### **DETAILED MODEL PLAN (LIHEAP)**

Program Name: Low Income Home Energy Assistance
Grantee Name: Oregon
Report Name: DETAILED MODEL PLAN (LIHEAP) Revision # 2
Report Period: 10/01/2021 to 09/30/2022
Report Status: Submission Accepted by CO (Revision #2)

### **Report Sections**

- 1. Mandatory Grant Application SF-424
- 2. Section 1 Program Components
- 3. Section 2 HEATING ASSISTANCE
- 4. Section 3 COOLING ASSISTANCE
- 5. Section 4 CRISIS ASSISTANCE
- 6. Section 5 WEATHERIZATION ASSISTANCE
- 7. Section 6 Outreach, 2605(b)(3) Assurance 3, 2605(c)(3)(A)
- 8. Section 7 Coordination, 2605(b)(4) Assurance 4
- 9. Section 8 Agency Designation,, 2605(b)(6) Assurance 6
- 10. Section 9 Energy Suppliers,, 2605(b)(7) Assurance 7
- 11. Section 10 Program, Fiscal Monitoring, and Audit, 2605(b)(10) Assurance 10
- 12. Section 11 Timely and Meaningful Public Participation, , 2605(b)(12) Assurance 12, 2605(c)(2)
- 13. Section 12 Fair Hearings, 2605(b)(13) Assurance 13
- 14. Section 13 Reduction of home energy needs, 2605(b)(16) Assurance 16
- 15. Section 14 Leveraging Incentive Program, 2607A
- 16. Section 15 Training
- 17. Section 16 Performance Goals and Measures, 2605(b)
- 18. Section 17 Program Integrity, 2605(b)(10)
- 19. Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters
- 20. Section 19: Certification Regarding Drug-Free Workplace Requirements
- 21. Section 20: Certification Regarding Lobbying
- 22. Assurances
- 23. Plan Attachments

<b>Mandatory Grant Application SF</b>	-424
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES						August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023				
	L	OW INCC	ME I		IERGY A MODE - 424 - N	L PLA	N	ROGR	AM(LIHEAP)	
* 1.a. Type of	Submis	sion:	* 1.b. l • An	F <b>requency:</b> nual		* 1.c. C Plan/Fr Explan	Consolidated A unding Reques ation:	pplication/ st?	* 1.d. Version: Initial Resubmission Revision Update	
						2. Date	Received:		State Use Only:	
							icant Identifie			
							eral Entity Id		5. Date Received By State: 6. State Application Identifier:	
									······	
7. APPLICAN			1.6							
				munity Services		* . 0	ganizational D		9580293	
930952117	, галра	, ci iuciniiicat			···		Samzanonai D	00. 60		
* d. Address:						1 -	-			
* Street 1:		HOUSING A DEPT.	ND CO	MMUNITY SE	ERVICES	Stre	et 2:	725 Sum	mer Street NE, Suite B	
* City:		SALEM				Cou	nty:	Marion		
* State:		OR				Pro	vince:			
* Country:		United States				* Zip / Postal 97301 - 0161 Code:			)161	
e. Organizatio		t:				<b>D:</b> · · ·	N			
Department N	ame:					DIVISIO	n Name:			
f. Name and c	ontact i	nformation of	person	to be contacted	l on matters ir	nvolving t	his application	n:		
Prefix:	* First David	Name:			Middle Name:			* Last Name: Kaufman		
Suffix:	Title: LIHE	AP Coordinato	r		Organizational Affiliation:					
* Telephone Number: (503) 986- 2134	Fax Nı	ımber			* Email: david.kaufman@hcs.oregon.gov					
* 8a. TYPE O A: State Gover		LICANT:								
b. Addition	al Desci	iption:								
* 9. Name of I	Federal	Agency:								
					f Federal Dome tance Number:	stic			CFDA Title:	
10. CFDA Num	bers and	Titles		93.568			Low-Income	Home Energ	gy Assistance Program	
		of Applicant's Intergy Assistant								
12. Areas Affe Statewide		5								
		AL DISTRICT	S OF:			1.				
* a. Applicant 5						b. Prog Statew	ram/Project:			
Attach an add	litional	list of Progran	ı/Projec	t Congression:	al Districts if 1	needed.				

14. FUNDING PERIOD:		15. ESTIMATED FUNDING:			
<b>a. Start Date:</b> 10/01/2022	<b>b. End Date:</b> 09/30/2023	* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0		
* 16. IS SUBMISSION SUBJECT T	O REVIEW BY STATE UNDER EX	XECUTIVE ORDER 12372 PROCESS?			
a. This submission was made ava	ailable to the State under the Executi	ve Order 12372			
Process for Review on :					
b. Program is subject to E.O. 12.	372 but has not been selected by State	e for review.			
c. Program is not covered by E.C	). 12372.				
* 17. Is The Applicant Delinquent C YES NO Explanation:	On Any Federal Debt?				
complete and accurate to the best of accept an award. I am aware that an penalties. (U.S. Code, Title 218, Sect **I Agree	f my knowledge. I also provide the re ny false, fictitious, or fraudulent state tion 1001)	n the list of certifications** and (2) that the statemer equired assurances** and agree to comply with any r ements or claims may subject me to criminal, civil, o	resulting terms if I or administrative		
** The list of certifications and assu specific instructions.	irances, or an internet site where you	may obtain this list, is contained in the announceme	ent or agency		
18a. Typed or Printed Name and Ta David Kaufman, LIHEAP Coordinato	itle of Authorized Certifying Official or	<b>18c. Telephone (area code, number an</b> (503) 986-2134	d extension)		
		18d. Email Address david.kaufman@hcs.oregon.gov			
18b. Signature of Authorized Certif	fying Official	18e. Date Report Submitted (Month, I 10/07/2022	Day, Year)		
Attach supporting doc	cuments as specified in	agency instructions.			

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES							
LOW INCOME HOME ENERGY ASSISTANCE PROG MODEL PLAN SF - 424 - MANDATORY	GRAM(LIHEAF	?)					
Department of Health and Human Services							
Administration for Children and Families Office of Community Services Washington, DC 20201							
August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 12/31/2023							
THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in yea file an abbreviated plan. Public reporting burden for this collection of information is estimated to ave time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collect conduct or sponsor, and a person is not required to respond to, a collection of information unless it di number.	rs in which the grante rage 1 hour per respon ion of information. An	e is not permitted to nse, including the agency may not					
Section 1 Program Components							
Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)							
1.1 Check which components you will operate under the LIHEAP program. (Note: You must provide information for each component designated here as requested elsewhere in this plan.)	Dates of (	Operation					
	Start Date	End Date					
Heating assistance	10/01/2022	09/30/2023					
Cooling assistance	10/01/2022	09/30/2023					
Crisis assistance	10/01/2022	09/30/2023					
Weatherization assistance	10/01/2022	09/30/2023					
Provide further explanation for the dates of operation, if necessary		18. 					
Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16							
1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The must add up to 100%.	e total of all percentages	Percentage (%)					
Heating assistance		50.00%					
Cooling assistance		15.00%					
Crisis assistance		5.00%					
Weatherization assistance		15.00%					
Carryover to the following federal fiscal year		0.00%					
Administrative and planning costs		10.00%					
Services to reduce home energy needs including needs assessment (Assurance 16)		5.00%					
Used to develop and implement leveraging activities		0.00%					
TOTAL		100.00%					
Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)							
1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:							

>	Hea	ting assistance	>	C	Coolir	ng assistance					
	Wea	therization assistance	<b>~</b>	C	Other (specify:) Continue year-round crisis assistance						
Categ	orical Eligibili	ty, 2605(b)(2)(A) - Assurance 2, 26	605(c)(1)(4	A), 2605(b)(	(8A) -	Assurance 8					
1.4 D		households categorically eligible if					folle	owing categories o	of bei	nefits in the left	
If you	answered "Ye	es" to question 1.4, you must comp	olete the ta	able below a	and a	nswer questions 1	l.5 ai	nd 1.6.			
				ating		Cooling		Crisis		Weatherization	
TANF			O Yes		$\odot$	Yes 💿 No	Ο	Yes 💽 No		Yes 💽 No	
SSI			O Yes			Yes 💿 No		Yes 💿 No		Yes 💽 No	
SNAP			• Yes	C No		Yes 🖸 No	0	Yes 💿 No		Yes 💿 No	
Means	s-tested Veterans	Programs	O Yes	🖲 No	$\odot$	Yes 💿 No	0	Yes 💿 No	0	Yes 🖸 No	
		Program Name		Heating		Cooling		Crisis		Weatherization	
Other	(Specify) 1		Οy	es O <sub>No</sub>		O Yes O No		O Yes O No		O Yes O No	
1.5 D	o you automati	cally enroll households without a o	direct ann	ual applica	tion?	O Yes O No					
If Yes	s, explain:										
when Categ a \$21.	determining el orical eligibility	re there is no difference in the tre igibility and benefit amounts? is only used for the \$21.00 benefit p ment from SNAP are still eligible for	provided b	by the Orego	on Sup	plemental Nutritic	on As	ssistance Program	(SNA	AP). Clients receiving	
SNAI	P Nominal Payı	nents									
1.7a I	Do you allocate	LIHEAP funds toward a nominal	payment	for SNAP l	house	holds? 💽 Yes 🤇	No	)			
		es'' to question 1.7a, you must prov									
<b>1.7b</b> A	Amount of Non	ninal Assistance: \$21.00									
	requency of A	ssistance									
>	Once Per Y	Year									
	Once every	y five years									
	Other - De	scribe:									
1.7d I	This is	firm that the household receiving specifically addressed in the contra- the SNAP eligibility staff.							l in tl	ne subsequent	
Deter	mination of Eli	igibility - Countable Income									
		a household's income eligibility for	r LIHEAF	P, do you us	e gro	ss income or net i	ncor	ne?			
	Gross Income										
	Net Income										
		plicable forms of countable income	e used to a	determine a	hous	ehold's income el	igibi	lity for LIHEAP			
~	Wages										
<b>&gt;</b>	Self - Employr	nent Income									
V	Contract Inco	me									
<b>&gt;</b>	Payments from	n mortgage or Sales Contracts									
<	Unemploymen	t insurance									
~	Strike Pay										
~	Social Security	Administration (SSA ) benefits									

	$\checkmark$	Including MediCare deduction		Excluding MediCare deduction							
>	Supp	lemental Security Income (SS	I)								
>	Retir	ement / pension benefits									
>	Gene	General Assistance benefits									
>	Temporary Assistance for Needy Families (TANF) benefits										
	Supp	lemental Nutrition Assistance	Prog	ram (SNAP) benefits							
	Wom	en, Infants, and Children Sup	opleme	ental Nutrition Program (WIC) benefits							
	Loan	s that need to be repaid									
$\mathbf{Y}$	Cash	gifts									
	Savin	gs account balance									
	One-	time lump-sum payments, suc	h as ro	ebates/credits, winnings from lotteries, refund deposits, etc.							
>	Jury	duty compensation									
>	Renta	al income									
	Incor	ne from employment through	Work	force Investment Act (WIA)							
>	Incor	ne from work study programs	5								
$\mathbf{N}$	Alim	ony									
$\mathbf{Y}$	Child	support									
>	Inter	est, dividends, or royalties									
>	Com	nissions									
$\mathbf{Y}$	Legal	settlements									
N	Insur	ance payments made directly	to the	insured							
	Insur	ance payments made specific:	ally fo	r the repayment of a bill, debt, or estimate							
>		ans Administration (VA) ben									
	Earn	ed income of a child under the	e age o	f 18							
			annuit	y accounts where funds cannot be withdrawn without a penalty.							
		ne tax refunds									
		nds from senior companion p	-								
V		s received by household for th									
				g allowances, earnings, and in-kind aid							
	Reim	bursements (for mileage, gas,	lodgir	ng, meals, etc.)							

Other

Every attempt will be made to obtain the required income documentation; however, not all applicants have the ability to scan or take photos of documents, make copies, text, use e-mail or have access to the internet. If an applicant possesses the required documentation but is unable to provide it, the information will be accepted verbally.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

Section 2 - HEATI	NG ASSISTANCE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

### **Section 2 - Heating Assistance**

Eligibility, 2605(	b)(2) - Assurance 2								
2.1 Designate the	2.1 Designate the income eligibility threshold used for the heating component:								
Add	Household size		Eligibility Guideline	Eligibility Threshold					
1	All Household Sizes		State Median Income	60.00%					
2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?		C Yes	⊙ <sub>No</sub>						
2.3 Check the ap	propriate boxes below and describe the	policies for	r each.						
Do you require a	an Assets test ?	C Yes	💽 No						
Do you have add	litional/differing eligibility policies for:								
Renters?			€ No						
Renters Living in subsidized housing ?			€ No						
Renters with utilities included in the rent ?		C <sub>Yes</sub>	€ No						
Do you give prio	rity in eligibility to:								
Elderly?		C Yes	C <sub>No</sub>						
Disabled?			O <sub>No</sub>						
Young children?			O <sub>No</sub>						
Household	s with high energy burdens ?	C <sub>Yes</sub>	O <sub>No</sub>						
Other? Se	e comments below:	💽 Yes	ONo						

Explanations of policies for each "yes" checked above:

Sub-grantees may choose to target elderly, people with disabilities, or households with young children for a brief time at the start of the heating season.

Sub-grantees must indicate within their work plan application whether or not they intend to target any portion of the population. At a minimum this includes a complete description of eligibility and outreach practices as well as safeguards to ensure that processes are applied consistently and fairly to all applicants.

Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.

Sub-grantees must indicate within their work plan application whether or not they intend to target any portion of the population and the time period dedicated to the targeted group. This includes a description of eligibility and outreach practices as well as safeguards to ensure that processes are applied consistently and fairly to all applicants.

2.5 Check the variables you use to determine your benefit levels. (Check all that apply):
Income
Family (household) size
Home energy cost or need:
Fuel type
Climate/region
Individual bill

Dwelling type							
Energy burden (% of income spent on home energy)							
Energy need							
Other - Describe:							
Benefit Levels, 2605(b)(5) - Assurance 5, 260	5(c)(1)(B)						
2.6 Describe estimated benefit levels for the fiscal year for which this plan applies							
Minimum Benefit	\$250	Maximum Benefit	\$750				
2.7 Do you provide in-kind (e.g., blankets, sp	ace heaters) and/or other for	ms of benefits? 💽 Yes 🛛 No					
If yes, describe.							
Households may be eligible for other services, depending on specific situations and needs, including in-kind items such as blankets, space heaters, and other emergency supplies.							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

Section 3 -	COOLING	ASSISTANCE
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 3 - Cooling Assistance Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2 3.1 Designate The income eligibility threshold used for the Cooling component: Household size Eligibility Guideline Eligibility Threshold Add All Household Sizes State Median Income 60.00% 3.2 Do you have additional eligibility requirements for O Yes O No COOLING ASSITANCE? 3.3 Check the appropriate boxes below and describe the policies for each. Do you require an Assets test ? O Yes 💿 No Do you have additional/differing eligibility policies for: **Renters**? O Yes 💿 No O Yes 💿 No Renters Living in subsidized housing ? Renters with utilities included in the rent ? 🔿 Yes 💿 No Do you give priority in eligibility to: **Elderly**? O Yes 💿 No Disabled? O Yes O No Young children? 🔿 Yes 💿 No O Yes 💿 No Households with high energy burdens ? Other? See comments below: 🖸 Yes 🔘 No Explanations of policies for each "yes" checked above:

Sub-grantees may choose to target elderly, people with disabilities, or households with young children for a brief time at the start of the heating season.

Sub-grantees must indicate within their work plan application whether or not they intend to target any portion of the population. At a minimum this includes a complete description of eligibility and outreach practices as well as safeguards to ensure that processes are applied consistently and fairly to all applicants.

3.4 Describe how you prioritize the provision of cooling assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc.

Sub-grantees must indicate within their work plan application whether or not they intend to target any portion of the population and the time period dedicated to the targeted group. This includes a description of eligibility and outreach practices as well as safeguards to ensure that processes are applied consistently and fairly to all applicants.

Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

3.5 Check the variables you use to determine your benefit levels. (Check all that apply):

Income

Family (household) size

Home energy cost or need:

- Fuel type
- Climate/region
- Individual bill

Dwelling type								
Energy burden (% of income spent on home energy)								
Energy need	Energy need							
Other - Describe:								
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)								
3.6 Describe estimated benefit levels for th	3.6 Describe estimated benefit levels for the fiscal year for which this plan applies							
Minimum Benefit	\$250	Maximum Benefit	\$750					
3.7 Do you provide in-kind (e.g., fans, air c	onditioners) and/or other form	ns of benefits? 💽 Yes 🔘 No	*					
If yes, describe.								
Households in crisis may be eligible for other services, depending on specific situations and needs, including in-kind items such as blankets, air conditioners, and other emergency supplies.								
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.								

Section 4 -	CRISIS	ASSISTAN	CE
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	RTMENT OF HEALTH AND HUMAN SERVICES RATION FOR CHILDREN AND FAMILIES		05/92,02/95,03/96,12/98,11/01 MB Clearance No.: 0970-0075 Expiration Date: 12/31/2023		
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Section 4: CRI	SIS ASSISTANCE			
Eligibility - 26	504(c), 2605(c)(1)(A)				
4.1 Designate	the income eligibility threshold used for the crisis comp	onent			
Add	Household size	Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes	State Median Income	60.00%		
4.2 Provide yo	our LIHEAP program's definition for determining a cris	sis.			
potenti	A crisis exists when a household faces an energy burden w al health and/or safety threat to the well-being of the house		cial resources, or which poses a		
4.3 What cons	stitutes a <u>life-threatening crisis?</u>				
being c	sidered as having a life-threatening crisis situation. Househ out of fuel. Life-threatening crisis situations must be addressed within ance with the federal requirement and must include comme ement, 2604(c)	18 hours of application. This timeframe n	nust be documented to ensure		
	w many hours do you provide an intervention that will 1	resolve the energy crisis for eligible hous	seholds? 48Hours		
	w many hours do you provide an intervention that will i				
Crisis Eligibil	ity, 2605(c)(1)(A)				
4.6 Do you ha ASSISTANCI	ve additional eligibility requirements for CRISIS E?	C Yes O No			
47 Check the	appropriate boxes below and describe the policies for e	ach			
	re an Assets test ?	O Yes • No			
	riority in eligibility to :				
Elderly		O Yes O No			
Disable	d?	O Yes O No			
Young	Children?	O Yes O No			
	Households with high energy burdens?				
Other?					
	eceive crisis assistance:				
	e household have received a shut-off notice or have a ne	ar C <sub>Yes</sub> • No			
Must the household have been shut off or have an empty tank?					
Must th	e household have exhausted their regular heating benefi	it? © Yes O No			
	nters with heating costs included in their rent have viction notice ?	C Yes © No			
Must he	eating/cooling be medically necessary?	O Yes <sup>O</sup> No			

Must the household have non-working heati equipment?	Must the household have non-working heating or cooling equipment?				
Other?			O Yes 💿 No		
Do you have additional / differing eligibility polici	es for:				
Renters?					
Renters living in subsidized housing?			O Yes 💿 No		
Renters with utilities included in the rent?			O Yes ⊙ No		
Explanations of policies for each "yes" checked at	ove.				
A household must have received a reg		before receivi	ng a crisis benefit.		
Determination of Benefits					
4.8 How do you handle crisis situations?					
Sep	arate compo	onent			
Fas	t Track				
	er - Describ	e:			
4.9 If you have a separate component, how do you			nos homesto?		
	ount to reso		•		
Ŭ Oth	<b>her - Describ</b> A		olve the crisis, up to \$750.00.		
" Crisis Requirements, 2604(c)					
4.10 Do you accept applications for energy crisis a	ssistance at	sites that ar	e geographically accessible to all households in the area to be served?		
• Yes O No Explain.					
Applications for crisis assistance are a	ccepted at sit	tes that are g	pographically accessible.		
4.11 Do you provide individuals who are physicall	y disabled tl	ne means to:			
Submit applications for crisis benefits without le	eaving their	homes?			
• Yes O No If No, explain.					
Travel to the sites at which applications for cris	is assistance	are accepte	d?		
• Yes O No If No, explain.					
If you answered "No" to both options in question disabled?	4.11, please	explain alter	native means of intake to those who are homebound or physically		
Benefit Levels, 2605(c)(1)(B)					
4.12 Indicate the maximum benefit for each type of	of crisis assis	tance offere	d.		
Winter Crisis         \$0.00 maximum benefit					
Summer Crisis         \$0.00 maximum benefit					
Year-round Crisis \$750.00 maximum benef	fit				
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?					
• Yes ONo If yes, Describe					
Households in crisis may be eligible for other services depending on their situation and need including in-kind items such as blankets, space heaters, air conditioners, and other emergency supplies.					
4.14 Do you provide for equipment repair or replacement using crisis funds?					
• Yes O No					
If you answered "Yes" to question 4.14, you must complete question 4.15.					
4.15 Check appropriate boxes below to indicate type(s) of assistance provided.					
Winter Summer Year-round Crisis					
	Crisis	Crisis			
Heating system repair					

Heating system replacement							
Cooling system repair							
Cooling system replacement							
Wood stove purchase							
Pellet stove purchase							
Solar panel(s)							
Utility poles / gas line hook-ups							
Other (Specify):							
4.16 Do any of the utility vendors you work with o	enforce a mor	atorium on	a shut offs?				
If you responded "Yes" to question 4.16, you must respond to question 4.17. 4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.							

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN					
		SF - 424	- MANDATORY		
	Sectio	on 5: WEATH	ERIZATION ASSISTA	NCE	
Eligibility, 26	05(c)(1)(A), 2605(b)(2) - Assu	rance 2			
	the income eligibility thresho		-	<b>N</b>	
Add 1	Household Sizes	old Size	Eligibility Guideline HHS Poverty Guidelines	Eligibility Threshold	
		ment to have another a		THERIZATION component? O Yes	
No	mo un incragency agree	ment to have another g	ency auminister a WEA		
5.3 If yes, nan	0				
5.4 Is there a	separate monitoring protocol	for weatherization? 💽	Yes 🦶 No		
WEATHERIZ	ZATION - Types of Rules				
5.5 Under wh	at rules do you administer LI	HEAP weatherization?	(Check only one.)		
Entirely	v under LIHEAP (not DOE) 1	rules			
Entirely	v under DOE WAP (not LIHI	EAP) rules			
Mostly 1	under LIHEAP rules with the	e following DOE WAP	rule(s) where LIHEAP and WAP rule	s differ (Check all that apply):	
In In	come Threshold				
	eatherization of entire multi- or will become eligible within		re is permitted if at least 66% of units	(50% in 2- & 4-unit buildings) are	
w care facilities)	-	ly housing primarily lo	w income persons (excluding nursing l	homes, prisons, and similar institutional	
	ther - Describe:				
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)					
Income Threshold					
🖌 W	eatherization not subject to l	DOE WAP maximum s	tatewide average cost per dwelling un	it.	
🖌 W	veatherization measures are n	ot subject to DOE Savi	ings to Investment Ration (SIR ) stand	lards.	
✓ 0	ther - Describe:				
Additional criteria are allowed when determining waitlist priority. The priorities a sub-grantee is using must be approved by OHCS and used consistently for all applicants.					
Re-weatherization is allowable.					
LIHEAP income definitions.					
Social Security Numbers are strongly encouraged but not required.					
No limit on health & safety measures.					
When providing only energy education and/or baseload services, ASHRAE 62.2 ventilation standards are optional.					
A LIHEAP weatherization project may be inspected by a certified quality control inspector.					
	Procurement of vehicles and e	quipment.			
	05(b)(5) - Assurance 5				
5.6 Do you ree	quire an assets test?	🔿 Yes 💿 No			

## Section 5 - WEATHERIZATION ASSISTANCE

5.7 Do you have additional/differing elig	ibility policies for :			
Renters	O Yes O No			
Renters living in subsidized housing?	O Yes O No			
5.8 Do you give priority in eligibility to:				
Elderly?	• Yes O No			
Disabled?	• Yes O No			
Young Children?	• Yes O No			
House holds with high energy burdens?	⊙ Yes O No			
Other?	O Yes O No			
Eligibility is prioritized as p		ou must provide further explanation of these policies in the text field		
Benefit Levels				
5.9 Do you have a maximum LIHEAP w	eatherization benefit/expenditur	re per household? 🖸 Yes 💿 No		
<b>5.10 If yes, what is the maximum?</b> \$0				
Types of Assistance, 2605(c)(1), (B) & (D	))			
5.11 What LIHEAP weatherization mean	sures do you provide ? (Check a	ll categories that apply.)		
Weatherization needs assessment	ts/audits	Energy related roof repair		
Caulking and insulation		Major appliance Repairs		
Storm windows		Major appliance replacement		
Furnace/heating system modifica	itions/ repairs	Windows/sliding glass doors		
Furnace replacement		Doors		
Cooling system modifications/ rep	Water Heater			
Water conservation measures	Water conservation measures Cooling system replacement			
Compact florescent light bulbs		Other - Describe: Other weatherization measures including but not limited to air filtration and cooling system replacement and repair may be provided under health & safety with proper documentation in project file and with approval from OHCS.		
If any of the above question	e require further evol	anation or clarification that could not be made in		

the fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)					
SF - 424 - MANDATORY					
Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)					
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:					
Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.					
Publish articles in local newspapers or broadcast media announcements.					
Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.					
Mass mailing(s) to prior-year LIHEAP recipients.					
Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.					
Execute interagency agreements with other low-income program offices to perform outreach to target groups.					
Other (specify):					
Equity and Racial Justice					
OHCS has committed to advance equity and racial justice by identifying and addressing institutional and systematic barriers that have created and perpetuated patterns of disparity in housing and economic prosperity. Towards that goal, OHCS will be evaluating equity and racial justice of populations served by the Oregon LIHEAP.					
Implementation Strategies					
<ul> <li>Create and maintain a system to analyze the LIHEAP program delivery for equity and racial justice.</li> <li>Evaluate the Oregon LIHEAP to identify barriers to access the program to ensure equitable outcomes.</li> <li>Establish intentional outreach and educational strategies to engage culturally specific and culturally responsive organizations to ensure communities of color are aware of and have the ability to access LIHEAP services.</li> </ul>					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES					
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY					
	Section 7: Coordination, 2605	(b)(4) - Assurance 4				
	cribe how you will ensure that the LIHEAP program is coordinated with AP, etc.).	other programs available to low-income households (TANF,				
	Joint application for multiple programs					
K	Intake referrals to/from other programs					
	One - stop intake centers					
	Other - Describe:					
	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
	LOW INCOME HOM	E ENERGY AS MODEL SF - 424 - MA	PLAN	OGRAM(LIHE	AP)		
Sec	tion 8: Agency Designation, the		ssurance 6 (Re h of Puerto Ric	-	e grantees and		
8.1 Ho	w would you categorize the primary respons	sibility of your State age	ency?				
	Administration Agency						
	Commerce Agency						
>	Community Services Agency						
	Energy / Environment Agency						
>	Housing Agency						
	Welfare Agency						
	Other - Describe:						
	ate Outreach and Intake, 2605(b)(15) - Assu selected ''Welfare Agency'' in question 8.1, y		stions 8.2. 8.3. and 8.4. a	s applicable.			
_	w do you provide alternate outreach and int						
8.3 Ho	w do you provide alternate outreach and int	ake for COOLING ASS	SISTANCE?				
8.4 Ho	w do you provide alternate outreach and int	ake for CRISIS ASSIS	FANCE?				
8.5 LI	TEAP Component Administration.	Heating	Cooling	Crisis	Weatherization		
	8.5a Who determines client eligibility?     Local County Government Community Action Agencies     Local County Government Community Action Agencies						
	8.5b Who processes benefit payments to gas and electric vendors?     Local County Government Community Action Agencies     Local County Government Community Action Agencies     Local County Government Community Action Agencies     Local County Government Community Action Agencies						
	8.5c who processes benefit payments to bulk fuel vendors? Government Community Action Agencies Local County Local County Government Community Action Agencies Agencies						
	8.5d Who performs installation of weatherization measures? Local County Government Community Action Agencies						

# If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.

### 8.6 What is your process for selecting local administering agencies?

In accordance with Assurance 6 the State of Oregon gives special consideration, in the designation of local administrative agencies, to any local public or private non-profit agency which was receiving federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act. Each local administering agency must meet all program and fiscal requirements established by the state.

8.7 How many local administering agencies do you use? 18

### 8.8 Have you changed any local administering agencies in the last year?

O Yes • No

8.9 If s	so, why?
	Agency was in noncompliance with grantee requirements for LIHEAP -
	Agency is under criminal investigation
	Added agency
	Agency closed
	Other - describe
	y of the above questions require further explanation or clarification that could not be made be fields provided, attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES				
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)				
MODEL PLAN				
SF - 424 - MANDATORY				
Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7				
9.1 Do you make payments directly to home energy suppliers?				
Heating O Yes O No				
Cooling • Yes • No				
Crisis 💽 Yes 🔘 No				
Are there exceptions? • Yes O No				
If yes, Describe.				
Payments may be made directly to a client.				
9.2 How do you notify the client of the amount of assistance paid?				
Sub-grantees provide the client with documentation at the time of intake or by mail.				
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?				
This provision is included in the vendor contract.				
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?				
This provision is included in the vendor contract.				
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?				
If so, describe the measures unregulated vendors may take.				
I so, describe the inclusives unregulated renders may take.				
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.				

Section	10 -	Program.	Fiscal	Monitorin	g. and Audit	t. 2605(b)(10	)) - Assurance 10
~~~~~						,	, 1200020020020

	-	LTH AND HUMAN SERVICES DREN AND FAMILIES		05/92,02/95,03/96,12/98,11/01 MB Clearance No.: 0970-0075 Expiration Date: 12/31/2023			
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
	Section 1	10: Program, Fiscal Mo	nitoring, and Audit, 26	05(b)(10)			
10.1. How o	<b>lo you ensure good fisca</b> See attached.	l accounting and tracking of LIHEAP	? funds?				
Audit Proc	ess						
10.2. Is you • Yes		dited annually under the Single Audit	Act and OMB Circular A - 133?				
	s, inspector general revi	sing to the level of material weakness ews, or other government agency revi					
Finding	Туре	Brief Summary	Resolved?	Action Taken			
1	financial	See attached. Ensure financial and Federal Funding Accountability and Transparency Act reports are submitted	In Progress	procedure/policy changes			
		g Agencies ments do you have in place for local a	dministering agencies/district office	s?			
▶ L	ocal agencies/district off	fices are required to have an annual a	udit in compliance with Single Audit	Act and OMB Circular A-133			
	ocal agencies/district off	ices are required to have an annual a	udit (other than A-133)				
🖌 L	ocal agencies/district off	ices' A-133 or other independent audi	its are reviewed by Grantee as part o	of compliance process.			
<b>V</b> G	rantee conducts fiscal a	nd program monitoring of local agenc	ies/district offices				
Compliana	e Monitoring						
		gies for monitoring compliance with th	e Grantee's and Federal LIHEAP p	olicies and procedures: Select all			
Grantee en	ployees:						
II II	nternal program review						
D	epartmental oversight						
S S	econdary review of invo	ices and payments					
0	ther program review m	echanisms are in place. Describe:					
Local Adm	inistering Agencies / Dis	strict Offices:					
<b>V</b> 0							
<b>У</b> А	Annual program review						
<b>V</b> N							
D	Desk reviews						

- Client File Testing / Sampling
- Other program review mechanisms are in place. Describe:

See attached.

#### 10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.

OHCS will review (including copying) annually, or as it deems necessary any and all sub-grantee and sub-recipient(s) files, records, and other information of every type arising from or related to performance under the agreement. Within 60 days after a reveiw, OHCS will endeavor to communicate in writing to the sub-grantee. OHCS may advise the sub-grantee of any corrective action that it deems appropriate based upon it's monitoring activities or otherwise. Sub-grantee shall timely satisfy such corrective actions as reasonably required by OHCS.

#### 10.7. Describe how you select local agencies for monitoring reviews.

Site Visits:

Each agency is reviewed annually or as OHCS deems necessary.

**Desk Reviews:** 

Each agency is reviewed annually or as OHCS deems necessary.

10.8. How often is each local agency monitored ?

Annually or as OHCS deems necessary.

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

10.10. What is the combined error rate for benefit determinations? OPTIONAL

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

## Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERV ADMINISTRATION FOR CHILDREN AND FAMILIES	/ICES August 1987,	revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 12/31/2023						
	GY ASSISTANCE PRO	GRAM(LIHEAP)						
	24 - MANDATORY							
01 - 4								
Section 11: Timely and Meaningfu	Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)							
11.1 How did you obtain input from the public in the developm Select all that apply.	ent of your LIHEAP plan?							
Tribal Council meeting(s)								
Public Hearing(s)								
Draft Plan posted to website and available for comme	ent							
Hard copy of plan is available for public view and con	mment							
Comments from applicants are recorded								
Request for comments on draft Plan is advertised								
Stakeholder consultation meeting(s)								
Comments are solicited during outreach activities								
Other - Describe:								
11.2 What shanges did you make to some I HUEAD also and	cult of this nauticination?							
11.2 What changes did you make to your LIHEAP plan as a re		rontoon northorn and stated allow it's and						
Because the review process takes place at multiple a possible to determine specific changes.	meetings unougnout the year with sub-g	rances, parmers, and stakenoiders it s not						
assistance and weatherization. In addition to those, staff part	Energy Services staff participate in at least five formal meetings with our sub-grantees throughout the year that are specific to energy assistance and weatherization. In addition to those, staff participate in various other meetings throughout the year that involve larger and smaller groups of sub-grantees, partners, utilities, and other stakeholders. Oregon's review process never really ends; we're always looking at how to do better, how to serve our communities more effectively.							
Public Hearings, 2605(a)(2) - For States and the Commonwealt	h of Puerto Rico Only							
11.3 List the date and location(s) that you held public hearing(s	s) on the proposed use and distribution	n of your LIHEAP funds?						
	Date	Event Description						
1 08/0	1/2022	See attached.						
11.4. How many parties commented on your plan at the hearin	<b>g</b> ( <b>s</b> )? 0							
11.5 Summarize the comments you received at the hearing(s).								
n/a								
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?								
n/a								
If any of the above questions require furthe the fields provided, attach a document with		tion that could not be made in						

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LOW INCOME HOME ENERGY ASSIS	TANCE PROGRAM(LIHEAP)
MODEL PLA	AN
SF - 424 - MAND	ATORY
Section 12: Fair Hearings, 2605	(b)(13) - Assurance 13
12.1 How many fair hearings did the grantee have in the prior Federal fiscal year	r? 0
12.2 How many of those fair hearings resulted in the initial decision being revers	sed? 0
12.3 Describe any policy and/or procedural changes made in the last Federal fise	cal year as a result of fair hearings?
None.	
12.4 Describe your fair hearing procedures for households whose applications an	re denied.
Applicants have the ability to request a fair hearing from the sub-gram within ten days of the final determiniation. The applicant may appeal the sub Assistance Coordinator at OHCS.	
Review by OHCS, and the manner thereof, is at the sole discretion of in whole or in part, at it's sole discretion. Any department review will be in the include, but will not necessarily be limited to, review of provided information	ne manner determined appropriate by the department and may
12.5 When and how are applicants informed of these rights?	
At the time of application. Information about fair hearing rights are co	ontained within the application.
12.6 Describe your fair hearing procedures for households whose applications a	re not acted on in a timely manner.
If an applicant feels their application was not processed in a timely within 30 days of the date of denial or the date of application. The applic for review to the Energy Assistance Coordinator at OHCS.	
Review by OHCS, and the manner thereof, is at the sole discretion it's review in whole or in part, at it's sole discretion. Any department rev department and may include, but will not necessarily be limited to, rever	view will be in the manner determined appropriate by the
12.7 When and how are applicants informed of these rights?	
Each sub-grantee is required to inform applicants at the time of applic application.	ation. Information about fair hearing rights are contained within the
If any of the above questions require further explanati the fields provided, attach a document with said explan	

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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)
MODEL PLAN SF - 424 - MANDATORY
Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16
13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?
Assurance 16 funds are used to integrate existing energy programs and enhance services for households with complex needs. Outcomes include reduced energy burden, improved payment patterns, energy conservation, and improved self-sufficiency.
Sub-grantees consider community need and local program design when determining how to utilize Assurance 16 funding. Allowable uses include, but are not limited to, needs assessments, budget planning, arrearage management, energy education, energy saving incentives, and supplemental bill payment.
All sub-grantees are required to include a description of how they will use Assurance 16 funding within their workplan application. At a minimum this includes eligibility criteria, benefit determination, description of services, and how these funds will be integrated within the overall LIHEAP program.
13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?
These funds are allocated as a unique line item and sub-grantee budgets are monitored carefully for activities that could be captured under this assurance.
13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.
Oregon's database does not currently capture information on the impact of these activities. However, APPRISE is conducting an evaluation of our energy assistance programs and we anticipate having a starting point for tracking these activities in FFY 2021.
13.4 Describe the level of direct benefitsprovided to those households in the previous Federal fiscal year.
n/a
13.5 How many households applied for these services? n/a
13.6 How many households received these services? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES						
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
	Se	ction 14:Leveragin	ng Incentive Program, 2607(A)				
<b>14.1 Do you p</b> • Yes • N		cation for the leveraging incer	ntive program?				
records.	·		ies for submitting LIHEAP leveraging resource information and retaining aging report template along with instructions for completion.				
	type of resource and/o escribe the following:	or benefit to be leveraged in th	he upcoming year that will meet the requirements of 45 C.F.R. § 96.				
Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?				
1	State-managed rate- payer funds	Utility rate-payers	Provides additional bill-payment assistance to supplement LIHEAP.				
2	Utility-managed funds	Utility rate-payers	Provides bill-payment assistance to supplement LIHEAP.				
3	Cash assistance, rebates, donations, and discounts on weatherization and energy saving products and services.	Various private companies and non-profits.	Provides additional resources & benefits for weatherized homes to reduce energy burden.				
4	Donation of heating fuel, blankets, clothing, etc.	Energy/fuel suppliers and private donors.	Provides additional heating and crisis benefits.				
If any of t	the above quest	tions require further	• explanation or clarification that could not be made in				

the fields provided, attach a document with said explanation here.

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Section 14 - Leveraging Incentive Program ,2607A

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2023 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY **Section 15: Training** 15.1 Describe the training you provide for each of the following groups: a. Grantee Staff: 1 Formal training on grantee policies and procedures How often? Annually Biannually ~ As needed Other - Describe: Employees are provided with policy manual **Other-Describe: b. Local Agencies:** ~ Formal training conference How often? ~ Annually Biannually ~ As needed Other - Describe: 4 **On-site training** How often? Annually Biannually ~ As needed Other - Describe: ~ Employees are provided with policy manual Other - Describe c. Vendors ~ Formal training conference How often? ~ Annually Biannually 4 As needed Other - Describe: ~ Policies communicated through vendor agreements Policies are outlined in a vendor manual

### **Section 15 - Training**

15.2 Does your training program address fraud reporting and prevention? ⊙ Yes ⊙ No

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

## Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Oregon plans to collect data from at least twenty electric utilities, all three natural gas utilities, two oil suppliers, and two propane vendors. All required data elements will be reported by the annual deadline. Performance measures data has been helpful in evaluating the effectiveness of Oregon's benefit matirx.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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<b> </b> ^-	ADMINISTRATION FOR CHILDREN AND FAMILIES Expiration Date: 12/31/2023						: 12/31/2023			
		OM	IE HOME EN SF	MODE	L P		PROGRAI	M(L	IHEAP)	
		5	Section 17: ]	Program	In	tegrity, 26(	<b>05(b)(10)</b>			
17.1	Fraud Reporting Mechanisms	6								
	escribe all mechanisms availab	ole to	the public for rep	orting cases of	f susj	pected waste, frau	ıd, and abuse. S	elect	all that apply.	
	Online Fraud Reportin	g								
	Dedicated Fraud Report	rting	Hotline							
	Report directly to local	age	ncy/district office o	r Grantee offi	ce					
	Report to State Inspect	or G	eneral or Attorney	General						
	Forms and procedures	in pl	lace for local agenc	ies/district off	ices a	and vendors to re	port fraud, was	ste, a	nd abuse	
	Other - Describe:									
	Report directly to Sec	retar	ry of State.							
b. D	escribe strategies in place for a	adve	rtising the above-re	eferenced reso	urce	s. Select all that a	nplv			
	Printed outreach mater						Tr v			
	Addressed on LIHEAP		lication							
	Website	"F1	Ituuon							
	Other - Describe:									
17.2		Der	•							
17.2	Identification Documentation	i Keu	quirements		—					
	dicate which of the following bers.	form	s of identification a	nre required o	r req	uested to be colle	ected from LIHI	EAP	applicants or the	eir household
Тур	e of Identification Collected					Collected from	ı Whom?			
- J F			Applicant Only			All Adults in Household		All Household Members		
	al Security Card is ocopied and retained		Required			Required			Required	
			Requested		~	Requested			Requested	
	al Security Number (Without al Card)		Required		~	Required			Required	
-			Requested			Requested			Requested	
card			Required			Required			Required	
(i.e.: driver's license, state ID, Tribal ID, passport, etc.)			Requested		>	Requested			Requested	
	Other		Applicant Only Required	Applicant On Requested		All Adults in Household Required	All Adults in Household Requested		All Household Members Required	All Household Members Requested

1						
b. Describe any exceptions to the above policies. SSN exceptions include: unavailable to custodial guardian/parent, domestic violence, child under the age of 1, or adult applying for SSN						olying for SSN
with documentation from SSA.						
17.3 Identification Verification Describe what methods are used to ve	rify the outbonticit	v of identification	documents provid	dad by aliants or be	usahald mombar	Soloot all that
apply	Thy the authenticit	y of identification	documents provid	act by chemis of he		s. Select all that
Verify SSNs with Social Securi	ty Administration					
Match SSNs with death record	s from Social Secu	rity Administratio	n or state agency			
Match SSNs with state eligibili	ty/case managemen	nt system (e.g., SN	AP, TANF)			
Match with state Department of	of Labor system					
Match with state and/or federa	l corrections system	m				
Match with state child support	system					
Verification using private softw	vare (e.g., The Wo	rk Number)				
In-person certification by staff	(for tribal grantee	s only)				
Match SSN/Tribal ID number	with tribal databas	se or enrollment re	ecords (for tribal	grantees only)		
V Other - Describe:						
In-person certification by	staff when possible	but for the duration	of the health eme	rgency we are allow	ing remote (contac	t-less) intakes.
17.4. Citizenship/Legal Residency Ver	ification					
What are your procedures for ensuring all that apply.	ng that household n	nembers are U.S. c	itizens or aliens v	who are qualified to	receive LIHEAP	benefits? Select
Clients sign an attestation of o	citizenship or legal	residency				
Client's submission of Social S	Security cards is ac	cepted as proof of	legal residency			
Noncitizens must provide doc	umentation of imm	nigration status				
Citizens must provide a copy	of their birth certif	ficate, naturalizati	on papers, or pas	sport		
Noncitizens are verified throu	igh the SAVE syste	m				
Tribal members are verified t	hrough Tribal enr	ollment records/Tr	ribal ID card			
Other - Describe:						
17.5. Income Verification						
What methods does your agency utiliz	e to verify househo	old income? Select	all that apply.			
Require documentation of inco	ome for all adult ho	usehold members				
Pay stubs						
Social Security award le	etters					
Bank statements						
Tax statements						
Zero-income statements						
Unemployment Insuran	ce letters					
Other - Describe:						
Depending on the source of remote intakes and self-declaration		documentation may	y be required. For	the duration of the h	iealth emergency v	ve are allowing
Computer data matches:						
Income information ma	tched against state	computer system	(e.g., SNAP, TAN	(F)		
Proof of unemployment	benefits verified w	ith state Departm	ent of Labor			
Social Security income	verified with SSA					
Utilize state directory of	f new hires					

Other - Describe:
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
<b>V</b> Other - Describe and note any exceptions to policies above:
In order to receive any LIHEAP payments all vendors must sign a vendor agreement with sub-grantees.
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
Balances
Payment history
Account is properly credited with benefit
Other - Describe:
If applicants don't have a current bill, the utility/fuel vendor is contacted to verify account information.
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:

17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

# Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

### **Instructions for Certification**

1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or

voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

## Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

## Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later

determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

**1.** By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules: *Controlled substance* means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

**Certification Regarding Drug-Free Workplace Requirements** 

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;

(b) Establishing an ongoing drug-free awareness program to inform employees about --

(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and

(4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

(e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

(f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

725 Summer Street NE Suite B <u>* Address Line 1</u>						
Address Line 2						
Address Line 3						
Salem <u>* City</u>	OR <u>* State</u>	97301 <u>* Zip Code</u>				
	rkplaces on file that are s Who Are Individuals)	not identified here.				
(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;						
(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.						
[55 FR 21690, 21702	, May 25, 1990]					
By checking this box, the prospective primary participant is providing the certification set out above.						

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$10,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances
(1) use the funds available under this title to
(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
(B) intervene in energy crisis situations;
(C) provide low-cost residential weatherization and other cost-effective energy- related home repair;and
(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
(2) make payments under this title only with respect to
(A) households in which one or more individuals are receiving
(i)assistance under the State program funded under part A of title IV of the Social Security Act;
(ii) supplemental security income payments under title XVI of the Social Security Act;
(iii) food stamps under the Food Stamp Act of 1977; or
(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
(B) households with incomes which do not exceed the greater of -
(i) an amount equal to 150 percent of the poverty level for such State; or
(ii) an amount equal to 60 percent of the State median income;
(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.
(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;
(1) coordinate its activities under this title with similar and related programs

(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income

energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;

(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

## (9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and

thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

### **Plan Attachments**

### PLAN ATTACHMENTS

The following documents must be attached to this application

- Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.
- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).