energy burdens?	C Yes C No			
Other?	O Yes O No			
If you selected "Yes" for any of the option below.	as in questions 5.6, 5.7, or 5.8, y	ou must provide further explanation of these policies in the text field		
Benefit Levels				
5.9 Do you have a maximum LIHEAP we	atherization benefit/expenditur	re per household? 🔿 Yes 🔿 No		
5.10 If yes, what is the maximum? \$0				
Types of Assistance, 2605(c)(1), (B) & (D) 5.11 What LIHEAP weatherization measu	ires do you provide ? (Check a	ll categories that apply.)		
Weatherization needs assessments/	'audits	Energy related roof repair		
Caulking and insulation		Major appliance Repairs		
Storm windows		Major appliance replacement		
Furnace/heating system modificati	ons/ repairs	Windows/sliding glass doors		
<b>Furnace replacement</b>		Doors		
Cooling system modifications/ repairs Water Heater				
Water conservation measures     Cooling system replacement				
Compact florescent light bulbs		Other - Describe:		
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

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LOW INCOME HOME ENERGY ASSIST	ANCE PROGRAM(LIHEAP)
MODEL PLAI	
SF - 424 - MANDA	TORY
Section 6: Outreach, 2605(b)(3) - As	ssurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that a available:	eligible households are made aware of all LIHEAP assistance
Place posters/flyers in local and county social service offices, offices of aging	5, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.	
Include inserts in energy vendor billings to inform individuals of the available	bility of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.	
Inform low income applicants of the availability of all types of LIHEAP assi income programs.	stance at application intake for other low-
Execute interagency agreements with other low-income program offices to p	perform outreach to target groups.
Other (specify):	
If any of the above questions require further explanation the fields provided, attach a document with said explana	

	DEPARTMENT OF HEALTH AND HUMAN SERVICES INISTRATION FOR CHILDREN AND FAMILIES August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020					
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN					
	SF - 424 - MANDATORY					
	Section 7: Coordination, 2605(b)(4) - Assurance 4					
7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).						
	Joint application for multiple programs					
	Intake referrals to/from other programs					
	One - stop intake centers					
~	Other - Describe:					
	Check with Northern Arapaho Tribe CSBG program to see if client is receiving funding elsewhere through other programs within the Northern Arapaho Tribe. Also we collaborate with other tribal programs to teach budgeting and energy efficiency classes.					
	y of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.					

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN ON FAMILIES Expiration Date: 09/30/2020						
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
		Commonwealt	h of Puerto Rie	-	e grantees and		
8.1 Ho	w would you categorize the primary respons	sibility of your State ag	ency?				
	Administration Agency						
	Commerce Agency						
	Community Services Agency						
	Energy / Environment Agency						
	Housing Agency						
Welfare Agency							
	Other - Describe:						
Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.							
8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?							
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?							
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?							
8.5 LI	HEAP Component Administration.	Heating	Cooling	Crisis	Weatherization		
8.5a W	/ho determines client eligibility?	Tribal Government	Tribal Government	Tribal Government	Non-Applicable		
	/ho processes benefit payments to gas and c vendors?	Tribal Government	Tribal Government	Tribal Government			
	8.5c who processes benefit payments to bulk fuel Tribal Government Tribal Government Tribal Government Tribal Government						
	/ho performs installation of weatherization				Non-Applicable		

If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.				
8.6 What is your process for selecting local administering agencies?				
We have none.				
8.7 How many local administering agencies do you use? zero				
8.8 Have you changed any local administering agencies in the last year? Yes No				
8.9 If so, why?				
Agency was in noncompliance with grantee requirements for LIHEAP -				
Agency is under criminal investigation				
Added agency				
Agency closed				
Other - describe				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES	August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020
LOW INCOME HOME ENERGY ASSIST	ANCE PROGRAM(LIHEAP)
MODEL PLAN	. ,
SF - 424 - MANDA	TORY
Section 9: Energy Suppliers, 2605	5(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?	
Heating • Yes C No	
Cooling O Yes O No	
Crisis O Yes O No	
Are there exceptions? O Yes O No	
If yes, Describe.	
9.2 How do you notify the client of the amount of assistance paid? Call client and vendors of payments approved and send notice of action.	
9.3 How do you assure that the home energy supplier will charge the eligible house actual cost of the home energy and the amount of the payment?	chold, in the normal billing process, the difference between the
Home visits to assure client gets utility delivery and get invoice signed by	y delivery driver.
9.4 How do you assure that no household receiving assistance under this title will b assistance?	be treated adversely because of their receipt of LIHEAP
Work closely with vendors, propane companies send per gallon estimates	s and ensure they are the same for everyone.
9.5. Do you make payments contingent on unregulated vendors taking appropriate households?	measures to alleviate the energy burdens of eligible
If so, describe the measures unregulated vendors may take.	
If any of the above questions require further explanation the fields provided, attach a document with said explana	

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)						
C	ompliance officer is re	A	<b>• funds?</b> olving the recepit and expenditure a ma udget or allowable cost schedule, and c	· ·		
	agreements. If a client		orogram. Provide creation, maintence and dor is to return the LIHEAP monies to			
Audit Process						
10.2. Is your LI	HEAP program audi	ted annually under the Single Audit	Act and OMB Circular A - 133?			
	• •	-	or reportable condition cited in the A ews of the LIHEAP agency from the			
No Findings 🗹						
Finding	Туре	Brief Summary	Resolved?	Action Taken		
1						
	Local Administering					
	What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.					
Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133						
Local	Local agencies/district offices are required to have an annual audit (other than A-133)					
Local	agencies/district offic	ces' A-133 or other independent aud	its are reviewed by Grantee as part o	f compliance process.		
Grantee conducts fiscal and program monitoring of local agencies/district offices						
Compliance Monitoring						
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply						
Grantee employees:						
Internal program review						
Departmental oversight						
Secondary review of invoices and payments						
Other program review mechanisms are in place. Describe:						
Documentation of income, family size, place of residence, social security card for all family members.						

Local Administering Agencies / District Offices: On - site evaluation 1 Annual program review Monitoring through central database Desk reviews Client File Testing / Sampling Other program review mechanisms are in place. Describe: 10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol. 10.7. Describe how you select local agencies for monitoring reviews. Site Visits: **Desk Reviews:** 10.8. How often is each local agency monitored ? 10.9. What is the combined error rate for eligibility determinations? OPTIONAL 10.10. What is the combined error rate for benefit determinations? OPTIONAL 10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN OF AND FAMILIES Expiration Date: 09/30/2020					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)					
11.1 How did you obtain input from the public in the development of your LIHEA Select all that apply.	P plan?				
Tribal Council meeting(s)					
Public Hearing(s)					
Draft Plan posted to website and available for comment					
Hard copy of plan is available for public view and comment					
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities					
Other - Describe:					
Public meeting, posted within the Wind River Reservation offices, newspapers for comments. Tribal members are able to come to office year round for recomendations, comments, and viewing.					
<b>11.2 What changes did you make to your LIHEAP plan as a result of this participation?</b> Assigning appointment times to be more efficient.					
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico O	nly				
11.3 List the date and location(s) that you held public hearing(s) on the proposed	use and distribution of your I IHEAP funds?				
Date Event Description					
1 08/21/2019	8/21/2019				
<b>2</b> 08/22/2019 8/22/2019					
11.4. How many parties commented on your plan at the hearing(s)?					
11.5 Summarize the comments you received at the hearing(s).					
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 12 - Fair Hearings,2605(b)(13) - Assurance 13
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY
Section 12: Fair Hearings, 2605(b)(13) - Assurance 13
12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
12.2 How many of those fair hearings resulted in the initial decision being reversed? $0$
12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?
No changes
12.4 Describe your fair hearing procedures for households whose applications are denied.
Client wa informed at the time of application they may request a fair hearing within 45 days if they are denied or not acted on in timely manner.
Clients request a hearing and application will be reviewed and decision will be made by the administration staff.
12.5 When and how are applicants informed of these rights?
On Applications
12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.
Clients are informed at the time of appliation they have 45 days to request a fair hearing if they are denied or not acted on in a timely manner.
Clients request a hearing and application will be reviewed and decision will be made by the administration staff. (Director of program)
12.7 When and how are applicants informed of these rights?
Posted in Tribal offices and included in the LIHEAP packets.
If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

13.5 How many households applied for these services?

13.6 How many households received these services?

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES			August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020			
	LOW INCO	ME HOME ENERG		ANCE PROGRAM(LIHEAP)		
			DEL PLAN			
		SF - 424	4 - MANDA	TORY		
	Section 14:Leveraging Incentive Program, 2607(A)					
14.1 Do you pl		cation for the leveraging incen	ntive program?			
14.2 Describe records.	14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.					
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:						
Resource	Resource     What is the type of resource or benefit ?     What is the source(s) of the resource ?     How will the resource be integrated and coordinated with LIHEAP?					
1						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

#### August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 09/30/2020 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: ~ Formal training on grantee policies and procedures How often? ~ Annually Biannually As needed Other - Describe: ~ Employees are provided with policy manual **Other-Describe: b.** Local Agencies: Formal training conference How often? Annually Biannually As needed Other - Describe: On-site training How often? Annually Biannually As needed Other - Describe: Employees are provided with policy manual Other - Describe c. Vendors Formal training conference How often? Annually Biannually As needed

 Other - Describe:

 Policies communicated through vendor agreements

 Policies are outlined in a vendor manual

 Other - Describe:

 We are working with the State to set up vendor agreements that are inline with the State of Wyoming agreements. The Tribe also sends a representative to the Annual State Vendor Conference and are delegated a time slot for a presentation and Q&A.

15.2 Does your training program address fraud reporting and prevention?

💽 Yes

C No

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

## Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

·											
U.S. DEPARTMENT OF HEA	LTH	AND HUMAN SERVICES		August 1987, revised 05/92,02/95,03/96,12/98,11/01							
ADMINISTRATION FOR CHI			C		Clearance No.: 0970-0075 xpiration Date: 09/30/2020						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)											
SF - 424 - MANDATORY											
Section 17: Program Integrity, 2605(b)(10)											
17.1 Fraud Reporting Mechanisms											
a. Describe all mechanisms available to the public for reporting cases of suspected waste, fraud, and abuse. Select all that apply.											
Online Fraud Reporting											
Dedicated Fraud Reporting Hotline											
Report directly to local agency/district office or Grantee office											
Report to State Inspector General or Attorney General											
Forms and procedures	in pl	ace for local agencies/district off	ices a	and vendors to report fraud, was	te, aı	nd abuse					
Other - Describe:											
b. Describe strategies in place for advertising the above-referenced resources. Select all that apply											
Printed outreach mate	rials										
Addressed on LIHEAP application											
Website											
Other - Describe:											
	_										
17.2. Identification Documentation	1 Req	uirements									
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.											
Type of Identification Collected	_		Collected from whom?	Collected from Whom?							
		Applicant Only		All Adults in Household		All Household Members					
Social Security Card is		Required		Required		Required					
photocopied and retained					>						
	_	Requested		Requested		Requested					
		Descripted		Descripted		Descripted					
Social Security Number (Without		Required		Required		Required					
actual Card)											
		Requested		Requested		Requested					
		Required		Required		Required					
Government-issued identification card											
(i.e.: driver's license, state ID,											
Tribal ID, passport, etc.)		Requested		Requested		Requested					

			]		3						
Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested					
1     1       b. Describe any exceptions to the above policies.											
17.3 Identification Verification											
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply											
Verify SSNs with Social Security Administration											
Match SSNs with death records from Social Security Administration or state agency											
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)											
Match with state Department of Labor system											
Match with state and/or federal corrections system											
Match with state child support system											
Verification using private softw	vare (e.g., The Wor	·k Number)									
In-person certification by staff	(for tribal grantee	s only)									
Match SSN/Tribal ID number	with tribal databas	se or enrollment r	ecords (for tribal g	grantees only)							
Other - Describe:											
17.4. Citizenship/Legal Residency Vert	ification										
What are your procedures for ensurin all that apply.	g that household n	nembers are U.S.	citizens or aliens v	vho are qualified to	receive LIHEAP	benefits? Select					
Clients sign an attestation of citizenship or legal residency											
Client's submission of Social S	Client's submission of Social Security cards is accepted as proof of legal residency										
Noncitizens must provide doct	Noncitizens must provide documentation of immigration status										
Citizens must provide a copy of their birth certificate, naturalization papers, or passport											
Noncitizens are verified throu	gh the SAVE syste	m									
Tribal members are verified through Tribal enrollment records/Tribal ID card											
Other - Describe:											
17.5. Income Verification											
What methods does your agency utilized	e to verify househo	old income? Select	all that apply.								
Require documentation of inco	me for all adult ho	usehold members									
Pay stubs											
Social Security award le	tters										
Bank statements											
Tax statements											
Zero-income statements											
Unemployment Insurance letters											
Other - Describe:											
Computer data matches:											
Income information mat	tched against state	computer system	(e.g., SNAP, TAN	(F)							
Proof of unemployment	benefits verified w	ith state Departm	ent of Labor								

Social Security income verified with SSA							
Utilize state directory of new hires							
Other - Describe:							
17.6. Protection of Privacy and Confidentiality							
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.							
Policy in place prohibiting release of information without written consent							
Grantee LIHEAP database includes privacy/confidentiality safeguards							
Employee training on confidentiality for:							
Grantee employees							
Local agencies/district offices							
Employees must sign confidentiality agreement							
Grantee employees							
Local agencies/district offices							
Physical files are stored in a secure location							
Other - Describe:							
17.7. Verifying the Authenticity							
What policies are in place for verifying vendor authenticity? Select all that apply.							
All vendors must register with the State/Tribe.							
All vendors must supply a valid SSN or TIN/W-9 form							
Vendors are verified through energy bills provided by the household							
Grantee and/or local agencies/district offices perform physical monitoring of vendors							
Other - Describe and note any exceptions to policies above:							
Other - Describe and note any exceptions to policies above:         17.8. Benefits Policy - Gas and Electric Utilities							
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that							
17.8. Benefits Policy - Gas and Electric Utilities What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.							
<ul> <li>17.8. Benefits Policy - Gas and Electric Utilities</li> <li>What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.</li> <li>Applicants required to submit proof of physical residency</li> </ul>							
17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         Image: Comparison of the submit proof of physical residency         Image: Comparison of the submit proof of physical residency         Image: Comparison of the submit current utility bill							
<ul> <li>17.8. Benefits Policy - Gas and Electric Utilities</li> <li>What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.</li> <li>Applicants required to submit proof of physical residency</li> <li>Applicants must submit current utility bill</li> <li>Data exchange with utilities that verifies:</li> </ul>							
17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         ✓       Applicants required to submit proof of physical residency         ✓       Applicants must submit current utility bill         ✓       Data exchange with utilities that verifies:         ✓       Account ownership							
17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         ✓       Applicants required to submit proof of physical residency         ✓       Applicants must submit current utility bill         ✓       Data exchange with utilities that verifies:         ✓       Account ownership         ✓       Consumption							
17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         Image: Imag							
17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         Image: Imag							
17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         Applicants required to submit proof of physical residency         Applicants must submit current utility bill         Data exchange with utilities that verifies:         Account ownership         Consumption         Balances         Payment history         Account is properly credited with benefit							
17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         ✓       Applicants required to submit proof of physical residency         ✓       Applicants must submit current utility bill         ✓       Data exchange with utilities that verifies:         △       Account ownership         ○       Consumption         ✓       Balances         ○       Payment history         ✓       Account is properly credited with benefit         ○       Other - Describe:							
17.8. Benefits Policy - Gas and Electric Utilities   What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.   Applicants required to submit proof of physical residency   Applicants must submit current utility bill   Data exchange with utilities that verifies:   Account ownership   Consumption   Balances   Payment history   Account is properly credited with benefit   Other - Describe:							
17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         Applicants required to submit proof of physical residency         Applicants must submit current utility bill         Data exchange with utilities that verifies:         Account ownership         Consumption         Balances         Payment history         Other - Describe:         Other - Describe:							
17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         Applicants required to submit proof of physical residency         Applicants must submit current utility bill         Data exchange with utilities that verifies:         Account ownership         Consumption         Balances         Payment history         Account is properly credited with benefit         Other - Describe:         Centralized computer system/database tracks payments to all utilities         Separation of duties between intake and payment approval							
17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         Image: Applicants required to submit proof of physical residency         Image: Applicants must submit current utility bill         Image: Applicants must submit current utility bill         Image: Account ownership         Image: Account ownership         Image: Consumption         Image: Payment history         Image: Account is properly credited with benefit         Image: Other - Describe:         Image: Centralized computer system/database tracks payments to all utilities         Image: Separation of duties between intake and payment approval         Image: Payments coordinated among other energy assistance programs to avoid duplication of payments							
17.8. Benefits Policy - Gas and Electric Utilities         What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.         Image: Applicants required to submit proof of physical residency         Image: Applicants must submit current utility bill         Image: Data exchange with utilities that verifies:         Image: Data exchange: Data exchange with utilities that verifies:         Image: Data exchange:							

Vendor agreements specify requirements selected above, and provide enforcement mechanism					
Other - Describe:					
17.9. Benefits Policy - Bulk Fuel Vendors					
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.					
Vendors are checked against an approved vendors list					
Centralized computer system/database is used to track payments to all vendors					
Clients are relied on for reports of non-delivery or partial delivery					
Two-party checks are issued naming client and vendor					
Direct payment to households are made in limited cases only					
Vendors are only paid once they provide a delivery receipt signed by the client					
Conduct monitoring of bulk fuel vendors					
Bulk fuel vendors are required to submit reports to the Grantee					
Vendor agreements specify requirements selected above, and provide enforcement mechanism					
Other - Describe:					
17.10. Investigations and Prosecutions					
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.					
Refer to state Inspector General					
Refer to local prosecutor or state Attorney General					
Refer to US DHHS Inspector General (including referral to OIG hotline)					
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public					
Grantee attempts collection of improper payments. If so, describe the recoupment process					
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?					
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated					
Vendors found to have committed fraud may no longer participate in LIHEAP					
Other - Describe:					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

# Instructions for Certification

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction,"

provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an

explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

## Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require

establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

**1.** By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of

the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

*Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals) The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance

programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

531-A Ethete Rd. * Address Line 1			
Address Line 2			
Address Line 3			
Ethete <u>* City</u>	wy <u>* State</u>	<sup>82520</sup> <u>* Zip Code</u>	
Check if there are workplaces on file that are not identified here.			
Alternate II. (Grantees Who Are Individuals)			
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;			

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances		
(1) use the funds available under this title to		
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);		
(B) intervene in energy crisis situations;		
(C) provide low-cost residential weatherization and other cost-effective energy related home repair; and		
(D)plan, develop, and administer the State's program under this title includin leveraging programs, and the State agrees not to use such funds for any purpose other than those specified in this title;		
(2) make payments under this title only with respect to		
(A) households in which one or more individuals are receiving		
(i)assistance under the State program funded under part A of the Social Security Act;	title IV of	
(ii) supplemental security income payments under title XVI of the Social Security Act;		
(iii) food stamps under the Food Stamp Act of 1977; or		
(iv) payments under section 415, 521, 541, or 542 of title 38, United Stat Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or		
(B) households with incomes which do not exceed the greater of -		
(i) an amount equal to 150 percent of the poverty level for such State; or		
(ii) an amount equal to 60 percent of the State median income;		
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percen of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.		
(3) conduct outreach activities designed to assure that eligible house especially households with elderly individuals or disabled individua and households with high home energy burdens, are made aware o assistance available under this title, and any similar energy-related available under subtitle B of title VI (relating to community services	als, or both, f the assistance	

program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will

contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

## (9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

## PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).