# DETAILED MODEL PLAN (LIHEAP)

Mandatory Grant Application SF-424

	U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES							
		LOW IN	ICOME HOME		L PLAN		OGRAM(I	LIHEAP)
		* 1.b. Frequency: Annual		* 1.c. Consolidated Application/Plan/Funding Req Explanation:		ng Request?	* 1.d. Version: Initial Resubmission Revision Update	
					2. Date Recei	ved:		State Use Only:
					3. Applicant	ldentifier:		
					4a. Federal E	ntity Ident	tifier:	5. Date Received By State:
					4b. Federal A	ward Iden	tifier:	6. State Application Identifier:
7. APPLICAN	INFOR	MATION						<u>.</u>
* a. Legal Nam	e: SOUT	TH CAROLINA						
* b. Employer/	Faxpaye	r Identification N	Number (EIN/TIN): 57	76000286E4	* c. Organiza	tional DUI	NS: 07973348	7
* d. Address:								
* Street 1:		1205 PENDLE	TON STREET, SUITE 3	357	Street 2: 1205 PENDLE		1205 PENDL	ETON STREET, SUITE 366
* City:		COLUMBIA			County:			
* State:		SC		Province:				
* Country:		United States		* Zip / Postal Code: 29201 -				
e. Organization								
Department Na Office of Exec		cy and Programs			Division Nam Economic O			
<u>.</u>	1		on to be contacted on m	1		:		
Prefix: Ms.	* First Kelly	Name:		Middle Name: Allison	* Last Sump			t <b>Name:</b> pter
Suffix:	Title: Senior	Manager of CSB	G/LIHEAP	Organizational	Affiliation:			
* Telephone Number: ( 803) 734- 0579 Ext.	Number:         (803) 734-0356         kelly.sumpter           (803) 734-			@admin.sc.gov				
* 8a. TYPE OF A: State Govern		CANT:						
b. Additional	Descrip	tion:						
* 9. Name of Fo	ederal Ag	gency:						
				llog of Federal Dom Assistance Number				CFDA Title:
10. CFDA Numb	10. CFDA Numbers and Titles   93568					Low-Inco	me Home Energ	gy Assistance
11. Descriptive	Title of A	Applicant's Proje	ect					
12. Areas Affec	ted by F	unding:						
13. CONGRES	SIONAL	DISTRICTS OF	F:					
* a. Applicant SC					<b>b. Program/P</b> Statewide	roject:		

Attach an additional list of Program/Project Congressional Districts if needed.							
14. FUNDING PERIOD:		15. ESTIMA	TED FUNDING:				
<b>a. Start Date:</b> 10/01/2015	b. End Date: * a. Federal (\$): b. Match (\$) (\$) (\$) (\$) (\$) (\$) (\$) (\$) (\$) (\$)						
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUTIV	E ORDER 12	2372 PROCESS?				
a. This submission was made availabl	e to the State under the Executive Order	12372					
Process for Review on :							
b. Program is subject to E.O. 12372 but has not been selected by State for review.							
c. Program is not covered by E.O. 123	372.						
* 17. Is The Applicant Delinquent On Any Federal Debt? VES NO							
Explanation:							
18. By signing this application, I certify ( accurate to the best of my knowledge. I a any false, fictitious, or fraudulent statem <b>**I Agree</b>	llso provide the required assurances** an	d agree to con	nply with any resulting terr	ns if I accept an award. I am aware that			
** The list of certifications and assuranc	es, or an internet site where you may obta	ain this list, is	contained in the announcer	nent or agency specific instructions.			
18a. Typed or Printed Name and Title of Kelly Sumpter	f Authorized Certifying Official		<b>18c. Telephone (area code</b> ( 803) 734- 0579 Ext.	, number and extension)			
			18d. Email Address ksumpter@oepp.sc.gov				
18b. Signature of Authorized Certifying Official		<b>18e. Date Report Submitted (Month, Day, Year)</b> 09/24/2015		ed (Month, Day, Year)			
Attach supporting docum	ents as specified in agenc	y instruc	tions.				

Section 1 - Program Component	Section	1 -	Program	Components
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09/30/2016

09/30/2016

03/31/2017

05/01/2016

10/01/2016

04/01/2016

	Section 1 - Program Components							
	S. DEPARTMENT OF HEALTH AND HUMAN SERVICES August 1 MINISTRATION FOR CHILDREN AND FAMILIES		95,03/96,12/98,11/01 ance No.: 0970-0075 ion Date: 06/30/2017					
	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447 August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01 OMB Approval No. 0970-0075 Expiration Date: 02/28/2005 THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.								
	Section 1 Program Components							
	Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C)							
1.1 Check which components you will operate under the LIHEAP program.       Dates of Operation         (Note: You must provide information for each component designated here as requested elsewhere in this plan.)       Dates of Operation								
		Start Date	End Date					
K	Heating assistance	10/1/2015	09/30/2016					

Cooling assistance ~ Crisis assistance

~

Weatherization assistance ~

Provide further explanation for the dates of operation, if necessary

South Carolina will operate the program January 1 - December 31, 2016. In addition to the date listed above, heating assistance will be provided 10/01/2016 - 12/31/2016, also.

Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) 100%. Heating assistance 30.00% Cooling assistance 20.00% Crisis assistance 25.00% Weatherization assistance 15.00% 0.00% Carryover to the following federal fiscal year 10.00% Administrative and planning costs Services to reduce home energy needs including needs assessment (Assurance 16) 0.00% Used to develop and implement leveraging activities 0.00% TOTAL 100.00%

Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C)

1.0 77		10 1, 11 1, 11 -				1.				
	1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:         Image: Wheating assistance         Image: Wheating assistance									
		Heating assistance			8		_			
		Weatherization assistance     Other (specify:)						_		
	Categorical Eligibility, 2605(b)(2)(A) - Assurance 2, 2605(c)(1)(A), 2605(b)(8A) - Assurance 8									
1.4 Do Yes	1.4 Do you consider households categorically eligible if one household member receives one of the following categories of benefits in the left column below? Yes No									
If you	If you answered "Yes" to question 1.4, you must complete the table below and answer questions 1.5 and 1.6.									
	Heating Cooling Crisis Weatherization									
TANF			O Yes O No	O Yes O No		Yes O No	O Yes O No	_		
SSI			O Yes O No	O Yes O No		Yes O <sub>No</sub>	O Yes O No			
SNAP			O Yes O No	O Yes O No		Yes O No	O Yes O No			
Means	-tested Veter	ans Programs	O Yes O No	O Yes O No		Yes 🔘 No	O Yes O No			
		Program Name	Heating	Coolin	<u> </u>	Crisis	Weatherization			
	Specify) 1		O Yes O No	O Yes O N	No	C Yes C No	O Yes O No			
1.5 Do	you autom	atically enroll households without a direct	t annual application? $igcap$	Yes 💽 No						
If Yes	, explain:									
1.6 He	ow do vou e	nsure there is no difference in the treatme	nt of categorically eligible	e households from t	hose not re	eceiving other public	c assistance when			
		bility and benefit amounts?	in of energotically englos		1000 1100 11	corring other public				
								_		
SNAP	Nominal Pa	yments								
1.7a D	o you alloc	ate LIHEAP funds toward a nominal payr	ment for SNAP household	ls? O Yes O No						
If you	answered '	'Yes'' to question 1.7a, you must provide a	a response to questions 1.	7b, 1.7c, and 1.7d.						
1.7b A	mount of N	Iominal Assistance: \$0								
1.7c F	requency of	f Assistance								
	Once Per Year									
	Once every	y five years								
	Other - De	scribe:								
1.7d How do you confirm that the household receiving a nominal payment has an energy cost or need?										
n/a	·	U U								
		Eligibility - Countable Income								
		ng a household's income eligibility for LIH	IEAP, do you use gross in	come or net income	?					
	Gross Inco	me								
	Net Incom	e								
1.9. Se	elect all the	applicable forms of countable income used	d to determine a househo	ld's income eligibilit	ty for LIH	EAP				
×	Wages									
	Self - Emp	loyment Income								
	Contract I	ncome						_		
	Payments	from mortgage or Sales Contracts								
	Unemployment insurance									

	Strike Pay							
<b>&gt;</b>	Social Security Administration (SSA ) benefits							
	Including MediCare deduction     Excluding MediCare deduction							
>	Supplemental Security Income (SSI)							
N	Retirement / pension benefits							
N	General Assistance benefits							
<b>&gt;</b>	Temporary Assistance for Needy Families (TANF) benefits							
	Supplemental Nutrition Assistance Program (SNAP) benefits							
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits							
	Loans that need to be repaid							
<b>&gt;</b>	Cash gifts							
<b>&gt;</b>	Savings account balance							
<b>&gt;</b>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.							
	Jury duty compensation							
>	Rental income							
	Income from employment through Workforce Investment Act (WIA)							
	Income from work study programs							
>	Alimony							
<b>&gt;</b>	Child support							
>	Interest, dividends, or royalties							
	Commissions							
	Legal settlements							
	Insurance payments made directly to the insured							
	Insurance payments made specifically for the repayment of a bill, debt, or estimate							
>	Veterans Administration (VA) benefits							
	Earned income of a child under the age of 18							
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.							
	Income tax refunds							

	Stipends from senior companion programs, such as VISTA
	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
<b>&gt;</b>	Other
	Utility assistance funds provided directly to customer.
	by of the above questions require further explanation or clarification that could not be made in the fields provided, ch a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 2 - Heating Assistance							
Eligibility, 2605(b)(	2) - Assurance 2						
2.1 Designate the in	come eligibility threshold used for the heatin	g componen	et:				
Add	Household size		Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		HHS Poverty Guidelines	150.00%			
	2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?						
2.3 Check the appr	opriate boxes below and describe the policies	for each.					
Do you require an	Assets test ?	O <sub>Yes</sub> 6	No				
Do you have additie	onal/differing eligibility policies for:						
<b>Renters?</b>		O Yes	No				
Renters Livir	ng in subsidized housing ?	O <sub>Yes</sub> 6	No				
Renters with	utilities included in the rent ?	O Yes	No				
Do you give priorit	y in eligibility to:						
Elderly?		⊙ <sub>Yes</sub> (	No				
Disabled?		⊙ <sub>Yes</sub> (	No				
Young childr	en?	• Yes	• Yes O No				
Households w	vith high energy burdens ?	⊙ <sub>Yes</sub> O <sub>No</sub>					
	ns not previously served, high energy users						
Explanations of pol	licies for each "yes" checked above:						
	eled (proof required), Young children (5 and und al direct client assistance payment if funds perr		ons not previously served are given priority for servic	es. Elderly and disabled households			
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
2.4 Describe how ye	ou prioritize the provision of heating assistan	ce tovulnera	ble populations,e.g., benefit amounts, early applica	ntion periods, etc.			
Benefit amounts increase when an individual in the household is either elderly, disabled, and children 5 and under. In many cases, agencies set aside a day of the week to serve vulnerable households, only.							
2.5 Check the varia	bles you use to determine your benefit levels.	(Check all t	hat apply):				
Income							
Family (house	ehold) size						
✓ Home energy cost or need:							
Fuel type							
Climat	e/region						
Dwelling type							
	y burden (% of income spent on home energy	)					
Energy Energy		,					

- Describe:

Minimum benefit \$225. Additional benefits if:

Elderly \$50; Disabled \$50; Household Income 100% or less \$50; Children 5 or less \$50; Energy burden (20% or more of income used for utilities) \$75. Maximum benefit \$500.

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)

2.6 Describe estimated benefit levels for FY 2016:								
Minimum Benefit	\$225	Maximum Benefit	\$500					
2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? 💽 Yes 🔘 No								
If yes, describe.								
blankets, window air conditioners/dual heating cooling window units, HVACs								
If any of the above questions require further attach a document with said explanation here.		r clarification that could not be made in the f	ields provided,					

Section 3 -	COOLING	ASSISTA	NCE
Section 5	COOLING		1,01

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 3 - Cooling Assistance						
Eligibility, 2605(c)(	1)(A), 2605 (b)(2) - Assurance 2					
	ncome eligibility threshold used for the Coolin	g compone	net:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		HHS Poverty Guidelines	150.00%		
<b>3.2 Do you have ad</b> COOLING ASSITA	ditional eligibility requirements for NCE?	• Yes	No			
3.3 Check the appr	opriate boxes below and describe the policies f					
Do you require an	Assets test ?	O <sub>Yes</sub> 6	No			
Do you have additi	onal/differing eligibility policies for:					
Renters?		O Yes				
Renters Livir	ng in subsidized housing ?	O Yes @				
Renters with	utilities included in the rent ?	O Yes	No			
Do you give priorit	y in eligibility to:					
Elderly?		⊙ <sub>Yes</sub> (				
Disabled?		⊙ <sub>Yes</sub> (				
Young childr	en?	• Yes				
Households v	vith high energy burdens ?	⊙ <sub>Yes</sub> (				
Other? energ burdens	gy users with lowet incomes, high energy	O Yes C	No			
Explanations of pol	licies for each "yes" checked above:					
Priority is given to v	ulnerable households and unserved/underserved	households.	Additional benefits may be provided if funds permit.			
3.4 Describe how y	ou prioritize the provision of cooling assistance	e tovulneral	ble populations,e.g., benefit amounts, early applica	ation periods, etc.		
Benefit amounts are category.	determined by categories for vulnerable househo	olds. Disable	ed, elderly and households with children 5 and under	receive a benefit amount for each		
Determination of Be	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
3.5 Check the varia	bles you use to determine your benefit levels.	(Check all t	hat apply):			
Income						
Family (household) size						
✓ Home energy cost or need:						
Fuel type						
Climate/region						
Dwelling type						
Energy burden (% of income spent on home energy)						
🗾 Energy	✓ Energy need					

Other - Describe:							
Minimum benefit \$225. Additional benefits if:							
Elderly \$50; Disabled \$50; Household Income 100% or less \$5 \$500.	Elderly \$50; Disabled \$50; Household Income 100% or less \$50; Children 5 or less \$50; Energy burden (20% or more of income used for utilities) \$75. Maximum benefit \$500.						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)						
3.6 Describe estimated benefit levels for FY 2016:							
Minimum Benefit	\$225	Maximum Benefit	\$500				
3.7 Do you provide in-kind (e.g., fans, air conditioners) and	/or other forms of ber	nefits? • Yes O No					
If yes, describe.	If yes, describe.						
fans, air conditioners, HVACs							
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

## Section 4: CRISIS ASSISTANCE

Eligibility - 2604(c)	), 2605(c)(1)(A)					
4.1 Designate the i	ncome eligibility threshold used for the crisis component					
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes H	IHS Poverty Guidelines	150.00%			
4.2 Provide your I	IHEAP program's definition for determining a crisis.					
	s weather-related and supply shortage emergencies and other ho et orn or more of the following criteria:	usehold energy-related emergencies. To determi	ne a crisis for utility/fuel assistance, the			
<ul> <li>Proof of e</li> <li>Insufficer</li> <li>Insffucier</li> <li>Insufficier</li> </ul>	ntility disconnection or notice; energy termination; It funds to establish a new energy account; It funds to pay a deliquent utility/fuel bill; In funds to pay the cost of reapiring or replacing an eligibile hea t has a mecial condition that requires climate control and the hea					
4.3 What constitut	es a <u>life-threatening crisis?</u>					
	risis is 1. A natural disaster 2. A significant home energy supply , requiring immediate action to prevent or alleviate the loss or in		ections or 4. An emergency where there			
Crisis Requiremen	nt, 2604(c)					
4.4 Within how ma	any hours do you provide an intervention that will resolve th	e energy crisis for eligible households? 48Ho	ars			
4.5 Within how ma	any hours do you provide an intervention that will resolve th	e energy crisis for eligible households in life-tl	hreatening situations? 18Hours			
Crisis Eligibility, 2	605(c)(1)(A)					
4.6 Do you have ad	lditional eligibility requirements for CRISIS ASSISTANCE	? © Yes O No				
4.7 Check the app	ropriate boxes below and describe the policies for each					
Do you require an	Assets test ?	O Yes 💿 No				
Do you give priori	ty in eligibility to :	<u>,</u>				
Elderly?		€ Yes ℃No				
Disabled?		• Yes ONo				
Young Child	lren?	• Yes O No				
Households	with high energy burdens?	• Yes O No				
Other?		C Yes 💿 No				
In Order to receiv	e crisis assistance:	1				
Must the hot tank?	usehold have received a shut-off notice or have a near empty	• Yes O No				
Must the ho	usehold have been shut off or have an empty tank?	© Yes O No				
Must the ho	st the household have exhausted their regular heating benefit?					

Must renters with heat eviction notice ?	ing costs included in their re	ent have rece	ived an	🗘 Yes 💿 No	
Must heating/cooling be medically necessary?				🗘 Yes 💿 No	
Must the household have non-working heating or cooling equipment?			ment?	O Yes ⊙No	
Other?				O Yes O No	
Do you have additional / diff	ering eligibility policies for:		I		
Renters?				O Yes ⊙No	
Renters living in subsid	lized housing?			O Yes ⊙No	
Renters with utilities in	cluded in the rent?			O Yes ⊙No	
Explanations of policies for e					
At least one condition listed ab	oove must exist. Often times,	renters with u	tilties included	in the rent are referred to CSBG for the rental amount.	
Determination of Benefits					
4.8 How do you handle crisis	situations?				
	Separate component				
	Fast Track				
	Other - Describe:				
4.9 If you have a separate co			sistance benef	its?	
	Amount to resolve the cris	is.			
	Other - Describe:				
Crisis Requirements, 2604(c)					
	ons for energy crisis assistan	ce at sites the	at are geograp	hically accessible to all households in the area to be served?	
• Yes O No Explain.					
All agencies have offices in ea	ch county they serve to ensure	e accessibility	to all househo	lds.	
4.11 Do you provide individu	als who are physically disab	led the mear	ıs to:		
Submit applications for cr	isis benefits without leaving	their homes?	•		
• Yes O No If No, ex	plain.				
Travel to the sites at which	applications for crisis assis	tance are acc	epted?		
• Yes O No If No, ex	plain.				
If you answered "No" to bot	h options in question 4.11, p	lease explain	alternative m	eans of intake to those who are homebound or physically disabled?	
Benefit Levels, 2605(c)(1)(B)					
4.12 Indicate the maximum benefit for each type of crisis assistance offered.					
Winter Crisis \$0 maximum benefit					
Summer Crisis \$0 maximum benefit					
Year-round Crisis \$1,000 maximum benefit					
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?					
• Yes O No If yes, Describe					
blankets, air conditioners, HVACs					
4.14 Do you provide for equipment repair or replacement using crisis funds?					
© Yes ONo					
If you answered "Yes" to question 4.14, you must complete question 4.15.					
-	4.15 Check appropriate boxes below to indicate type(s) of assistance provided.				
		Winter Crisis	Summer Crisis	Year-round Crisis	

Heating system repair	<b>~</b>				
Heating system replacement	×				
Cooling system repair		<b>&gt;</b>			
Cooling system replacement		>			
Wood stove purchase					
Pellet stove purchase					
Solar panel(s)					
Utility poles / gas line hook-ups					
Other (Specify):					
4.16 Do any of the utility vendors you work with enforce a moratorium on shut offs?					
If you responded "Yes" to question 4.16, you must respond to question 4.17. 4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.					

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN					
SF - 424 - MANDATORY					
Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)(1)(A), 2605(b)(2) - Assurance 2					
5.1 Designate the income eligibility threshold used for the Weatherization component					
Add         Household Size         Eligibility Guideline         Eligibility Three					
1 All Household Sizes HHS Poverty Guidelines	150.00%				
5.2 Do you enter into an interagency agreement to have another government agency administer a WEATHERIZATION component? 🖸 Yes 💽 No					
5.3 If yes, name the agency.					
5.4 Is there a separate monitoring protocol for weatherization? 💽 Yes 🖸 No					
WEATHERIZATION - Types of Rules					
5.5 Under what rules do you administer LIHEAP weatherization? (Check only one.)					
Entirely under LIHEAP (not DOE) rules					
Entirely under DOE WAP (not LIHEAP) rules					
Mostly under LIHEAP rules with the following DOE WAP rule(s) where LIHEAP and WAP rules differ (Check all that apply):					
Income Threshold					
Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible un	its or will				
become eligible within 180 days					
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care f	acilities).				
Other - Describe:					
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)					
Income Threshold					
Weatherization not subject to DOE WAP maximum statewide average cost per dwelling unit.					
Weatherization measures are not subject to DOE Savings to Investment Ration (SIR ) standards.					
Other - Describe:					
Eligibility, 2605(b)(5) - Assurance 5 5.6 Do you require an assets test?					
5.0 Do you require an assets test? Ves Vo					
Renters S Yes O No					
Renters living in subsidized housing?     Image: Comparison of the second					
5.8 Do you give priority in eligibility to:					
Elderly?					
Disabled?					
Young Children?     Image: Construction of the second					
House holds with high energy burdens? © Yes O No					
Other? Oyes ONo					

If you selected "Yes" for any of the options in questions 5.6, 5.7, or 5.8, you must provide further explanation of these policies in the text field below.

Renters must have permission of owner and rent must not increase once weatherization services are completed. Priority is given to vulnerable populations if weatherization affects their health/safety.

Benefit Levels					
5.9 Do you have a maximum LIHEAP weatherization benefit/expenditure per hous	sehold? • Yes ONo				
5.10 If yes, what is the maximum? \$7,105					
Types of Assitance, 2605(c)(1), (B) & (D)					
5.11 What LIHEAP weatherization measures do you provide ? (Check all categori	ies that apply.)				
Weatherization needs assessments/audits	Energy related roof repair				
Caulking and insulation	Major appliance Repairs				
Storm windows	Major appliance replacement				
Furnace/heating system modifications/ repairs	Windows/sliding glass doors				
<b>Furnace replacement</b>	Doors				
Cooling system modifications/ repairs Water Heater					
Water conservation measures	Cooling system replacement				
Compact florescent light bulbs Other - Describe:					
If any of the above questions require further explanation or clarification that could not be made in the fields provided,					

attach a document with said explanation here.

August 1987, revised 05/92,02/95,03/96,12/98,11/01 U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB Clearance No.: 0970-0075 Expiration Date: 06/30/2017 LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A) 6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available: Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc. Publish articles in local newspapers or broadcast media announcements. ~ Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance. Mass mailing(s) to prior-year LIHEAP recipients. 4 Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs. Execute interagency agreements with other low-income program offices to perform outreach to target groups. 1 Other (specify): If any of the above questions require further explanation or clarification that could not be made in the fields provided,

ADMINISTRATION FOR CHILDREN AND FAMILIES

attach a document with said explanation here.

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 7: Coordination, 2605(b)(4) - Assurance 4						
7.1 Desc	ribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).					
	Joint application for multiple programs					
<b>&gt;</b>	Intake referrals to/from other programs					
<b>&gt;</b>	✓ One - stop intake centers					
<b>&gt;</b>	Other - Describe:					
Coordinate with DSS, SSA, Mental Health, Vocational Rehab, HUD and local Housing Authorities						

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	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY						
Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)							
8.1 How	would you categorize the primary responsibility Administration Agency	of your State agency?					
>							
	Commerce Agency						
	Community Services Agency						
	Energy / Environment Agency						
	Housing Agency						
	Welfare Agency						
	Other - Describe:						
	e Outreach and Intake, 2605(b)(15) - Assurance lected "Welfare Agency" in question 8.1, you mu		2, 8.3, and 8.4, as applicab	le.			
8.2 How	do you provide alternate outreach and intake for	r HEATING ASSISTANC	Е?				
8.3 How	do you provide alternate outreach and intake for	r COOLING ASSISTANC	Έ?				
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE?							
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis	Weatherization		
8.5a Wh	.5a Who determines client eligibility? Community Action Agencies						
	8.5b Who processes benefit payments to gas and electric Agencies Community Action Agencies Community Action Agencies						
	8.5c who processes benefit payments to bulk fuel Community Action Agencies Community Action Agencies Community Action Agencies						
	8.5d Who performs installation of weatherization measures? Community Action Agencies						
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.							

8.6 What is your process for selecting local administering agencies?

Agencies were created by either the Legislature or the Governor with input from the Office of Economic Opportunity. The OEO has adopted most of the Uniform Administrative Requirements for Grants and Cooperative Agreements to State and Local Governments referred to as the "Common Rule". When a Subgrantee defaults or fails to comply with the terms of the award, the Office of Economic Opportunity shall either extend the geographic service area of an eligible entity when a designated entity can no longer provide LIHEAP services or submit a Request for Proposal and bid for a new eligible entity.

can no lo	can no longer provide LIHEAP services or submit a Request for Proposal and bid for a new eligible entity.				
8.7 How	many local administering agencies do you use? 14				
8.8 Have you changed any local administering agencies in the last year? Ves No					
8.9 If so,	, why?				
	Agency was in noncompliance with grantee requirements for LIHEAP -				
	Agency is under criminal investigation				
	Added agency				
	Agency closed				
Other - describe					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN

## Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7

 9.1 Do you make payments directly to home energy suppliers?

 Heating

 • Yes
 • No
 • Yes
 • Yes
 • No
 • Yes
 • Yes

#### 9.2 How do you notify the client of the amount of assistance paid?

During the intake process, eligible entities inform the client of the amount and give them a copy of the voucher created from the statewide database

## 9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?

The current bill is required during intake and must bear the client's name, service address, account number. This information is verified by government issued pictured ID. Large vendors allow the agencies to make the pledge on their web page. Payments to vendors bear the client's name and account number. Procurement policy attached.

The Vendor will accept the agency voucher(s) as credit for actual commitment/cash payment for the purchase of home heating fuel or cooling assistance. Vendors are to ensure credit and/or service to approved households within the designated program year. For fuel oil, propane and/or kerosene, the Vendor shall provide the eligible customer a quantity up to the value of the energy voucher but not to exceed the amount required to fill the tank. A delivery ticket must be submitted for actual payment remittance within 30 days of the delivery.

If the value of the quantity of fuel purchased by a customer is less than the value of the energy voucher, the Vendor shall credit the difference to the customer's account (non-emergency customers only). The credit balance on accounts that equals or exceeds the minimum delivery must be expended each consecutive month until the benefit is exhausted.

If the value of the quantity of fuel required/purchased by a customer is greater than the energy voucher amount, payment for the remaining balance due must be negotiated between the customer and the Vendor

The Vendor will only deliver fuel to the actual residence of the account holder or credit the account of the account holder as documented on the voucher.

9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?

The attached State Plan includes the following language:

No differentiation is made based on the source(s) of household income. All sources of household income are documented on the Application for Program Services or in SC ROMA and then processed, reviewed and approved by an agency representative. Additionally, the State prohibits any difference in treatment to households because of their receipt of LIHEAP assistance. This prohibition is reflected on the application and the 2016 Vendor Agreement.

9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes O No

If so, describe the measures unregulated vendors may take.

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	LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
	Secti	on 10: Program, Fiscal Mo	nitoring, and Audit, 2605(b)	)(10)				
The State mainta OEO's fiscal tea	ains the internal controls ar m initially reviews and app		to accurately account for LIHEAP expenditu nitors comprehensive expenditure reports an ng for agency fiscal officers and staff.					
Audit Process		annually under the Single Audit Act and	OMB Circular A - 133?					
			table condition cited in the A-133 audits, gency from the most recently audited fisca					
Finding	Туре	Brief Summary	Resolved?	Action Taken				
1	financial	Internal controls were not sufficient to detect material misstatements int eh Office's financial statements for the year ended June 30, 2014.	Yes	training changes				
		ncies s do you have in place for local adminste	ring agencies/district offices?					
🗹 Local	agencies/district offices a	re required to have an annual audit in co	ompliance with Single Audit Act and OMI	3 Circular A-133				
🗹 Local	agencies/district offices a	are required to have an annual audit (oth	er than A-133)					
🗹 Local	agencies/district offices'	A-133 or other independent audits are re	viewed by Grantee as part of compliance	process.				
🗹 Grant	tee conducts fiscal and pr	ogram monitoring of local agencies/distri	ict offices					
Compliance Mo	onitoring							
		or monitoring compliance with the Grant	ee's and Federal LIHEAP policies and pro	ocedures: Select all that apply				
Grantee employ	yees:							
✓ Internal program review								
Departmental oversight								
Secon	Secondary review of invoices and payments							
Other	Other program review mechanisms are in place. Describe:							
		200						
Local Adminstering Agencies / District Offices:								
🗹 Monit	Monitoring through central database							

Desk reviews

Client File Testing / Sampling

**V** Other program review mechanisms are in place. Describe:

Monthly financial and household reports, quarterly program status reports and vendor interaction reports, annual cumulative financial and household reports

10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.

See attachment.

10.7. Describe how you select local agencies for monitoring reviews.

Site Visits:

In accordance with the Uniform Administrative Guidance, OEO requires each Subgrantee submit a LIHEAP Integrity Plan outlining the agency's measures to prevent and detect fraud, abuse, and improper payments. OEO monitors each agency, at least once every three program years. Based upon each agency's monthly fiscal and household reports, integrity plan and previous year's monitoring, additional monitoring will be imposed by the state if severe deficiencies are identified.

**Desk Reviews:** 

Fiscal monitoring staff provide annual desk reviews

10.8. How often is each local agency monitored ?

At least once every three (3) program years

10.9. What is the combined error rate for eligibility determinations? OPTIONAL

10.10. What is the combined error rate for benefit determinations? OPTIONAL

10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0

10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 2

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES ADMINISTRATION FOR CHILDREN AND FAMILIES							
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)							
11.1 How did you obtain input from the public in the development of y Select all that apply.	your LIHEAP plan?						
Tribal Council meeting(s)							
Public Hearing(s)							
☑ Draft Plan posted to website and available for comment							
Hard copy of plan is available for public view and comment							
Comments from applicants are recorded							
Request for comments on draft Plan is advertised							
Stakeholder consultation meeting(s)							
Comments are solicited during outreach activities							
Other - Describe:							
11.2 What changes did you make to your LIHEAP plan as a result of this participation? An addition to the appendix reflects Uniform Grant Guidance standards per the request of participants. Agency information and the addition of requested verbiage was also updated. Public participation and comments is reflected in the attached Public Hearing Transcript.							
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Pu	uerto Rico Only						
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?							
	Date	Event Description					
1 08/1	2/2015	Public Hearing, Edgar Brown Office Building					
11.4. How many parties commented on your plan at the hearing(s)? 4							
11.5 Summarize the comments you received at the hearing(s).							
Comments included the request to increase program funding levels; the addition of Uniform Grant Guidance standards to the model plan; and comments concerning the State's Corrective Action and suspension of funding procedures.							
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?							
Uniform Grant Guidance standards were added as part of the appendix. Upon the request of participants, the term "in writing" was included in verbiage pertaining to the Corrective Action and suspension clauses.							
Corrective Action and suspension clauses.	pon die request of participants, die term in wi	ting" was included in verbiage pertaining to the					

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

## Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 0

12.2 How many of those fair hearings resulted in the initial decision being reversed? 0

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

The State adopted a uniformed statewide fair hearings process (attached).

#### 12.4 Describe your fair hearing procedures for households whose applications are denied.

An OEO-approved Appeal and Fair Hearing notice must be posted in the lobbies and at intake sites where LIHEAP applications are taken. OEO verifies this during the monitoring process and the submission of the Work Plan for LIHEAP. Denials: Clients who assert being unfairly treated and/or denied assistance and/or services must be informed in writing or at the time of application of the reason for denial. Such notification must clearly cite the reason for denial. If not resolved by the Program Coordinator within a reasonable time, the client is to be provided an opportunity to appeal/request an official hearing. Examples - A Notice of Denial will be issued when: applicant is refused access to services and financial assistance; applicant does not fulfill his/her obligations to program participatory requirements or exceeds the 150% information; applicant has maxed out his/her eligibility for program assistance during the program year; funds are exhausted; applicant has not met the time restraints on program availability (e.g. between LIHEAP heating and cooling periods).

Applicants whose applications are not processed in a timely manner are notified in writing or at the time of application of the right to a Fair Hearing. OEO will provide training and technical assistance to agencies whose applications fail to be processed.

If the appeal is denied at the Community Action Agency, an escalated plea can be submitted to the Office of Economic Opportunity. Finally, if the appeal is further denied by the Office of Economic Opportunity, a concluding petition can be made to an appellate court in the State of South Carolina.

#### 12.5 When and how are applicants informed of these rights?

An OEO-approved Appeal and Fair Hearing notice must be posted in the lobbies and at intake sites where LIHEAP applications are taken. The State verifies the posting during monitoring. In addition to the notice posted at each intake site, the fair hearing notice was added to the statewide application. If applicants issue complaints to the state, we inform them of their rights, also.

**Denials:** Clients who assert being unfairly treated and/or denied assistance and/or services must be informed in writing or at the time of application of the reason for denial. Such notification must clearly cite the reason for denial. If not resolved by the Program Coordinator within a reasonable time, the client is to be provided an opportunity to appeal/request an official hearing.

#### Examples - A Notice of Denial will be issued when:

- \* applicant is refused access to services and financial assistance
- \* applicant does not fulfill his/her obligations to program participatory requirements or exceeds the 150% income eligibility requirement
- \* applicant does not provide sufficient information to complete his/her application or has knowingly provided false and/or misleading information
- \* applicant has maxed out his/her eligibility for program assistance during the program year
- \* funds are exhausted
- \* applicant has not met the time restraints on program availability (e.g. between LIHEAP heating and cooling periods)

#### Applications Not Acted On In a Timely Manner

Applicants whose applications are not processed in a timely manner are notified in writing or at the time of application to the right to a Fair Hearing. OEO will provide training and technical assistance to agencies whose applications fail to be processed.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Applicants whose applications are not processed in a timely manner are notified in writing or at the time of application of the right to a Fair Hearing. If applicants issue complaints to the state, we inform them of their rights, also.

#### 12.7 When and how are applicants informed of these rights?

If applicants issue complaints to the state, we inform them of their right to a hearing and we inform the executive director of the complaint and require an update when completed.

**Denials:** Clients who assert being unfairly treated and/or denied assistance and/or services must be informed in writing or at the time of application of the reason for denial. Such notification must clearly cite the reason for denial. If not resolved by the Program Coordinator within a reasonable time, the client is to be provided an opportunity to appeal/request an official hearing.

#### Examples - A Notice of Denial will be issued when:

- \* applicant is refused access to services and financial assistance
- \* applicant does not fulfill his/her obligations to program participatory requirements or exceeds the 150% income eligibility requirement
- \* applicant does not provide sufficient information to complete his/her application or has knowingly provided false and/or misleading information
- \* applicant has maxed out his/her eligibility for program assistance during the program year
- \* funds are exhausted
- \* applicant has not met the time restraints on program availability (e.g. between LIHEAP heating and cooling periods)

#### Applications Not Acted On In a Timely Manner

Applicants whose applications are not processed in a timely manner are notified in writing or at the time of application to the right to a Fair Hearing. The Fair Hearing notice also appears on the statewide application.

Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

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## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

## Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

South Carolina has opted not to provide Assurance 16 services in the 2016 Program Year.

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

South Carolina has opted not to provide Assurance 16 services in the 2016 Program Year.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

Each customer was provided energy savings materials, verified by their signature on an energy conservation form in the file. Many customers indicated what they would do differently to cut energy costs. More households reported using energy savings appliances and light bulbs. We also coordinated with Weatherization programs to make home more energy efficient. Heating/cooling units purchased with LIHEAP funds were required to meet energy savings standards. However, South Carolina has opted not to provide Assurance 16 services in the 2016 Program Year.

13.4 Describe the level of direct benefitsprovided to those households in the previous Federal fiscal year.

In the 2015 Program Year we coordinated with weatherization programs to make homes more energy efficient. More households were using energy saving appliances and light bulbs. Heating/cooling units purchased with LIHEAP funds were required to meet energy savings standards.

13.5 How many households applied for these services? 599

13.6 How many households received these services? 526

Section 14 - Leveraging Incentive Program, 2607	Section 14 -	Leveraging	Incentive	Program	.2607A
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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

## Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?  $\bigodot_{No}$  Yes  $\bigcirc$  No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

The State leverages resources from private agency funding. The Office of Economic Opportunity also distributes funding from three (3) utility companies in South Carolina through Project Share; a program consisting of subscriber and corporate contributions from Duke Energy Progress, South Carolina Electric and Gas (SCE&G) Project Share Program and Piedmont Natural Gas Share the Warmth Program. Project Share funds supplement the Low-Income Home Energy Assistance Program.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. § 96.87(d)(2)(iii), describe the following:

Resource	tesource What is the type of resource or benefit ? What is the source(s) of the resource ?		How will the resource be integrated and coordinated with LIHEAP?		
1	Project Share		Project Share funds supplement the Low-Income Home Energy Assistance Program and follows LIHEAP eligibility and assistance rules.		

Section 15 - Training

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LOW INCOME HOME ENERGY ASSISTA	NCE PROGRAM(LIHEAP)
MODEL PLAN	
SF - 424 - MANDATO	ORY
Section 15: Trainir	ng
15.1 Describe the training you provide for each of the following groups:	
a. Grantee Staff:	
Formal training on grantee policies and procedures	
How often?	
Annually Biannually	
Employees are provided with policy manual     Other-Describe:	
Other-Describe: employees are involved in processes and help provide training to agencies	
b. Local Agencies:	
Formal training conference	
How often?	
Annually	
Biannually	
As needed	
Other - Describe: upon request	
✓ On-site training	
How often?	
Annually	
Biannually	
As needed	
Other - Describe: upon request and as mandated by State	
Employees are provided with policy manual	
Other - Describe	
c. Vendors	
Formal training conference	
How often?	
Annually	
Biannually	
As needed	
Other - Describe: as requested	
Policies communicated through vendor agreements	
1	

Other - Describe:

15.2 Does your training program address fraud reporting and prevention? • Yes • No

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY							
	Section 16: Performance Goals and Measures, 2605(b) - Required for States Only						
	ibe your progress toward meeting the data collection and reporting requirements of the fo s and plans for meeting these requirements and what you believe will be accomplished in t						
<u>Goal 1</u> : Sut	bgrantees Performance Target Outcomes will project increase in outreach to unserved househol	ds during the Program Year.					
<u>Measure</u> : S	Subgrantee Work Plan initial projection(s) will document increase in service to previously unse	rved households. Client files will substantiate.					
Goal 2: the vulneral	Target energy assistance to low-income households with the highest home energy needs and l ble household members.	lowest incomes, taking into account both the energy burdens and					
<u>Measure</u> : 100% FPL.	Direct Assistance to provide additional financial benefits for vulnerable households; househol	ds with children age 5 and younger, elderly, disabled and income					
<u>Measure</u> :	Ratio of percent of vulnerable households served to the percent of all.						
<u>Goal 3</u> :	Increase efficiency of energy usage by applicant households.						
<u>Measure</u> :	Number of LIHEAP recipient households weatherized.						
<u>Measure</u> :	Reduction in the number of repeat LIHEAP households requesting regular assistance in conse	cutive years.					
<u>Measure</u> :	Number of referrals to other programs and services.						
<u>Measure</u> :	Client files to validate receipt of education requirement.						
<u>Goal 4</u> :	Identify resources to broaden the reach of LIHEAP funds.						
<u>Measure</u> :	Project Share fund balances will reflect agency use of those funds when possible.						
<u>Measure</u> :	Applicant files will reflect use of local resources when possible.						
<u>Measure</u> :	Measure: Applicant files reflect vendor negotiations which permit clients to pay energy bills.						
<u>Measure</u> : A	Measure: Applicant files will reflect the use of other funds to pay client utility bills when possible.						
Goal 5: Address inefficient home heating/cooling systems through repair and or replacement. Recommend Subgrantees work through the Weatherization program to ensure efficiency in output.							
<u>Measure:</u>	Reduction in the number of households requesting assistance with high home energy costs in	consecutive years.					
<u>Measure</u> : Ir	mproved coordination and program service delivery through whole house weatherization conce	pt resulting in energy efficiency output.					
	to the aforementioned goals, South Carolina has also revamped its statewide database to captur g measurement and reporting goals.	e more quantitative and qualitative customer data for the purpose					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.							

	Section 17 -	Program	Integrity.	26050	<b>b</b> )	(10)	))
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U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES						Д	Nugust 1987, rev	ised C	05/92,02/95,03/9 DMB Clearance N Expiration Da	96,12/98,11/01 lo.: 0970-0075 te: 06/30/2017
LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY										
			Section 17	': Program	Int	egrity, 2605(	b)(10)			
17.1	Fraud Reporting Mechanisms									
a. De	scribe all mechanisms available to	the	public for reporting c	cases of suspecte	d wa	ste, fraud, and abus	se. Select all that a	pply	·	
•	Online Fraud Reporting									
	Dedicated Fraud Reporting	Hot	ine							
•	Report uncerty to local ager	ncy/d	istrict office or Gran	tee office						
		ener	al or Attorney Gener	al						:
	Torms and procedures in pr	ace f	or local agencies/dist	rict offices and v	vendo	ors to report fraud,	waste, and abuse			
	<b>Other - Describe:</b>									
Each	agency provides a Program Integrity	v Plai	n annually							
b. De	scribe strategies in place for adver	tisin	g the above-reference	ed resources. Sel	lect a	ll that apply				
	Printed outreach materials									
•	Addressed on LIHEAP application									
✓ Website										
Other - Describe:										
17.2. Identification Documentation Requirements										
a. Indicate which of the following forms of identification are required or requested to be collected from LIHEAP applicants or their household members.							embers.			
Collected from Whom?										
Туре	of Identification Collected		Applicant O	nlv		All Adults in H			All Household	Members
			Required	iiiy		Required			Required	Withibers
	l Security Card is photocopied retained							>		
			Requested			Requested			Requested	
Socia	l Security Number (Without		Required			Required			Required	
	ll Card)									
			Requested			Requested			Requested	
			Dominud						Dominul	
	rnment-issued identification	>	Required			Required		Required		
	driver's license, state ID, Tribal				Duranta l		Desmosted			
ID, p	assport, etc.)		Requested			Requested			Requested	
				1		All Adults in	All Adults in		All Household	All Household
	Other		Applicant Only	Applicant Onl	у	All Adults in Household	Household		Members	Members

		Required	Requested	Required	Requested	Required	Requested	
1	Official proof for disabled persons to be considered vulnerable and receive additional benefits						✓	
Gree	b. Describe any exceptions to the above policies. Green cards/proof of right to work in the state allowed for illegal aliens; elderly and/or homebound applicants may qualify for a waiver if documents cannot be provided, no exception for proof of disabled status; if SS card is not available, will use SS# if printed on government issued document							
17.	3 Identification Verification							
Des	cribe what methods are used to verify t	he authenticity of ide	ntification documen	ts provided by client	ts or household memb	pers. Select all that a	pply	
	Verify SSNs with Social Security Ac	lministration						
	Match SSNs with death records from	m Social Security Adı	ninistration or state	agency				
	Match SSNs with state eligibility/ca	se management syster	n (e.g., SNAP, TAN	F)				
	Match with state Department of La	bor system						
	Match with state and/or federal cor	rections system						
	Match with state child support syste	em						
	Verification using private software	(e.g., The Work Num	ber)					
	In-person certification by staff (for	tribal grantees only)						
	Match SSN/Tribal ID number with	tribal database or en	rollment records (fo	r tribal grantees onl	y)			
	Other - Describe:							
Mat	ch name on SS card to ID and other docum	nents						
17.4	4. Citizenship/Legal Residency Verificat	tion						
Wh	at are your procedures for ensuring that	at household members	s are U.S. citizens or	aliens who are qua	lified to receive LIHE	AP benefits? Select	all that apply.	
	Clients sign an attestation of citize	nship or legal residen	cy					
	Client's submission of Social Secur	rity cards is accepted	as proof of legal resi	idency				
	Noncitizens must provide documer	ntation of immigration	n status					
	Citizens must provide a copy of the	eir birth certificate, n	aturalization papers	s, or passport				
	Noncitizens are verified through the	ne SAVE system						
	Tribal members are verified throu	gh Tribal enrollment	records/Tribal ID c	ard				
	Other - Describe:							
17.	17.5. Income Verification							
Wh	What methods does your agency utilize to verify household income? Select all that apply.							
	Require documentation of income for all adult household members							
	Pay stubs							
	Social Security award letters							
	Bank statements							
	Tax statements							
	Zero-income statements							
	Unemployment Insurance letters							
	Other - Describe:							
DSS	statements, Utility check copies							
	Computer data matches:							
	Income information matched	l against state compu	ter system (e.g., SNA	AP, TANF)				
	Proof of unemployment bene							

Procedures are in place to require prompt refunds from utilities in cases of account closure
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.9. Benefits Policy - Bulk Fuel Vendors
What procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, and other bulk fuel vendors? Select all that apply.
Vendors are checked against an approved vendors list
Centralized computer system/database is used to track payments to all vendors
Clients are relied on for reports of non-delivery or partial delivery
<b>W</b> Two-party checks are issued naming client and vendor
Direct payment to households are made in limited cases only
Vendors are only paid once they provide a delivery receipt signed by the client
Conduct monitoring of bulk fuel vendors
Bulk fuel vendors are required to submit reports to the Grantee
Vendor agreements specify requirements selected above, and provide enforcement mechanism
Other - Describe:
17.10. Investigations and Prosecutions
Describe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed fraud. Select all that apply.
Refer to state Inspector General
Refer to local prosecutor or state Attorney General
Refer to US DHHS Inspector General (including referral to OIG hotline)
Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
Grantee attempts collection of improper payments. If so, describe the recoupment process
Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned? 1-5 years or indefinitely
Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated
Vendors found to have committed fraud may no longer participate in LIHEAP
Other - Describe:
If any of the above questions require further explanation or clarification that could not be made in the fields provided,

attach a document with said explanation here.

## Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

**1.** By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.

2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.

3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.

4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.

5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.

6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or

agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

(1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:

(a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;

(b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

(c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and

(d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal. Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.

2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.

4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.

5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.

8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is

normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

# Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

(1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services.

**Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)** 

**1.** By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.

2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.

3. For grantees other than individuals, Alternate I applies.

4. For grantees who are individuals, Alternate II applies.

5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.

6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).

7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the

Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

*Conviction* means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

*Criminal drug statute* means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

*Employee* means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

(a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
(b) Establishing an ongoing drug-free awareness program to inform employees about -(1)The dangers of drug abuse in the workplace;

(2) The grantee's policy of maintaining a drug-free workplace;

(3) Any available drug counseling, rehabilitation, and employee assistance programs; and (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;

c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

(d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --

(1) Abide by the terms of the statement; and

(2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction; (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant; (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate

personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

(2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;

(g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

1205 Pendleton Street <u>* Address Line 1</u>							
Address Line 2							
Address Line 3							
Columbia <u>* City</u>	sc <u>* State</u>	<sup>29201</sup> <u>* Zip Code</u>					
Check if there are workpla	ces on file that are not ide	ntified here.					
Alternate II. (Grantees Who	o Are Individuals)						
<ul> <li>(a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;</li> <li>(b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the</li> </ul>							
Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.							
[55 FR 21690, 21702, May 2	25, 1990]						
By checking this box, the prospective primary participant is providing the certification set out above.							

## Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions

(3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

(1) use the funds available under this title to--

(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);

(B) intervene in energy crisis situations;

(C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and

(D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;

(2) make payments under this title only with respect to--

(A) households in which one or more individuals are receiving--

(i)assistance under the State program funded under part A of title IV of the Social Security Act;

(ii) supplemental security income payments under title XVI of the Social Security Act;

(iii) food stamps under the Food Stamp Act of 1977; or

(iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

(i) an amount equal to 150 percent of the poverty level for such State; or

(ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

(3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;

(6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -

(A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

(B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;

(7) if the State chooses to pay home energy suppliers directly, establish procedures to --

(A) notify each participating household of the amount of assistance paid on its behalf;

(B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;

(C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and

(D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;

(8) provide assurances that,

(A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and

(B) the State will treat owners and renters equitably under the program assisted under this title;

(9) provide that--

(A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and

(B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

(10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");

(11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

(12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);

(13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and

(14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.

(15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.

\* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.

(16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## Plan Attachments

#### PLAN ATTACHMENTS

The following documents must be attached to this application

• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.

- Heating component benefit matrix, if applicable
- Cooling component benefit matrix, if applicable
- Minutes, notes, or transcripts of public hearing(s).