DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: NORTHERN ARAPAHO BUSINESS COUNCIL Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2016 to 09/30/2017

Report Status: Submission Accepted by CO (Revision #1)

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

* 1.a. Type of S Plan	ubmission:	* 1.b. Frequency: Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:			*1.d. Version: Initial Resubmission Revision Update	
				2. Date Received:				State Use Only:
				3. Applicant I	dentifier:			
				4a. Federal Entity Identifier:				5. Date Received By State:
				4b. Federal A	ward Iden	tifier:		6. State Application Identifier:
7. APPLICANT	INFORMATION							
* a. Legal Name	e: Northern Arapaho Trib	e						
* b. Employer/	Taxpayer Identification l	Number (EIN/TIN): 183	30254253A1	* c. Organiza	tional DUN	NS: 03'	7446903	
* d. Address:	4.					ıı.		
* Street 1:	POST OFFICE	E BOX 9334		Street 2:				
* City:	ARAPAHOE			County:		GOSH	IEN	
* State:	WY			Province:				
* Country:	United States			* Zip / Pos	stal Code: 82510 -		-	
e. Organization	al Unit:							
Department Na	me:			Division Name:				
f. Name and cor	ntact information of pers	on to be contacted on ma	tters involving tl	his application:				
Prefix:	* First Name: Jeani					* Last		
Suffix:	Title: Compliance Accountan	t	Organizational Affiliation:					
* Telephone Number: (307) 840-0261	Fax Number		* Email: jeanimarie2001@gmail.com					
* 8a. TYPE OF I: Indian/Native		nent (Federally Recognized	1)					
b. Additional	Description:							
* 9. Name of Federal Agency:								
			log of Federal Domestic Assistance Number:			CFDA Title:		
10. CFDA Numbers and Titles 93568					Low-Inco	me Hom	e Energy	y Assistance
11. Descriptive	Title of Applicant's Proj	ect						
12. Areas Affec	12. Areas Affected by Funding:							
13. CONGRESS	SIONAL DISTRICTS O	F:						
* a. Applicant WY b. Program/Project: WY								

Attach an additional list of Program/Pro	oject Congressional Districts if needed.				
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:			
a. Start Date: 10/01/2016 b. End Date: 09/30/2017			* a. Federal (\$): \$0		
* 16. IS SUBMISSION SUBJECT TO R	REVIEW BY STATE UNDER EXECUTI	VE ORDER 12	2372 PROCESS?		
a. This submission was made availab	le to the State under the Executive Order	12372			
Process for Review on :					
b. Program is subject to E.O. 12372 b	but has not been selected by State for revi	ew.			
c. Program is not covered by E.O. 12	372.				
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO					
Explanation:					
accurate to the best of my knowledge. I	(1) to the statements contained in the list also provide the required assurances** a nents or claims may subject me to crimin	nd agree to cor	mply with any resulting terms if I accept	an award. I am aware that	
** The list of certifications and assurance	ces, or an internet site where you may obt	ain this list, is	contained in the announcement or agenc	y specific instructions.	
18a. Typed or Printed Name and Title of Jeani Fletcher	of Authorized Certifying Official		18c. Telephone (area code, number and (307) 840-0261	extension)	
		18d. Email Address jeanimarie2001@gmail.com			
18b. Signature of Authorized Certifying	g Official		18e. Date Report Submitted (Month, Da 10/03/2016	ay, Year)	
Attach supporting docum	nents as specified in ageno	y instruc	tions.		

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2016 03/31/2017 Heating assistance V Cooling assistance Crisis assistance 10/01/2016 04/30/2017 V Weatherization assistance Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) 100% Heating assistance 85.00% Cooling assistance 0.00% Crisis assistance 10.00% Weatherization assistance 0.00% Carryover to the following federal fiscal year 0.00% 5.00% Administrative and planning costs Services to reduce home energy needs including needs assessment (Assurance 16) 0.00% Used to develop and implement leveraging activities 0.00% TOTAL 100.00%

1.3 T	1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:									
~		Heating assistance				Cooling assistance				
	Weat	Weatherization assistance				Other (specify:)				
1.4 D	you consider hou	2605(b)(2)(A) - Assurance 2, 2605(c) useholds categorically eligible if one l	• / •	,, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			catego	ries of benefits in tl	ne left	column below? 💽
Yes	C No									
If you	answered "Yes"	to question 1.4, you must complete the	he tal	ole below and answ	er qu	estions 1.5 and 1.6.				
			_	Heating		Cooling	_	Crisis	_	Weatherization
TANF				Yes O No	-	Yes O No	+	Yes O No	-	Yes O No
SSI				Yes O No	-	Yes O No		Yes O No	_	Yes O No
SNAP				Yes O No	_	Yes O No	_	Yes O No		Yes O No
Means	-tested Veterans Pro	ograms	⊙	Yes O No	0	Yes O No	©	Yes O No	0	Yes O No
		Program Name		Heating		Cooling		Crisis		Weatherization
Other	Specify) 1			O Yes O No		C Yes C No		C Yes C No		C Yes C No
1.5 D	you automatical	y enroll households without a direct	annı	al application?	Yes	⊙ No				
	, explain:									
deter	mining eligibility a	there is no difference in the treatmen and benefit amounts? Y LEVEL 150%, EACH CLIENT IS T						eceiving other publi	c assis	tance when
SNAF	Nominal Payment	s								
1.7a I	Oo you allocate LI	HEAP funds toward a nominal payn	nent f	or SNAP household	is? C	Yes 💿 No				
		to question 1.7a, you must provide a								
1.7b A	Amount of Nomina	al Assistance: \$0.00								
1.7c I	requency of Assis	tance								
	Once Per Year									
	Once every five	/ears								
	Other - Describe	:								
1.7d l	How do you confir	m that the household receiving a nor	ninal	payment has an en	ergy	cost or need?				
Deter	nination of Eligibil	lity - Countable Income								
10.1	. 1.4		EAD	a						
1.8. Ii	Gross Income	ousehold's income eligibility for LIH	LAP,	uo you use gross in	come	or net income?				
_										
	Net Income									
1.9. S	1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP									
Wages										
>	Self - Employment Income									
	Contract Income	,								
	Payments from r	nortgage or Sales Contracts								
>	Unemployment i	nsurance								
	Strike Pay									

~	Social Security Administration (SSA) benefits							
	✓ Including MediCare deduction □ Excluding MediCare deduction							
>	Supplemental Security Income (SSI)							
>	Retirement / pension benefits							
>	General Assistance benefits							
>	Temporary Assistance for Needy Families (TANF) benefits							
	Supplemental Nutrition Assistance Program (SNAP) benefits							
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits							
	Loans that need to be repaid							
	Cash gifts							
	Savings account balance							
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.							
	Jury duty compensation							
	Rental income							
	Income from employment through Workforce Investment Act (WIA)							
	Income from work study programs							
	Alimony							
	Child support							
	Interest, dividends, or royalties							
	Commissions							
	Legal settlements							
	Insurance payments made directly to the insured							
	Insurance payments made specifically for the repayment of a bill, debt, or estimate							
	Veterans Administration (VA) benefits							
	Earned income of a child under the age of 18							
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.							
	Income tax refunds							
	Stipends from senior companion programs, such as VISTA							
	Funds received by household for the care of a foster child							

Ameri-Corp Program payments for living allowances, earnings, and in-kind aid					
Reimbursements (for mileage, gas, lodging, meals, etc.)					
Other					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 2 - Heating Assistance								
Eligibility, 2605(b)(Eligibility, 2605(b)(2) - Assurance 2								
2.1 Designate the in	ncome eligibility threshold used for the heat	ting componen	net:						
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes		State Median Income	60.00%					
2.2 Do you have ad HEATING ASSITA	ditional eligibility requirements for NCE?	⊙ Yes (○ No						
2.3 Check the appr	opriate boxes below and describe the polici	es for each.							
Do you require an	Assets test ?	C Yes	● No						
Do you have additi	onal/differing eligibility policies for:								
Renters?		O Yes	No						
Renters Livi	ng in subsidized housing ?	C Yes	• No						
Renters with	utilities included in the rent ?	O Yes	• No						
Do you give priorit	y in eligibility to:								
Elderly?		⊙ Yes (ŌNo						
Disabled?		⊙ Yes (• Yes ○ No						
Young childs	ren?	⊙ Yes (€ Yes ○No						
Households v	with high energy burdens ?	⊙ Yes (€ Yes C No						
Other?		O Yes	Yes O No						
Explanations of po	licies for each "yes" checked above:	17							
Low Income Famili	es								
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(E	3)							
2.4 Describe how y	ou prioritize the provision of heating assista	ance tovulnera	ble populations,e.g., benefit amounts, early appli	cation periods, etc.					
			ern under the age of 6 years old. We start our interved then process applications for other households after						
2.5 Check the varia	ables you use to determine your benefit leve	ls. (Check all	that apply):						
✓ Income									
Family (house	ehold) size								
✓ Home energy cost or need:									
Fuel type									
Clima	te/region								
Indivi	dual bill								
Dwelli	ng type								
Energy burden (% of income spent on home energy)									

Energy need						
Other - Describe:						
Benifits levels 2605(b)(5) - Assurances 5 2605(c)(1)(b)						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.6 Describe estimated benefit levels for FY 2017:						
Minimum Benefit	\$114	Maximum Benefit	\$1,244			
2.7 Do you provide in-kind (e.g., blankets, space heaters)	and/or other forms of	f benefits? O Yes O No				
If yes, describe.						
If any of the above questions required further explanation or clarification or that could not be made in the fields provided, attach a document with said explanation here.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here						

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Section 3 - Cooling Assistance								
Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2	Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate The income eligibility threshold used for th	e Cooling compor	nenet:						
Add Household size		Eligibility Guideline	Eligibility Threshold					
1			0.00%					
3.2 Do you have additional eligibility requirements for COOLING ASSITANCE?	C Yes	C _{No}						
3.3 Check the appropriate boxes below and describe the p	policies for each.							
Do you require an Assets test ?	C Yes	O _{No}						
Do you have additional/differing eligibility policies for:	**							
Renters?	C Yes	O _{No}						
Renters Living in subsidized housing?	C Yes	C No						
Renters with utilities included in the rent ?	C Yes	O _{No}						
Do you give priority in eligibility to:	<u> </u>							
Elderly?	C Yes	C No						
Disabled?	C Yes	C Yes C No						
Young children?	C Yes	C Yes C No						
Households with high energy burdens ?	C Yes	C Yes C No						
Other?	C Yes	CYes CNo						
Explanations of policies for each "yes" checked above:	1							
3.4 Describe how you prioritize the provision of cooling a	ssistance tovulner	able populations,e.g., benefit amounts, early a	application periods, etc.					
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)	(1)(B)							
3.5 Check the variables you use to determine your benefit	t levels. (Check all	l that apply):						
Income								
Family (household) size								
Home energy cost or need:								
Fuel type								
Climate/region								
Individual bill								
Dwelling type								
Energy burden (% of income spent on home	Energy burden (% of income spent on home energy)							
Energy need								
Other - Describe:								

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels for FY 2017:					
Minimum Benefit	\$0	Maximum Benefit	\$0		
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or o	ther forms of be	nefits? C Yes C No			
If yes, describe.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 4: CRISIS ASSISTANCE				
Eligibility - 2604(c)	, 2605(c)(1)(A)				
4.1 Designate the in	ncome eligibility threshold used for the crisis component				
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes	State Median Income	60.00%		
4.2 Provide your L	IHEAP program's definition for determining a crisis.				
Clients with an inco households.	ome approved guidelines have a shut off or propane level is 59	% or less. Priority is given to clients with small childs	ren, handicapped or disabled		
4.3 What constitute	es a <u>life-threatening crisis?</u>				
Heat loss for a clien	t with an approved application. This should be an actual shut	off of electricity, natural gas or propane tank is comp	oleatly empty.		
Crisis Requiremen	t, 2604(c)				
4.4 Within how ma	my hours do you provide an intervention that will resolve	the energy crisis for eligible households? 48Hour	s		
4.5 Within how ma	my hours do you provide an intervention that will resolve	the energy crisis for eligible households in life-thr	eatening situations? 18Hours		
Crisis Eligibility, 26	505(c)(1)(A)				
4.6 Do you have ad	ditional eligibility requirements for CRISIS ASSISTANC	E? O Yes O No			
4.7 Check the appr	copriate boxes below and describe the policies for each	**			
Do you require an	Assets test ?	C Yes O No			
Do you give priorit	ty in eligibility to :	<u>'</u>			
Elderly?		⊙ Yes ◯ No			
Disabled?		• Yes • No			
Young Child	ren?	• Yes • No			
Households v	with high energy burdens?	C Yes O No			
Other?		C Yes O No			
In Order to receive	e crisis assistance:	"-			
Must the hou tank?	sehold have received a shut-off notice or have a near emp	ty O Yes O No			
Must the hou	sehold have been shut off or have an empty tank?	C Yes O No			
Must the hou	sehold have exhausted their regular heating benefit?	• Yes • No			
Must renters eviction notice ?	with heating costs included in their rent have received an	€ Yes C No			
Must heating	z/cooling be medically necessary?	C Yes O No			
Must the hou	sehold have non-working heating or cooling equipment?	€ Yes € No			
Other?		C Yes O No			
Do you have additional / differing eligibility policies for:					

Renters?			(○ Yes		
Renters living in subsid	ized housing?			C Yes ⊙No		
Renters with utilities in	cluded in the rent?			C Yes ⊙No		
Explanations of policies for ea	nch "yes" checked above:		1			
young children are age birth-6y	Shut off notices or propane level is 5% or below, Elderly age limit- 55 years or older. Disabled clents will have a doctors statement, Disablillty statement for SSI benfits, young children are age birth-6years old, Medically necessary would include use of oxygen tank, condencer or bypap machine. When an applicant is Elderly, Disabled or has young children under the age of 6 years old their application is top priorty of the applications and these applications are handled before applicants without these issues.					
Determination of Benefits						
4.8 How do you handle crisis	situations?					
>	Separate component					
	Fast Track					
	Other - Describe:					
4.9 If you have a separate con	ponent, how do you detern	nine crisis ass	istance benef	its?		
✓	Amount to resolve the cris	is.				
	Other - Describe:					
Crisis Requirements, 2604(c)						
4.10 Do you accept application	ns for energy crisis assistan	ce at sites tha	t are geograp	hically accessible to all households in the area to be served?		
• Yes O No Explain.						
We do site visits so the applicat	ion can be picked up if an en	nergency				
4.11 Do you provide individua	als who are physically disab	led the mean	s to:			
Submit applications for cris	sis benefits without leaving	their homes?				
● Yes O No If No, exp	lain.					
Travel to the sites at which	**	tance are acc	epted?			
• Yes O No If No, exp						
If you answered "No" to both	options in question 4.11, pl	ease explain	alternative m	eans of intake to those who are homebound or physically disabled?		
Benefit Levels, 2605(c)(1)(B)						
4.12 Indicate the maximum be	enefit for each type of crisis	assistance of	fered.			
Winter Crisis \$500	0.00 maximum benefit					
) maximum benefit					
	0 maximum benefit	£\1/	-41 6			
4.13 Do you provide in-kind (o	<u> </u>	ians) and/or	otner forms o	or denerits?		
1 tes 52 NO II yes, Describe						
4.14 Do you provide for equipment repair or replacement using crisis funds?						
€ Yes C No						
If you answered "Yes" to question 4.14, you must complete question 4.15.						
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.						
		Winter Crisis	Summer Crisis	Year-round Crisis		
Heating system repair		~				
Heating system replacement						
Cooling system repair						
Cooling system replacement						
Wood stove purchase						

Pellet stove purchase				
Solar panel(s)				
Utility poles / gas line hook-ups				
Other (Specify):				
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs	?	
C Yes				
If you responded "Yes" to question 4.16, you must respon	nd to question	n 4.17.		
4.17 Describe the terms of the moratorium and any speci	al dispensatio	on received by	LIHEAP clients	during or after the moratorium period.
If any of the above questions require further explanation or of	larification th	at could not be	made in the fields	s provided attach a document with said explanation.
If any of the above questions require furth attach a document with said explanation l	•	nation or c	clarification t	hat could not be made in the fields provided,

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

Se	Section 5: WEATHERIZATION ASSISTANCE				
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance	2				
5.1 Designate the income eligibility threshold us	ed for the Weatherization co	mponent			
Add Househ	old Size	Eligibility Guideline	Eligibility Threshold		
1			0.00%		
5.2 Do you enter into an interagency agreement	to have another government	agency administer a WEATHERIZATION comp	onent? O Yes O No		
5.3 If yes, name the agency.					
5.4 Is there a separate monitoring protocol for v	veatherization? O Yes O N	No.			
WEATHERIZATION - Types of Rules					
5.5 Under what rules do you administer LIHEA	P weatherization? (Check on	aly one.)			
Entirely under LIHEAP (not DOE) rules					
Entirely under DOE WAP (not LIHEAP)	rules				
Mostly under LIHEAP rules with the follo	owing DOE WAP rule(s) whe	ere LIHEAP and WAP rules differ (Check all that	apply):		
Income Threshold					
Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days					
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).					
Other - Describe:					
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)					
Income Threshold					
Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.					
Weatherization measures are not subject to DOE Savings to Investment Ration (SIR) standards.					
Other - Describe:					
Eligibility, 2605(b)(5) - Assurance 5					
5.6 Do you require an assets test? C Yes C No					
5.7 Do you have additional/differing eligibility policies for :					
Renters C Yes C No					
Renters living in subsidized housing?					
5.8 Do you give priority in eligibility to:					
Elderly?	C Yes C No				
Disabled?	C Yes C No				
Young Children?	Young Children? C Yes C No				
House holds with high energy burdens?	House holds with high energy burdens? C Yes C No				
Other? C Yes C No					

Benefit Levels	
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per hou	sehold? C Yes C No
5.10 If yes, what is the maximum? \$0	
Types of Assitance, 2605(c)(1), (B) & (D)	
5.11 What LIHEAP weatherization measures do you provide? (Check all categor	ies that apply.)
Weatherization needs assessments/audits	Energy related roof repair
Caulking and insulation	Major appliance Repairs
Storm windows	Major appliance replacement
Furnace/heating system modifications/ repairs	Windows/sliding glass doors
Furnace replacement	Doors
Cooling system modifications/ repairs	Water Heater
Water conservation measures	Cooling system replacement
Compact florescent light bulbs	Other - Describe:
If any of the above questions require further explanation or attach a document with said explanation here.	clarification that could not be made in the fields provided,

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
V Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 7 - Coordniation, 2605(b)(4) - Assurance 4

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	Section 7: Coordination, 2605(b)(4) - Assurance 4			
7.1 Desc	7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).			
	Joint application for multiple programs			
	Intake referrals to/from other programs			
	One - stop intake centers			
>	Other - Describe:			
Check w	rith Northern Arapaho tribes CSBG program to see if clients is receiving eleswhere though other programs within the Northern Arapaho Tribe.			

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

8.6 What is your process for selecting local administering agencies?

We have none

Commerce Agency

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Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico) 8.1 How would you categorize the primary responsibility of your State agency? **Administration Agency**

	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
	Welfare Agency					
	Other - Describe:					
	Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.					
8.2 How	do you provide alternate outreach and intake fo	r HEATING ASSISTANG	CE?			
HEATIN	NG ASSISTANCE?					
8.3 How	do you provide alternate outreach and intake fo	r COOLING ASSISTAN	CE?			
COOLIN	NG ASSISTANCE?					
8.4 How	do you provide alternate outreach and intake fo	r CRISIS ASSISTANCE	2			
CRISIS	CRISIS ASSISTANCE?					
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization	
8.5a Who determines client eligibility?		Tribal Government	Tribal Government	Tribal Government	Non-Applicable	
8.5b Wh vendors	no processes benefit payments to gas and electric ?	Tribal Government	Tribal Government	Tribal Government		
8.5c who	processes benefit payments to bulk fuel ?	Tribal Government	Tribal Government	Tribal Government		
8.5d Wh measure	Non-Applicable res?					
If any	of your LIHEAP components ar	e not centrally-a	dministered by a s	state agency, vou n	nust complete	

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8.7 How	many local administering agencies do you use? Zero
8.8 Have C Yes O No	e you changed any local administering agencies in the last year?
8.9 If so	, why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating Yes C No
Cooling C Yes C No
Crisis
Are there exceptions? O Yes O No
If yes, Describe.
9.2 How do you notify the client of the amount of assistance paid? Call client and vendors of payments approved and send notice of action
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? Home Visits to assure clients get utility delivery and get invoice signed by delivery driver.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? Work close with vendors, propane companies send per gallon estimates and ensure they are the same for everyone.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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	Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)				
10.1. How do yo	ou ensure good fiscal acco	ounting and tracking of LIHEAP funds?			
The compliance officer is responsible for financial transaction involving the receipt and expenditure a manner which will provide accurate current and complete disclosure of financial status correlation with budget or allowable cost schedules and clear facilitating data. Reflect amount and sources of fund's which may be include in the operations of the program. Maintaining provider creation, maintenance, and safeguarding of records. Provide financial agreements. If the client moves or disconnects service the vendor is returned the LIHEAP monies to the Northern Arapaho Tribe and not the client. This must be done within 30 days of last day of service to ensure the monies are put back into the correct funding in which it was initially received from. When a refund is received from a vendor we look up in our system by the account number and name of client. We then see when and where the last source of assistance came from and allocate the monies into that funding category. Our vendors also send us a detailed payment and usage history of the account so we can differentiate between payments from the Tribe and from the individual on their own behalf.					
Audit Process					
10.2. Is your LI	HEAP program audited	annually under the Single Audit Act and	OMB Circular A - 133?		
			table condition cited in the A-133 audits, gency from the most recently audited fisca	8	
No Findings 🗹					
Finding	Type	Brief Summary	Resolved?	Action Taken	
Finding	Туре	Brief Summary	Resolved?	Action Taken	
1	Type Local Administering Age		Resolved?	Action Taken	
1 10.4. Audits of l	Local Administering Age			Action Taken	
1 10.4. Audits of I What types of a Select all that a	Local Administering Age nnual audit requirement pply.	ncies s do you have in place for local adminster			
1 10.4. Audits of 1 What types of a Select all that a Local	Local Administering Age nnual audit requirement pply. agencies/district offices a	ncies s do you have in place for local adminster	ring agencies/district offices? ompliance with Single Audit Act and OMI		
1 10.4. Audits of 1 What types of a Select all that a Local Local	Local Administering Age nnual audit requirement pply. agencies/district offices a agencies/district offices a	ncies s do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe	ring agencies/district offices? ompliance with Single Audit Act and OMI	B Circular A-133	
1 10.4. Audits of I What types of a Select all that a Local Local Local	Local Administering Age nnual audit requirement pply. agencies/district offices a agencies/district offices'	ncies s do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (other	ring agencies/district offices? ompliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance	B Circular A-133	
1 10.4. Audits of I What types of a Select all that a Local Local Local	Local Administering Age nnual audit requirement pply. agencies/district offices a agencies/district offices a agencies/district offices' ee conducts fiscal and pr	ncies s do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe	ring agencies/district offices? ompliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance	B Circular A-133	
1 10.4. Audits of 1 What types of a Select all that a Local Local Local Grant Compliance Mo	Local Administering Age nnual audit requirement pply. agencies/district offices a agencies/district offices a agencies/district offices' ee conducts fiscal and pr	ncies s do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe A-133 or other independent audits are re ogram monitoring of local agencies/distri	ring agencies/district offices? ompliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance	B Circular A-133 process.	
1 10.4. Audits of 1 What types of a Select all that a Local Local Local Grant Compliance Mo	Local Administering Age nnual audit requirement pply. agencies/district offices a agencies/district offices a agencies/district offices' ee conducts fiscal and pr onitoring the Grantee's strategies for	ncies s do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe A-133 or other independent audits are re ogram monitoring of local agencies/distri	ring agencies/district offices? ompliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance ict offices	B Circular A-133 process.	
1 10.4. Audits of 1 What types of a Select all that a Local Local Local Grant Compliance Mo 10.5. Describe the Grantee employ	Local Administering Age nnual audit requirement pply. agencies/district offices a agencies/district offices a agencies/district offices' ee conducts fiscal and pr onitoring the Grantee's strategies for	ncies s do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe A-133 or other independent audits are re ogram monitoring of local agencies/distri	ring agencies/district offices? ompliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance ict offices	B Circular A-133 process.	
1 10.4. Audits of I What types of a Select all that a Local Local Grant Compliance Mo 10.5. Describe the Grantee employ Intern	Local Administering Age nnual audit requirement pply. agencies/district offices a agencies/district offices a agencies/district offices' ee conducts fiscal and pr onitoring he Grantee's strategies for	ncies s do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe A-133 or other independent audits are re ogram monitoring of local agencies/distri	ring agencies/district offices? ompliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance ict offices	B Circular A-133 process.	
1 10.4. Audits of 1 What types of a Select all that a Local Local Local Grant Compliance Mo 10.5. Describe the Grantee employ Intern Depar	Local Administering Age nnual audit requirement pply. agencies/district offices a agencies/district offices' ee conducts fiscal and pr onitoring he Grantee's strategies for vees: hal program review	ncies s do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe A-133 or other independent audits are re ogram monitoring of local agencies/distri or monitoring compliance with the Grante	ring agencies/district offices? ompliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance ict offices	B Circular A-133 process.	
1 10.4. Audits of I What types of a Select all that a Local Local Grant Compliance Mo 10.5. Describe the Grantee employ Intern Depar	Local Administering Age nnual audit requirement pply. agencies/district offices a agencies/district offices' ae conducts fiscal and pr onitoring the Grantee's strategies for yees: al program review ttmental oversight dary review of invoices a	ncies s do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe A-133 or other independent audits are re ogram monitoring of local agencies/distri or monitoring compliance with the Grante	ring agencies/district offices? ompliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance ict offices	B Circular A-133 process.	
1 10.4. Audits of 1 What types of a Select all that a Local Local Local Grant Compliance Mo 10.5. Describe the Grantee employ Intern Depar Second Other	Local Administering Age nnual audit requirement pply. agencies/district offices a agencies/district offices a agencies/district offices' ee conducts fiscal and pr onitoring he Grantee's strategies for vees: hal program review ttmental oversight dary review of invoices a program review mechan	ncies s do you have in place for local adminster re required to have an annual audit in co re required to have an annual audit (othe A-133 or other independent audits are re ogram monitoring of local agencies/distri or monitoring compliance with the Grante	ring agencies/district offices? ompliance with Single Audit Act and OMI er than A-133) viewed by Grantee as part of compliance ict offices ee's and Federal LIHEAP policies and pro-	B Circular A-133 process.	

Local Adminstering Agencies / District Offices:
On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Desk Reviews:
10.8. How often is each local agency monitored ?
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues?
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues?
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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attach a document with said explanation here.

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Section 11: Timely and Mean	ningful Public Participatio	on, 2605(b)(12), 2605(C)(2)		
11.1 How did you obtain input from the public in the developme Select all that apply.	ent of your LIHEAP plan?			
✓ Tribal Council meeting(s)				
✓ Public Hearing(s)				
Draft Plan posted to website and available for comme	nt			
Hard copy of plan is available for public view and con	nment			
Comments from applicants are recorded				
Request for comments on draft Plan is advertised				
Stakeholder consultation meeting(s)				
Comments are solicited during outreach activities				
Other - Describe:				
General Council meetings, posted within the Wind River Reservation offices, Newspapers for comments. Also we held 2 community meetings. We did not have a General Council meeting durning this years open comment period due to upcoming Tribal elections. 11.2 What changes did you make to your LIHEAP plan as a result of this participation? Assigning appointment times to be more efficeent.				
Public Hearings, 2605(a)(2) - For States and the Commonwealth	h of Puerto Rico Only			
11.3 List the date and location(s) that you held public hearing(s	on the proposed use and distribution	of your LIHEAP funds?		
	Date	Event Description		
1	09/14/2016	Public meeting Arapahoe		
2 09/15/2016 Public meeting Ethete				
11.4. How many parties commented on your plan at the hearing	g(s)?			
11.5 Summarize the comments you received at the hearing(s). Positings for meetings were posted in all tribal buildings, reservation businesses, off reservation businesses that boarder boundries, and on social media. Plans were available for review at the LIHEAP office and brought to the meetings for the public to reivew and voice thier opinions.				
11.6 What changes did you make to your LIHEAP plan as a res	ault of the comments received at the pu	blic hearing(s)?		
If any of the above questions require further ex	xplanation or clarification th	nat could not be made in the fields provided,		

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? $\,0\,$

12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

No Changes

12.4 Describe your fair hearing procedures for households whose applications are denied.

Clients are informed at the time application they request a fair hearing within 45 days if they are denied or not acted on in timely manner. Clients request a hearing and application will be reviewed and decision will be made by adminstation staff.

12.5 When and how are applicants informed of these rights?

On Applications

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Clients are informed at the time of application they have 45 days to request a hearing if they denied or or not acted on in a timley manner. Clients request a hearing and application will be reviewed and decision will be made by the administration staff (Director of Program)

12.7 When and how are applicants informed of these rights?

Posted in tribal offices and included in the LIHEAP packets

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

- 13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
- 13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
- 13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
- 13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
- 13.5 How many households applied for these services?
- 13.6 How many households received these services?

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program? ○ Yes No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii),describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

Section 15 - Training

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe:
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
On-site training
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:

>	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
	Other - Describe:
15.2 Doe Yes No	es your training program address fraud reporting and prevention?
-	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

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			Section 17:	Program	Int	egrity, 2605(b)(10)			
17.1	Fraud Reporting Mechanisms									
a. D	escribe all mechanisms available to	the j	public for reporting cas	ses of suspected	d wa	ste, fraud, and abus	se. Select all that a	pply	'.	
	Online Fraud Reporting									
	Dedicated Fraud Reporting	Hotl	ine							
	Report directly to local ager	ıcy/d	istrict office or Grante	e office						
	Report to State Inspector G	ener	al or Attorney General							
	Forms and procedures in pl	ace f	or local agencies/distric	ct offices and v	endo	ors to report fraud,	waste, and abuse			
	Other - Describe:									
b. D	escribe strategies in place for adver	tisin	g the above-referenced	resources. Sel	ect a	ll that apply				
	Printed outreach materials									
	Addressed on LIHEAP app	licati	on							
	Website									
	Other - Describe:									
17.2	Identification Documentation Req	uire	ments							
a. In	dicate which of the following forms	s of i	dentification are requir	ed or requeste	ed to	be collected from L	LIHEAP applicant	s or	their household me	embers.
Type of Identification Collected			Collected from Whom?							
			Applicant Only			All Adults in Household			All Household Members	
Social Security Card is photocopied		>	Required		>	Required		>	Required	
	retained									
			Requested			Requested			Requested	
Soci	al Security Number (Without		Required			Required			Required	
	al Card)									
		>	Requested		>	Requested		>	Requested	
					_				1	
Gov	ernment-issued identification	>	Required		>	Required			Required	
card									<u>*</u>	
	driver's license, state ID, Tribal passport, etc.)		Requested		Requested			Requested		
	Other		Applicant Only	Applicant Only	y	All Adults in Household	All Adults in Household		All Household Members	All Household Members

		Required	Requested	Required	Requested	Required	Requested
1							
h De	scribe any exceptions to the above pol	licies					
	Identification Verification	ncies.					
	ribe what methods are used to verify	the authenticity of ide	ntification documen	ts provided by client	ts or household memb	pers. Select all that a	pply
	Verify SSNs with Social Security A	dministration					
	Match SSNs with death records fro	om Social Security Adı	ministration or state	agency			
	Match SSNs with state eligibility/ca	ase management system	m (e.g., SNAP, TAN	F)			
	Match with state Department of La	abor system					
	Match with state and/or federal co	rrections system					
	Match with state child support syst	tem					
	Verification using private software	(e.g., The Work Num	ber)				
	In-person certification by staff (for	tribal grantees only)					
~	Match SSN/Tribal ID number with	tribal database or en	rollment records (fo	r tribal grantees onl	y)		
	Other - Describe:						
17.4	Citizenship/Legal Residency Verifica	ntion					
Wha	t are your procedures for ensuring th	at household member	s are U.S. citizens o	aliens who are qual	lified to receive LIHE	AP benefits? Select	all that apply.
	Clients sign an attestation of citize	enship or legal residen	cy				
	Client's submission of Social Secu	rity cards is accepted	as proof of legal res	idency			
	Noncitizens must provide docume	entation of immigration	n status				
	Citizens must provide a copy of th	neir birth certificate, n	aturalization paper	s, or passport			
	Noncitizens are verified through t	the SAVE system					
>	Tribal members are verified thro	ugh Tribal enrollment	records/Tribal ID o	ard			
	Other - Describe:						
17.5	Income Verification						
Wha	t methods does your agency utilize to	verify household inco	me? Select all that a	pply.			
	Require documentation of income	for all adult household	l members				
	Pay stubs						
	Social Security award letter	rs					
	✓ Bank statements						
	✓ Tax statements						
	Zero-income statements						
	✓ Unemployment Insurance le	etters					
	Other - Describe:						
>	Computer data matches:						
	Income information matche	ed against state compu	ter system (e.g., SNA	AP, TANF)			
	Proof of unemployment ben	efits verified with stat	e Department of La	bor			
	Social Security income verif	fied with SSA					
	Utilize state directory of new	w hires					
	Other - Describe:						
17.6	Protection of Privacy and Confidenti	iality					
	ribe the financial and operating contr		client information a	ngainst improper use	or disclosure. Select	all that apply.	
>	Policy in place prohibiting release	of information withou	t written consent				
	Grantee LIHEAP database include	es privacy/confidential	ity safeguards				

Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Consumption
✓ Balances
Balances
Balances Payment history
Balances Payment history Account is properly credited with benefit
Balances Payment history Account is properly credited with benefit Other - Describe:
Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities
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Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments
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Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Direct payment to households are made in limited cases only Procedures are in place to require prompt refunds from utilities in cases of account closure Vendor agreements specify requirements selected above, and provide enforcement mechanism Other - Describe: 17.9. Benefits Policy - Bulk Fuel Vendors What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Direct payment to households are made in limited cases only Procedures are in place to require prompt refunds from utilities in cases of account closure Vendor agreements specify requirements selected above, and provide enforcement mechanism Other - Describe: 17.9. Benefits Policy - Bulk Fuel Vendors What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel
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Balances Payment history Account is properly credited with benefit Other - Describe: Centralized computer system/database tracks payments to all utilities Centralized computer system automatically generates benefit level Separation of duties between intake and payment approval Payments coordinated among other energy assistance programs to avoid duplication of payments Payments to utilities and invoices from utilities are reviewed for accuracy Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities Direct payment to households are made in limited cases only Procedures are in place to require prompt refunds from utilities in cases of account closure Vendor agreements specify requirements selected above, and provide enforcement mechanism Other - Describe: 17.9. Benefits Policy - Bulk Fuel Vendors What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply. Vendors are checked against an approved vendors list
✓ Balances ☐ Payment history ✓ Account is properly credited with benefit ☐ Other - Describe: ✓ Centralized computer system/database tracks payments to all utilities ☐ Centralized computer system automatically generates benefit level ☐ Separation of duties between intake and payment approval ✓ Payments coordinated among other energy assistance programs to avoid duplication of payments ✓ Payments to utilities and invoices from utilities are reviewed for accuracy ✓ Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities ☐ Direct payment to households are made in limited cases only ✓ Procedures are in place to require prompt refunds from utilities in cases of account closure ✓ Vendor agreements specify requirements selected above, and provide enforcement mechanism ☐ Other - Describe: 17.9. Benefits Policy - Bulk Fuel Vendors What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply. ✓ Vendors are checked against an approved vendors list ✓ Centralized computer system/database is used to track payments to all vendors

	Vendors are only paid once they provide a delivery receipt signed by the client
	Conduct monitoring of bulk fuel vendors
	Bulk fuel vendors are required to submit reports to the Grantee
	Vendor agreements specify requirements selected above, and provide enforcement mechanism
	Other - Describe:
17.10.	. Investigations and Prosecutions
	ribe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed. Select all that apply.
	Refer to state Inspector General
	Refer to local prosecutor or state Attorney General
	Refer to US DHHS Inspector General (including referral to OIG hotline)
	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
	Grantee attempts collection of improper payments. If so, describe the recoupment process
	Grantee attempts collection of improper payments. If so, describe the recoupment process Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

533-A Ethete Rd * Address Line 1		
Address Line 2		
Address Line 3		
Ethete * City	wy <u>* State</u>	82520 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(i) an amount equal to 150 percent of the poverty level for such State; or

(B) households with incomes which do not exceed the greater of -

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(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		