#### **DETAILED MODEL PLAN (LIHEAP)**

**Program Name:** Low Income Home Energy Assistance

Grantee Name: Alaska

Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 1

**Report Period:** 10/01/2022 to 09/30/2023

**Report Status:** Submission Accepted by CO (Revision #1)

#### **Report Sections**

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program ,2607A
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- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

### **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

		* 1.b. Frequency:  Annual		* 1.c. Consolidated Application/ Plan/Funding Request? Explanation:			* 1.d. Version:  Initial Resubmission Revision Update		
						2. Date	Received:		State Use Only:
					3. App	icant Identifie	er:		
						4a. Fed	eral Entity Id	entifier:	5. Date Received By State:
						4b. Fed	eral Award Id	lentifier:	6. State Application Identifier:
7. APPLICAN	T INFO	ORMATION				-11-			
* a. Legal Nar	ne: Stat	te of Alaska							
* <b>b. Employer</b> 926001185	/Taxpa	yer Identificat	ion Nun	nber (EIN/TIN	):	* c. Or	ganizational D	OUNS: 809	386543
* d. Address:						"			
* Street 1:		400 Willough	iby Ave	nue, Suite 301		Stre	et 2:		
* City:		JUNEAU			Cou	nty:			
* State:		AK			Pro	vince:			
* Country:		United States				* Zi Code:	p / Postal	99801 -	
e. Organizatio	e. Organizational Unit:								
Department Name: Department of Health				Division Name: Division of Public Assistance					
f. Name and c	ontact ii	nformation of	person t	to be contacted	l on matters in	volving t	his application	n:	
Prefix:	* First Susan	Name:			Middle Name M	dle Name: * Last Name: Marshall			
Suffix:	Title: LIHE	AP Coordinato	r			rganizational Affiliation: Heating Assistance			
* Telephone Number: 907-419- 4296	Fax Nu 907-4	ımber 65-5154			* Email: susan.marshall@alaska.gov				
* 8a. TYPE O A: State Gover		LICANT:							
b. Addition	al Descr	ription:							
* 9. Name of I	* 9. Name of Federal Agency:								
			f Federal Dome tance Number:	stic	CFDA Title:				
10. CFDA Num	bers and	Titles		93.568			Low-Income Home Energy Assistance Program		
11. Descriptive Title of Applicant's Project Low Income Home Energy Assistance Program									
12. Areas Affe Statewide	ected by	Funding:							
13. CONGRE	SSIONA	AL DISTRICT	S OF:						
* a. Applicant						b. Prog Statev	ram/Project: vide		
		<b>list of Progran</b> rge) in Alaska	ı/Projec	t Congression	al Districts if n	eeded.			
14. FUNDING PERIOD:			15. ESTIMATED FUNDING:						

a. Start Date: 10/01/2022	<b>b. End Date:</b> 09/30/2023	* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0					
	16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?							
a. This submission was m	nade available to the State under the Executive Or	der 12372						
Process for Review on	n :							
b. Program is subject to I	E.O. 12372 but has not been selected by State for r	eview.						
c. Program is not covered	c. Program is not covered by E.O. 12372.							
* 17. Is The Applicant Delinquent On Any Federal Debt?  C YES NO								
Explanation:	Explanation:							
complete and accurate to the	on, I certify (1) to the statements contained in the le best of my knowledge. I also provide the required that any false, fictitious, or fraudulent statement 218, Section 1001)	d assurances** and agree to comply with an	ny resulting terms if I					
** The list of certifications a specific instructions.	and assurances, or an internet site where you may	obtain this list, is contained in the announce	ement or agency					
	e and Title of Authorized Certifying Official	18c. Telephone (area code, number	and extension)					
Matthew E. Stangley,		18d. Email Address						
18b. Signature of Authorized	d Certifying Official	18e. Date Report Submitted (Month 09/22/2022	n, Day, Year)					

Attach supporting documents as specified in agency instructions.

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 12/31/2023

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

### **Section 1 Program Components**

Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** Heating assistance 10/01/2022 09/30/2023 V Cooling assistance 10/01/2022 09/30/2023 Crisis assistance Weatherization assistance 10/01/2022 09/30/2023

#### Provide further explanation for the dates of operation, if necessary

We do not run a cooling program. We have extended our heating season to year-round and are now issuing heating and crisis benefits on a year-round basis.

#### Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage ( % )
Heating assistance	60.00%
Cooling assistance	0.00%
Crisis assistance	10.00%
Weatherization assistance	15.00%
Carryover to the following federal fiscal year	5.00%
Administrative and planning costs	10.00%
Services to reduce home energy needs including needs assessment (Assurance 16)	0.00%
Used to develop and implement leveraging activities	0.00%
TOTAL	100.00%

Alter	Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)								
1.3 T	he funds reserv	ed for winter crisis assistance th	at have not been	n expend	ed by March	15 will be 1	reprogrammed to:		
<b>&gt;</b>		Heating assistance				Cooling assistance			
<b>~</b>		Weatherization assistance		<b>V</b>		Other (sp	ecify:) Year-round	crisi	s
Cate	Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8								
	o you consider l	households categorically eligible	if one househol	d membe	er receives on	e of the foll	owing categories o	of be	nefits in the left
	If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.								
Heating Cooling				Crisis		Weatherization			
TANI	?		⊙ Yes ON	o	O <sub>Yes</sub> ⊙ <sub>N</sub>	o (•	Yes O No	0	Yes O No
SSI			⊙ Yes ON	o	Oyes 💿 N	o (	Yes O No	0	Yes O No
SNAP	•		⊙ Yes ○N	o	O Yes 💿 N	o (•	Yes O No	0	Yes O No
Mean	s-tested Veterans	Programs	O Yes O N	o	O Yes 💿 N	。 C	Yes 💽 No	0	Yes O No
		Program Name	He	ating	Coo	oling	Crisis		Weatherization
Other	(Specify) 1	LIHEAP	C Yes	⊙ No	C Yes	⊙ No	C Yes O No		
1.5 D	o you automatic	cally enroll households without a	direct annual	applicatio	on? O Yes	No			
If Ye	s, explain:								
when Cates	determining el gorical eligibility	re there is no difference in the tr igibility and benefit amounts? is only used for the income verific ric bills, and meet the other eligibi	cation portion of	our calcu	ılation. All hou	useholds mi	ıst complete an app	licati	ion, provide copies of
	P Nominal Payn								
1.7a	Do you allocate	LIHEAP funds toward a nomina	al payment for	SNAP ho	useholds? 🔘	Yes 💽 N	0		
Ė		s" to question 1.7a, you must pro	ovide a respons	e to ques	tions 1.7b, 1.7	c, and 1.7d	l <b>.</b>		
<u> </u>	1.7b Amount of Nominal Assistance: \$0.00								
1.7c	Frequency of As Once Per Year								
	Once Tel Teal								
A	Once every fiv	e years							
	Other - Descri	be:							
1.7d	How do you con	firm that the household receivin	g a nominal pa	yment ha	s an energy c	ost or need	?		
Determination of Eligibility - Countable Income									
1.8. In determining a household's income eligibility for LIHEAP, do you use gross income or net income ?									
Gross Income									
Net Income									
1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP									
>									
<b>&gt;</b>	Self - Employment Income								
<b>&gt;</b>	Contract Income								
>	Payments fron	n mortgage or Sales Contracts							
>	Unemploymen	t insurance							
<b>&gt;</b>	Strike Pay								

~	Social Security Administration (SSA ) benefits
	✓     Including MediCare deduction       deduction     Excluding MediCare deduction
<b>&gt;</b>	Supplemental Security Income (SSI )
<b>~</b>	Retirement / pension benefits
>	General Assistance benefits
<b>&gt;</b>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
<b>~</b>	Cash gifts
	Savings account balance
<b>&gt;</b>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
~	Jury duty compensation
<b>~</b>	Rental income
<b>~</b>	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
<b>Y</b>	Alimony
~	Child support
<b>~</b>	Interest, dividends, or royalties
<b>~</b>	Commissions
~	Legal settlements
	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
<b>~</b>	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
<b>~</b>	Funds received by household for the care of a foster child

Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
Reimbursements (for mileage, gas, lodging, meals, etc.)
Other  In the case of foster children; if the household includes the foster child on the application, the funds received for the care of that child are countable. If a household does not want to include the income, they must not include the child on their application.
ny of the above questions require further explanation or clarification that could not be made in fields provided, attach a document with said explanation here.

### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

	Section 2 - Heating Assistance				
Eligibility, 2605(	b)(2) - Assurance 2				
2.1 Designate the	income eligibility threshold used for the	heating co	omponent:		
Add	Household size		Eligibility Guideline	Eligibility Thresho	ld
1	All Household Sizes		HHS Poverty Guidelines		150.00%
2.2 Do you have HEATING ASSI	additional eligibility requirements for TANCE?	• Yes	C <sub>No</sub>		
2.3 Check the ap	propriate boxes below and describe the p	policies for	each.		
Do you require a	n Assets test ?	C Yes	<b>⊙</b> No		
Do you have add	itional/differing eligibility policies for:				
Renters?		C Yes	<b>⊙</b> No		
Renters Li	ving in subsidized housing ?	• Yes	C <sub>No</sub>		
Renters wi	th utilities included in the rent ?	O Yes	⊙ No		
Do you give prio	rity in eligibility to:				
Elderly?		Yes	O <sub>No</sub>		
Disabled?		• Yes	O <sub>No</sub>		
Young children?		O Yes	⊙ <sub>No</sub>		$\overline{}$
Household	s with high energy burdens ?	Oyes	⊙ <sub>No</sub>		
Other?		O Yes	<b>⊙</b> No		
Explanations of p	policies for each "yes" checked above:				
they would qualify for	Renters who live in subsidized housing, pay for their own heat, <b>and</b> receive a utility allowance will receive a benefit equal to 50% of what they would have received if they did not get the utility allowance. If they live in subsidized housing and all utilities are included, they do not qualify for a heating assistance benefit because they have no costs.  Priority is given to elders and disabled by fast tracking/expediting their applications upon receipt.				
Determination of	Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)				
2.4 Describe how	you prioritize the provision of heating a	ssistance t	ovulnerable populations,e.g., benefit amounts,	early application perio	ds, etc.
Priority is given to elders and disabled by fast tracking/expediting their applications upon receipt. Households containing an Elder, disabled person or a young child (under 6 years of age) who apply, receive one extra point (\$200 extra) because they are part of the vulnerable population.					
2.5 Check the variables you use to determine your benefit levels. (Check all that apply):					
<b>✓</b> Income					
Family (household) size					
✓ Home energ	₩ Home energy cost or need:				
<b>✓</b> Fuel	<b>✓</b> Fuel type				
✓ Climate/region					
Indi	vidual bill				
<b>✓</b> Dwe	lling type				
Ener	rgy burden (% of income spent on home	energy)			

Energy need				
Other - Describe:				
			<u> </u>	
Benefit Levels, 2605(b)(5) - Assurance 5, 2605	(c)(1)(B)			
2.6 Describe estimated benefit levels for the fig	scal year for which this pla	n applies		
Minimum Benefit	\$400	Maximum Benefit	\$7,000	
2.7 Do you provide in-kind (e.g., blankets, spa	ce heaters) and/or other fo	rms of benefits? O Yes O No		
If yes, describe.				
If any of the above questions re the fields provided, attach a do	•		uld not be ma	de in

### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

OMB Clearance No.: 0970-0075

Expiration Date: 12/31/2023

	Section 3 - Cooling Assistance					
Eligibility, 2605(c	e)(1)(A), 2605 (b)(2) - Assurance 2					
3.1 Designate The	3.1 Designate The income eligibility threshold used for the Cooling component:					
Add	Household size		Eligibility Guid	leline	Eligibility Thresho	old
1						0.00%
3.2 Do you have a COOLING ASSI	additional eligibility requirements for TANCE?	C Yes	○ <sub>No</sub>			
3.3 Check the app	3.3 Check the appropriate boxes below and describe the policies for each.					
Do you require an Assets test ?						
Do you have additional/differing eligibility policies for:						
Renters?		O Yes	O <sub>No</sub>			
Renters Living in subsidized housing?						
Renters wit	th utilities included in the rent ?	C Yes	O No			
	Do you give priority in eligibility to:					
Elderly? C Yes C No						
Disabled?		C Yes				
Young child	dren?	C Yes				
	s with high energy burdens ?	C Yes				
Other?		C Yes	O No			
Explanations of p	policies for each "yes" checked above:					
3.4 Describe how	you prioritize the provision of cooling a	ccictanca to	wulnerable populations e g	hanafit amounts	early application perio	de etc
5.4 Describe now	you prioritize the provision of cooming a	ssistance to	vumerable populations,e.g	,, benefit amounts	, carry application perio	us, etc.
Determination of	Benefits 2605(b)(5) - Assurance 5, 2605	(c)(1)(B)				
3.5 Check the var	riables you use to determine your benefi	t levels. (Cl	neck all that apply):			
Income						
Family (hou	isehold) size					
Home energ	gy cost or need:					
Fuel type						
Climate/region						
Indiv	Individual bill					
	Dwelling type					
Energy burden (% of income spent on home energy)						
Energy need						
Other - Describe:						
Benefit Levels, 26	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					

3.6 Describe estimated benefit levels for the	e fiscal year for which this pla	n applies	
Minimum Benefit	\$0	Maximum Benefit	\$0
3.7 Do you provide in-kind (e.g., fans, air c	onditioners) and/or other for	ns of benefits? O Yes O No	
If yes, describe.			
If any of the above questions the fields provided, attach a	•		could not be made in

### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Section 4: C	RISIS ASSISTANCE			
Eligibility - 2604	4(c), 2605(c)(1)(A)				
4.1 Designate th	e income eligibility threshold used for the crisis co	omponent			
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes	HHS Poverty Guidelines	150.00%		
4.2 Provide your	r LIHEAP program's definition for determining a	a crisis.			
within tw electric is Dr repairs an 50(e). All resulting situations from the of health and must be p	the household must have received a shut-off notice and o days of running out of fuel. Deliverable fuel custor in needed to operate most heating systems. An e-mail during a governor-declared disaster or state of emerge and replacements; and to replace energy supply shortary to disaster of the thickness of LIHEAP funds to deal with crisis situation and hurricane or other natural disaster, include: Consider the time of the transportation (such as carsed safety is a endangered by loss of access to heating, ore-approved and will be targeted to areas covered by "disaster" may include natural disaster events, publicant.	mers with an electric shut-off notice would be confrom an approved energy vendor is acceptable at the confront of the LIHEAP grant funds may be gest experienced by affected households. Per LII unations, particularly with respect to assistance for losts to temporarily shelter or house individuals are, placing people in settings to preserve health as, shuttles, buses) to move individuals away from Utility reconnection costs, if needed, may also be a disaster declaration.	onsidered an emergency since in lieu of a shut-off notice.  be used for home heating equipment HEAP regulations at 45 C.F.R. 96. or home energy related needs in hotels, apartments, or other living and safety and to move them away in the crisis area to shelters, when be covered. All related activities		
4.3 What constitutes a <u>life-threatening crisis?</u>					
heat source A heating or oxygen co	life-threatening crisis exists when any household is ce available to them, and the outside temperature is built-energy services. This includes households containing concentrators, intermittent positive pressure breathing upport equipment would require a current medical containing the contai	pelow 32 degrees Fahrenheit.  member's health would likely be endangered if a g a member using medical support equipment (g machines, infant respiratory failure alarm, card	assistance is not provided to continue e.g. kidney dialysis machines,		
Crisis Requirem	nent, 2604(c)				
4.4 Within how	many hours do you provide an intervention that v	will resolve the energy crisis for eligible house	cholds? 48Hours		
4.5 Within how situations? 18H	many hours do you provide an intervention that v lours	will resolve the energy crisis for eligible house	cholds in life-threatening		
Crisis Eligibility	v, 2605(c)(1)(A)				
4.6 Do you have ASSISTANCE?	4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE?  One Yes One				
4.7 Check the ap	ppropriate boxes below and describe the policies f	or each			
Do you require	an Assets test ?	C Yes 💿 No			
Do you give pric	ority in eligibility to :				
Elderly?		⊙ Yes ○ No			
Disabled?		• Yes O No			
Young Ch	ildren?	C Yes O No			
Household	ls with high energy burdens?	C Yes O No			
Other?		C Yes ⊙ No			

In Order to receive crisis assistance:

Must the household have received a shut-off notice or have a near empty tank?	€ Yes C No			
Must the household have been shut off or have an empty tank?	€ Yes ONo			
Must the household have exhausted their regular heating benefit?	C Yes ⊙ No			
Must renters with heating costs included in their rent have received an eviction notice ?	€ Yes C No			
Must heating/cooling be medically necessary?	⊙ Yes C No			
Must the household have non-working heating or cooling equipment?	C Yes			
Other?	C Yes <b>⊙</b> No			
Do you have additional / differing eligibility policies for:				
Renters?	C Yes ⊙ No			
Renters living in subsidized housing?	€ Yes C No			
Renters with utilities included in the rent?	C Yes ⊙ No			
Explanations of policies for each "yes" checked above:				
Heating Assistance work track.  In order to receive a crisis, they must have a need and provide of fuel or a renter who will be evicted for nonpayment of rent where t income criteria where their shelter costs must be more than their inco  Renters who live in subsidized housing, pay for heating costs, because they are already receiving a subsidy (utility allowance). If th qualify for a heating assistance benefit because they have no costs.	s and the disabled by working their applications ahead of others in the proof such as a shut-off notice (within 48 hours of shutoff), an empty tank their heat is included in their rent. They must also meet the shelter costs vs. me.  and receive a utility allowance, receive 50% of the benefit they qualify for the live in subsidized housing and all utilities are included, they do not housing would be served by the agency or owner of said building.			
Determination of Benefits				
4.8 How do you handle crisis situations?				
Separate component				
Fast Track				
Other - Describe:				
4.9 If you have a separate component, how do you determine crisis assist	conce honofite?			
Amount to resolve the crisis.	ance penetus.			
Other - Describe:				
Amount to resolve the crisis up to \$1,500 or their total grant amount they are eligible for, whichever is higher.  In cases of major disasters, the amount of the benefit will depend upon the needs vs available funds. Will be addressed on a case by case basis.				
Crisis Requirements, 2604(c)				
4.10 Do you accept applications for energy crisis assistance at sites that are geographically accessible to all households in the area to be served?				
© Yes ○ No Explain.				
Clients may apply at any DPA office, by mail, by faxing or e- Call Center (VCC). We also use fee agents in rural, outlying communications.	te the application over the phone, work the benefit and send the application to tity, heating bills, etc.). If they do not qualify after we get all the			
4.11 Do you provide individuals who are physically disabled the means to:				
Submit applications for crisis benefits without leaving their homes?				
Submit applications for crisis benefits without leaving their homes?				
€ Yes O No If No, explain.				
<b>⊙</b> Yes <b>○</b> No If No, explain.  Travel to the sites at which applications for crisis assistance are accept				
Yes No If No, explain.  Travel to the sites at which applications for crisis assistance are accept Yes No If No, explain.	ted?			
<b>⊙</b> Yes <b>○</b> No If No, explain.  Travel to the sites at which applications for crisis assistance are accept	ted?			

Benefit Levels, 2605(c)(1)(B)					
4.12 Indicate the maximum benefit for each type of	of crisis assis	tance offere	d.		
Winter Crisis \$0.00 maximum benefit					
Summer Crisis \$0.00 maximum benefit					
Year-round Crisis \$7,000.00 maximum ben	efit				
4.13 Do you provide in-kind (e.g. blankets, space h	ieaters, fans)	) and/or oth	er forms of benefits?		
O Yes O No If yes, Describe					
4.14 Do you provide for equipment repair or repla	cement usin	ıg crisis func	ls?		
C Yes No					
If you answered "Yes" to question 4.14, you must	complete qu	estion 4.15.			
4.15 Check appropriate boxes below to indicate ty	pe(s) of assis	stance provi	ded.		
•••	Winter	Summer	Year-round Crisis		
<b>.</b>	Crisis	Crisis			
Heating system repair					
Heating system replacement					
Cooling system repair					
Cooling system replacement					
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify): If there is a natural disaster and we use funds to assist, this section will be updated. As a general rule, our equipment repair and replacement is accounted for under weatherization.					
4.16 Do any of the utility vendors you work with e	nforce a mo	ratorium on	shut offs?		
C Yes No					
If you responded "Yes" to question 4.16, you must	t respond to	question 4.1	7.		
4.17 Describe the terms of the moratorium and an	v special dis	enensation re	eceived by LIHEAP clients du	ring or after the moratoriu	m period.
12. 200	J - F	P		<u></u>	
If any of the above questions requi		_		on that could not be	e made in

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### **Section 5 - WEATHERIZATION ASSISTANCE**

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	Section 5: WEATHERIZATION ASSISTANCE				
Eligibility, 2605(	c)(1)(A), 2605(b)(2) - Assu	urance 2			
5.1 Designate the	income eligibility thresho	old used for the Weatheri	zation component		
Add	Househ	old Size	Eligibility Guideline	Eligibility Threshol	ld
1	All Household Sizes		HHS Poverty Guidelines		200.00%
<b>5.2 Do you enter</b> No	into an interagency agree	ment to have another gov	vernment agency administer a W	EATHERIZATION component? 💽	Yes C
5.3 If yes, name t	he agency. Alaska Housin	g Finance Corporation (AF	HFC)		
5.4 Is there a sep	arate monitoring protocol	for weatherization? 🔘	Yes 💽 No		
	PION Tunes of Bules				
	FION - Types of Rules	HEAP weatherization? (	Check only one.)		
	nder LIHEAP (not DOE)	,	cheen only ones,		
	nder DOE WAP (not LIH		I ( ) I YWEAD IWAD	1 1966 (CI 1 1141 ( 1 1 )	
		e following DOE WAP ru	ile(s) where LIHEAP and WAP	rules differ (Check all that apply):	
Incor	ne Threshold				
	therization of entire multi will become eligible within		e is permitted if at least 66% of u	nits (50% in 2- & 4-unit buildings) ar	re
Weat care facilities).	therize shelters temporari	ly housing primarily low	income persons (excluding nursi	ng homes, prisons, and similar institu	ıtional
Othe	r - Describe:				
Mostly und	ler DOE WAP rules, with	the following LIHEAP r	ule(s) where LIHEAP and WAP	rules differ (Check all that apply.)	
Incor	ne Threshold				
✓ Weat	therization not subject to	DOE WAP maximum sta	tewide average cost per dwelling	unit.	
✓ Weat	therization measures are i	not subject to DOE Saving	gs to Investment Ration (SIR ) st	andards.	
<b>✓</b> Othe	r - Describe:				
weather	ization funds from any sour	rce at an earlier date.	me or replace a heating system even approved in writing by the AHFC	en if the home was already addressed wi Program Manager.	ith
Eligibility, 2605(	b)(5) - Assurance 5				
5.6 Do you requi		C Yes O No			
5.7 Do you have	additional/differing eligib	ility policies for :			
Renters		C Yes O No			
Renters live housing?	ing in subsidized	⊙Yes CNo			
5.8 Do you give p	priority in eligibility to:	-m			
Elderly?		⊙ Yes ○ No			

Disabled?	⊙ Yes C No		
Young Children?	€ Yes C No		
House holds with high energy burdens?	C Yes O No		
Other?	C Yes O No		
If you selected "Yes" for any of the option below.	ns in questions 5.6, 5.7, or 5.8, y	ou must provide further explanation of these policies in the text field	
If a household contains an el- households to be addressed.	der, disabled individual or a child	l under the age of 6, their weatherization application is moved ahead of other	
If the applicant lives in subsi	dized housing, weatherization is	usually addressed by their housing authority.	
Benefit Levels			
5.9 Do you have a maximum LIHEAP we	atherization benefit/expenditur	re per household? O Yes O No	
5.10 If yes, what is the maximum? \$0			
Types of Assistance, 2605(c)(1), (B) & (D)	)		
5.11 What LIHEAP weatherization meas	ures do you provide ? (Check a	ll categories that apply.)	
Weatherization needs assessments	s/audits	Energy related roof repair	
Caulking and insulation		Major appliance Repairs	
Storm windows		Major appliance replacement	
Furnace/heating system modificat	ions/ repairs	<b>☑</b> Windows/sliding glass doors	
Furnace replacement		Doors	
Cooling system modifications/ rep	airs	<b>✓</b> Water Heater	
Water conservation measures	<b>✓</b> Water conservation measures		
Compact florescent light bulbs		Other - Describe: Health and safety items included in the AHFC Weatherization Operations Manual (WOM); the dollar limit on minor roof repairs is up to \$3,000.	
If any of the above questions the fields provided, attach a		anation or clarification that could not be made in explanation here.	

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)	
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP available:	assistance
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.	
Publish articles in local newspapers or broadcast media announcements.	
✓ Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.	
Mass mailing(s) to prior-year LIHEAP recipients.	
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.	
Execute interagency agreements with other low-income program offices to perform outreach to target groups.	
Other (specify):	
<ul> <li>Information is put on the Heating Assistance website.</li> <li>We take advantage of other opportunities to make presentations as they arise.</li> </ul>	

- For FY 2023 we are looking into radio advertising to increase our reach and application numbers.
- We are looking into placing ads with some social media platforms such as Facebook, Twitter, etc.
- We are working more closely with the Food Bank of Alaska to create awareness of the program with their staff and clients.
- Work with DOL to identify newly unemployed and inform these households about the program.
- Identify Tribal newsletters that would be willing to put an article in their publications about the program and then send them an
- Work with Tribal organizations to co-sponsor outreach to their members.
- Conduct a training for rural fee agents and tribal administrators or social workers who will be assisting clients with completing their applications.

### Section 7 - Coordination, 2605(b)(4) - Assurance 4

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SSI, WAP, etc.).

Other - Describe:

V

V

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# Section 7: Coordination, 2605(b)(4) - Assurance 4 7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, Joint application for multiple programs Intake referrals to/from other programs One - stop intake centers

Clients may now apply telephonically through Alaska's Virtual Call Center (VCC) for all programs. The VCC is a one-stop intake center. This makes it easier to inform clients about other programs and to encourge them to apply.

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### Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)

	the Commonwealth of Puerto Rico)			
8.1 Ho	w would you categorize the primary responsibility of your State agency?			
	Administration Agency			
	Commerce Agency			
	Community Services Agency			
	Energy / Environment Agency			
	Housing Agency			
>	Welfare Agency			
	Other - Describe:			
<u> </u>				
	ate Outreach and Intake, 2605(b)(15) - Assurance 15 selected ''Welfare Agency'' in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.			
If you				
If you	selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.			
If you 8.2 Ho	selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.  w do you provide alternate outreach and intake for HEATING ASSISTANCE?  Fee agents are used in outlying, rural communities throughout Alaska. A "refresher" training will be held with all fee agents this year. Outreach to tribal administrators will include a reminder that fee agents are available to residents in outlying areas.  Awareness training has been scheduled for tribal administrators from communities served by NANA Corporation and Chugachmuit Tribal Organization.  Posters, specific to LIHEAP, are distributed annually.			
If you 8.2 Ho	selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.  w do you provide alternate outreach and intake for HEATING ASSISTANCE?  Fee agents are used in outlying, rural communities throughout Alaska. A "refresher" training will be held with all fee agents this year. Outreach to tribal administrators will include a reminder that fee agents are available to residents in outlying areas.  Awareness training has been scheduled for tribal administrators from communities served by NANA Corporation and Chugachmuit Tribal Organization.  Posters, specific to LIHEAP, are distributed annually.  The Program has it's own website www.heatinghelp.alaska.gov			
If you 8.2 Ho 8.2 Ho 8.3 Ho	selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable.  w do you provide alternate outreach and intake for HEATING ASSISTANCE?  Fee agents are used in outlying, rural communities throughout Alaska. A "refresher" training will be held with all fee agents this year. Outreach to tribal administrators will include a reminder that fee agents are available to residents in outlying areas.  Awareness training has been scheduled for tribal administrators from communities served by NANA Corporation and Chugachmuit Tribal Organization.  Posters, specific to LIHEAP, are distributed annually.  The Program has it's own website www.heatinghelp.alaska.gov			

8.5 LIHEAP Component Administration.	Heating	Cooling	Crisis	Weatherization
8.5a Who determines client eligibility?	State Welfare Agency	Non-Applicable	State Welfare Agency	State Housing Agenc
8.5b Who processes benefit payments to gas and electric vendors?	State Welfare Agency	Non-Applicable	State Welfare Agency	
8.5c who processes benefit payments to bulk fuel vendors?	State Welfare Agency	Non-Applicable	State Welfare Agency	
8.5d Who performs installation of weatherization measures?				Other
If any of your LIHEAP component complete questions 8.6, 8.7, 8.8, ar				
3.6 What is your process for selecting local admin	istering agencies?			
<ul> <li>NA All applications are processed by State</li> <li>Weatherization - Alaska Housing Finance and is monitored by AHFC. All agencies for</li> </ul>	Corporation (AHFC) uses			as a contract with AHF
	0.1			
8.7 How many local administering agencies do you	i use: 1			
8.8 Have you changed any local administering age	ncies in the last year?			
⊙ No				
8.9 If so, why?				
Agency was in noncompliance with grante	e requirements for LIHI	EAP -		
Agency is under criminal investigation				
Added agency				
Agency closed				
Other - describe				
If any of the above questions requ				

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### Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7 9.1 Do you make payments directly to home energy suppliers? Yes O No Heating O Yes O No Cooling • Yes O No Crisis If yes, Describe. Direct payments are made to applicants' whose heat is included in their rent and our wood (and/or self-harvest wood) heat clients. 9.2 How do you notify the client of the amount of assistance paid? Clients are mailed a Notice of Action (NOA) to their home. The NOA details how much assistance is being paid to each vendor (some clients chose to have part of their benefit go towards their electric account.) 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? It is covered in their vendor agreement. 9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP It is in our vendor agreement. We investigate any reports from clients of unfair treatment they feel they have suffered. 9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? C Yes 🕟 No If so, describe the measures unregulated vendors may take.

If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10) 10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds? Case workers do not process payments; they work the case and the account technician processes the actual payments. The Program Coordinator works with the chief admin office to monitor spending. Legislative Audit audits the program to ensure we are doing things accurately and correctly. We work with our chief administrative officer who also reviews spending to be sure we are on track and in compliance. Audit Process 10.2. Is your LIHEAP program audited annually under the Single Audit Act and OMB Circular A - 133? Tes O No 10.3. Describe any audit findings rising to the level of material weakness or reportable condition cited in the A-133 audits, Grantee monitoring assessments, inspector general reviews, or other government agency reviews of the LIHEAP agency from the most recently audited fiscal year. No Findings 🗹 Finding Type **Brief Summary** Resolved? **Action Taken** 10.4. Audits of Local Administering Agencies What types of annual audit requirements do you have in place for local administering agencies/district offices? Select all that apply. Local agencies/district offices are required to have an annual audit in compliance with Single Audit Act and OMB Circular A-133 Local agencies/district offices are required to have an annual audit (other than A-133) Local agencies/district offices' A-133 or other independent audits are reviewed by Grantee as part of compliance process. Grantee conducts fiscal and program monitoring of local agencies/district offices Compliance Monitoring 10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply Grantee employees: 4 Internal program review Departmental oversight ~ Secondary review of invoices and payments ~ Other program review mechanisms are in place. Describe: HAP staff are being trained statewide and their cases are reviewed by a statewide case reviewer team. Statewide staff are receiving refresher training on all programs during the summer of 2023. This includes the Heating Assistance Program. Local Administering Agencies / District Offices: On - site evaluation Annual program review Monitoring through central database

Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
Client files are reviewed and tested.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
not applicable - do not use local agencies
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:  not applicable - do not use local agencies
not applicable - to not use tocal agencies
Desk Reviews:
not applicable - do not use local agencies
10.8. How often is each local agency monitored ?
not applicable - do not use local agencies
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)			
11.1 How did you obtain input from the public in the Select all that apply.	development of your LIHEAP plan?		
Tribal Council meeting(s)			
Public Hearing(s)			
✓ Draft Plan posted to website and available for	or comment		
Hard copy of plan is available for public vie	w and comment		
Comments from applicants are recorded			
Request for comments on draft Plan is adver	rtised		
Stakeholder consultation meeting(s)			
Comments are solicited during outreach acti	ivities		
Other - Describe:			
Heating Assistance website because the plan is  Notice of the public hearing and comment perious agencies informing them of the option to commodular to the option to commodular the option to commodular the option to commodular the option to the option to commodular the option to the option to commodular the option of the option to the option of the option option of the option option of the option o	not ADA compliant. So, the Plan will not decorate the control of the plan and asking them to share a year due to COVID. A recording of the stunder attachments.  In as a result of this participation?  Comments received.  So Conferencee (TCC) regarding state very the state of the plan and the Division Operations Supplications.	e hearing is available but would not attach under plan resus tribal administration of LIHEAP in Fairbanks and pport Team (DOST) who will make sure the information	
11.3 List the date and location(s) that you held public	hearing(s) on the proposed use and dis	stribution of your LIHEAP funds?  Event Description	
1	08/23/2022	Online public notice and comments taken,	
		public hearing held telephonically	
11.4. How many parties commented on your plan at the	ne hearing(s)? 1		
	aitze Indian Tribe (KIT) questioning a contemporary and the mentioned she'd like to see eligibility of	ouple sections of the Plan. Her call really consisted of determine based on net income versus gross income. I ation of written comments is attached.	
11.6 What changes did you make to your LIHEAP pla	nn as a result of the comments received	at the public hearing(s)?	

lds provided, attach a do	ounion with suit		

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 17 Requests

12.2 How many of those fair hearings resulted in the initial decision being reversed?  $\,0\,$ 

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

None. Out of the 17 requests, we currently have one outstanding case. The other 16 resolved as follows:

- 1 went to hearing but was dismissed by hearing authority.
- · 7 Clients withdrew request
- 8 Nonreferrals (5-no hearable issue; 2-issue resolved; 1-untimely request)

#### 12.4 Describe your fair hearing procedures for households whose applications are denied.

Information about requesting a review or fair hearing is included in the clients' notice of action. If a client decides to pursue a fair hearing they must notify the Heating Assistance Program in writing. Once the request is received, the supervisor reviews the case for accuracy and then a pre-hearing conference follows. If the matter is not resolved at the pre-hearing conference, a copy of the entire file and all case notes are forwarded to the Hearing Officer in Anchorage for them to proceed with the fair hearing.

#### 12.5 When and how are applicants informed of these rights?

Applicants are informed in the application booklet under the "Rights and Responsibilities Section." It is also printed on each client's notice of action they receive in the mail informing them of the decision on their application.

Clients are informed of their rights when they apply telephonically. They must agree to understanding their rights. This is all recorded.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If the application hasn't been worked yet and it is over 45 days old, we will pull the application and work it immediately. If the client complains after the application has been processed and benefit has been paid, then we would follow the same procedure as in section 12.4.

#### 12.7 When and how are applicants informed of these rights?

Applicants are informed that it may take up to 45 days to process their application on the front page of our application booklet. Their right to a fair hearing is on page 2 of the application booklet under "Rights and Responsibilities."

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
Alaska is not applying for Assurance 16 funds this year.
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
n/a
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
n/a
13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.
n/a
13.5 How many households applied for these services? 0
13.6 How many households received these services? 0
If any of the above questions require further amboution or clarification that could not be used in

### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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#### Section 14:Leveraging Incentive Program, 2607(A)

	to subiint an application i	or the leveraging ince	anuve program:	
O Yes O No				

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96. 87(d)(2)(iii),describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

### **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 15: Training				
15.1 Describe the training you provide for each of the following groups:				
a. Grantee Staff:				
Formal training on grantee policies and procedures				
How often?				
Annually				
Biannually				
As needed				
Other - Describe: When hired				
Employees are provided with policy manual				
Other-Describe: HIPAA and Social Security Awareness Training, is required each year by all DPA employees.				
b. Local Agencies:				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe: not applicable				
On-site training				
How often?				
Annually				
Biannually				
As needed				
Other - Describe: not applicable				
Employees are provided with policy manual				
Other - Describe All eligibility technicians are taking refresher courses the summer of 2022 for the FY 23 season and beyond.				
c. Vendors				
Formal training conference				
How often?				
Annually				
Biannually				
As needed				
Other - Describe:				
Policies communicated through vendor agreements				
Policies are outlined in a vendor manual				

#### Other - Describe:

E-mails and letters are sent to vendors about policy or accounting changes. We are developing a vendor portal so we will hold meetings with the vendors once the portal has been developed to introduce the portal, provide training on how to use it, and answer any other questions/items of interest to

#### 15.2 Does your training program address fraud reporting and prevention?

© Yes

### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

We plan on collecting usage data from our top 5/top 10 vendors again in FY 23. Our software provider is aiming to have our vendor portal up and running for the coming season which will facilitate this process. The software provider is also working on a program change that will allow us to accurately collect prevent/restore data beginning in FY 23.

We do not collect data from wood and coal heat customers. We also do not collect data from clients whose heat is included in their rent.

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Section 17: Program Integrity, 2605(b)(10)							
17.1 Fraud Reporting Mechanisms							
a. Describe all mechanisms availal	ble to	the public for reporting cases of	susp	ected waste, fraud, and abus	e. Selec	t all that apply.	
Online Fraud Reporting	Online Fraud Reporting						
Dedicated Fraud Repo	porting Hotline						
Report directly to local	ctly to local agency/district office or Grantee office						
Report to State Inspect	Report to State Inspector General or Attorney General						
Forms and procedures	Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse						
Other - Describe:	Other - Describe:						
b. Describe strategies in place for	adve	rtising the above-referenced reso	urce	s. Select all that apply			
Printed outreach mate	Printed outreach materials						
Addressed on LIHEAF	Addressed on LIHEAP application						
Website	<b>✓</b> Website						
Other - Describe:							
		include verbiage on our award notic	ces ir	forming clients that it is illega	l to trade	e, sell or barter their fuel paid for	
with heating assistance funds	s.						
17.2 Identification Decumentation	n Dog	winomonto					
17.2. Identification Documentation	II Kec	quirements					
a. Indicate which of the following members.	form	s of identification are required o	r req	uested to be collected from L	IHEAP	applicants or their household	
Type of Identification Collected		Collected from Whom?	Collected from Whom?				
Type of Identification Conected		Applicant Only		All Adults in Household		All Household Members	
Social Security Card is photocopied and retained		Required		Required		Required	
		Requested	>	Requested	<b>&gt;</b>	Requested	
Social Security Number (Without actual Card)		Required		Required		Required	
		Requested		Requested		Requested	
Government-issued identification card (i.e.: driver's license, state ID, Tribal ID, passport, etc.)		Required		Required		Required	
		Requested	>	Requested	<b>V</b>	Requested	
Other		Applicant Only Applicant On	ly	All Adults in All Adult	s in	All Household	

		Required	Requested	Household Required	Household Requested	Members Required	Members Requested	
1	Verify against the State's Eligibility Information System (EIS)					✓		
b. I	b. Describe any exceptions to the above policies.  None							
_	3 Identification Verification							
De app	scribe what methods are used to ve oly	erify the authenticit	y of identification	documents provi	ded by clients or ho	usehold members	. Select all that	
	Verify SSNs with Social Security Administration							
	Match SSNs with death records from Social Security Administration or state agency							
ŀ	Match SSNs with state eligibili	ity/case manageme	nt system (e.g., SN	IAP, TANF)				
ŀ	Match with state Department of Labor system							
	Match with state and/or federa	al corrections syste	m					
ŀ	Match with state child support	t system						
ŀ	Verification using private soft	ware (e.g., The Wo	rk Number)					
	In-person certification by staff	f (for tribal grantee	s only)					
	Match SSN/Tribal ID number	with tribal databa	se or enrollment r	ecords (for tribal	grantees only)			
•	Other - Describe:							
	We use APPRIS to check	for household mem	bers that are incarc	erated.				
17.	4. Citizenship/Legal Residency Ver	rification						
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that apply.								
Ŀ	Clients sign an attestation of	citizenship or legal	residency					
Ļ	Client's submission of Social	Security cards is a	ccepted as proof o	f legal residency				
ᆜ	Noncitizens must provide doc	cumentation of imn	nigration status					
Ļ	Citizens must provide a copy	of their birth certi	ficate, naturalizat	ion papers, or pas	sport			
	Noncitizens are verified throu	ugh the SAVE syste	em					
	Tribal members are verified	through Tribal enr	ollment records/T	ribal ID card				
Ŀ	Other - Describe:							
	Non-citizens are verified	if questionable						
17.	5. Income Verification							
W	hat methods does your agency utiliz	ze to verify househ	old income? Select	t all that apply.				
ŀ	Require documentation of inco	ome for all adult ho	ousehold members	1				
	✓ Pay stubs							
	Social Security award l	etters						
L	Bank statements							
L	Tax statements							
L	Zero-income statement	s						
L	Unemployment Insurar	nce letters						
	Other - Describe:							
	PCG eligibility verification system; Dept of Labor Interface							
ŀ	Computer data matches:							
	Income information ma	atched against state	computer system	(e.g., SNAP, TAN	NF)			
	<b>✓</b> Proof of unemployment	t benefits verified v	vith state Departn	nent of Labor				

Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
PCG eligibility verification system
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
☑ Grantee employees
✓ Local agencies/district offices
Employees must sign confidentiality agreement
☑ Grantee employees
✓ Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
Vendors are asked to sign a confidentiality agreement for each employee and have them available to the state if requested.
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
We check to see if the business is registered with the Better Business Bureau. If they are, we check to see if there are any complaints and their resolution.
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities

Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
<b>Vendor agreements specify requirements selected above, and provide enforcement mechanism</b>
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
<ul> <li>If the client provided inaccurate information, the office sends a letter requesting the full amount of the overpayment, with a request for the client to call to set up a schedule for recoupment/repayment if full payment cannot be made.</li> <li>If the client doesn't follow through, their next year's benefit is reduced by the amount owed the program.</li> </ul>
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in

the fields provided, attach a document with said explanation here.

### Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

# Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

## Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

#### Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

## Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes:

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace:
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification

number(s) of each affected grant;

- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

## Place of Performance (Street address, city, county, state, zip code)

All Statewide DPA Offices - See Attached List  * Address Line 1			
PO Box 110640, Juneau, AK 99811-0640 (mailing address) Address Line 2			
350 Main Street #306 Address Line 3			
Juneau  * City	AK * State	99811  * Zip Code	

Check if there are workplaces on file that are not identified here.

### Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

#### **Section 20: Certification Regarding Lobbying**

## Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

## (1) use the funds available under this title to--

- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
  - (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
  - (A) households in which one or more individuals are receiving--
  - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
  - (ii) supplemental security income payments under title XVI of the Social Security Act;
    - (iii) food stamps under the Food Stamp Act of 1977; or
  - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
  - (B) households with incomes which do not exceed the greater of -
  - (i) an amount equal to 150 percent of the poverty level for such State; or
  - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
- (4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

- (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
  - (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
  - (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
  - (A) notify each participating household of the amount of assistance paid on its behalf:
  - (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
  - (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
  - (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

### (8) provide assurances that,

- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;

## (9) provide that--

- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608:
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		