DETAILED MODEL PLAN (LIHEAP)

Program Name: Low Income Home Energy Assistance Grantee Name: Tlingit-Haida Regional Housing Authority

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 2

Report Period: 10/01/2017 to 09/30/2018 Report Status: Submitted (Revision #2)

Report Sections

1.	Mandatory Grant Application SF-424	2
2.	Section 1 - Program Components	4
3.	Section 2 - HEATING ASSISTANCE	8
4.	Section 3 - COOLING ASSISTANCE	10
5.	Section 4 - CRISIS ASSISTANCE	12
6.	Section 5 - WEATHERIZATION ASSISTANCE	15
7.	Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)	17
8.	<i>Section 7 - Coordination, 2605(b)(4) - Assurance 4</i>	18
9.	Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6	19
10.	Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7	21
	Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10	
	Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)	
	24	
13.	Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13	25
	Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16	
15.	Section 14 - Leveraging Incentive Program ,2607A	27
16.	Section 15 - Training	28
<i>17</i> .	Section 16 - Performance Goals and Measures, 2605(b)	30
	Section 17 - Program Integrity, 2605(b)(10)	31
19.	Section 17 - Program Integrity, 2605(b)(10)	
	Section 17 - Program Integrity, 2605(b)(10)	35
20.	Section 17 - Program Integrity, 2605(b)(10)	35 39
20. 21.	Section 17 - Program Integrity, 2605(b)(10)	35 39 43

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

* 1.a. Type of Submission: Plan		* 1.b. Frequency: • Annual	.b. Frequency: Annual		* 1.c. Consolidated Application/Plan/Funding Request? Explanation:		*1.d. Version: Initial Resubmission Revision Update	
				2. Date Received:			State Use Only:	
				3. Applicant Identifier:				
				4a. Federal			5. Date Received By State:	
				4b. Federal	Award Id	entifier:	6. State Application Identifier:	
7. APPLICAN	IT INFORMATION							
* a. Legal Nai	ne: Tlingit Haida Regi	ional Housing Author	ity	_				
* b. Employer 1920044273 <i>A</i>	r/Taxpayer Identificat A1	ion Number (EIN/T)	IN):	* c. Organizational DUNS: 171147549				
* d. Address:								
* Street 1:	ATTN: PRE	SIDENT		Street 2:		P.O. BOX 32	237	
* City:	JUNEAU			County:		JUNEAU		
* State:	AK			Province	:			
* Country:	United States			* Zip / Po Code:	ostal	99803 - 2237		
e. Organizatio	nal Unit:							
Department N	Vame:			Division Name:				
f. Name and c	ontact information of	person to be contact	ed on matters in	volving this ap	plication	:		
Prefix:	* First Name: Martha		Middle Name	Middle Name: * Last Name: Mallott				
Suffix:	Title: Energy Assistance C	'oordinator	Organization	rganizational Affiliation:				
* Telephone Number: (907) 780-3123	Fax Number		* Email: mmallott@tl	* Email: mmallott@thrha.org				
	F APPLICANT: re American Tribal Gov	vernment (Other than)	Federally Recogn	ized)				
b. Addition	al Description:							
* 9. Name of I	Federal Agency:							
			alog of Federal Do Assistance Numbe				CFDA Title:	
10. CFDA Num	bers and Titles	93568			Low-Inco	ome Home Ene	rgy Assistance	
	e Title of Applicant's tance Grants LIHEAP	Project						
12. Areas Affe Southeast Ala	ected by Funding:							
13. CONGRE	SSIONAL DISTRICT	S OF:						

* a. Applicant			n/Project:	
Attach an additional list on/a	of Program/Project Congressional Districts	if needed.		
14. FUNDING PERIOD:		15. ESTIM	ATED FUNDING:	
a. Start Date: 10/01/2017	b. End Date: 09/30/2018		* a. Federal (\$): \$0	b. Match (\$) :
* 16. IS SUBMISSION ST	JBJECT TO REVIEW BY STATE UNDER	R EXECUTIVE (ORDER 12372 PROCESS?	
a. This submission was	s made available to the State under the Exec	cutive Order 123	72	
Process for Review	on:			
b. Program is subject	to E.O. 12372 but has not been selected by S	State for review.		
c. Program is not cove	red by E.O. 12372.			
* 17. Is The Applicant De O YES • NO	linquent On Any Federal Debt?			
Explanation: n/a				
complete and accurate to	ation, I certify (1) to the statements contains the best of my knowledge. I also provide th are that any false, fictitious, or fraudulent s e 218, Section 1001)	e required assura	ances** and agree to comply with an	y resulting terms if I
** The list of certification instructions.	s and assurances, or an internet site where	you may obtain t	this list, is contained in the announce	ment or agency specific
18a. Typed or Printed Na Martha Mallott	me and Title of Authorized Certifying Offic	cial	18c. Telephone (area code, number and extension) (907) 780-3123	
			18d. Email Address mmallott@thrha.org	
18b. Signature of Author	ized Certifying Official		18e. Date Report Submitted (Mont 06/05/2018	h, Day, Year)
Attach supporti	ng documents as specified i	n agency i	nstructions.	

Section 1 - Program Components

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 09/30/2020

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** 11/01/2016 05/15/2017 Heating assistance Cooling assistance 11/01/2016 05/15/2017 Crisis assistance Weatherization assistance Provide further explanation for the dates of operation, if necessary Elderly and Disabled receive assistance November 1st through November 30th before the General population. Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages Percentage (%) must add up to 100%. 80.00% Heating assistance 0.00% Cooling assistance 5.00% Crisis assistance Weatherization assistance 0.00% Carryover to the following federal fiscal year 10.00% Administrative and planning costs 5.00% Services to reduce home energy needs including needs assessment (Assurance 16) 0.00% 0.00% Used to develop and implement leveraging activities TOTAL 100.00%

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)									
1.3 T	he funds re	served for winter crisis assistance th	nat have not been e	expended by	March 15 will	be rep	rogrammed to:		
>		Heating assistance		Cooling assistance					
		Weatherization assistance				Other (specify:)			
Cate	Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8								
		der households categorically eligible Yes No	e if one household	member rec	ceives one of the	follow	ving categories of	ben	efits in the left
If yo	u answered	"Yes" to question 1.4, you must cor	nplete the table be	low and ans	swer questions 1	.5 and	1.6.		
			Heating		Cooling		Crisis		Weatherization
TANI	F		⊙ Yes ○ No	0.5	es 💽 No	Θy	Yes O No	0	Yes 💽 No
SSI			C Yes 🖸 No	O	es 🖲 No	ΘY	Yes O No	0	Yes 💿 No
SNAI	•		⊙ Yes ○ No	0.5	res 💽 No	⊙ y	Yes O No	\odot	Yes O No
Mean	s-tested Vete	rans Programs	C Yes O No	01	es 🖸 No	0	Yes 💽 No	О	Yes O No
		Program Name	Heat	ing	Cooling	1	Crisis		Weatherization
Other	r(Specify) 1		○ Yes •	No	C Yes © No		C Yes © No		C Yes O No
1.5 D	o you auto	natically enroll households without	a direct annual ap	plication? (Yes O No				*
	es, explain:		•	•					
wher	ı determini	ensure there is no difference in the t og eligibility and benefit amounts? ed on the point benefit system we use	J	•	ble households	from t	hose not receivin	g otl	her public assistance
SNA	P Nominal I	'ayments							
1.7a	Do you allo	cate LIHEAP funds toward a nomin	nal payment for SN	AP househ	olds? O Yes	No			
		"Yes" to question 1.7a, you must pr							
1.7b	Amount of	Nominal Assistance: \$0.00							
1.7c	Frequency	of Assistance							
	Once Per	Year							
	Once ever	y five years							
~	Other - De	escribe: No							
1.7d	How do you	confirm that the household receivi	ng a nominal payn	nent has an	energy cost or n	need?			
Clien	its are proce	ssed using a point system to determine	their grant amount	/approval.					
Deter	rmination of	Eligibility - Countable Income							
1.8. I	n determin	ing a household's income eligibility	for LIHEAP, do yo	ou use gross	income or net i	ncome	?		
>	✓ Gross Income								
	Net Income								
1.9. 8	Select all the	applicable forms of countable inco	me used to determ	ine a house	hold's income el	igibilit	ty for LIHEAP		
~	Wages								
~	Self - Emp	loyment Income							
~	Contract 1	ncome							
	Payments from mortgage or Sales Contracts								

	<u> </u>					
>	Unemployment insurance					
	Strike Pay					
>	Social Security Administration (SSA) benefits					
	Including MediCare deduction Excluding MediCare deduction					
>	Supplemental Security Income (SSI)					
>	Retirement / pension benefits					
>	General Assistance benefits					
>	Temporary Assistance for Needy Families (TANF) benefits					
	Supplemental Nutrition Assistance Program (SNAP) benefits					
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits					
	Loans that need to be repaid					
	Cash gifts					
	Savings account balance					
N	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.					
	Jury duty compensation					
\	Rental income					
	Income from employment through Workforce Investment Act (WIA)					
	Income from work study programs					
>	Alimony					
>	Child support					
	Interest, dividends, or royalties					
>	Commissions					
	Legal settlements					
	Insurance payments made directly to the insured					
	Insurance payments made specifically for the repayment of a bill, debt, or estimate					
>	Veterans Administration (VA) benefits					
	Earned income of a child under the age of 18					
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.					

>	Income tax refunds
	Stipends from senior companion programs, such as VISTA
>	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
~	Other
	Funds received from Foster care; we count the income if they want to count the child in their household. If they do not want to count the child as a member of the household, we do not count the income.
	We do count adoption subsidies.

Section 2 - HEATING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 2 - Heating Assistance					
Eligibility, 2605(l	b)(2) - Assurance 2					
2.1 Designate the	e income eligibility threshold used for the	heating co	mponent:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		HHS Poverty Guidelines	150.00%		
	2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?					
2.3 Check the ap	propriate boxes below and describe the po	olicies for	each.			
Do you require a	n Assets test ?	C Yes	⊙ No			
Do you have add	itional/differing eligibility policies for:					
Renters?		C Yes	⊙ No			
Renters Li	ving in subsidized housing ?	⊙ Yes	O No			
Renters wi	th utilities included in the rent ?	C Yes	⊙ No			
Do you give prio	rity in eligibility to:					
Elderly?		⊙ Yes	O No			
Disabled?		• Yes	O _{No}			
Young chil	dren?	• Yes	C No			
Household	s with high energy burdens ?	C Yes	⊙ No			
Other?		CYes	⊙ No			
Explanations of 1	policies for each "yes" checked above:					
Our policy is to serve Elderly and Disabled clients in the month of November and if we run short of funds, our priority is Elders, Disabled and families with children under the age of 6 will be the clients that are funded first. Subsidized clients in low rent units recieve a set amount.						
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)				
2.4 Describe how	you prioritize the provision of heating as	sistance to	ovulnerable populations,e.g., benefit amounts	, early application periods, etc.		
Applications are p	out in a priority order. Elderly, Out of Fuel, S	Shut-Off N	otice; all are given a priority and put to the top of	of the application process.		
2.5 Check the va	riables you use to determine your benefit	levels. (Ch	neck all that apply):			
✓ Income						
Family (hor	usehold) size					
	gy cost or need:					
	type					
	nate/region					
	vidual bill					
✓ Dwelling type						

Energy burden (% of income spent on home energy)					
✓ Energy need					
Other - Describe:					
Heating Assistance reduction used for recoupment of overpayment.					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(1	B)				
2.6 Describe estimated benefit levels for FY 2018:					
Minimum Benefit	\$100	Maximum Benefit	\$1,200		
2.7 Do you provide in-kind (e.g., blankets, space he	aters) and/or other	forms of benefits? Yes No	<u> </u>		
If yes, describe.					
We have space heaters available and Energy Conservation kits, Energy saving tips and classes in the communities served.					
If any of the above questions require fields provided, attach a document with		nation or clarification that could not be nation here.	made in the		

Section 3 - COOLING ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section	on 3 -	Cool	ing Assistance		
Eligibility, 2605(c	c)(1)(A), 2605 (b)(2) - Assurance 2					
	ne income eligibility threshold used for the	Cooling	compon	ent:		
Add	Household size			Eligibility Guideline		Eligibility Threshold
1						0.00%
3.2 Do you have a	additional eligibility requirements for TANCE?	Cyes	s 💽 No			
3.3 Check the ap	propriate boxes below and describe the po					
Do you require a	in Assets test ?	C Yes	o No			
Do you have add	litional/differing eligibility policies for:					
Renters?			o No			
Renters Liv	iving in subsidized housing ?	C Yes	o No			
Renters wi	ith utilities included in the rent ?	C Yes	s ⊙ No			
Do you give prio	ority in eligibility to:					
Elderly?			o No			
Disabled?		C Yes	s ⊙ No			
Young chile	dren?	C Yes	s 💽 No			
Household	ls with high energy burdens ?	C Yes	o No			
Other?		C Yes	o No			
Explanations of J	policies for each "yes" checked above:					
n/a						
3.4 Describe how	v you prioritize the provision of cooling as:	sistance t	tovulner	able populations,e.g., benefit	amounts, e	early application periods, etc.
n/a Do not offer C	Cooling Assistance Program					
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605(c)((1)(B)				
3.5 Check the va	riables you use to determine your benefit	levels. (C	Check all	that apply):		
Income						
Family (hor	usehold) size					
Home energ	gy cost or need:					
Fuel	l type					
	nate/region					
	ividual bill					
	elling type					
	ergy burden (% of income spent on home e	energy)				
Literagy nurseen (70 or meonic spent on nome energy)						

Energy need					
✓ Other - Describe:					
n/a					
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.6 Describe estimated benefit levels for FY 2018:					
Minimum Benefit	\$0	Maximum Benefit	\$0		
3.7 Do you provide in-kind (e.g., fans, air conditioners) and	d/or other forn	ns of benefits? C Yes O No			
If yes, describe.					
n/a Do not offer a Cooling Asssitance Program					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 4 - CRISIS ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 4: CRISIS ASSISTANCE				
Eligibility - 2604((c), 2605(c)(1)(A)				
4.1 Designate the	income eligibility threshold used for the crisis compo	onent			
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes	HHS Poverty Guidelines	150.00%		
4.2 Provide your	LIHEAP program's definition for determining a cris	is.			
A client that is Ou	at of Fuel, getting a 3-Day Power/Electric Disconnection	within 72 hours or that has an eviction notice			
4.3 What constitu	utes a <u>life-threatening crisis?</u>				
A client without heat in the winter months of November through March. A Client that needs electricity for medical reasons and let us know that they are about to get their electricy cut off we make sure they are processed within 18 hours once we have received the complete application. We call and make contact with the Vendors letting them know we are working with the client to make sure that they are not disconnected during the process of getting the application processed.					
Crisis Requirem	ent, 2604(c)				
4.4 Within how r	nany hours do you provide an intervention that will r	esolve the energy crisis for eligible househo	lds? 48Hours		
4.5 Within how r 18Hours	nany hours do you provide an intervention that will r	esolve the energy crisis for eligible househo	lds in life-threatening situations?		
Crisis Eligibility,	2605(c)(1)(A)				
4.6 Do you have ASSISTANCE?	additional eligibility requirements for CRISIS	C Yes • No			
4.7 Check the ap	propriate boxes below and describe the policies for ea	nch			
Do you require a	n Assets test ?	C Yes O No			
Do you give prio	rity in eligibility to :				
Elderly?		• Yes O No			
Disabled?		• Yes C No			
Young Chi	ldren?	• Yes C No			
Household	s with high energy burdens?	O Yes O No			
Other?		○ Yes ⓒ No			
In Order to rece	In Order to receive crisis assistance:				
Must the h empty tank?	ousehold have received a shut-off notice or have a ne	ar S Yes O No			
Must the h	ousehold have been shut off or have an empty tank?	○ Yes • No			
Must the h	ousehold have exhausted their regular heating benefi	t? O Yes O No			
Must rente received an evict	ers with heating costs included in their rent have ion notice ?	€ Yes € No			
Must heati	ng/cooling be medically necessary?	⊙ Yes O No			
Must the h	Must the household have non-working heating or cooling				

equipment?		I		
Other?		C Yes ⊙ No		
Do you have additional / di	iffering eligibility policies for:			
Renters?		○ Yes No		
Renters living in sub	sidized housing?	⊙ Yes O No		
Renters with utilities	s included in the rent?	C Yes O No		
Explanations of policies for	r each "yes" checked above:			
We do priority processing for our Elderly and Disabled clients as the program is open to them for the first month of the season, November 1st through the 30th, before the general population. If we don't have enough funding, our priority then goes to our Elderly/Disabled and families with Children under the age of 6, as well as those who have a high energy usage. That only happens if we know we will be underfunded. If a client checks and provides a copy of their 3-Day disconnect notice or if they check that they are Out of Fuel, we consider them "In Crisis" and work with them to get their application completed and processed within the 48 hour time frame. We work very closely with our Vendors and they accept our "Emergency Vouchers"(Pledge to Pay) showing the amount the client is eligible for to defer their crisis situation. For our clients that state their heating/electricity is medically necessary (ie, breathing machine, medical condition that worses without heat) we make sure it is noted in their file as well as contact the vendor on their behalf to notify them of our cooperation with the client to get their application complete and to get their application processed. We do not require a physician note for their file.				
expedited processing. Tenants that live in housing	that includes Heat in the Rent , if income eligible	e, can receive a flate rate grant of \$300.00 for the grant season. They must with their Rent this also applies to clients who live in subsidized housing.		
Determination of Benefits				
4.8 How do you handle crisis situations?				
	Separate component			
<u> </u>	Fast Track			
	Other - Describe:			
4.9 If you have a separate	component, how do you determine crisis assist	ance benefits?		
	Amount to resolve the crisis.			
	Other - Describe:			
Crisis Requirements, 2604(c	:)			
4.10 Do you accept applica	ations for energy crisis assistance at sites that a	are geographically accessible to all households in the area to be served?		
Yes O No Explain	n.			
Applications are now availal or via data from their mobile	e devices.	Clients can apply at local agencies with wifi accessibility of not at their home,		
	duals who are physically disabled the means to	0:		
	crisis benefits without leaving their homes?			
Yes O No If No,	-			
	ich applications for crisis assistance are accept	ted?		
O Yes O No If No,				
disabled? We do not have the funding gather applications for us, es	to travel to communities served. However, there specially crisis applications. If the client was eliginature page to send back with the other required	are local IRA's, Tribal Affiliations in the communities who help fax, email, ible the prior year and is in a crisis we can fill the application out over the information . If they are deemed "ineligible:, they will have to pay the grant		
Benefit Levels, 2605(c)(1)(l	B)			
4.12 Indicate the maximum	n benefit for each type of crisis assistance offer	red.		
Winter Crisis \$	51,200.00 maximum benefit			

Summer Crisis \$0.00 maximum benefit								
Year-round Crisis \$0.00 maximum benefit								
4.13 Do you provide in-kind (e.g. blankets, space he	eaters, fans)	and/or othe	er forms of benefits?					
C Yes O No If yes, Describe								
4.14 Do you provide for equipment repair or replace	cement using	g crisis fund	ds?					
C Yes O No								
If you answered "Yes" to question 4.14, you must o	complete qu	estion 4.15.						
4.15 Check appropriate boxes below to indicate typ	e(s) of assis	tance provid	ided.					
	Winter Crisis	Summer Crisis	Year-round Crisis					
Heating system repair								
Heating system replacement	Heating system replacement							
Cooling system repair								
Cooling system replacement								
Wood stove purchase								
Pellet stove purchase								
Solar panel(s)								
Utility poles / gas line hook-ups								
Other (Specify):	Other (Specify):							
4.16 Do any of the utility vendors you work with en	ıforce a mor	atorium on	1 shut offs?					
○ Yes ⓒ No								
If you responded "Yes" to question 4.16, you must respond to question 4.17.								
4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.								
n/a								
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.								

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c	c)(1)(A), 2605(b)(2) - Assur	rance 2				
5.1 Designate the	income eligibility threshol	d used for the Weather	ization component			
Add	Househo	old Size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		HHS Poverty Guidelines	150.00%		
5.2 Do you enter i	into an interagency agreen	nent to have another go	vernment agency administer a WEAT	THERIZATION component? O Yes		
5.3 If yes, name the	he agency.					
5.4 Is there a sepa	arate monitoring protocol	for weatherization? 🗖	Yes 💽 No			
WEATHERIZAT	ΓΙΟΝ - Types of Rules					
5.5 Under what re	ules do you administer LII	HEAP weatherization?	(Check only one.)			
Entirely un	der LIHEAP (not DOE) r	ules				
Entirely un	der DOE WAP (not LIHE	AP) rules				
Mostly und	er LIHEAP rules with the	following DOE WAP r	ule(s) where LIHEAP and WAP rules	differ (Check all that apply):		
Incon	ne Threshold					
	herization of entire multi- me eligible within 180 days		e is permitted if at least 66% of units ((50% in 2- & 4-unit buildings) are eligible		
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).						
Other	Other - Describe:					
Mostly und	er DOE WAP rules, with t	the following LIHEAP 1	rule(s) where LIHEAP and WAP rules	s differ (Check all that apply.)		
✓ Incon						
Weat	Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.					
Weatherization measures are not subject to DOE Savings to Investment Ration (SIR) standards.						
Other - Describe:						
Eligibility, 2605(b)(5) - Assurance 5						
5.6 Do you requir	re an assets test?	C Yes O No				
5.7 Do you have a	ndditional/differing eligibil	ity policies for :				
Renters		O Yes O No				
Renters livi housing?	ing in subsidized	O Yes O No				
5.8 Do you give p	riority in eligibility to:					
Elderly?		⊙ Yes C No				
Disabled?						

Young Children?	C Yes O No				
House holds with high energy burdens?	O Yes O No				
Other?	C Yes O No				
If you selected "Yes" for any of the options below.	in questions 5.6, 5.7, or 5.8, yo	u must provide further explanation of these policies in the text field			
		for replacing furnaces, wood stoves, hot water units, ovens, refridgerators. nt of them will help them save funds on energy cost and provide adequate			
EPA Certified Wood Stoves.					
Benefit Levels					
5.9 Do you have a maximum LIHEAP weat	herization benefit/expenditure	per household? O Yes O No			
5.10 If yes, what is the maximum? \$0					
Types of Assistance, 2605(c)(1), (B) & (D)					
5.11 What LIHEAP weatherization measur	es do you provide ? (Check all	categories that apply.)			
Weatherization needs assessments/a	Weatherization needs assessments/audits Energy related roof repair				
Caulking and insulation		Major appliance Repairs			
Storm windows		Major appliance replacement			
Furnace/heating system modification	ns/ repairs	Windows/sliding glass doors			
Furnace replacement	✓ Furnace replacement				
Cooling system modifications/ repair	Cooling system modifications/ repairs Water Heater				
Water conservation measures	Water conservation measures Cooling system replacement				
Compact florescent light bulbs		Other - Describe:			
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
▶ Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
Publish articles in local newspapers or broadcast media announcements.
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
✓ Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
✓ Other (specify):
We have our application accessable online on our organization website . We send our applications to the IRA's and Tribal Organizations in our communities served.
The link to our application can also be accessed on Central Council of Tlingit and Haida Indian Tribes of Alaska's website.
THRHA is now transitioning into an online application portal, in which LIHEAP clients can access and apply for energy assistance online. There is an instructional video that is being aired via social media and on THRHA website to instruct applications through the walk through of applying.

Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Desc WAP, et	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, c.).
	Joint application for multiple programs
>	Intake referrals to/from other programs
	One - stop intake centers
>	Other - Describe:
We make	e sure to provide applications to Local Tribal Organizations, Senior Centers and TANF Offices in the communities served.

Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN**

SF - 424 - MANDATORY

Seci	tion 8: Agency Designation,	Commonwealth	` .		rantees and the		
8.1 How	would you categorize the primary responsi	ibility of your State age	ncy?				
	Administration Agency						
	Commerce Agency						
	Community Services Agency						
	Energy / Environment Agency						
<	Housing Agency						
	Welfare Agency						
₹	Other - Describe: Tribal						
Alternat	e Outreach and Intake, 2605(b)(15) - Assur	rance 15					
If you se	lected "Welfare Agency" in question 8.1, y	ou must complete quest	tions 8.2, 8.3, and 8.4, a	s applicable.			
8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE?							
Local IRA's, Tribal Organizations, TANF offices, City officials assist clients by faxing, mailing or emailing applications. They all have access to the online application portal, which is accessible from mobile devices.							
8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE?							
N/A	N/A						
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?							
Local IRA's, Tribal Organizations, TANF offices assist clients outside of Juneau, while we provide direct assistance in Juneau at our office. They all have access to the online application portal, which is accessible from mobile devices.							
8.5 LIHI	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization		
	o determines client eligibility?	Non-Applicable	Non-Applicable	Non-Applicable	Non-Applicable		
electric v	o processes benefit payments to gas and vendors?	Non-Applicable	Non-Applicable	Non-Applicable			
vendors		Non-Applicable	Non-Applicable	Non-profits			
	8.5d Who performs installation of weatherization measures? Non-Applicable						

If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

8.6 Wha	8.6 What is your process for selecting local administering agencies?				
THRHA	rganizations and TANF offices assist in sending applications. They do not in any form process applications. Only Energy Assistance Staff at process applications. They all have access to the online application portal, which is accessible from mobile devices.				
8.7 How	many local administering agencies do you use? 13				
8.8 Have O Yes O No					
8.9 If so, why?					
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
	Other - describe				
N/A					
•	of the above questions require further explanation or clarification that could not be made in the				

Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating Yes C No
Cooling C Yes O No
Crisis • Yes O No
Are there exceptions? • Yes O No
If yes, Describe.
If a client harvests their own wood they receive 50% of grant eligible for. If they pay someone, who is not a proclaimed business/vendor, they will receive 75% of grant eligible for.
9.2 How do you notify the client of the amount of assistance paid?
Clients are sent a Notice of Action letter in the mail and or email stating the amount of grant they received and the vendor(s) that were paid.
On the online application portal there is "application tracking" capabilities.
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?
We have a Vendor Agreement that is set up with all our Vendors that detail how payments will be made.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?
In the Vendor Agreement it states and the Vendors have to agree to not treat our LIHEAP clients any different than any other client.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

31 - 424 - MANDATONT								
	Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)							
The Energy As payments and	10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? The Energy Assistant Technician processes the applications. The Program Coordinator runs the reports and monitors the grant spending and processes the payments and works with Accounting on payment processing. We work closely with a Grant Accountant specific to LIHEAP Grant that reviews and tracks spending to ensure we are on track with our budget and grant.							
Audit Process								
10.2. Is your I		ited annually under the Single Audit	Act and OMB Circular A - 133?					
			or reportable condition cited in the A					
No Findings	2							
Finding	Туре	Brief Summary	Resolved?	Action Taken				
1								
			dministering agencies/district offices?					
Loca	al agencies/district offic	ces are required to have an annual au	dit in compliance with Single Audit	Act and OMB Circular A-133				
Loca	al agencies/district offic	ces are required to have an annual au	dit (other than A-133)					
Loca	al agencies/district offic	ces' A-133 or other independent audi	ts are reviewed by Grantee as part of	compliance process.				
Gran	ntee conducts fiscal an	d program monitoring of local agenc	ies/district offices					
Compliance M	Ionitoring							
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply								
Grantee employees:								
✓ Inter	☑ Internal program review							
Departmental oversight								
Secondary review of invoices and payments								
Other program review mechanisms are in place. Describe:								
Local Administering Agencies / District Offices:								
On - site evaluation								
Ann	Annual program review							

Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
Tlingit and Haida Regional Housing Authority Energy Assistance Staff are the only people who work/process/approve LIHEAP Applications.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
n/a
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
n/a
Desk Reviews:
We do not monitor local agencies as they do not take part in the application processing, they only assist in getting the application to our office.
10.8. How often is each local agency monitored ?
n/a
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
n/a
10.10. What is the combined error rate for benefit determinations? OPTIONAL
n/a
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)					
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.					
✓ Tribal Council meeting(s)					
Public Hearing(s)					
Draft Plan posted to website and available for comment					
Hard copy of plan is available for public view and comment					
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities					
Other - Describe:					
11.2 What changes did you make to your LIHEAP plan as a result of this participation? None. The main focus was that our Elders were/are served first and we do that in our plan, as our Elderly and Disabled clients are served first throughout the month of November.					
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only					
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?					
Date Event Description					
11.4. How many parties commented on your plan at the hearing(s)?					
11.5 Summarize the comments you received at the hearing(s).					
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?					
If any of the above questions require further explanation or clarification that could not be made in the					

fields provided, attach a document with said explanation here.

Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

121	How many	fair hearin	ac did the are	ntoo have in	the prior Feder	ral fiscal vaar?	0

12.2 How many of those fair hearings resulted in the initial decision being reversed? $\,0\,$

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Applicants have 30 days from the date of received denial letter to respond or it will be considered final. They can provide a written response to review their file. The case is reviewed by the Energy Assistance Coordinator and the Housing Manager.

12.5 When and how are applicants informed of these rights?

It is written/stated on the LIHEAP Application as well as the Notice of Action (denial) letter.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

All applications are processed within 45 days of receipt unless they come in incomplete, then they have 30 days to submit the requied documentation to complete their application before it is deemed ineligible for Lack of Completion.

12.7 When and how are applicants informed of these rights?

It is stated on the application.

If it is not a crisis situation, they are issued a letter and email if applicable. If it is a crisis situation we call them and let them know verbally what is needed before sending a letter and email letting them know what is needed to complete their application.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

The Energy Cents Program goes to communities served to help LIHEAP clients understand and educate on how to save money by conserving energy and budgeting with a Financial Literacy class. There is also Energy Kits that provide LED light bulbs and water conservative shower heads.

----Amended- we are not utilizing Assurance 16 this grant year

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

We track and work closely with the Grant Accountant to make sure we do not spend over the alotted 5%.

----Amended- we are not utilizing Assurance 16 this grant year

 ${\bf 13.3 \ Describe \ the \ impact \ of \ such \ activities \ on \ the \ number \ of \ households \ served \ in \ the \ previous \ Federal \ fiscal \ year.}$

n/a

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

LIHEAP Clients who were served in the current grant year calendar, who came to the Financial classes were eligible for a incentive porgram benefit for coming to the class.

----Amended- we are not utilizing Assurance 16 this grant year

13.5 How many households applied for these services? 0

 $\textbf{13.6 How many households received these services?} \quad 1390$

Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program? \bullet Yes \bullet No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

We are going to leverage the state weatherization funding that comes to our villages as well as CITGO funding.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?		
11	weatherization, private fuel funding	State of Alaska, CITGO Fuel Fund	This will help show our LIHEAP Clients how energy conservation can save them money on their heating costs.		

Section 15 - Training

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 15: Training			
15.1 Describe the training you provide for each of the following groups:			
a. Grantee Staff:			
Formal training on grantee policies and procedures			
How often?			
Annually			
Biannually			
✓ As needed			
Other - Describe:			
Employees are provided with policy manual			
Other-Describe:			
b. Local Agencies:			
Formal training conference			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
✓ On-site training			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			
Employees are provided with policy manual			
Other - Describe			
c. Vendors			
Formal training conference			
How often?			
Annually			
Biannually			
As needed			
Other - Describe:			

Policie	es communicated through vendor agreements
Policie	es are outlined in a vendor manual
Other	- Describe:
15.2 Does your Yes	training program address fraud reporting and prevention?
	e above questions require further explanation or clarification that could not be made in the ided, attach a document with said explanation here.

Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Tribes are not doing this as of yet. We are getting acquainted with the Performance measures.

Section 17 - Program Integrity, 2605(b)(10)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 17: Program Integrity, 2605(b)(10)						
17.1 Fraud Reporting Mechanisms						
a. Describe all mechanisms availab	le to the public for reporting cases of	suspected waste, fraud, and abuse. Se	lect all that apply.			
Online Fraud Reporting	g 5					
Dedicated Fraud Repor	Dedicated Fraud Reporting Hotline					
Report directly to local	Report directly to local agency/district office or Grantee office					
Report to State Inspecto	Report to State Inspector General or Attorney General					
Forms and procedures i	in place for local agencies/district offic	ces and vendors to report fraud, wast	e, and abuse			
Other - Describe:	Other - Describe:					
b. Describe strategies in place for a	b. Describe strategies in place for advertising the above-referenced resources. Select all that apply					
Printed outreach mater	V Printed outreach materials					
Addressed on LIHEAP	Addressed on LIHEAP application					
Website						
Other - Describe:						
17.2. Identification Documentation	Requirements					
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.						
	Collected from Whom?					
Type of Identification Collected	Applicant Only	All Adults in Household	All Household Members			
Social Security Card is photocopied and retained	Required	Required	Required			
	Requested	Requested	Requested			
Social Security Number (Without actual Card)	Required	Required	Required			
	Requested	Requested	Requested			
Government-issued identification card (i.e.: driver's license, state ID,	Required	Required	Required			
(i.e.: ariver's license, state ID, Tribal ID, passport, etc.)	Requested	Requested	Requested			

	Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
1							
The	b. Describe any exceptions to the above policies. The only exception is for children under the age of 1. We don't require a Social Security Number, we can accept a tribal enrollement card or State of Alaska Birth Certificate.						
17.3	3 Identification Verification						
Des appl	cribe what methods are used to ver ly	rify the authenticity	of identification of	documents provid	ed by clients or hou	sehold members.	Select all that
Ī	Verify SSNs with Social Securi	ty Administration					
-	Match SSNs with death records	s from Social Secur	ity Administratio	n or state agency			
>	Match SSNs with state eligibili	ty/case managemen	t system (e.g., SNA	AP, TANF)			
	Match with state Department of	of Labor system					
	Match with state and/or federa	l corrections system	1				
	Match with state child support	system					
	Verification using private softv	vare (e.g., The Worl	k Number)				
~	In-person certification by staff	(for tribal grantees	only)				
>	Match SSN/Tribal ID number	with tribal database	e or enrollment re	cords (for tribal g	grantees only)		
	Other - Describe:						
17.4	4. Citizenship/Legal Residency Ver	ification					
	at are your procedures for ensurin hat apply.	g that household m	embers are U.S. c	itizens or aliens w	ho are qualified to 1	receive LIHEAP b	enefits? Select
>		itizenship or legal r	residency				
>	Client's submission of Social S	Security cards is acc	epted as proof of	legal residency			
>	Noncitizens must provide doc	umentation of immi	gration status				
	Citizens must provide a copy	of their birth certifi	cate, naturalizatio	on papers, or pass	port		
	Noncitizens are verified throu	gh the SAVE syster	n				
>	Tribal members are verified t	hrough Tribal enro	llment records/Tr	ibal ID card			
	Other - Describe:						
17.5	5. Income Verification						
Wh	at methods does your agency utiliz	e to verify househol	d income? Select	all that apply.			
~	Require documentation of inco	me for all adult hou	sehold members				
	Pay stubs						
	Social Security award le	etters					
	Bank statements						
	Tax statements						
	Zero-income statements						
	✓ Unemployment Insuran	ce letters					
Other - Describe:							
We only require Taxes if the client is a Seasonal Earner.							
¥	Computer data matches:						
	Income information matched against state computer system (e.g., SNAP, TANF)						
	Proof of unemployment	benefits verified wi	th state Departme	ent of Labor			

Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
All Vendors have a current Vendor Agreement Signed.
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
✓ Account ownership
Consumption
✓ Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only

~	Procedures are in place to require prompt refunds from utilities in cases of account closure
~	Vendor agreements specify requirements selected above, and provide enforcement mechanism
	Other - Describe:
17.9. H	Benefits Policy - Bulk Fuel Vendors
	procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, ner bulk fuel vendors? Select all that apply.
	Vendors are checked against an approved vendors list
	Centralized computer system/database is used to track payments to all vendors
	Clients are relied on for reports of non-delivery or partial delivery
	Two-party checks are issued naming client and vendor
	Direct payment to households are made in limited cases only
	Vendors are only paid once they provide a delivery receipt signed by the client
	Conduct monitoring of bulk fuel vendors
	Bulk fuel vendors are required to submit reports to the Grantee
	Vendor agreements specify requirements selected above, and provide enforcement mechanism
~	Other - Describe:
We do	not have bulk fuel vendors.
17.10.	Investigations and Prosecutions
	be the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to ommitted fraud. Select all that apply.
	Refer to state Inspector General
	Refer to local prosecutor or state Attorney General
	Refer to US DHHS Inspector General (including referral to OIG hotline)
~	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
>	Grantee attempts collection of improper payments. If so, describe the recoupment process
We set	up a payback agreement with the client and they are not allowed/eligible to apply for the program again until their debt is settled.
~	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1 year
~	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
~	Vendors found to have committed fraud may no longer participate in LIHEAP
	Other - Describe:
	y of the above questions require further explanation or clarification that could not be made in the s provided, attach a document with said explanation here.

Page 34

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled `Certification Regarding Debarment,

Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

5446 Jenkins Dr. * Address Line 1		
Address Line 2		
Address Line 3		
Juneau <u>* City</u>	Alaska * State	99801 <u>*</u> Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other

designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any

person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

Assurances (1) use the funds available under this title to--(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act: (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

- (i) an amount equal to 150 percent of the poverty level for such State; or
- (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
• Minutes, notes, or transcripts of public hearing(s).		