DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance

Grantee Name: WYOMING

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

Report Period: 10/01/2016 to 09/30/2017

Report Status: Submission Accepted by CO (Revision #1)

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Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

* 1.a. Type of Submission: Plan		© Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:			* 1.d. Version: Initial Resubmission Revision Update	
				2. Date Received:			State Use Only:	
							State est only.	
				3. Applicant Identifier: 4a. Federal Entity Identifier:			5 Date Descined Bu State	
							5. Date Received By State:	
				4b. Federal A	ward Iden	tifier:	6. State Application Identifier:	
7. APPLICANT	INFORMATION							
* a. Legal Name	e: State of Wyoming							
* b. Employer/	Faxpayer Identification N	Number (EIN/TIN): 830	0208667	* c. Organizat	tional DUN	NS: 809915754		
* d. Address:				11.				
* Street 1:	2300 CAPITO	L AVENUE		Street 2:		HATHAWAY	BUILDING, 3RD FLOOR	
* City:	CHEYENNE			County:		Laramie		
* State:	WY			Province:				
* Country:	United States			* Zip / Post	tal Code:	82002 - 0490		
e. Organization	al Unit:							
Department Na Department of	nme: Family Services			Division Name Assistance Di				
f. Name and cor	ntact information of pers	on to be contacted on ma	tters involving th	nis application:				
Prefix:	* First Name: Brenda		Middle Name: *Last Ilg		Name:			
Suffix:	Title: LIHEAP/WAP Program	n Manager	Organizational Affiliation: Wyoming Department of Family Services					
* Telephone Number: (307) 347-6181 Ext. 00034	Fax Number (307) 347-6184		* Email: brenda.ilg@wyo.gov					
* 8a. TYPE OF A: State Govern			·					
b. Additional	Description:							
* 9. Name of Fe	ederal Agency:							
			og of Federal Dom ssistance Number:			CFDA Title:		
10. CFDA Numbe	ers and Titles	93568			Low-Inco	me Home Energy	y Assistance	
	Title of Applicant's Projection							
12. Areas Affec Statewide	ted by Funding:							
13. CONGRESS	SIONAL DISTRICTS OF	F:						
* a. Applicant				b. Program/Project:				

WY		Statewide				
Attach an additional list of Progr	ram/Project Congressional Districts if needed	l.				
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:				
a. Start Date: 10/01/2016	b. End Date: 09/30/2017	* a. Federal (\$): \$0	b. Match (\$): \$0			
* 16. IS SUBMISSION SUBJECT	T TO REVIEW BY STATE UNDER EXECU	UTIVE ORDER 12372 PROCESS?				
a. This submission was made	available to the State under the Executive Or	der 12372				
Process for Review on :						
b. Program is subject to E.O.	12372 but has not been selected by State for i	review.				
c. Program is not covered by	E.O. 12372.					
* 17. Is The Applicant Delinquen O YES NO	t On Any Federal Debt?					
Explanation:						
accurate to the best of my knowle	edge. I also provide the required assurances*	list of certifications** and (2) that the statements * and agree to comply with any resulting terms if ninal, civil, or administrative penalties. (U.S. Cod	I accept an award. I am aware that			
** The list of certifications and a	ssurances, or an internet site where you may	obtain this list, is contained in the announcement	t or agency specific instructions.			
18a. Typed or Printed Name and Brenda Ilg	Title of Authorized Certifying Official	18c. Telephone (area code, nu (307) 347-6181 Ext. 00034	mber and extension)			
		18d. Email Address brenda.ilg@wyo.gov				
18b. Signature of Authorized Ce	rtifying Official	18e. Date Report Submitted (109/16/2016	Month, Day, Year)			
Attach supporting de	ocuments as specified in age	ncy instructions.				

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2016 05/31/2017 Heating assistance V Cooling assistance 10/01/2016 04/15/2017 Crisis assistance V Weatherization assistance 10/01/2016 09/30/2017 V Provide further explanation for the dates of operation, if necessary Applications for heating assistance are accepted through 02/28/2017; Crisis assistance is available through 04/15/2017; applications for Weatherization assistance are accepted year round. Wyoming is a cold weather state with very few months of hot weather. Because of limited funding and long winters, Wyoming does not provide Cooling assistance. Season begin and end dates are: Heating assistance regulated utilities (seasonal benefit) November 1, 2016 - May 31, 2017; Crisis assistance (Special Situations) October 1, 2016 - April 15, 2017; Weatherization assistance (LIEAP WAP) October 1, 2016 - September 30, 2017; Unregulated deliverable fuels heating assistance (seasonal benefit)October 1, 2016 - May 31, 2017.

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.						
Heating assistance	64.00%					
Cooling assistance	0.00%					
Crisis assistance	10.00%					
Weatherization assistance	15.00%					
Carryover to the following federal fiscal year	0.00%					
Administrative and planning costs	10.00%					
Services to reduce home energy needs including needs assessment (Assurance 16)	1.00%					

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

Use	Used to develop and implement leveraging activities 0.00%										
ТОТА	L										100.00%
Alterr	Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)										
1.3 T	ne funds reserve	d for winter crisis assistance that	have not l	been ex	pended by V	farch 1	5 will be reprogra	mmed	l to:		
1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to: Cooling assistance											
		atherization assistance						-	er (specify:)		
		atherization assistance						Oth	(specify.)		
_		7, 2605(b)(2)(A) - Assurance 2, 260									
1.4 Do	you consider h No	ouseholds categorically eligible if	one house	hold m	iember receiv	ves one	of the following c	ategor	ies of benefits in the	left	column below?
If you	answered "Yes	" to question 1.4, you must compl	lete the tal	ble belo	ow and answe	er ques	tions 1.5 and 1.6.				
					ating	<u> </u>	Cooling	_	Crisis	_	Weatherization
TANF				Yes C		!	es O No	_	les 🗖 No	_	Yes O No
SSI			0	Yes C	No	$\bigcirc_{\mathbf{Y}}$	es O No	0.5	es O No	0	Yes O No
SNAP			0	Yes C) No	\bigcirc Y	es 🖸 No	Os	res 🖸 No	0	Yes O No
Means	-tested Veterans I	rograms	0	Yes C	No	O_{Y}	es O No	O	res O No	\circ	Yes O No
		Program Name			Heating		Cooling		Crisis		Weatherization
Other	Specify) 1			OYe	es O No		C Yes C No		O Yes O No		C Yes C No
1.5 De	o vou automatic	ally enroll households without a d	irect anni	ual app	lication? O	Yes (No				
	, explain:										
		e there is no difference in the trea y and benefit amounts?	atment of o	categor	rically eligible	e house	eholds from those	not rec	ceiving other public	assis	stance when
SNAF	Nominal Payme	nts									
1.7a I	Oo you allocate I	LIHEAP funds toward a nominal	payment f	for SNA	AP household	is? 🔘	Yes 💽 No				
If you	answered "Yes	'' to question 1.7a, you must prov	ide a resp	onse to	questions 1.	7b, 1.7	c, and 1.7d.				
1.7b A	Amount of Nomi	nal Assistance: \$0.00									
1.7c F	requency of Ass	istance									
	Once Per Year										
	Once every fiv	years									
	Other - Descri										
1.7d I	How do you cont	irm that the household receiving	a nominal	navme	ent has an en	ergy co	ost or need?				
N/A	,	-		PJ							
D		The Control Land									
Determination of Eligibility - Countable Income											
	1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income?										
<u> </u>	Gross Income										
	Net Income										
1.9. S	elect all the app	icable forms of countable income	used to de	etermir	ne a househol	ld's inc	ome eligibility for	LIHE	AP		
>	Wages										
V	Self - Employn	uent Income									
V	✓ Contract Income										

	Payments from mortgage or Sales Contracts						
>	Unemployment insurance						
>	Strike Pay						
>	Social Security Administration (SSA) benefits						
	☐ Including MediCare deduction ☑ Excluding MediCare deduction						
>	Supplemental Security Income (SSI)						
>	Retirement / pension benefits						
>	General Assistance benefits						
>	Temporary Assistance for Needy Families (TANF) benefits						
	Supplemental Nutrition Assistance Program (SNAP) benefits						
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits						
	Loans that need to be repaid						
>	Cash gifts						
	Savings account balance						
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.						
	Jury duty compensation						
>	Rental income						
	Income from employment through Workforce Investment Act (WIA)						
	Income from work study programs						
>	Alimony						
	Child support						
>	Interest, dividends, or royalties						
>	Commissions						
	Legal settlements						
	Insurance payments made directly to the insured						
	Insurance payments made specifically for the repayment of a bill, debt, or estimate						
>	Veterans Administration (VA) benefits						
	Earned income of a child under the age of 18						

	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Kennoursements (tor inneage, gas, rouging, means, etc.)
<u> </u>	Other
>	
<u>></u>	Other Workers' Compensation, Social Security Disability benefits, Prizes (including lottery), BIA General Assistance, Military allotments, Sporadic income, Annuity

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 2 - Heating Assistance							
Eligibility, 2605(b)	(2) - Assurance 2							
2.1 Designate the in	2.1 Designate the income eligibility threshold used for the heating componenet:							
Add	Household size		Eligibility Guideline	Eligibility Threshold				
1	All Household Sizes		State Median Income	60.00%				
	2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?							
2.3 Check the appr	ropriate boxes below and describe the policies	4						
Do you require an	Assets test ?	C Yes	⊙ No					
Do you have additi	ional/differing eligibility policies for:							
Renters?		C Yes	⊙ _{No}					
Renters Livi	ng in subsidized housing ?	C Yes	∙ No					
Renters with	utilities included in the rent ?	C Yes	€ No					
Do you give priori	ty in eligibility to:							
Elderly?		⊙ Yes (O _{No}					
Disabled? © Yes O No								
Young childs	ren?	⊙ Yes (O _{No}					
Households	with high energy burdens ?	• Yes	O _{No}					
Other? Deli	verable Fuel Users	• Yes	C _{No}					
Applications are pro	ovided to priority households who were active in rs) have the opportunity to submit applications of		ason first via mail so that these priority households y receiving benefits earlier if deemed eligible.	(elderly, disabled, young children,				
Determination of Bo	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
The priority groups		led, young ch	able populations,e.g., benefit amounts, early app	-				
2.5 Check the varia	ables you use to determine your benefit levels	. (Check all	that apply):					
✓ Income								
Family (hous	ehold) size							
✓ Home energy	cost or need:							
✓ Fuel ty	ype							
Clima	te/region							
✓ Indivi	dual bill							
Dwelli	ing type							
Energy burden (% of income spent on home energy)								

Energy need							
Other - Describe:							
	-						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
2.6 Describe estimated benefit levels for FY 2017:							
Minimum Benefit	\$40	Maximum Benefit	\$1,147				
2.7 Do you provide in-kind (e.g., blankets, space heaters) a	ınd/or other forms	of benefits? O Yes O No	<u> </u>				
If yes, describe.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here							

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 3 - Cooling Assistance							
Eligibility, 2605(c)(Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2							
3.1 Designate The i	income eligibility threshold used for the Co	ooling componer	net:					
Add	Add Household size Eligibility Guideline Eligibility Threshold							
1				0.00%				
3.2 Do you have additional eligibility requirements for COOLING ASSITANCE?								
3.3 Check the appr	copriate boxes below and describe the polic	4						
Do you require an	Assets test ?	C Yes C	No					
Do you have additi	onal/differing eligibility policies for:							
Renters?		C Yes C	No					
Renters Livi	ng in subsidized housing ?	O Yes C	No					
Renters with	utilities included in the rent ?	C Yes C	No					
Do you give priorit	ty in eligibility to:	1						
Elderly?		C Yes C	No					
Disabled? C Yes C No								
Young childr	ren?	O Yes	No					
Households v	with high energy burdens ?	O _{Yes} (No					
Other?		O _{Yes} O	No					
Explanations of po	licies for each "yes" checked above:							
3.4 Describe how y	ou prioritize the provision of cooling assist	ance tovulneral	ble populations,e.g., benefit amounts, early app	lication periods, etc.				
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(1	В)						
3.5 Check the varia	ables you use to determine your benefit leve	els. (Check all t	hat apply):					
Income								
Family (house	· ·							
Home energy	cost or need:							
Fuel ty	ype							
Clima	te/region							
Indivi	dual bill							
Dwelli	ing type							
Energ	y burden (% of income spent on home ener	rgy)						
Energ	-							
	- Describe:							

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)							
3.6 Describe estimated benefit levels for FY 2017:							
Minimum Benefit \$0 Maximum Benefit \$0							
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or of	ther forms of bei	nefits? O Yes O No	,				
If yes, describe.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Section 4: CRISIS ASSISTANCE						
Eligibility - 2604(c	Eligibility - 2604(c), 2605(c)(1)(A)						
4.1 Designate the i	income eligibility threshold used for the crisis component						
Add	Add Household size Eligibility Guideline Eligibility Threshold						
1	All Household Sizes	State Median Income	60.00%				
4.2 Provide your LIHEAP program's definition for determining a crisis.							
disconnections and emergency due to h	efer to Crisis Situations as Special Situations. Special Situations I restore power after disconnection; deliverable fuel special fill theating system failure; and heating system failure prevention as on relating to a heat loss emergency or potential heat loss emergency.	o avoid running out of heating fuel; propane tank se sistance. These types of Crisis assistance are design	et and rental assistance; heat loss				
4.3 What constitut	tes a <u>life-threatening crisis?</u>						
	crisis is defined as an energy related circumstance that presents defined as immediate danger with the potential to result in serio		ty of the household member(s).				
Crisis Requiremen	nt, 2604(c)						
4.4 Within how m	any hours do you provide an intervention that will resolve t	he energy crisis for eligible households? 24 - 72F	Iours				
4.5 Within how m	any hours do you provide an intervention that will resolve t	he energy crisis for eligible households in life-thr	eatening situations? 18Hours				
Crisis Eligibility, 2	2605(c)(1)(A)						
4.6 Do you have a	dditional eligibility requirements for CRISIS ASSISTANCE	C? O Yes O No					
4.7 Check the app	propriate boxes below and describe the policies for each	-0					
Do you require an	Assets test ?	C Yes O No					
Do you give priori	ity in eligibility to :	II.					
Elderly?		• Yes O No					
Disabled?		• Yes • No					
Young Chile	dren?	• Yes • No					
Households	with high energy burdens?	• Yes • No					
Other? Deli	iverable Fuel Users	• Yes • No					
In Order to receiv	ve crisis assistance:	D.					
Must the ho tank?	ousehold have received a shut-off notice or have a near empt	y O Yes O No					
Must the ho	ousehold have been shut off or have an empty tank?	C Yes • No					
Must the ho	ousehold have exhausted their regular heating benefit?	⊙ Yes C No	<u> </u>				
Must renter eviction notice ?	rs with heating costs included in their rent have received an	C Yes O No					
Must heatin	ng/cooling be medically necessary?	C Yes O No					
Must the ho	ousehold have non-working heating or cooling equipment?	€ Yes ○ No					

Other? 10% rule for back bills	⊙ Yes ONo
Do you have additional / differing eligibility policies for:	d.
Renters?	⊙ Yes O No
Renters living in subsidized housing?	⊙ Yes O No
Renters with utilities included in the rent?	⊙ Yes ○ No
Explanations of policies for each "yes" checked above:	
For a heat loss emergency due to failure of heating system assistance, renters are refer reviewed for consideration if it can be documented and verified that the landlord is also	
Determination of Benefits	
4.8 How do you handle crisis situations?	
Separate component	
Fast Track	
Other - Describe:	
4.9 If you have a separate component, how do you determine crisis assistance ber	nefits?
Amount to resolve the crisis.	
Other - Describe: Crisis assistance must resolve the crisis. There are times when clients may have t for in order to completely resolve the crisis. Verification is required. There is no determine the crisis benefit levels for all Crisis types other than No Heat Broken	
Crisis Requirements, 2604(c)	
4.10 Do you accept applications for energy crisis assistance at sites that are geogra	raphically accessible to all households in the area to be served?
⊙ Yes ○ No Explain.	
Wyoming does not require a separate application for Crisis assistance. Applicants may phone in requests for crisis assistance should the crisis situation present itself after appurpose.	y select Crisis assistance on the application at the time of application. And, clients may proval for heating assistance. There is a 800# and email address available for this
4.11 Do you provide individuals who are physically disabled the means to:	
Submit applications for crisis benefits without leaving their homes?	
⊙ Yes ○ No If No, explain.	
Travel to the sites at which applications for crisis assistance are accepted?	
C Yes No If No, explain.	
If you answered "No" to both options in question 4.11, please explain alternative Wyoming does not provide travel assistance. However, Wyoming does allow applicat Department of Family Services (DFS) website. Applications are also available at all V Some of these provide travel help, such as Senior Centers for example. Additionally, i areas to assist with application completion and submission.	tions to be mailed, emailed and faxed. Applications may be downloaded from the Wyoming Senior Centers, local DFS offices, and other local venues across the state.
Benefit Levels, 2605(c)(1)(B)	
4.12 Indicate the maximum benefit for each type of crisis assistance offered.	
Winter Crisis \$550.00 maximum benefit	
Summer Crisis \$0.00 maximum benefit	
Year-round Crisis \$0.00 maximum benefit	
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other form	is of benefits?
C Yes No If yes, Describe	

N/A			
4.14 Do you provide for equipment repair or replacemen	t using crisis	funds?	
⊙ Yes C No			
If you answered "Yes" to question 4.14, you must comple	ete question 4	l.15.	
4.15 Check appropriate boxes below to indicate type(s) of	f assistance p	rovided.	
	Winter Crisis	Summer Crisis	Year-round Crisis
Heating system repair	>		
Heating system replacement	>		
Cooling system repair			
Cooling system replacement			
Wood stove purchase			
Pellet stove purchase			
Solar panel(s)			
Utility poles / gas line hook-ups			
Other (Specify): Heating System Maintenance/Repair/Replace for poorly functioning equipment at risk for failure (this was new last season). The goal of this type of assistance is to reduce the number of heat loss emergencies due to heating system failures.	>		
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs	12
C Yes ⊙ No			
If you responded "Yes" to question 4.16, you must respon	nd to question	n 4.17.	
4.17 Describe the terms of the moratorium and any speci	al dispensatio	on received by	y LIHEAP clients during or after the moratorium period.
N/A			
If any of the above questions require furth attach a document with said explanation l		nation or o	clarification that could not be made in the fields provided,

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

	Se	ection 5: WEATHE	ERIZATION ASSISTANCE	
Eligibility, 2605(c)	(1)(A), 2605(b)(2) - Assurance	2		
5.1 Designate the in	ncome eligibility threshold us	ed for the Weatherization co	omponent	
Add	Househ	old Size	Eligibility Guideline	Eligibility Threshold
1	All Household Sizes		State Median Income	60.00%
5.2 Do you enter in	nto an interagency agreement	to have another government	t agency administer a WEATHERIZATION comp	onent? C Yes O No
5.3 If yes, name the	e agency.			
5.4 Is there a separ	rate monitoring protocol for v	veatherization? • Yes 🔘	No	
	ION - Types of Rules			
5.5 Under what rul	les do you administer LIHEA	P weatherization? (Check or	nly one.)	
Entirely und	ler LIHEAP (not DOE) rules			
Entirely und	ler DOE WAP (not LIHEAP)	rules		
Mostly under	r LIHEAP rules with the follo	owing DOE WAP rule(s) who	ere LIHEAP and WAP rules differ (Check all that	apply):
Income	e Threshold			
Weath-		ly housing structure is perm	itted if at least 66% of units (50% in 2- & 4-unit b	uildings) are eligible units or will
Weath	erize shelters temporarily ho	ısing primarily low income ı	persons (excluding nursing homes, prisons, and sin	nilar institutional care facilities).
	- Describe:			
Mostly under	r DOE WAP rules, with the f	ollowing LIHEAP rule(s) wh	nere LIHEAP and WAP rules differ (Check all tha	t apply.)
✓ Income	e Threshold			
✓ Weath	erization not subject to DOE	WAP maximum statewide a	verage cost per dwelling unit.	
Weath	erization measures are not su	bject to DOE Savings to Inv	estment Ration (SIR) standards.	
✓ Other	- Describe:	•		
Wyoming follows the Additionally, Wyon	he Wyoming Weatherization Fi ning LIEAP WAP allows for th	e repair/replacement of cook s	therization Technical Standards Field Guide (version stoves for health and safety reasons whereas DOE Wauidelines do not apply to Wyoming LIEAP WAP.	
Eligibility, 2605(b)	(5) - Assurance 5			
5.6 Do you require	an assets test?	C Yes O No		
5.7 Do you have ad	lditional/differing eligibility p	olicies for :		
Renters		C Yes O No		
Renters livin	g in subsidized housing?	C Yes O No		
5.8 Do you give pri	iority in eligibility to:			
Elderly?		€ Yes C No		
Disabled?		⊙ Yes ○ No		

Young Children?	⊙ Yes C No	
House holds with high energy burdens?	€ Yes C No	
Other?	C Yes O No	
If you selected "Yes" for any of the options in qu	nestions 5.6, 5.7, or 5.8, you must p	rovide further explanation of these policies in the text field below.
Wyoming provides weatherization to those most vu Agency for that region pulls the application and cal- disabled members, children under age 6, and high e	Inerable and most in need first. Whe culates the household priority points nergy costs. Those households with points may have to re-apply in the	is not enough resource to weatherize every eligible home in Wyoming. Thus, in a household is approved for Weatherization Assistance, the Weatherization. Priority points are given to households with elderly members (age 60 and above), the highest total number of priority points will be contacted first to schedule an following year before they receive weatherization assistance as funding often runs comprehensive energy audit.
Benefit Levels		
5.9 Do you have a maximum LIHEAP weatheriz	ation benefit/expenditure per hous	sehold? • Yes O No
5.10 If yes, what is the maximum? \$7,105		
Types of Assitance, 2605(c)(1), (B) & (D)		
5.11 What LIHEAP weatherization measures do	you provide ? (Check all categorie	es that apply.)
Weatherization needs assessments/audits		Energy related roof repair
✓ Caulking and insulation		Major appliance Repairs
Storm windows		Major appliance replacement
Furnace/heating system modifications/ re	pairs	₩ Windows/sliding glass doors
✓ Furnace replacement		Doors
Cooling system modifications/ repairs		✓ Water Heater
Water conservation measures		Cooling system replacement
Compact florescent light bulbs		Other - Describe: Health & Safety measures (e.g. smoke alarms, CO Detectors)
If any of the above questions require	*	clarification that could not be made in the fields provided,

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
✓ Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
✓ Publish articles in local newspapers or broadcast media announcements.
✓ Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
✓ Other (specify):
Social Media and Department and other Agency websites; participation at events that allow for the distribution of informational materials (e.g. Farmers markets, etc.); application fairs.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 7 - Coordniation, 2605(b)(4) - Assurance 4

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	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).
~	Joint application for multiple programs
>	Intake referrals to/from other programs
	One - stop intake centers
>	Other - Describe:
Wyomin	g uses a joint LIEAP/WAP application. Use of Wyoming 211 referral service.

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

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	Section 8: Agency Designation	n, 2605(b)(6) - As Commonwealth		uired for state gran	tees and the
8.1 How	would you categorize the primary responsibility	of your State agency?			
	Administration Agency				
	Commerce Agency				
	Community Services Agency				
	Energy / Environment Agency				
	Housing Agency				
\	Welfare Agency				
	Other - Describe:				
Altornot	e Outreach and Intake, 2605(b)(15) - Assurance	15			
Ancinau	e Outreach and Intake, 2005(b)(15) - Assurance	13			
If you se	ected "Welfare Agency" in question 8.1, you mu	st complete questions 8.2	, 8.3, and 8.4, as applica	ble.	
8.2 How	do you provide alternate outreach and intake fo	r HEATING ASSISTANC	E?		
divisions	g LIEAP uses a stand-alone application for LIEAP a The LIEAP/WAP Program Manager is housed unc ntake and application processing from one location.	ler the Child & Home Supp			
8.3 How	do you provide alternate outreach and intake fo	r COOLING ASSISTANC	E?		
Wyoming	does not provide cooling assistance.				
8.4 How	do you provide alternate outreach and intake for	r CRISIS ASSISTANCE?			
The same	as in 8.2 above.				
8.5 LIHI	CAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a Who	determines client eligibility?	Non-profits	Non-Applicable	Non-profits	Non-profits
8.5b Who vendors?	processes benefit payments to gas and electric	State Administration Agency	Non-Applicable	Non-profits	
8.5c who processes benefit payments to bulk fuel seemonds? State Administration Agency Non-Applicable Non-profits					
8.5d Who	o performs installation of weatherization?				Non-profits

If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

Wyomin LIEAP I	t is your process for selecting local administering agencies? g uses an open and competitive Request For Proposal bid process in accordance with State of Wyoming Procurement Rules. This process is used for both the ntake Contractor and the Weatherization Contractors. Wyoming currently has 1 LIEAP INTAKE Contractor as we use a centralized intake process and 2 ization Contractors with locations across the state.
8.7 How	many local administering agencies do you use? 3
8.8 Have Yes No	e you changed any local administering agencies in the last year?
8.9 If so,	why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
N/A	
performs	ard to eligibility determination, it is important to note that our LIEAP computer system actually calculates and determines eligibility. The LIEAP Contractor data entry, client/case management, and verification of eligibility data/documents. Contractor also performs outreach and direct client assistance/education. bayments are paid directly to fuel vendors via the Wyoming On Line Financial System (WOLFS).
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

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Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes O No
Cooling C Yes O No
Crisis • Yes C No
Are there exceptions? C Yes No
If yes, Describe.
N/A
9.2 How do you notify the client of the amount of assistance paid? Clients receive a Notice of Action letter for every action taken on their application. When approved for benefits, clients receive a letter informing them of the amount of the seasonal benefit. It also informs that the benefit will be applied monthly upon invoice from the fuel supplier until the benefit has been exhausted or the program year ends,
which ever occurs first. Fuel suppliers are required to note LIEAP payments on client/customer billing statements. The LIEAP computer database also tracks payments to fuel suppliers on behalf of eligible clients.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
We receive the same monthly invoice/statement that the fuel supplier sends clients/customers minus unallowable costs. We also utilize a Fuel Supplier Rights, Responsibilities & Agreement which must be signed by each active fuel supplier each season. Wyoming also hosts an annual Vendor Meeting with fuel suppliers for the purpose of providing education and training, and for receiving feedback from our network of fuel suppliers. Some of our fuel suppliers have granted direct access to their systems for the purpose of viewing LIEAP customer accounts.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?
This is stipulated in the Fuel Supplier Rights, Responsibilities, and Agreement which must by signed by the fuel supplier.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? Yes No
If so, describe the measures unregulated vendors may take.
N/A
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?
LIEAP funds are budgeted and tracked separately. The LIEAP program is assigned a unique budget number. LIEAP benefits paid out to fuel suppliers on behalf of eligible clients are tracked within the LIEAP computer system. The Wyoming DFS utilizes a federally approved cost allocation plan and State personnel track their time via a time analysis system to ensure good fiscal accounting and tracking. Additionally, we receive an independent Single Audit as required.
The DFS internal controls and procedures are developed and maintained by representatives of the Financial Services Division (FSD) on behalf of the Department Director. These procedures are reviewed and followed by Department employees, supervisors, managers, administrators, contractors, and vendors. Proper and adequate control in handling of public funds is the responsibility of all state administrators, managers, supervisors, and employees.
Audit Process
10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133?

10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year.

No Findings				
Finding	Туре	Brief Summary	Resolved?	Action Taken
1				

10.4. Audits of Local Administering Agencies

What types of annual audit requirements do you have in place for local adminstering agencies/district offices? Select all that apply.

- Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133
- **✓** Local agencies/district offices are required to have an annual audit (other than A-133)
- Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.
- **✓** Grantee conducts fiscal and program monitoring of local agencies/district offices

Compliance Monitoring

10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply

Grantee employees:

- **✓** Internal program review
- **✓** Departmental oversight
- Secondary review of invoices and payments
- Other program review mechanisms are in place. Describe:

The Wyoming LIEAP computer system/database has the ability to generate a variety of reports which can be used by management for periodic review and oversight during the LIEAP season.

Local Adminstering Agencies / District Offices:
✓ On - site evaluation
Annual program review
Monitoring through central database
✓ Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
On-Site quality control inspections of completed weatherization units.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
There is only 1 local agency for LIEAP intake and processing which makes monitoring much simpler. The LIEAP grantee program manager has the ability to randomly select LIEAP files from the database for review. In the past, this review has been completed towards the end of the season. However, we have a new process in place that allows us to randomly select a percentage of all LIEAP client files for review periodically throughout the season. Much of the review can be done electronically. At minimum, 1 comprehensive administrative review will be completed annually as well. The program manager also requires monthly management meetings which include the local administering agendy's managers, grantee program manager and administrator, grantee fiscal staff, and grantee IT staff. The 2 Weatherization Program agencies receive a minimum of 1 comprehensive administrative review annually, in addition to ongoing on-site quality control inspections of completed weatherization units.
10.7. Describe how you select local agencies for monitoring reviews.
10.7. Describe how you select local agencies for monitoring reviews. Site Visits: All local agencies in Wyoming receive monitoring reviews annually. These agencies also receive site visits a minimum of once per year. We have a small enough number (3 total, counting Weatherization agencies) of local agencies that we do not have to select among them. We review them all.
Site Visits: All local agencies in Wyoming receive monitoring reviews annually. These agencies also receive site visits a minimum of once per year. We have a small enough number
Site Visits: All local agencies in Wyoming receive monitoring reviews annually. These agencies also receive site visits a minimum of once per year. We have a small enough number (3 total, counting Weatherization agencies) of local agencies that we do not have to select among them. We review them all.
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Site Visits: All local agencies in Wyoming receive monitoring reviews annually. These agencies also receive site visits a minimum of once per year. We have a small enough number (3 total, counting Weatherization agencies) of local agencies that we do not have to select among them. We review them all. Desk Reviews: All local agencies in Wyoming receive a minimum of 1 desk review per year. 10.8. How often is each local agency monitored? Monitoring is an ongoing process in Wyoming; however, each local agency receives a minimum of 1 comprehensive administrative review per year. Quality assurance
Site Visits: All local agencies in Wyoming receive monitoring reviews annually. These agencies also receive site visits a minimum of once per year. We have a small enough number (3 total, counting Weatherization agencies) of local agencies that we do not have to select among them. We review them all. Desk Reviews: All local agencies in Wyoming receive a minimum of 1 desk review per year. 10.8. How often is each local agency monitored? Monitoring is an ongoing process in Wyoming; however, each local agency receives a minimum of 1 comprehensive administrative review per year. Quality assurance monitoring is ongoing.
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Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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attach a document with said explanation here.

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Section 11: Timely and Mean	ingful Public Participation, 2	605(b)(12), 2605(C)(2)
11.1 How did you obtain input from the public in the development Select all that apply.	nt of your LIHEAP plan?	
Tribal Council meeting(s)		
Public Hearing(s)		
Draft Plan posted to website and available for commen	t	
Hard copy of plan is available for public view and com	ment	
✓ Comments from applicants are recorded		
Request for comments on draft Plan is advertised		
Stakeholder consultation meeting(s)		
Comments are solicited during outreach activities		
Other - Describe:		
Comments solicited during annual fuel vendor meeting held in Caspo 11.2 What changes did you make to your LIHEAP plan as a resu None. No public comments were received with regard to the FFY St	ılt of this participation?	
Public Hearings, 2605(a)(2) - For States and the Commonwealth	of Puerto Rico Only	
11.3 List the date and location(s) that you held public hearing(s)	on the proposed use and distribution of you	r LIHEAP funds?
	Date	Event Description
1	08/31/2016	Public Hearing
11.4. How many parties commented on your plan at the hearing((s)? 0	
11.5 Summarize the comments you received at the hearing(s).		
We received five in attendance at our public hearing. Those in atten- comments regarding the FFY 2017 State Plan. And, we did not recei		e
11.6 What changes did you make to your LIHEAP plan as a resu	ılt of the comments received at the public he	aring(s)?
N/A		
If any of the above questions require further ex	aplanation or clarification that co	ould not be made in the fields provided,

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? $\,0\,$
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Applicants who receive a denial notice may request a local conference to have the decision reviewed. The local conference starts at the local agency first. If it cannot be resolved there, it is escalated to the grantee Program Manager for further review. If it is found that the applicant should not have been denied, the application will be re-processed and approved. If the denial was accurate, the applicant is clearly informed of the reason(s) for the denial and is provided with referrals to other resources for which he/she may be eligible. Most concerns are resolved at the local conference step. It is rare for a concern to rise to the level of a fair hearing.

12.5 When and how are applicants informed of these rights?

Applicant Rights and Responsibilities is attached and made part of the application package. All Notice of Action letters also inform applicants of these rights.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Wyoming's LIEAP local agency is required by contract to act on all applications within 30 days and this is tightly tracked within the LIEAP computer system. Crisis applications are the exception as they must be expedited. We have not had issues with meeting this requirement during the past season. However, should an application not be acted on within this 30 day timeframe, the applicant may request a local conference as outlined in section 12.4 above. We have not had any issues of this nature rise to the level of a fair hearing.

12.7 When and how are applicants informed of these rights?

Applicants are informed of all rights and responsibilities on the application package. They are also informed of the right to request a local conference and/or fair hearing on each notice of action letter that they receive from the LIEAP office.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Some of these funds are used to purchase energy conservation educational materials. These materials are distributed by our Weatherization agencies to households receiving weatherization assistance, as well as by our LIEAP contractor. We believe that behaviors impact energy usage and as we weatherize the home to make it more energy efficient educating the household members about energy conservation as well as energy efficiency helps them be more conservative energy consumers overall. We also distribute our educational materials at application fairs and other public venues where LIEAP applicants/clients are likely to show up. We also purchase a small number of low cost/no cost energy efficiency kits which we load with energy conservation educational materials for distribution to selected priority or high need households at the end of the LIEAP season.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

We budgeted only 1% of funds for this purpose and track it closely. We are changing how we use and track and report on these funds this year. Thus, we have allocated a smaller percentage to use to conduct a needs assessment and establish targeted assurance 16 activities that will result in reducing home energy needs.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

We have received positive feedback regarding these activities. We began measuring energy consumption in the FFY 2016 season and are now better positioned to measure the impact of these activities. We do believe that educating clients about their energy consumption behaviors and the workings of their homes increases the overall energy efficiency of those homes. For example, educating clients about simple things like shutting lights off and unplugging appliances when not in use impacts the overall energy consumption in the home. Another benefit of distributing educational outreach materials at application fairs, etc. results in eligible applicants learning about the program and submitting applications for the first time.

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

There was no direct monetary benefit issued as part of our Assurance 16 activities.

13.5 How many households applied for these services? N/A

13.6 How many households received these services? ~4,500

Section 14 - Leveraging Incentive Program ,2607A

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Section 14:Leveraging Incentive Program, 2607(A)			
14.1 Do you pla		on for the leveraging incentive pro	gram?
14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.			
14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:			
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

Section 15 - Training

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Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe: LIEAP computer system training
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe:
✓ On-site training
How often?
Annually
Biannually
✓ As needed
Other - Describe: monthly mgmt meetings
Employees are provided with policy manual
Other - Describe LIEAP computer system training
c. Vendors
Formal training conference
How often?
Annually
Biannually
✓ As needed
Other - Describe: Webinars

>	Policies communicated through vendor agreements
	Policies are outlined in a vendor manual
Fuel Su	Other - Describe: pplier Rights, Responsibilities & Agreement
15.2 Do • Yes • No	ses your training program address fraud reporting and prevention?

Section 16 - Performance Goals and Measures, 2605(b)

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Wyoming began implementing the four required LIHEAP performance measures during the 2013-2014 program year. Wyoming has upgraded it's computer system to collect the data necessary to meet the reporting requirements. Wyoming has also met with Wyoming fuel suppliers/vendors in August of 2013, August of 2014, and August 2015 to refine the process for exchanging fuel usage and cost data between the State and fuel suppliers. Wyoming is well-prepared and began the data collection during FFY 2016. We were able to meet the FFY 2016 optional reporting requirements. Wyoming is ready to meet the FFY 2017 reporting requirements.

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Section 17: Program Integrity, 2605(b)(10)				
17.1 Fraud Reporting Mechanisms				
a. Describe all mechanisms available to	o the public for reporting cases of suspected	d waste, fraud, and abuse. Select all that a	apply.	
Online Fraud Reporting				
Dedicated Fraud Reporting	g Hotline			
Report directly to local ager	Report directly to local agency/district office or Grantee office			
Report to State Inspector G	Report to State Inspector General or Attorney General			
Forms and procedures in pl	lace for local agencies/district offices and v	endors to report fraud, waste, and abuse		
Other - Describe:				
Suspected waste, fraud and abuse may be national fraud reporting hotline number and	e reported to the Wyoming Department of Far are distributed and displayed locally. This year	nily Services Financial Services Division. A ar we are hanging posters in local agency of	additionally, brochures that include a fices as well.	
b. Describe strategies in place for adver	rtising the above-referenced resources. Sel	ect all that apply		
Printed outreach materials				
Addressed on LIHEAP appl	olication			
Website				
Other - Describe:				
Print materials in local offices.				
17.2. Identification Documentation Req	quirements			
a. Indicate which of the following forms	ns of identification are required or requeste	ed to be collected from LIHEAP applicant	ts or their household members.	
Type of Identification Collected Col				
	Applicant Only	All Adults in Household	All Household Members	
Social Security Card is photocopied	Required	Required	Required	
and retained				
	Requested	Requested	Requested	
Social Security Number (Without actual Card)	Required	Required	Required	
	Requested	Requested	Requested	
Government-issued identification	Required	Required	Required	

(i.e.: driver's license, state ID, Tribal	I I	1		- 1		
ID, passport, etc.)	Requested Requested		l,	Requested		
			All Adults in	All Adults in	All Household	All Household
Other	Applicant Only Required	Applicant Only Requested	Household Required	Household Requested	Members Required	Members Requested
1			Required	Kequesicu	Kequireu	Kequesteu
b. Describe any exceptions to the above	policies.					
Wyoming requires a valid form of identif				tification submitted o	do not have to be the sa	me for each HH
member as long as each form submitted is	s valid per Wyoming LIEA	P policy and procedu	res.			
17.3 Identification Verification						
Describe what methods are used to ver	ify the authenticity of ide	ntification documen	ts provided by clien	ts or household mer	nbers. Select all that a	pply
Verify SSNs with Social Securit	y Administration					
Match SSNs with death records	from Social Security Ad	ministration or state	agency			
Match SSNs with state eligibilit	y/case management syste	m (e.g., SNAP, TAN	F)			
Match with state Department o	f Labor system					
Match with state and/or federal	l corrections system					
Match with state child support	system					
Verification using private softw	are (e.g., The Work Num	iber)				
In-person certification by staff	(for tribal grantees only)					
Match SSN/Tribal ID number	with tribal database or en	rollment records (fo	r tribal grantees onl	y)		
Other - Describe:						
Intake worker verification						
17.4. Citizenship/Legal Residency Veri						
What are your procedures for ensuring	g that household member	s are U.S. citizens or	aliens who are qua	lified to receive LIH	IEAP benefits? Select	all that apply.
Clients sign an attestation of c	itizenship or legal residen	ncy				
Client's submission of Social S	ecurity cards is accepted	as proof of legal resi	dency			
Noncitizens must provide docu						
Citizens must provide a copy of	of their birth certificate, n	naturalization papers	s, or passport			
Noncitizens are verified through	gh the SAVE system					
Tribal members are verified the	nrough Tribal enrollment	records/Tribal ID c	ard			
Other - Describe:						
Applicants must indicate citizenship statu	s on application and provid	le supporting docume	ntation of legal reside	ence status.		
17.5. Income Verification						
What methods does your agency utilize	e to verify household inco	me? Select all that a	pply.			
Require documentation of inco	me for all adult household	d members	• • •			
Pay stubs						
Social Security award le	tters					
Bank statements						
Tax statements						
Zero-income statements						
Unemployment Insurance letters						
Other - Describe:						
Any verifiable document that verifies inco	ome (e.g. VA benefit letter	retirement benefit le	ter copy of check W	Vorkers Compensatio	on benefit letter etc.)	

Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
✓ Local agencies/district offices
✓ Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
✓ Consumption
Balances Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Outer - Describe.
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy

~	Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
	Direct payment to households are made in limited cases only
>	Procedures are in place to require prompt refunds from utilities in cases of account closure
>	Vendor agreements specify requirements selected above, and provide enforcement mechanism
	Other - Describe:
17.9. I	Benefits Policy - Bulk Fuel Vendors
	procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel se? Select all that apply.
	Vendors are checked against an approved vendors list
>	Centralized computer system/database is used to track payments to all vendors
>	Clients are relied on for reports of non-delivery or partial delivery
	Two-party checks are issued naming client and vendor
	Direct payment to households are made in limited cases only
	Vendors are only paid once they provide a delivery receipt signed by the client
	Conduct monitoring of bulk fuel vendors
	Bulk fuel vendors are required to submit reports to the Grantee
>	Vendor agreements specify requirements selected above, and provide enforcement mechanism
>	Other - Describe:
All ven	adors are required to provide accurate and detailed invoice prior to payment.
17.10.	Investigations and Prosecutions
	ibe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed Select all that apply.
	Refer to state Inspector General
	Refer to local prosecutor or state Attorney General
	Refer to US DHHS Inspector General (including referral to OIG hotline)
>	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
>	Grantee attempts collection of improper payments. If so, describe the recoupment process
This is	done through our Financial Services Division PRICE unit which includes investigators and which has procedures in place for recoupment and/or prosecution.
	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
>	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
>	Vendors found to have committed fraud may no longer participate in LIHEAP
>	Other - Describe:
Clients applica	found to have committed fraud are subject to a penalty of no more than \$15,000 fine, or not more than 5 years imprisonment, or both. This is stipulated on the tion.
	y of the above questions require further explanation or clarification that could not be made in the fields provided, h a document with said explanation here.

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it

will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- ☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

2300 Capitol Avenue * Address Line 1		
Hathaway Building, 3rd Floor Address Line 2		
Address Line 3		
Cheyenne * City	wy <u>* State</u>	82002 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social **Security Act**; (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(i) an amount equal to 150 percent of the poverty level for such State; or

(B) households with incomes which do not exceed the greater of -

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(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs:
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		