### **DETAILED MODEL PLAN (LIHEAP)**

**Program Name:** Low Income Home Energy Assistance

**Grantee Name:** Wyoming

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

**Report Period:** 10/01/2019 to 09/30/2020

**Report Status:** Submission Accepted by CO (Revision #1)

### Report Sections

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program ,2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

### **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

* 1.a. Type of	Submiss	sion:	* 1.b. Frequency:		* 1.c. Consolidated Application/		pplication/	* 1.d. Version:
Plan			Annual		Plan/Funding Request?		t?	
					Evalenation	Explanation:		C Resubmission
					Explanation:			C Revision
								O Update
				2. Date Receiv	ed:		State Use Only:	
					3. Applicant Io	dentifie	r:	
					4a. Federal En	ntity Ide	ntifier:	5. Date Received By State:
					4b. Federal Av	ward Id	entifier:	6. State Application Identifier:
7. APPLICAN	T INFO	RMATION						
* a. Legal Nar	ne: Stat	e of Wyoming						
* <b>b. Employer</b> 830208667	/Taxpay	ver Identificat	ion Number (EIN/TIN	):	* c. Organizat	ional D	UNS: 809915	5754
* d. Address:					41-			
* Street 1:		2300 CAPIT	OL AVENUE		Street 2:		HATHAWA	Y BUILDING, 3RD FLOOR
* City:		CHEYENNE	,		County:		Laramie	
* State:		WY			Province:			
* Country:		United States			* Zip / Post Code:	stal 82002 - 0490		)
e. Organizatio	nal Unit	t <b>:</b>						
Department N Department o		Services			Division Name: Economic Security			
f. Name and co	ontact ir	nformation of	person to be contacted	l on matters in	volving this app	olication	:	
Prefix:	* First Brend			Middle Name	me: * Last Name: Ilg			Name:
Suffix:	Title:	AP/WAP Progr	ram Manager		ional Affiliation: g Department of Family Services			
* Telephone	Fax Nu	ımber		* Email:				
Number: (307) 347- 6181	(307)	347-6184		brenda.ilg@wyo.gov				
* 8a. TYPE O		ICANT:						
A: State Gover		iption:						
* 9. Name of I	ederal A	Agency:						
				g of Federal Dor sistance Number				CFDA Title:
10. CFDA Num	bers and	Titles	93568		L	ow-Inco	ome Home Ene	ergy Assistance
11. Descriptive		f Applicant's l Assistance Prog	-					
12. Areas Affe Statewide	cted by	Funding:						

13. CONGRESSIONAL DISTRI	CTS OF	
* a. Applicant WY	CIS OF:	b. Program/Project: At-Large
Attach an additional list of Progr Wyoming is an at-large district co	ram/Project Congressional Districts if novering whole state	eeded.
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:
<b>a. Start Date:</b> 10/01/2019	<b>b. End Date:</b> 09/30/2020	* a. Federal (\$): b. Match (\$): \$0 \$0
* 16. IS SUBMISSION SUBJECT	T TO REVIEW BY STATE UNDER EX	ECUTIVE ORDER 12372 PROCESS?
a. This submission was made	available to the State under the Executi	ve Order 12372
Process for Review on :		
b. Program is subject to E.O.	12372 but has not been selected by State	for review.
c. Program is not covered by l	E.O. 12372.	
* 17. Is The Applicant Delinquen  YES  NO	t On Any Federal Debt?	
Explanation:		
complete and accurate to the bes	t of my knowledge. I also provide the re t any false, fictitious, or fraudulent state	n the list of certifications** and (2) that the statements herein are true, quired assurances** and agree to comply with any resulting terms if I ements or claims may subject me to criminal, civil, or administrative
** The list of certifications and a specific instructions.	ssurances, or an internet site where you	may obtain this list, is contained in the announcement or agency
<b>18a. Typed or Printed Name and</b> Brenda Ilg	Title of Authorized Certifying Official	<b>18c. Telephone (area code, number and extension)</b> (307) 347-6181
		18d. Email Address brenda.ilg@wyo.gov
18b. Signature of Authorized Cer	rtifying Official	18e. Date Report Submitted (Month, Day, Year) 09/23/2019

Attach supporting documents as specified in agency instructions.

### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

### **Section 1 Program Components**

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)

_						
(No	Check which components you will operate under the LIHEAP program. tte: You must provide information for each component designated here as requested elsewhere in plan.)	Dates of Operation				
		Start Date	End Date			
>	Heating assistance	10/01/2019	05/31/2020			
	Cooling assistance					
>	Crisis assistance	10/01/2019	04/15/2020			
>	Weatherization assistance	10/01/2019	09/30/2020			

Provide further explanation for the dates of operation, if necessary

Applications for heating assistance are accepted through 02/29/2020; however, heating bill payments for approved applications are paid November 1 through May 31 for those submitting applications by the 2/29/2020 deadline until the recipient exhausts their benefit amount or the season end date is reached, which ever comes first. Crisis assistance is available through 04/15/2020; applications for Weatherization assistance are accepted year round. Wyoming is a cold weather state with very few months of hot weather. Because of limited funding and long winters, Wyoming does not provide Cooling assistance. Season begin and end dates are: Heating assistance regulated utilities (seasonal benefit) November 1, 2019 - May 31, 2020; Crisis assistance (Special Situations) October 1, 2019 - April 15, 2020 (Wyoming exercises a contingency plan allowing an extension of the Crisis season beyond 04/15 if Wyoming experiences a severe and prolonged winter season, or in the event prices for deliverable fuels increase significantly mid-season); Weatherization assistance (LIEAP WAP) October 1, 2019- September 30, 2020; Unregulated deliverable fuels heating assistance (seasonal benefit) October 1, 2019 - May 31, 2020. Wyoming uses a centralized application intake and processing procedure so having an application deadline for heating assistance applications ensures that we have enough time to follow up and process incomplete applications before the season end date. The heating assistance benefit is retroactive to the heating season start date and benefits will be paid out til the benefit is exhausted or the season end date is passed, which ever comes first. Our outreach efforts ensure that applicants and the public are aware of the heating assistance application submission deadline.

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

must add up to 100%. Heating assistance	available LIHEAP funds will	be used for each compo	nent that you will opera	to. The	total of all percenta							
Heating assistance				ic. The	•	Percentage (						
						5						
Cooling assistance												
Crisis assistance						1						
Weatherization assistance	:					1						
Carryover to the following	g federal fiscal year											
Administrative and planning costs												
Services to reduce home energy needs including needs assessment (Assurance 16)												
Used to develop and imple	ement leveraging activities											
TOTAL						10						
Alternate Use of Crisis As	ssistance Funds, 2605(c)(1)(	C)										
	r winter crisis assistance tha	at have not been expe	nded by March 15 wil	ll be rep	programmed to:							
<b>✓</b>	Heating assistance				Cooling assistar	nce						
	Weatherization assistance				Other (specify:)							
			-		17-							
Categorical Eligibility, 26	05(b)(2)(A) - Assurance 2, 2	2605(c)(1)(A), 2605(b)	(8A) - Assurance 8									
-	eholds categorically eligible	if one household men	nber receives one of th	ne follo	wing categories o	f benefits in the left						
column below? O Yes												
If you answered "Yes" to	question 1.4, you must com	plete the table below	and answer questions	1.5 an	d 1.6.							
		Heating	Cooling		Crisis	Weatherization						
TANF		O Yes O No	C Yes C No	_	res O No	O Yes O No						
SSI		C Yes C No	C Yes C No		Yes ONo OYes ONo							
SNAP		C Yes C No	O Yes O No O Y		Yes ONo OYes ONo							
Means-tested Veterans Progr	rams	O Yes O No	C Yes C No	O'	res O No	O Yes O No						
	Program Name	Heating	Cooling		Crisis	Weatherizat						
Other(Specify) 1		C Yes C No	C Yes C No	,	O Yes O No	O Yes O No						
1.5 Do you automatically	enroll households without a	direct annual applic	ation? O Yes  No			1.5 Do you automatically enroll households without a direct annual application? O Yes O No						
If Yes, explain:												
-	ere is no difference in the tr	eatment of categorica	ally eligible household	s from	those not receivin	ng other public assis						
1.6 How do you ensure the when determining eligibil		eatment of categorica	ally eligible household	s from	those not receivin	ng other public assis						
-		eatment of categorica	ally eligible household	s from	those not receivin	ng other public assis						
-	ity and benefit amounts?	reatment of categorica	ally eligible household	s from	those not receivin	ng other public assis						
when determining eligibil  SNAP Nominal Payments	ity and benefit amounts?	_			those not receiving	ng other public assis						
when determining eligibil SNAP Nominal Payments 1.7a Do you allocate LIHI	ity and benefit amounts?	al payment for SNAP	households? C Yes	<b>⊙</b> No	those not receivin	ng other public assis						
when determining eligibil SNAP Nominal Payments 1.7a Do you allocate LIHI	EAP funds toward a nomina	al payment for SNAP	households? C Yes	<b>⊙</b> No	those not receiving	ng other public assis						
when determining eligibil  SNAP Nominal Payments  1.7a Do you allocate LIHI  If you answered "Yes" to	EAP funds toward a nomina question 1.7a, you must pro	al payment for SNAP	households? C Yes	<b>⊙</b> No	those not receiving	ng other public assis						
when determining eligibil  SNAP Nominal Payments  1.7a Do you allocate LIHI  If you answered "Yes" to  1.7b Amount of Nominal	EAP funds toward a nomina question 1.7a, you must pro	al payment for SNAP	households? C Yes	<b>⊙</b> No	those not receiving	ng other public assis						
sNAP Nominal Payments 1.7a Do you allocate LIHI If you answered "Yes" to 1.7b Amount of Nominal 1.7c Frequency of Assista	EAP funds toward a nomina question 1.7a, you must pro	al payment for SNAP	households? C Yes	<b>⊙</b> No	those not receiving	ng other public assis						
sNAP Nominal Payments  1.7a Do you allocate LIHI If you answered "Yes" to  1.7b Amount of Nominal  1.7c Frequency of Assista  Once Per Year	EAP funds toward a nomina question 1.7a, you must pro	al payment for SNAP	households? C Yes	<b>⊙</b> No	those not receiving	ng other public assis						
when determining eligibil  SNAP Nominal Payments  1.7a Do you allocate LIHI  If you answered "Yes" to  1.7b Amount of Nominal  1.7c Frequency of Assista  Once Per Year  Once every five yea  Other - Describe:	EAP funds toward a nomina question 1.7a, you must pro	al payment for SNAP ovide a response to qu	households? © Yes nestions 1.7b, 1.7c, and	<b>⊙</b> No 1 1.7d.	those not receiving	ng other public assis						
when determining eligibil  SNAP Nominal Payments  1.7a Do you allocate LIHI  If you answered "Yes" to  1.7b Amount of Nominal  1.7c Frequency of Assista  Once Per Year  Once every five yea  Other - Describe:	EAP funds toward a nomina question 1.7a, you must pro	al payment for SNAP ovide a response to qu	households? © Yes nestions 1.7b, 1.7c, and	<b>⊙</b> No 1 1.7d.	those not receiving	ng other public assis						
when determining eligibil  SNAP Nominal Payments  1.7a Do you allocate LIHI  If you answered "Yes" to  1.7b Amount of Nominal  1.7c Frequency of Assista  Once Per Year  Once every five yea  Other - Describe:  1.7d How do you confirm	EAP funds toward a nomina question 1.7a, you must pro	al payment for SNAP ovide a response to qu	households? © Yes nestions 1.7b, 1.7c, and	<b>⊙</b> No 1 1.7d.	those not receiving	ng other public assis						
when determining eligibil  SNAP Nominal Payments  1.7a Do you allocate LIHI  If you answered "Yes" to  1.7b Amount of Nominal  1.7c Frequency of Assista  Once Per Year  Once every five yea  Other - Describe:  1.7d How do you confirm	EAP funds toward a nomina question 1.7a, you must pro Assistance: \$0.00 nce	al payment for SNAP ovide a response to qu	households? © Yes nestions 1.7b, 1.7c, and	<b>⊙</b> No 1 1.7d.	those not receiving	ng other public assis						
when determining eligibil  SNAP Nominal Payments  1.7a Do you allocate LIHI If you answered "Yes" to  1.7b Amount of Nominal  1.7c Frequency of Assista  Once Per Year  Once every five yea  Other - Describe:  1.7d How do you confirm  N/A  Determination of Eligibili	EAP funds toward a nomina question 1.7a, you must pro Assistance: \$0.00 nce	al payment for SNAP  ovide a response to qu  g a nominal payment	households? © Yes restions 1.7b, 1.7c, and	No No 11.7d.		ng other public assis						

<b>&gt;</b>	Gross Income
	Net Income
1.9. 8	Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP
<b>&gt;</b>	Wages
>	Self - Employment Income
>	Contract Income
	Payments from mortgage or Sales Contracts
>	Unemployment insurance
>	Strike Pay
>	Social Security Administration (SSA ) benefits
	Including MediCare deduction  Excluding MediCare deduction
>	Supplemental Security Income (SSI )
>	Retirement / pension benefits
<b>&gt;</b>	General Assistance benefits
<b>&gt;</b>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
<b>&gt;</b>	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
	Jury duty compensation
<b>&gt;</b>	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
	Child support
<b>&gt;</b>	Interest, dividends, or royalties

<	Commissions
	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
<	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
<	Other
	Workers' Compensation, Social Security Disability benefits, Prizes (including lottery), BIA General Assistance, Military allotments, Sporadic income, Annuity income, adoption income, guardianship payments.
	Note: cash gifts, only when > \$30 in month of application; sporadic income > \$30 per month; interest income > \$30 per quarter.
	ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 2 - Heating Assistance							
Eligibility, 2605(	Eligibility, 2605(b)(2) - Assurance 2						
2.1 Designate the	e income eligibility threshold used for the	heating c	omponent:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		State Median Income	60.00%			
2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?							
2.3 Check the ap	propriate boxes below and describe the p	policies for	each.				
Do you require a	an Assets test ?	C Yes	⊙ No				
Do you have add	litional/differing eligibility policies for:						
Renters?		C Yes	⊙ No				
Renters Li	iving in subsidized housing ?	CYes	⊙ No				
Renters wi	ith utilities included in the rent ?	C Yes	<b>⊙</b> No				
Do you give prio	ority in eligibility to:	*					
Elderly?		<b>⊙</b> Yes	O <sub>No</sub>				
Disabled?		<b>⊙</b> Yes	O <sub>No</sub>				
Young chi	ldren?	⊙ Yes ○No					
Household	ls with high energy burdens ?	⊙ Yes CNo					
Other? De	eliverable Fuel Users	⊙ Yes O No					
Explanations of	policies for each "yes" checked above:						
•	lisabled, young children, deliverable fuel us		ere active in previous season first via mail so that the opportunity to submit applications earlier there				
Determination o	f Benefits 2605(b)(5) - Assurance 5, 2605	(c)(1)(B)					
2.4 Describe how	v you prioritize the provision of heating a	ssistance t	ovulnerable populations, e.g., benefit amounts,	early application periods, etc.			
			ove), disabled, young children (age 5 and under), learly application period as described above.	nigh energy burden households,			
2.5 Check the va	riables you use to determine your benefi	t levels. (C	heck all that apply):				
<b>✓</b> Income							
Family (ho	usehold) size						
	gy cost or need:						
	l type						
	mate/region						
Indi	ividual bill						
Dwe	Dwelling type						

Energy burden (% of income spe	ent on home energy)						
Energy need							
Other - Describe:							
Wyoming considers type of fuel and fuel type cost. Please see attached benefit matrix calculation formula which shows how HH size, fuel cost, fuel type, HH income, etc. factors are included in the determination of benefit levels.							
Benefit Levels, 2605(b)(5) - Assurance 5, 260	.,,,,						
2.6 Describe estimated benefit levels for FY 2	.020:						
Minimum Benefit	\$31	Maximum Benefit	\$1,476				
2.7 Do you provide in-kind (e.g., blankets, sp	ace heaters) and/or other for	rms of benefits? O Yes No					
If yes, describe.							
If any of the above questions re	equire further expl:	anation or clarification that co	ould not be made in				

the fields provided, attach a document with said explanation here.

### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01
OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 3 - Cooling Assistance							
Eligibility, 2605(	Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate Th	3.1 Designate The income eligibility threshold used for the Cooling component:						
Add	Household size		Eligibility Guideline	Eligibility Thresho	əld		
1					0.00%		
3.2 Do you have a COOLING ASSI	additional eligibility requirements for ITANCE?	C Yes	€ No				
3.3 Check the ap	propriate boxes below and describe the	policies for	each.				
Do you require a	nn Assets test ?	C Yes	C <sub>No</sub>				
Do you have add	itional/differing eligibility policies for:						
Renters?		C Yes					
Renters Li	ving in subsidized housing ?	C Yes					
Renters wi	th utilities included in the rent ?	C Yes	C <sub>No</sub>				
Do you give prior	rity in eligibility to:						
Elderly?		C Yes					
Disabled?		C Yes	C Yes C No				
Young chil	dren?	C Yes	C Yes C No				
Households	s with high energy burdens ?	C Yes	C <sub>No</sub>				
Other?		C Yes	C <sub>No</sub>				
Explanations of p	policies for each "yes" checked above:	'					
3.4 Describe how	you prioritize the provision of cooling a	assistance to	ovulnerable populations,e.g., benefit amounts	s, early application perio	ds, etc.		
Determination of	f Benefits 2605(b)(5) - Assurance 5, 2605	(a)(1)( <b>P</b> )					
			hada III dhad analah				
	riables you use to determine your benefi	it ieveis. (Ci	песк ан тнат арргу):	1			
Income Family (hou	usehold) size						
	gy cost or need:						
	Fuel type						
Clin	nate/region						
Indi	vidual bill						
Dwe	elling type						
Ener	rgy burden (% of income spent on home	energy)					
Ener	rgy need						
Othe	Other - Describe:						

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.6 Describe estimated benefit levels for FY 2020:								
Minimum Benefit	\$0	Maximum Benefit	\$0					
3.7 Do you provide in-kind (e.g., fans, air	conditioners) and/or other form	ns of benefits? O Yes O No						
If yes, describe.								
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.								

### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section 4: CRISIS ASSISTANCE					
Eligibility - 260	)4(c), 2605(c)(1)(A)					
	he income eligibility threshold used for the crisis comp	onent				
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	State Median Income	60.00%			
4.2 Provide you	ır LIHEAP program's definition for determining a cris	sis.				
back bill fuel; pro These ty potential	n Wyoming, we refer to Crisis Situations as Special Situat l assistance to help avoid disconnections and restore powe pane tank set and rental assistance; heat loss emergency d pes of Crisis assistance are designed to remove or prevent l heat loss emergency.	r after disconnection; deliverable fuel special to ue to heating system failure; and heating system	Ill to avoid running out of heating m failure prevention assistance.			
4.3 What const	itutes a <u>life-threatening crisis?</u>					
	A life-threatening crisis is defined as an energy related circ ehold member(s). Imminent threat is defined as immediate	*	•			
Crisis Requirer	ment, 2604(c)	eache the energy cricic for alicible household	lde? 24.48Hours			
	many hours do you provide an intervention that will i					
situations? 18I	· · · · · · · · · · · · · · · · · · ·	esorre the energy erisis for engine invasence	and the time cure current			
Crisis Eligibilit	y, 2605(c)(1)(A)					
4.6 Do you have ASSISTANCE	e additional eligibility requirements for CRISIS ?	⊙ Yes C No				
4.7 Check the a	appropriate boxes below and describe the policies for e	ach				
Do you require	an Assets test ?	C Yes O No				
Do you give pri	iority in eligibility to :	*				
Elderly?		€ Yes C No				
Disabled	?	⊙ Yes C No				
Young Cl	hildren?	€ Yes C No				
Househol	lds with high energy burdens?	€ Yes C No				
Other? I	Deliverable Fuel Users	€ Yes C No				
In Order to rec	ceive crisis assistance:	*				
Must the empty tank?	household have received a shut-off notice or have a ne	ar Yes O No				
Must the	household have been shut off or have an empty tank?	C Yes O No				
Must the	household have exhausted their regular heating benefit	it? • Yes • No				
Must ren received an evi	ters with heating costs included in their rent have ction notice ?	C Yes O No				

			_	
Must heating/cool	ing be medically necessary?	C Yes ⊙ No		
Must the househo equipment?	ld have non-working heating or cooling	€ Yes C No		
Other? 10% rule	for back bills	⊙ Yes ◯ No		
Do you have additional	differing eligibility policies for:			
Renters?		⊙ Yes C No		
Renters living in s	subsidized housing?	⊙ Yes C No		
Renters with utili	ties included in the rent?	⊙ Yes ○ No		
Explanations of policies	for each "yes" checked above:			
case basis, such s		ssistance, renters are referred to the landlords. However, on a strict case-by- n be documented and verified that the landlord is also low-income and doe		
Determination of Benef	its			
4.8 How do you handle	crisis situations?			
<b>V</b>	Separate component			
	Fast Track		_	
	Other - Describe:			
4.9 If you have a separa	te component, how do you determine crisis assis	stance benefits?		
<b>✓</b>	Amount to resolve the crisis.			
<u> </u>	Other - Describe:			
	required. There is no maximum benefit ar	by are eligible for in order to completely resolve the crisis. Verification is mount for the No Heat Broken Furnace crisis, however. To determine the crim No Heat Broken Furnace, Wyoming uses a sliding scale which is attached		
Crisis Requirements, 26		are geographically accessible to all households in the area to be served	9	
• Yes O No Exp		are geographically accessible to an nouseholds in the area to be served		
Wyoming time of applicatio	does not require a separate application for Crisis a	ssistance. Applicants may select Crisis assistance on the application at the istance should the crisis situation present itself after approval for heating pose.		
4.11 Do you provide ind	lividuals who are physically disabled the means	to:		
Submit applications f	or crisis benefits without leaving their homes?			
	o, explain.			
Travel to the sites at	which applications for crisis assistance are accep	oted?		
C Yes O No If N	o, explain.			
If you answered "No" t disabled?	o both options in question 4.11, please explain a	lternative means of intake to those who are homebound or physically		
Wyoming now a Services (DFS) w the state. Some o Contractor in W	so allows online submission of applications. Applebsite. Applications are also available at all Wyf these provide travel help, such as Senior Cent	Vyoming does allow applications to be mailed, emailed and faxed. plications may also be downloaded from the Department of Family roming Senior Centers, local DFS offices, and other local venues across ers for example. Additionally, if there is enough interest the Intake th application completion and submission. Applications may also be		
Benefit Levels, 2605(c)(	1)(B)			
	num benefit for each type of crisis assistance offe	ered.		
Winter Crisis	\$550.00 maximum benefit			
Summer Crisis	\$0.00 maximum benefit			

Year-round Crisis \$0.00 maximum benefit					
4.13 Do you provide in-kind (e.g. blankets, space h	eaters, fans	) and/or oth	er forms of benefits?		
C Yes O No If yes, Describe					
N/A					
4.14 Do you provide for equipment repair or repla	cement usir	ıg crisis func	ds?		
• Yes O No					
If you answered "Yes" to question 4.14, you must	complete qu	estion 4.15.			
4.15 Check appropriate boxes below to indicate typ	pe(s) of assis	stance provi	ded.		
	Winter Crisis	Summer Crisis	Year-round Crisis		
Heating system repair	<b>&gt;</b>				
Heating system replacement	>				
Cooling system repair					
Cooling system replacement					
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify): Heating System Maintenance/Repair/Replace for poorly functioning equipment at risk for failure. The goal of this type of assistance is to reduce the number of heat loss emergencies due to heating system failures.	>				
4.16 Do any of the utility vendors you work with en	nforce a mo	ratorium on	shut offs?		
C Yes O No					
If you responded "Yes" to question 4.16, you must	respond to	question 4.1	17.		
4.17 Describe the terms of the moratorium and any	y special dis	pensation re	eceived by LIHEAP clients dur	ing or after the moratorium period.	
N/A					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

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### **Section 5 - WEATHERIZATION ASSISTANCE**

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	Section 5: V	WEATHER	IZATION ASSIST	ANCE	
Eligibility, 2605(	(c)(1)(A), 2605(b)(2) - Assurance 2				
5.1 Designate the	e income eligibility threshold used fo	or the Weatherizati	on component		
Add	Household Size	Î	Eligibility Guideline	Eligibility Threshold	
1	All Household Sizes	St	ate Median Income	60.00%	
5.2 Do you enter	into an interagency agreement to h	nave another govern	nment agency administer a WE	ATHERIZATION component? C Yes	
5.3 If yes, name	the agency.				
5.4 Is there a sep	parate monitoring protocol for weatl	therization? • Yes	O <sub>No</sub>		
5.5 Under what	TION - Types of Rules rules do you administer LIHEAP wo	veatherization? (Che	eck only one.)		
Entirely u	nder DOE WAP (not LIHEAP) rule	es			
Mostly un	der LIHEAP rules with the followin	ng DOE WAP rule(s	s) where LIHEAP and WAP ru	ules differ (Check all that apply):	
	me Threshold		,		
Wea		-	permitted if at least 66% of un	its (50% in 2- & 4-unit buildings) are	
Wea care facilities).	therize shelters temporarily housing	g primarily low inc	ome persons (excluding nursin	g homes, prisons, and similar institutional	
Othe	er - Describe:				
Mostly une	Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)				
<b>✓</b> Inco	me Threshold				
<b>✓</b> Wea	therization not subject to DOE WA	AP maximum statew	ide average cost per dwelling t	ınit.	
Wea	therization measures are not subjec	ct to DOE Savings t	o Investment Ration (SIR ) sta	ndards.	
V Othe	er - Describe:		· · · · · · · · · · · · · · · · · · ·		
W 2012) as a reasons w guidelines A home n that dama significan	yoming follows the Wyoming Weather upproved by DOE in 2012. Additionall hereas DOE WAP rules do not allow on the about the work of the considered for re-weatherization ged weatherization materials installed.	lly, Wyoming LIEAF cook stoves to be ad AP. Measures that do n within 10 years of 1, or due to technical hould those additions	WAP allows for the repair/repl dressed for health and safety rea o not meet DOE SIR standards in date of initial weatherization co advances to the weatherization pal measures be installed (this cou	Technical Standards Field Guide (version acement of cook stoves for health and safety sons. DOE SWS guidance and QWP/QMP may be installed for health and safety reasons. Impletion if the home was in a natural disaster process and materials which could result in all include allowable renewables). Priority	
Eligibility, 2605(	(b)(5) - Assurance 5				
5.6 Do you requi	ire an assets test?	No			
5.7 Do you have	additional/differing eligibility polici	ies for ·			

Renters	○ Yes			
Renters living in subsidized housing?	C Yes <b>⊙</b> No			
5.8 Do you give priority in eligibility to:	8 Do you give priority in eligibility to:			
Elderly?	• Yes O No			
Disabled?	⊙ Yes C No			
Young Children?	• Yes O No			
House holds with high energy burdens?	⊙ Yes O No			
Other? high energy usage	€ Yes C No			
f you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.  Wyoming uses a priority point system for the delivery of weatherization services. There is not enough resource to weatherize every eligible home in Wyoming. Thus, Wyoming provides weatherization to those most vulnerable and most in need first. When a household is approved for Weatherization Assistance, the Weatherization Agency for that region pulls the application and calculates the household priority points. Priority points are given to households with elderly members (age 60 and above), disabled members, children age 5 and under, and high energy costs and usage. Those households with the highest total number of priority points will be contacted first to schedule an energy audit. The households with very few priority points may have to re-apply in the following year before they receive weatherization assistance as funding often runs out before they can be served. All weatherization work done in Wyoming is based on a comprehensive energy audit. All weatherization work receives a final inspection as well.				
Benefit Levels  5.9 Do you have a maximum LIHEAP weat  5.10 If yes, what is the maximum? \$7,500	herization benefit/expenditur	re per household? © Yes O No		
Types of Assistance, 2605(c)(1), (B) & (D)				
5.11 What LIHEAP weatherization measur	es do you provide ? (Check a	ll categories that apply.)		
Weatherization needs assessments/a	udits	✓ Energy related roof repair		
Caulking and insulation		Major appliance Repairs		
Storm windows		Major appliance replacement		
Furnace/heating system modification	ns/ repairs	<b>✓</b> Windows/sliding glass doors		
<b>✓</b> Furnace replacement		<b>V</b> Doors		
Cooling system modifications/ repai	rs	<b>☑</b> Water Heater		
Water conservation measures		Cooling system replacement		
Compact florescent light bulbs	Other - Describe: Health & Safety measures (e.g. smoke alarms, CO Detectors), LED lights, solar water heating			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available: Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. Execute interagency agreements with other low-income program offices to perform outreach to target groups. Other (specify): Social Media and Department and other Agency websites; participation at events that allow for the distribution of informational materials

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

(e.g. Farmers markets, county fairs); application fairs; annual vendor meeting; PSAs throughout the season.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

# Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.). Joint application for multiple programs Intake referrals to/from other programs One - stop intake centers Other - Describe:

Wyoming uses a joint LIEAP/WAP application. Use of Wyoming 211 referral service to put low income applicants in contact with other programs available to assist low income households. Wyoming LIEAP also coordinates and refers to and receives referrals from TANF, SNAP, CSBG, WAP, DWS, Senior Centers, local DFS offices, 211, local community organizations, and Public Health offices. Wyoming LIEAP also receives referrals from Medicaid.

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and

	the Commonwealth of Puerto Rico)					
8.1 Ho	w would you categorize the primary respons	ibility of your State age	ncy?			
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
<	Welfare Agency					
	Other - Describe:					
	ate Outreach and Intake, 2605(b)(15) - Assu- selected "Welfare Agency" in question 8.1, y		tions 8.2, 8.3, and 8.4, a	as applicable.		
8.2 Ho	w do you provide alternate outreach and int	ake for HEATING ASS	ISTANCE?			
Wyoming LIEAP uses a stand-alone application for LIEAP and WAP eligibility. Additionally, the Wyoming Department of Family Services is comprised of several divisions. The LIEAP/WAP Program Manager is housed under the Economic Security Division of the Department. Additionally, Wyoming contracts a third party to conduct intake and application processing from one centralized location. Much of Wyoming LIEAP's application processing functions have been automated resulting in greater efficiency and accuracy in the handling of applications and lowered administrative costs. Benefits are available to eligible applicants quicker, and staff that used to spend the bulk of time on manual data entry are now available to assist with outreach efforts.						
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?						
N/A						
8.4 Ho	8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?					
	The same as in 8.2 above.					
8.5 LII	IEAP Component Administration.	Heating	Cooling	Crisis	Weatherization	

, i		State Administration Agency	Non-Applicable	State Administration Agency	State Administration Agency	
8.5b Who processes benefit payments to gas and electric vendors?  State Administration Agency  Non-Applicable			State Administration Agency			
8.5c who vendors?	State Administration Agency  Non-Applicable State Administration Agency					
8.5d Who measures	performs installation of weatherization ?				Non-profits	
•	of your LIHEAP componenete questions 8.6, 8.7, 8.8, an		•	ed by a state agen	cy, you must	
pr	is your process for selecting local admini Wyoming uses an open and competitivo ocess is used for both the LIEAP Intake Con ontractor as we use a centralized intake proc	re Request For Proposal latractor and the Weatheri	ization Contractors. Wy	oming currently has 1 centr		
8.7 How 1	nany local administering agencies do you	use? 3				
8.8 Have  Yes  No	you changed any local administering age	ncies in the last year?				
8.9 If so,	why?					
	Agency was in noncompliance with gran	tee requirements for L	ІНЕАР -			
	Agency is under criminal investigation					
	Added agency					
Agency closed						
Other - describe						
With regard to eligibility determination, it is important to note that our LIEAP computer system actually calculates and determines eligibility. The LIEAP Contractor performs limited data entry (much of the data now flows automatically since Wyoming incorporated Intelligent Data Capture), client/case management, and verification of eligibility data/documents. Contractor also performs outreach and direct client assistance/education. Benefit payments are paid directly to fuel vendors via the Wyoming On Line Financial System (WOLFS).  If any of the above questions require further explanation or clarification that could not be made						
_	fields provided, attach a doc	<del>-</del>				

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Yes ○ No Heating O Yes O No Cooling Tes O No Crisis Are there exceptions? O Yes No If yes, Describe. N/A 9.2 How do you notify the client of the amount of assistance paid? Clients receive a Notice of Action letter for every action taken on their application. When approved for benefits, clients receive a letter informing them of the amount of the seasonal benefit. It also informs that the benefit will be applied monthly upon invoice from the fuel supplier until the benefit has been exhausted or the program year ends, which ever occurs first. Fuel suppliers are required to note LIEAP payments on client/customer billing statements. The LIEAP computer database also tracks payments to fuel suppliers on behalf of eligible clients. 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? We receive the same monthly invoice/statement that the fuel supplier sends clients/customers minus unallowable costs. We also utilize a Fuel Supplier Rights, Responsibilities & Agreement Form which must be signed by each active fuel supplier each season. Wyoming also hosts an annual Vendor Meeting with fuel suppliers for the purpose of providing education and training, and for receiving feedback from our network of fuel suppliers. Some of our fuel suppliers have granted direct access to their systems for the purpose of viewing LIEAP customer accounts. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? This is stipulated in the Fuel Supplier Rights, Responsibilities, and Agreement which must be acknowledged and signed by the fuel 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? C Yes O No If so, describe the measures unregulated vendors may take. N/A

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

### Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)

10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?	
LIEAP funds are budgeted and tracked separately. The LIEAP program is assigned a unique budget number. LIEAP benefits paid out fuel suppliers on behalf of eligible clients are tracked within the LIEAP computer system. The Wyoming DFS utilizes a federally approved or allocation plan and State personnel track their time via a time analysis system to ensure good fiscal accounting and tracking. Additionally, we receive an independent Single Audit as required.	ost
The DFS internal controls and procedures are developed and maintained by representatives of the Financial Services Division (FSD) of behalf of the Department Director. These procedures are reviewed and followed by Department employees, supervisors, managers, administrators, contractors, and vendors. Proper and adequate control in handling of public funds is the responsibility of all state administrator managers, supervisors, and employees.	
Audit Process	
10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133?	

10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year.

No Findings 🚩 Finding Type **Brief Summary** Resolved?

# Action Taken

### 10.4. Audits of Local Administering Agencies

What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply.

- Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133
- 4 Local agencies/district offices are required to have an annual audit (other than A-133)
- Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process.
- Grantee conducts fiscal and program monitoring of local agencies/district offices

### **Compliance Monitoring**

10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply

Grantee employees:

- ~ Internal program review
- Departmental oversight
- Secondary review of invoices and payments
- Other program review mechanisms are in place. Describe:

The Wyoming LIEAP computer system/database has the ability to generate a variety of reports which can be used by management for periodic review and oversight during the LIEAP season.
Local Administering Agencies / District Offices:
✓ On - site evaluation
Annual program review
Monitoring through central database
<b>✓</b> Desk reviews
✓ Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
On-Site quality control inspections of completed weatherization units.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
There is only one (1) local agency for LIEAP intake and processing which makes monitoring much simpler. The LIEAP grantee program manager has the ability to randomly select LIEAP files from the database for review. In the past, this review has been completed towards the end of the season. However, we have a new process in place that allows us to randomly select a percentage of all LIEAP client files for review periodically throughout the season. Much of the review can be done electronically. At minimum, one (1) comprehensive administrative review will be completed annually as well. The program manager also requires monthly management meetings which include the local administering agency's managers and grantee program manager. The two (2) Weatherization Program agencies receive a minimum of one (1) comprehensive administrative review annually, in addition to ongoing on-site quality control inspections of completed weatherization units.
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:  All local agencies in Wyoming receive monitoring reviews annually. These agencies also receive site visits a minimum of once per year. We have a small enough number (3 total, counting Weatherization agencies) of local agencies that we do not have to select among them. We review them all.
Desk Reviews:
All local agencies in Wyoming receive a minimum of one (1) administrative desk review per year.
10.8. How often is each local agency monitored?  Monitoring is an ongoing process in Wyoming; however, each local agency receives a minimum of one (1) comprehensive administrative review per year. Quality assurance monitoring is ongoing.
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 1	l: Timely and Meaningful	Public Participa	ation, 2605(b)(12), 2605(C)(2)	
11.1 How did you obta Select all that apply.	n input from the public in the developmen	nt of your LIHEAP plan?		
Tribal Counc	il meeting(s)			
✓ Public Hearing	g(s)			
☑ Draft Plan po	sted to website and available for commen	t		
✓ Hard copy of	plan is available for public view and comi	ment		
<b>✓</b> Comments fr	om applicants are recorded			
✓ Request for c	omments on draft Plan is advertised			
Stakeholder o	onsultation meeting(s)			
Comments a	e solicited during outreach activities			
Other - Descr	ibe:			
contractors for resummit and it was received from an 11.2 What changes did None.	view and comment. The plan was made avai	lable for review on our web P and Weatherization sub-g ook at possibly holding 2 pu lt of this participation?	ar. Draft Plan is also made available to WAP and LIEAP site, and to fuel vendors prior to our August 7th Vendor trantees for review in early August. No comments were ablic hearings next year.	
11.3 List the date and l	ocation(s) that you held public hearing(s)	on the proposed use and d	istribution of your LIHEAP funds?	
		Date	Event Description	
1	08/29/	2019	Public Hearing	
11.4. How many partie	s commented on your plan at the hearing(	s)? 0		
11.5 Summarize the comments you received at the hearing(s).  Zero comments have been received. No one attended the public hearing so there were no comments to summarize. At the prior review offerings, we received questions regarding funding, but no comments related to the Model Plan provided for review.				
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?				
No chang	es have been made due to receiving no comm	ments from the public.		

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

- 12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0
- 12.2 How many of those fair hearings resulted in the initial decision being reversed? 0
- 12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None.

### 12.4 Describe your fair hearing procedures for households whose applications are denied.

Applicants who receive a denial notice may request a local conference to have the decision reviewed. The local conference starts at the local agency first. If it cannot be resolved there, it is escalated to the grantee Program Manager for further review. If it is found that the applicant should not have been denied, the application will be re-processed and approved. If the denial was accurate, the applicant is clearly informed of the reason(s) for the denial and is provided with referrals to other resources for which he/she may be eligible, including the right to request an administrative hearing. Most concerns are resolved at the local conference step. It is rare for a concern to rise to the level of an administrative hearing. However, clients are informed of their right to request an administrative hearing. Additionally, Wyoming has Contested Case Rules in place to address administrative hearings and to provide procedural consistency. Applicants are encouraged to submit their requests for appeals as soon as they receive their denial notice if they believe the denial may be in error. However, we allow them 10 business days from the receipt of denial notice to submit a request for appeal. Reasons for appeal include, but are not limited to, disagreement with denial reason stated on notice of denial, benefit amount (client believes benefit should be higher, for example), and, application not acted upon within 45 days of receipt.

### 12.5 When and how are applicants informed of these rights?

Applicant Rights and Responsibilities is attached and made part of the application package. All Notice of Action letters also inform applicants of these rights.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Wyoming's LIEAP local agency is required by contract to act on all applications within 30 days and this is tightly tracked within the LIEAP computer system. Crisis applications are the exception as they must be expedited. We have not had issues with meeting this requirement during the past several seasons. However, should an application not be acted on within this 30 day timeframe, the applicant may request a local conference or administrative hearing as outlined in section 12.4 above. We have not had any issues of this nature rise to the level of an administrative hearing.

### 12.7 When and how are applicants informed of these rights?

Applicants are informed of all rights and responsibilities on the application package. They are also informed of the right to request a local conference and/or administrative hearing on each notice of action letter that they receive from the LIEAP office.

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Some of these funds are used to purchase energy conservation educational materials. These materials are distributed by our Weatherization agencies to households receiving weatherization assistance, as well as by our LIEAP contractor. We believe that behaviors impact energy usage and as we weatherize the home to make it more energy efficient educating the household members about energy conservation as well as energy efficiency helps them be more conservative energy consumers overall. We also distribute our educational materials at application fairs and other public venues where LIEAP applicants/clients are likely to patron. We are also developing household budgeting/financial literacy training workshops for clients who demonstrate a pattern of regular risk for heating and power disconnects via a collaborative partnership with TANF and the Department of Workforce Services.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

We budgeted only 1% of funds for this purpose and track it closely. We are changing how we use and track and report on these funds to be better able to demonstrate measurable outcomes.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

We have received positive feedback regarding these activities. We began measuring energy consumption in the FFY 2016 season and are now better positioned to measure the impact of these activities. We do believe that educating clients about their energy consumption behaviors and the workings of their homes increases the overall energy efficiency of those homes. For example, educating clients about simple things like shutting lights off and unplugging appliances when not in use impacts the overall energy consumption in the home. Another benefit of distributing educational outreach materials at application fairs, etc. results in eligible applicants learning about the program and submitting applications for the first time.

13.4 Describe the level of direct benefits provided to those households in the previous Federal fiscal year.

There was no direct monetary benefit issued as part of our Assurance 16 activities.

13.5 How many households applied for these services? N/A

13.6 How many households received these services? 500

### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### **Section 14:Leveraging Incentive Program, 2607(A)**

14.1 Do you plan to submit an application for the leveraging incentive program?

C Yes O No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

### **Section 15 - Training**

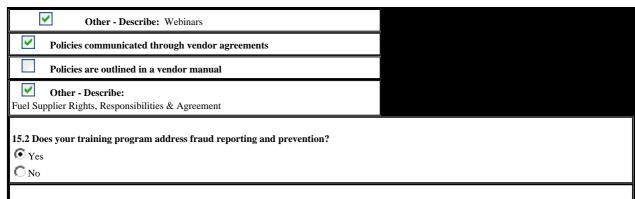
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

Section 15: Training			
15.1 Describe the training you provide for each of the following groups:			
a. Grantee Staff:			
Formal training on grantee policies and procedures			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
Employees are provided with policy manual			
✓ Other-Describe:			
LIEAP computer system/Kofax TotalAgility/Filebound training.			
b. Local Agencies:			
Formal training conference  How often?			
Biannually			
As needed			
Other - Describe:			
On-site training			
How often?			
Annually			
Biannually			
As needed			
Other - Describe: monthly mgmt meetings			
Employees are provided with policy manual			
Other - Describe LIEAP computer system training			
c. Vendors			
Formal training conference			
How often?			
Annually			
Biannually			
As needed			



### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Wyoming began implementing the four required LIHEAP performance measures during the 2013-2014 program year. Wyoming has upgraded it's computer system to collect the data necessary to meet the reporting requirements. Wyoming has also met with Wyoming fuel suppliers/vendors annually beginning in August of 2013 to refine the process for exchanging fuel usage and cost data between the State and fuel suppliers and to share the performance data outcomes. Wyoming is well-prepared and began the data collection during FFY 2016. We were able to meet the FFY 2016 optional reporting requirements. Wyoming met the FFY 2017 mandatory reporting requirements. Wyoming now has performance data that will be used to make data-driven program and policy decisions, and to better target our limited resources to those most in need. Wyoming is able to demonstrate measurable outcomes and is looking forward to continually improving upon those outcomes and increasing the impact to Wyoming's eligible citizens. Wyoming LIEAP is a key player in moving Wyoming families toward financial independence, better health, and overall well-being.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

	Section 17: Program	m Integrity, 2605(b)(10)			
17.1 Fraud Reporting Mechanisms	s				
a. Describe all mechanisms availab	ble to the public for reporting cases	of suspected waste, fraud, and abuse. S	elect all that apply.		
Online Fraud Reportin	ng				
Dedicated Fraud Repor	orting Hotline				
Report directly to local	l agency/district office or Grantee of	ffice			
Report to State Inspect	tor General or Attorney General				
Forms and procedures	in place for local agencies/district o	offices and vendors to report fraud, was	ste, and abuse		
Other - Describe:					
	nd and abuse may be reported to the Woonal fraud reporting hotline number ar	yoming Department of Family Services I re distributed and displayed locally.	Eligibility Integrity Unit. Additionally,		
b. Describe strategies in place for a	advertising the above-referenced re	sources. Select all that apply			
Printed outreach mater	rials				
Addressed on LIHEAP	2 application				
Website					
Other - Describe:					
Print materials in loca	al offices.				
17.2. Identification Documentation	n Requirements				
a. Indicate which of the following t members.	forms of identification are required	or requested to be collected from LIHI	EAP applicants or their household		
Type of Identification Collected		Collected from Whom?	T		
	Applicant Only	All Adults in Household	All Household Members		
Social Security Card is	Required	Required	Required		
photocopied and retained			✓		
	Requested	Requested	Requested		
	Required	Required	Required		
Social Security Number (Without actual Card)					
	Requested	Requested	Requested		
			✓		

card (i.e.:	nment-issued identification		Required			Required		~	Required		
Tribal ID, passport, etc.)			Requested			Requested			Requested		
	Other		Applicant Only Required	Applicant On Requested	· II	All Adults in Household Required	All Adults in Household Requested		All Household Members Required	All Household Members Requested	
1											
b. D	b. Describe any exceptions to the above policies.  Wyoming requires a valid form of identification to be submitted for all household members. The forms of identification submitted do not have to be the same for each HH member as long as each form submitted is valid per Wyoming LIEAP policy and procedures.										
17.3	17.3 Identification Verification										
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply											
Verify SSNs with Social Security Administration											
	Match SSNs with death records from Social Security Administration or state agency										
V	Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)										
	Match with state Department of Labor system										
	Match with state and/or federal corrections system										
	Match with state child support system										
Verification using private software (e.g., The Work Number)											
In-person certification by staff (for tribal grantees only)											
	Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)										
V	✓ Other - Describe:										
	Intake worker verifica	ition									
17.4. Citizenship/Legal Residency Verification											
	at are your procedures for ens hat apply.	urin	g that household m	embers are U	.S. c	itizens or aliens v	vho are qualified	to r	receive LIHEAP	benefits? Select	
	Clients sign an attestation of citizenship or legal residency										
	Client's submission of Social Security cards is accepted as proof of legal residency										
~	Noncitizens must provide documentation of immigration status										
	Citizens must provide a co	ору (	of their birth certif	icate, naturali	zatio	on papers, or pass	sport				
	Noncitizens are verified through the SAVE system										
	Tribal members are verified through Tribal enrollment records/Tribal ID card										
V	Other - Describe:										
	Applicants must indic	ate c	citizenship status on	application and	l pro	vide supporting de	ocumentation of le	egal	residence status.		
17.5. Income Verification											
Wh	at methods does your agency u	tiliz	e to verify househo	ld income? Se	lect	all that apply.					
~	Require documentation of income for all adult household members										
	✓ Pay stubs										
	Social Security award letters										
	Bank statements										
	<b>✓</b> Tax statements										
	Zero-income statements										

✓ Unemployment Insurance letters
Other - Describe:
Any verifiable document that verifies gross income (e.g. VA benefit letter, retirement benefit letter, copy of check, Workers Compensation benefit letter, etc.) is acceptable.
Computer data matches:
Income information matched against state computer system (e.g., SNAP, TANF)
Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
Other - Describe:  17.7. Verifying the Authenticity
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17.7. Verifying the Authenticity  What policies are in place for verifying vendor authenticity? Select all that apply.  ✓ All vendors must register with the State/Tribe.  ✓ All vendors must supply a valid SSN or TIN/W-9 form  ✓ Vendors are verified through energy bills provided by the household  ☐ Grantee and/or local agencies/district offices perform physical monitoring of vendors  ☐ Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
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17.7. Verifying the Authenticity  What policies are in place for verifying vendor authenticity? Select all that apply.  ✓ All vendors must register with the State/Tribe.  ✓ All vendors must supply a valid SSN or TIN/W-9 form  ✓ Vendors are verified through energy bills provided by the household  ☐ Grantee and/or local agencies/district offices perform physical monitoring of vendors  ☐ Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  ✓ Consumption  ✓ Balances
17.7. Verifying the Authenticity  What policies are in place for verifying vendor authenticity? Select all that apply.  ✓ All vendors must register with the State/Tribe.  ✓ All vendors must supply a valid SSN or TIN/W-9 form  ✓ Vendors are verified through energy bills provided by the household  ☐ Grantee and/or local agencies/district offices perform physical monitoring of vendors  ☐ Other - Describe and note any exceptions to policies above:  17.8. Benefits Policy - Gas and Electric Utilities  What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.  ✓ Applicants required to submit proof of physical residency  ✓ Applicants must submit current utility bill  ✓ Data exchange with utilities that verifies:  ✓ Account ownership  ✓ Consumption  ✓ Balances  ✓ Payment history

Centralized computer system/database tracks payments to all utilities						
Centralized computer system automatically generates benefit level						
Separation of duties between intake and payment approval						
Payments coordinated among other energy assistance programs to avoid duplication of payments						
Payments to utilities and invoices from utilities are reviewed for accuracy						
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities						
Direct payment to households are made in limited cases only						
Procedures are in place to require prompt refunds from utilities in cases of account closure						
Vendor agreements specify requirements selected above, and provide enforcement mechanism						
Other - Describe:						
17.9. Benefits Policy - Bulk Fuel Vendors						
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.						
Vendors are checked against an approved vendors list						
Centralized computer system/database is used to track payments to all vendors						
Clients are relied on for reports of non-delivery or partial delivery						
Two-party checks are issued naming client and vendor						
Direct payment to households are made in limited cases only						
Vendors are only paid once they provide a delivery receipt signed by the client						
Conduct monitoring of bulk fuel vendors						
Bulk fuel vendors are required to submit reports to the Grantee						
Vendor agreements specify requirements selected above, and provide enforcement mechanism						
Other - Describe:						
All vendors are required to provide an accurate and detailed invoice prior to payment.						
17.10. Investigations and Prosecutions						
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.						
Refer to state Inspector General						
Refer to local prosecutor or state Attorney General						
Refer to US DHHS Inspector General (including referral to OIG hotline)						
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public						
Grantee attempts collection of improper payments. If so, describe the recoupment process						
This is done through our Eligibility Integrity Unit which includes investigators and which has procedures in place for recoupment and/or prosecution.						
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?						
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated						
<b>Vendors found to have committed fraud may no longer participate in LIHEAP</b>						
Other - Describe:						
Clients found to have committed fraud are subject to a penalty of no more than a \$15,000 fine, or not more than 5 years imprisonment, or both. This is stipulated on the application.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

## Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction,"

provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

# Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an

explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
  - 8. Nothing contained in the foregoing shall be construed to require

establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

## Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of

the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance:

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance

programs; and

- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

2300 Capitol Avenue  * Address Line 1		
Hathaway Building, 3rd Floor Address Line 2		
Address Line 3		
Cheyenne  * City	wy * State	82002 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;

(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or

entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

- (1) use the funds available under this title to--
  - (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
    - (B) intervene in energy crisis situations;
  - (C) provide low-cost residential weatherization and other cost-effective energyrelated home repair; and
  - (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
  - (A) households in which one or more individuals are receiving--
  - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
  - (ii) supplemental security income payments under title XVI of the Social Security Act;
    - (iii) food stamps under the Food Stamp Act of 1977; or
  - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
  - (B) households with incomes which do not exceed the greater of -
  - (i) an amount equal to 150 percent of the poverty level for such State; or
  - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant

program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
  - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
  - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
  - (A) notify each participating household of the amount of assistance paid on its behalf:
  - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
  - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will

contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

### (8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

#### (9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

### **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
<ul> <li>Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.</li> </ul>		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		