DETAILED MODEL PLAN (LIHEAP)

Mandatory Grant Application SF-424

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 06/30/2017

* 1.a. Type of Submission: Plan		* 1.b. F	requency: nual		* 1.c. Consoli Application/P Explanation:		ng Request?	* 1.d. Version: Initial Resubmission Revision Update
					2. Date Receiv	ved:		State Use Only:
					3. Applicant Identifier:			
					4a. Federal E	ntity Ident	ifier:	5. Date Received By State:
					4b. Federal A	ward Iden	tifier:	6. State Application Identifier:
7. APPLICANT	7. APPLICANT INFORMATION							
* a. Legal Name	: Washington State Depa	rtment O	of Commerce					
* b. Employer/1	Taxpayer Identification I	Number	(EIN/TIN): 91-	0823820	* c. Organiza	tional DUN	NS: 80888230	2
* d. Address:								
* Street 1:	906 COLUMB	IA ST. S	W		Street 2:		PO BOX 483	50
* City:	OLYMPIA				County:			
* State:	WA				Province:			
* Country:	United States				* Zip / Pos	tal Code:	98504 - 8350	
e. Organization	al Unit:							
Department Na Community Ec	me: onomic Opportunity				Division Name: Community Service and Housing Division			on
f. Name and con	tact information of pers	on to be	contacted on ma	tters involving tl	his application:	;		
Prefix:	efix: * First Name: Cecil		Middle Name: * Las Dan		Name: els			
Suffix:	Title: LHEAP Program Mana	ele: HEAP Program Manager Organizat			Affiliation:			
* Telephone Number: 360-725-2862	Fax Number 360-586-0489			* Email: cecil.daniels@commerce.wa.gov				
* 8a. TYPE OF A: State Govern								
b. Additional	Description:							
* 9. Name of Fe	* 9. Name of Federal Agency:							
				log of Federal Domestic Assistance Number:			CFDA Title:	
10. CFDA Numbers and Titles 93568					Low-Inco	me Home Energ	y Assistance	
11. Descriptive	Title of Applicant's Proj	ect						
12. Areas Affect Statewide	12. Areas Affected by Funding: Statewide							
13. CONGRESS	SIONAL DISTRICTS OF	F:						
* a. Applicant					b. Program/P Statewide	roject:		
Attach an additional list of Program/Project Congressional Districts if needed.								

14. FUNDING PERIOD:		15. ESTIMATED FUNDING:		
a. Start Date: 10/01/2015 b. End Date: 09/30/2016		* a. Federal (\$	b. Match (\$):	
* 16. IS SUBMISSION SUBJECT TO R	EVIEW BY STATE UNDER EXECUTI	VE ORDER 12372 PROCESS?		
a. This submission was made available	e to the State under the Executive Order	12372		
Process for Review on :				
b. Program is subject to E.O. 12372 b	out has not been selected by State for revi	ew.		
c. Program is not covered by E.O. 123	372.			
* 17. Is The Applicant Delinquent On Any Federal Debt? O YES NO				
Explanation:				
		nd agree to comply with any resulting te	rms if I accept an award. I am aware that	
** The list of certifications and assurance	es, or an internet site where you may obt	ain this list, is contained in the announc	ement or agency specific instructions.	
18a. Typed or Printed Name and Title o	f Authorized Certifying Official	18c. Telephone (area co	de, number and extension)	
Diane Klontz		18d. Email Address diane.klontz@commerce.wa.gov		
18b. Signature of Authorized Certifying Official 18e. Date Report Submitted (Month, Day, Year) 10/13/2015				
Attach supporting docum	nents as specified in agenc	y instructions.		

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LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Department of Health and Human Services Administration for Children and Families Office of Community Services Washington, DC 20447

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 Expiration Date: 02/28/2005

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Section 1 Program Components Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) **End Date Start Date** 10/01/2015 6/30/2016 Heating assistance V Cooling assistance Crisis assistance 10/01/2015 03/15/2016 V 12/31/2016 1/1/2016 Weatherization assistance V Provide further explanation for the dates of operation, if necessary Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16 1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to Percentage (%) 40.17% Heating assistance Cooling assistance 0.00% 31.00% Crisis assistance Weatherization assistance 15.00% Carryover to the following federal fiscal year 0.00% Administrative and planning costs 10.00% 3.75% Services to reduce home energy needs including needs assessment (Assurance 16) 0.08% Used to develop and implement leveraging activities TOTAL 100.00% Alternate Use of Crisis Assistance Funds, 2605(c)(1)(C) 1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:

~	H	Heating assistance			Cooling assistance						
	w	Weatherization assistance				Oth	er (specify:)				
	"										
		ty, 2605(b)(2)(A) - Assurance 2, 2605(c)									
1.4 Do	O you consider	households categorically eligible if one l	house	hold member receiv	es one	of the following ca	tegor	ries of benefits in th	ne left o	column below? 🖭	
If you	answered "Ye	s" to question 1.4, you must complete the	he ta	ole below and answe	er ques	tions 1.5 and 1.6.					
			_	Heating	_	Cooling	_	Crisis		Weatherization	
TANF				Yes O No		es O No	_	Yes O No		es O No	
SSI				Yes O No		es O No	_	O Yes O No			
SNAP				Yes O No	_			O Yes O No		C Yes C No	
Means	-tested Veterans	Programs	О	Yes O No	ΟY	es O No	O	res O No	OY	es O No	
<u> </u>		Program Name		Heating	_	Cooling	-	Crisis		Weatherization	
	(Specify) 1			O Yes O No		O Yes O No	C Yes C No				
1.5 De	o you automati	cally enroll households without a direct	annı	al application? 🔘	Yes 🤨	No					
If Yes	s, explain:										
deteri Catego	mining eligibili orical eligibility	re there is no difference in the treatmenty and benefit amounts? is only used for the \$20.01 benefits provietermined on a first come first serve basis	ded t								
SNAF	P Nominal Paym	ents									
1.7a I	Oo you allocate	LIHEAP funds toward a nominal payn	nent f	or SNAP household	s? 💽	Yes O No					
If you	answered "Ye	s'' to question 1.7a, you must provide a	resp	onse to questions 1.7	7b, 1.7c	c, and 1.7d.					
1.7b A	Amount of Non	ninal Assistance: \$20									
1.7c F	requency of A	ssistance									
~	Once Per Yea	r									
	Once every fi	ve years									
	Other - Descr	ibe:									
1.7d I	How do you cor	firm that the household receiving a nor	ninal	payment has an en	ergy co	ost or need?					
		entered into the WA State LIHEAP databa									
Deteri	mination of Elig	ibility - Countable Income									
1.8. It	ı determining a	household's income eligibility for LIH	EAP.	do vou use gross in	come c	or net income ?					
✓	Gross Income										
	Net Income										
10.5	1.9. Select all the applicable forms of countable income used to determine a household's income eligibility for LIHEAP										
1.9. S	Wages	oncasie forms of countable income used	i io d	ctermine a nousenol	u s inc	ome engionity for	LIHE	u n F			
<u> </u>	wages										
>	Self - Employ	ment Income									
>	Contract Inco	me									
>	Payments from	m mortgage or Sales Contracts									
>	Unemployme	nt insurance									

~	Strike Pay
~	Social Security Administration (SSA) benefits
	Including MediCare deduction Excluding MediCare deduction
>	Supplemental Security Income (SSI)
>	Retirement / pension benefits
>	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
	Loans that need to be repaid
>	Cash gifts
	Savings account balance
	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
>	Jury duty compensation
>	Rental income
	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
>	Child support
>	Interest, dividends, or royalties
>	Commissions
>	Legal settlements
>	Insurance payments made directly to the insured
	Insurance payments made specifically for the repayment of a bill, debt, or estimate
	Veterans Administration (VA) benefits
	Earned income of a child under the age of 18
	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA

>	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
>	Other In kind exchange
	ny of the above questions require further explanation or clarification that could not be made in the fields provided, ch a document with said explanation here.

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Section 2 - Heating Assistance							
Eligibility, 2605(b)((2) - Accurance 2						
	ncome eligibility threshold used for the heating	componen	et*				
Add	Household size	g componen	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes		HHS Poverty Guidelines	125.00%			
2.2 Do you have additional eligibility requirements for HEATING ASSITANCE?		⊙ Yes (
2.3 Check the appr	ropriate boxes below and describe the policies	for each.					
Do you require an	Assets test ?	C Yes	No				
Do you have additi	ional/differing eligibility policies for:	41:					
Renters?		C Yes	⊙ No				
Renters Livi	ng in subsidized housing ?	C Yes	No				
Renters with	utilities included in the rent ?	C Yes	No				
Do you give priorit	ty in eligibility to:	- T					
Elderly?		⊙ Yes (ŌNo				
Disabled?		⊙ Yes (Ō _{No}				
Young childs	ren?	€ Yes C No					
Households v	with high energy burdens ?	C Yes C No					
Other?		C Yes C No					
Explanations of policies for each "yes" checked above: In reference to giving the elderly, disabled, and young children priority, sub-grantees also have the option to provide targeted intake appointments for the vulnerable groups identified above. These services are provided directly at various offsite locations to accommodate elderly and disabled populations. **In reference to determining citizenship status of LIHEAP applicants and ensuring that LIHEAP assistance is only provided to eligible household members, please see plan atattchment "Qualified Alien Policy Implementation Plan"**							
Determination of Benefits 2605(b)(5) - Assurance 5, 2605(c)(1)(B) 2.4 Describe how you prioritize the provision of heating assistance tovulnerable populations, e.g., benefit amounts, early application periods, etc. Each sub-grantee's decision and plan to provide priority scheduling must be approved by Commerce in their annual application. Sub-grantees also have the option to provide targeted intake appointments for the vulnerable groups identified above. These services are provided directly at various offsite locations to accommodate elderly and disabled populations.							
2.5 Check the varia	ables you use to determine your benefit levels.	(Check all t	that apply):				
✓ Income							
Family (house	ehold) size						
✓ Home energy	cost or need:						
✓ Fuel ty							
	te/region						

Individual bill						
✓ Dwelling type						
Energy burden (% of income spent on home e	energy)					
Energy need	Energy need					
Other - Describe:						
Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)	Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)					
2.6 Describe estimated benefit levels for FY 2016:						
Minimum Benefit	\$25	Maximum Benefit	\$1,000			
2.7 Do you provide in-kind (e.g., blankets, space heaters) a	nd/or other forms	of benefits? O Yes No				
If yes, describe.	If yes, describe.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

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	Section 3 - Cooling Assistance					
Eligibility, 2605(c)	(1)(A), 2605 (b)(2) - Assurance 2					
3.1 Designate The	income eligibility threshold used for the C	ooling compon	enet:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1				0.00%		
3.2 Do you have ac COOLING ASSITA	lditional eligibility requirements for ANCE?	○ No				
3.3 Check the appr	ropriate boxes below and describe the police	cies for each.				
Do you require an	Assets test ?	C Yes	○ No			
Do you have addit	ional/differing eligibility policies for:					
Renters?		C Yes	○ No			
Renters Livi	ng in subsidized housing ?	C Yes	O No			
Renters with	utilities included in the rent ?	C Yes	○ No			
Do you give priori	ty in eligibility to:					
Elderly?		C Yes	O No			
Disabled?		C Yes	O _{No}			
Young child	ren?	C Yes	O No			
Households	with high energy burdens ?	C Yes	O _{No}			
Other?		C Yes	O No			
Explanations of po	olicies for each "yes" checked above:	"				
3.4 Describe how y	ou prioritize the provision of cooling assis	tance tovulnera	ble populations,e.g., benefit amounts,	early application periods, etc.		
Determination of B	enefits 2605(b)(5) - Assurance 5, 2605(c)(1)(В)				
3.5 Check the vari	ables you use to determine your benefit lev	els. (Check all	that apply):			
Income						
Family (hous	sehold) size					
Home energy	cost or need:					
Fuel t	ype					
Clima	te/region					
Indivi	dual bill					
Dwell	ing type					
Energ	y burden (% of income spent on home ene	rgy)				
Energ	y need					
Other	- Describe:					

Benefit Levels, 2605(b)(5) - Assurance 5, 2605(c)(1)(B)				
3.6 Describe estimated benefit levels for FY 2016:				
Minimum Benefit	\$0	Maximum Benefit	\$0	
3.7 Do you provide in-kind (e.g., fans, air conditioners) and/or other forms of benefits? O Yes O No				
If yes, describe.				
If any of the above questions require further exattach a document with said explanation here.	xplanation o	r clarification that could not be made in the field	s provided,	

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Section 4: CRISIS ASSISTANCE					
Eligibility - 2604(c), 2605(c)(1)(A)					
4.1 Designate the income eligibility threshold used for the crisis componen	ıt				
Add Household size	Eligibility Guideline	Eligibility Threshold			
1 All Household Sizes	HHS Poverty Guidelines	125.00%			
4.2 Provide your LIHEAP program's definition for determining a crisis.					
Crisis is defined as the household having no fuel or being without power. Commerce allows each sub grantee the flexibility to select between implementing that definition, or choosing a definition that is similar to the state's definition, but better serves the needs of their individually agency and community. We allow Sub grantees this flexibility due to their community and agency capacity. An example of this type of scenario would be, Sub grantee A has a great working relationship with local vendors and is able to mitigate a client's crisis in multiple ways (i.e. having vendor stop shutoffs, phone calls to ensure pledge is imminent, etc.) In this example the sub grantee would have flexibility to define crisis in a way that serves crisis clients, but also leaves time for regular energy assistance appointments. Although each of our sub-grantees have this flexibility, their definition of crisis must be approved by the Department of Commerce at the beginning of each program year when sub-grantees apply to provide LIHEAP services to ensure that the definition they select meets statutory requirements. Definitions range from sub-grantee to sub-grantee, from a shutoff notice or less than a 10 day supply of fuel to being shut off or without fuel. No matter how a sub grantee defines a crisis, they are all cognizant of and adhere to the 48 and 18 hour time limits required in the LIHEAP statute.					
4.3 What constitutes a life-threatening crisis?					
We currently do not have a standard definition for what constitutes a life-threatening crisis. In general, if a client provides proof of their medical condition(s) that requires a heat source to mitigate potential health risks, then they are considered as having a life-threatening condition.					
Crisis Requirement, 2604(c)					
4.4 Within how many hours do you provide an intervention that will resolu	ve the energy crisis for eligible households? 48Hou	rs			
4.5 Within how many hours do you provide an intervention that will resolu	ve the energy crisis for eligible households in life-th	reatening situations? 18Hours			
Crisis Eligibility, 2605(c)(1)(A)					
4.6 Do you have additional eligibility requirements for CRISIS ASSISTAN	NCE? Yes O No				
4.7 Check the appropriate boxes below and describe the policies for each					
Do you require an Assets test ?	C Yes © No				
Do you give priority in eligibility to :					
Elderly?	C Yes No				
Disabled?	C Yes © No				
Young Children?	C Yes No				
Households with high energy burdens?	C Yes © No				
Other?	C Yes © No				
In Order to receive crisis assistance:	,				
Must the household have received a shut-off notice or have a near entank?	npty				
Must the household have been shut off or have an empty tank?	⊙ Yes C No				
Must the household have exhausted their regular heating benefit?	C Yes O No				

Must renters with heating costs included in their rent have received an eviction notice ?	C Yes O No	
Must heating/cooling be medically necessary?	C Yes ⊙ No	
Must the household have non-working heating or cooling equipment?	C Yes ♠ No	
Other?	C Yes © No	
Do you have additional / differing eligibility policies for:		
Renters?	C Yes O No	
Renters living in subsidized housing?	C Yes © No	
Renters with utilities included in the rent?	C Yes C No	
Explanations of policies for each "yes" checked above:	to les who	
	by the Department of Commerce at the beginning of each program nitions range from sub-grantee to sub-grantee, from a shutoff notice al.	
Determination of Benefits		
4.8 How do you handle crisis situations?		
Separate component		
Fast Track		
Other - Describe:		
4.9 If you have a separate component, how do you determine crisis assistance be	enefits?	
Amount to resolve the crisis.		
Other - Describe: Crisis assistance benefits are calculated in the same manner a income, size, and annual heat costs.	as a standard LIHEAP benefit, taking into consideration household	
Crisis Requirements, 2604(c)		
4.10 Do you accept applications for energy crisis assistance at sites that are geog	raphically accessible to all households in the area to be served?	
⊙ Yes ○ No Explain.		
	by the Department of Commerce at the beginning of each program its in crisis situations apply for services at agencies in their	
4.11 Do you provide individuals who are physically disabled the means to:		
Submit applications for crisis benefits without leaving their homes?		
€ Yes C No If No, explain.		
Travel to the sites at which applications for crisis assistance are accepted?		
€ Yes C No If No, explain.		
If you answered "No" to both options in question 4.11, please explain alternativ	e means of intake to those who are homebound or physically disabled?	
Benefit Levels, 2605(c)(1)(B)		
4.12 Indicate the maximum benefit for each type of crisis assistance offered.		
Winter Crisis \$1,000 maximum benefit		
Summer Crisis \$0 maximum benefit		
Year-round Crisis \$0 maximum benefit		
4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other for	ms of benefits?	
⊙ Yes ○ No If yes, Describe		
Households in crisis situations may be eligible for Other Emergency Services (OES) depending on the household's situation and		

4.14 Do you provide for equipment repair or replacemen	nt using crisis	funds?	
€ Yes C No			
If you answered "Yes" to question 4.14, you must compl	ete question 4	l.15.	
4.15 Check appropriate boxes below to indicate type(s) o	f assistance p	rovided.	
	Winter Crisis	Summer Crisis	Year-round Crisis
Heating system repair	~		
Heating system replacement	~		
Cooling system repair			
Cooling system replacement			
Wood stove purchase			
Pellet stove purchase			
Solar panel(s)			
Utility poles / gas line hook-ups			
Other (Specify):			
4.16 Do any of the utility vendors you work with enforce	a moratoriur	n on shut offs	??
€ Yes C No			
If you responded "Yes" to question 4.16, you must respo	nd to questio	n 4.17.	
4.17 Describe the terms of the moratorium and any speci	ial dispensatio	on received by	y LIHEAP clients during or after the moratorium period.
RCW 35.21.300			
Utility services Enforcement of lien Limit	tations on t	ermination	of service for residential heating.
until the delinquent and unpaid charges are pa	id, except t	hat until Ju	that or power plant may be enforced only by cutting off the service one 30, 1991, utility service for residential space heating may be a subsections (2) and (4) of this section. In the event of a disputed

account and tender by the owner of the premises of the amount the owner claims to be due before the service is cut off, the right to refuse service to any premises shall not accrue until suit has been entered by the city and judgment entered in the case.

Utility service for residential space heating shall not be terminated between November 15 through March 15 if the customer:

Notifies the utility of the inability to pay the bill, including a security deposit. This notice should be provided within five business days of receiving a payment overdue notice unless there are extenuating circumstances. If the customer fails to notify the utility within five business days and service is terminated, the customer can, by paying reconnection charges, if any, and fulfilling the requirements of this section, receive the protections of this chapter:

Provides self-certification of household income for the prior twelve months to a grantee of the department of community, trade, and economic development which administers federally funded energy assistance programs. The grantee shall determine that the household income does not exceed the maximum allowed for eligibility under the state's plan for low-income energy assistance under 42 U.S.C. 8624 and shall provide a dollar figure that is seven percent of household income. The grantee may verify information in the self-certification;

Has applied for home heating assistance from applicable government and private sector organizations and certifies that any assistance received will be applied to the current bill and future utility bills;

Has applied for low-income weatherization assistance to the utility or other appropriate agency if such assistance is available for the dwelling;

Agrees to a payment plan and agrees to maintain the payment plan. The plan will be designed both to pay the past due bill by the following October 15 and to pay for continued utility service. If the past due bill is not paid by the following October 15, the customer shall not be eligible for protections under this chapter until the past due bill is paid. The plan shall not require monthly payments in excess of seven percent of the customer's monthly income plus one-twelfth of any arrear-age accrued from the date application is made and thereafter during November 15 through March 15. A customer may agree to pay a higher percentage during this period, but shall not be in default unless payment during this period is less than seven percent of monthly income plus one-twelfth of any arrear-age accrued from the date application is made and thereafter. If assistance payments are received by the customer subsequent to implementation of the plan, the customer shall contact the utility to reformulate the plan; and

Agrees to pay the moneys owed even if he or she moves.

The utility shall:

Include in any notice that an account is delinquent and that service may be subject to termination, a description of the customer's duties in this section;

Assist the customer in fulfilling the requirements under this section;

Be authorized to transfer an account to a new residence when a customer who has established a plan under this section moves from one residence to another within the same utility service area;

Be permitted to disconnect service if the customer fails to honor the payment program. Utilities may continue to disconnect service for those practices authorized by law other than for nonpayment as provided for in this section. Customers who qualify for payment plans under this section who default on their payment plans and are disconnected can be reconnected and maintain the protections afforded under this chapter by paying reconnection charges, if any, and by paying all amounts that would have been due and owing under the terms of the applicable payment plan, absent default, on the date on which service is reconnected; and

Advise the customer in writing at the time it disconnects service that it will restore service if the customer contacts the utility and fulfills the other requirements of this section.

All municipal utilities shall offer residential customers the option of a budget billing or equal payment plan. The budget billing or equal payment plan shall be offered low-income customers eligible under the state's plan for low-income energy assistance prepared in accordance with 42 U.S.C. 8624(C)(1) without limiting availability to certain months of the year, without regard to the length of time the customer has occupied the premises, and without regard to whether the customer is the tenant or owner of the premises occupied.

An agreement between the customer and the utility, whether oral or written, shall not waive the protections afforded under this chapter.

[1995 c 399 § 36; 1991 c 165 § 2; 1990 1st ex.s. c 1 § 1; 1987 c 356 § 1; 1986 c 245 § 1; 1985 c 6 § 3; 1984 c 251 § 1; 1965 c 7 § 35.21.300. Prior: 1909 c 161 § 2; RRS § 9472.]

NOTES:

Findings -- 1991 c 165: "The legislature finds that the health and welfare of the people of the state of Washington require that all citizens receive essential levels of heat and electric service regardless of economic circumstance and that rising energy costs have had a negative effect on the afford-ability of housing for low-income citizens and have made it difficult for low-income citizens of the state to afford adequate fuel for residential space heat. The legislature further finds that level payment plans, the protection against winter heating shutoff, and house weatherization programs have all been beneficial to low-income persons." [1991 c 165 § 1.]

Section 5 - WEATHERIZATION ASSISTANCE

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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	Section 5: WEATHERIZATION ASSISTANCE					
Eligibility, 2605(c)(1	1)(A), 2605(b)(2) - Assurance	2				
5.1 Designate the in	come eligibility threshold use	ed for the Weatherization co	mponent			
Add	Househo	old Size	Eligibility Guideline	Eligibility Threshold		
1 All Household Sizes State Median Income 60.00%						
5.2 Do you enter int	o an interagency agreement	to have another government	agency administer a WEATHERIZATION comp	onent? O Yes O No		
5.3 If yes, name the	agency.					
5.4 Is there a separa	ate monitoring protocol for w	eatherization? • Yes O	Vo			
WEATHERIZATION (CONTROL OF CONTROL OF CONTRO	ON - Types of Rules					
	es do you administer LIHEA	P weatherization? (Check or	nly one.)			
Entirely unde	r LIHEAP (not DOE) rules					
Entirely unde	r DOE WAP (not LIHEAP)	rules				
Mostly under	LIHEAP rules with the follo	wing DOE WAP rule(s) who	ere LIHEAP and WAP rules differ (Check all that	apply):		
Income	Threshold					
	Weatherization of entire multi-family housing structure is permitted if at least 66% of units (50% in 2- & 4-unit buildings) are eligible units or will become eligible within 180 days					
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).						
Other - Describe:						
Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)						
✓ Income	Threshold					
✓ Weathe	rization not subject to DOE	WAP maximum statewide a	verage cost per dwelling unit.			
Weather	Weatherization measures are not subject to DOE Savings to Investment Ration (SIR) standards.					
Other - Describe: For 1-8 person households in Washington State, 60% SMI exceeds 150% FPL. Washington State will continue to use 60% SMI for LIHEAP eligibility. In addition to LIHEAP, the weatherization program uses DOE and other funding sources that allows either 200% FPL or 60% SMI, whichever is greater. For households with 7 or greater persons, 200% FPG exceeds 60% SMI. Commerce has issued guidance that Local Agencies must ensure that this small percentage of homes we serve does not receive LIHEAP funding. Use of LIHEAP funding in a household with income that exceeds 60% SMI will result in a Finding and Disallowed Costs.						
Eligibility 2605(b)(5) Assurance 5					
	Eligibility, 2605(b)(5) - Assurance 5 5.6 Do you require an assets test? O Yes No					
	litional/differing eligibility pe	ļ				
Renters	2 3 71	C Yes O No				
Renters living	in subsidized housing?	C Yes ⊙ No				
5.8 Do you give prio	ority in eligibility to:					
Flderly?	Fldarly?					

	● Yes ○ No				
Disabled?	€ Yes € No				
Young Children?	⊙ Yes ONo				
House holds with high energy burdens?	€ Yes Ĉ No				
Other?	C Yes ⊙ No				
Per Section 4 of the LIHEAP Weatheriz	zation Contracts' Special Terms	de further explanation of these policies in the text field below. and Conditions, Completion of Weatherization Work, the s. Following is a printout of the section:			
PRIORITY POPULATIONS AND OUTREACH ACTIVITIES					
As funds allow, the Grantee shall assist households that meet eligibility criteria. The Grantee shall conduct outreach activities designed to inform eligible households of the Program. Priority is given to identifying and providing weatherization assistance to the dwelling units of:					
Elderly persons					
Native Americans					
Persons with disabilities					
Children under six years of age					
Persons hindered by communication ba public news media	rriers, such as those who do not	understand English or do not have easy access to common			
Benefit Levels					
5.9 Do you have a maximum LIHEAP weatheriz	ation benefit/expenditure per househol	d? C Yes ⊙ No			
5.10 If yes, what is the maximum? \$0					
Trunca of Accitomes 2605(a)(1) (B) % (D)					
Types of Assitance, 2605(c)(1), (B) & (D) 5.11 What LIHEAP weatherization measures do	you provide? (Check all categories th				
11 What LIHEAP weatherization measures do you provide ? (Check all categories that apply.)					
		1			
Weatherization needs assessments/audits		Energy related roof repair			
Weatherization needs assessments/audits Caulking and insulation		Energy related roof repair Major appliance Repairs			
 ✓ Weatherization needs assessments/audits ✓ Caulking and insulation ✓ Storm windows 		Energy related roof repair Major appliance Repairs Major appliance replacement			
 ✓ Weatherization needs assessments/audits ✓ Caulking and insulation ✓ Storm windows ✓ Furnace/heating system modifications/ re 	pairs	Energy related roof repair Major appliance Repairs Major appliance replacement Windows/sliding glass doors			
 ✓ Weatherization needs assessments/audits ✓ Caulking and insulation ✓ Storm windows ✓ Furnace/heating system modifications/ re ✓ Furnace replacement 		Energy related roof repair Major appliance Repairs Major appliance replacement Windows/sliding glass doors Doors			
✓ Weatherization needs assessments/audits ✓ Caulking and insulation ✓ Storm windows ✓ Furnace/heating system modifications/ re ✓ Furnace replacement ✓ Cooling system modifications/ repairs	pairs	Energy related roof repair Major appliance Repairs Major appliance replacement Windows/sliding glass doors Doors Water Heater			
✓ Weatherization needs assessments/audits ✓ Caulking and insulation ✓ Storm windows ✓ Furnace/heating system modifications/ re ✓ Furnace replacement ✓ Cooling system modifications/ repairs ✓ Water conservation measures	pairs	Energy related roof repair Major appliance Repairs Major appliance replacement Windows/sliding glass doors Doors Water Heater Cooling system replacement			
✓ Weatherization needs assessments/audits ✓ Caulking and insulation ✓ Storm windows ✓ Furnace/heating system modifications/ re ✓ Furnace replacement ✓ Cooling system modifications/ repairs	pairs	Energy related roof repair Major appliance Repairs Major appliance replacement Windows/sliding glass doors Doors Water Heater			

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Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)
6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:
V Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.
V Publish articles in local newspapers or broadcast media announcements.
✓ Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.
Mass mailing(s) to prior-year LIHEAP recipients.
✓ Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.
Execute interagency agreements with other low-income program offices to perform outreach to target groups.
Other (specify):
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

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	Section 7: Coordination, 2605(b)(4) - Assurance 4				
7.1 Desc	7.1 Describe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, WAP, etc.).				
	Joint application for multiple programs				
>	Intake referrals to/from other programs				
	One - stop intake centers				
	Other - Describe:				

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	Section 8: Agency Designation, 2605(b)(6) - Assurance 6 (Required for state grantees and the Commonwealth of Puerto Rico)						
8.1 How	would you categorize the primary responsibility	of your State agency?					
	Administration Agency						
>	Commerce Agency						
<	Community Services Agency						
>	Energy / Environment Agency						
>	Housing Agency						
	Welfare Agency						
	Other - Describe:						
If you se 8.2 How 8.3 How	Alternate Outreach and Intake, 2605(b)(15) - Assurance 15 If you selected "Welfare Agency" in question 8.1, you must complete questions 8.2, 8.3, and 8.4, as applicable. 8.2 How do you provide alternate outreach and intake for HEATING ASSISTANCE? Sub-grantees have the option of providing alternate outreach and intake services. Each local agency must have their outreach plan approved by Commerce in their annual application to provide LIHEAP services. Sub-grantees may elect to provide intake and/or outreach opportunities by partnering with local agencies that work with or provided resources for the elderly and/or disabled populations. These partnerships establish a means of getting program information to our most vulnerable households as well as creating a more accommodating means of accessing services. 8.3 How do you provide alternate outreach and intake for COOLING ASSISTANCE? N/A						
8.4 How do you provide alternate outreach and intake for CRISIS ASSISTANCE? Same as stated for Heating Assistance above.							
-	Heating Cooling Crisis Weatherization]
	determines client eligibility?	Sub-grantees	N/A	N/A		o-grantees	
	Who processes benefit payments to gas and electric vendors?						
Who	Who processes benefit payments to bulk fuel Sub-grantees N/A N/A N/A vendors?						
	Who performs installation of weatherization N/A N/A Sub-grantees measures?						
8.5 LIH	EAP Component Administration.	Heating	Cooling	Crisis		Weatherizat	tion
8.5a Wh	o determines client eligibility?	Community Action Agencies	Non-Applicable	Communi Agencies	ty Action	Community Agencies	Action
8.5b Wh	o processes benefit payments to gas and electric	Community Action	Non-Applicable	Communi	Community Action		

vendors		Agencies		Agencies			
1 1 1		Community Action Agencies	Non-Applicable	Community Action Agencies			
8.5d Wh measure	o performs installation of weatherization s?				Community Action Agencies		
If any of your LIHEAP components are not centrally-administered by a state agency, you must complete questions 8.6, 8.7, 8.8, and, if applicable, 8.9.							
8.6 What is your process for selecting local administering agencies?							
The Department of Commerce gives special consideration, in the designation of local administrative agencies, to any local public or private non-profit agency which was receiving Federal funds under low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of the LIHEAP Act, in accordance with Assurance 6. Each local administrative agency must apply annually to provide LIHEAP services for the following program year, and must meet all program and fiscal requirements.							
8.7 How	many local administering agencies do you use?	26 local administering agenc	cies				
8.8 Have Yes No							
8.9 If so,	why?						
	Agency was in noncompliance with grantee requ	uirements for LIHEAP -					
	Agency is under criminal investigation						
	Added agency						
	Agency closed						
	Other - describe						
	f any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.						

attach a document with said explanation here.

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7					
9.1 Do you make payments directly to home energy suppliers?					
Heating • Yes O No					
Cooling C Yes C No					
Crisis • Yes O No					
Are there exceptions? • Yes No					
If yes, Describe. When there is not an available home energy supplier with a current LIHEAP vendor agreement on file or when heat is included in rent, LIHEAP benefits are awarded directly to the household.					
9.2 How do you notify the client of the amount of assistance paid? Clients are notified of the amount of assistance they are eligible for at the time intake is completed. This information will be provided for them in writing on a LIHEAP application form, referred to as the Household Information Form (HIF), which is signed by the primary applicant. In instances where program eligibility and a benefit cannot be determined at the completion of intake, the client will receive a letter confirming the household's eligibility status as well as their benefit amount, if applicable.					
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment? Energy vendors must be approved and sign an annual LIHEAP vendor agreement in order to receive LIHEAP payments. In that agreement it states that energy vendors must, "not treat adversely, or discriminate against any household that receives LIHEAP payments, either in the cost of the goods supplied or the services provided."					
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance? Local administering agencies work directly with the energy suppliers in their area. These vendors understand the program requirements, and they sign an annual LIHEAP vendor agreement that states they may not, "treat adversely, or discriminate against any household that receives LIHEAP payments, either in the cost of the goods supplied or the services provided."					
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households? O Yes No					
If so, describe the measures unregulated vendors may take.					
If any of the above questions require further explanation or clarification that could not be made in the fields provided					

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Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)						
The Departm	nent of Commerce st		cal Monitor. This staff is responsi ub-grantees. LIHEAP program sta onsite monitoring visits.			
Audit Process						
	HEAP program audited	annually under the Single Audit Act and	OMB Circular A - 133?			
	• 0 0	-	table condition cited in the A-133 audits, (,		
No Findings 🗹]					
Finding	Туре	Brief Summary	Resolved?	Action Taken		
1						
		encies Is do you have in place for local adminster	ring agencies/district offices?			
✓ Local	agencies/district offices a	re required to have an annual audit in co	ompliance with Single Audit Act and OMI	3 Circular A-133		
Local	agencies/district offices a	are required to have an annual audit (oth	er than A-133)			
✓ Local	agencies/district offices'	A-133 or other independent audits are re	viewed by Grantee as part of compliance	process.		
✓ Grant	ee conducts fiscal and pr	ogram monitoring of local agencies/distri	ict offices			
Compliance Monitoring						
10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all that apply						
Grantee employees:						
✓ Internal program review						
✓ Depar	☑ Departmental oversight					
Secondary review of invoices and payments						
Other program review mechanisms are in place. Describe:						
Local Adminste	ering Agencies / District (Offices:				
✓ On - s	ite evaluation					
✓ Annu	al program review					
✓ Monit	oring through central da	tabase				
✓ Desk i	Desk reviews					

Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
See attached: LIHEAP Onsite Monitoring Schedule
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
Site Visits: Sub-grantees are on a rotating three year onsite monitoring schedule. Annual risk assessments are performed to determine sub-grantees with a higher level of risk. Those agencies identified will have increased frequency of onsite monitoring in accordance with their determined level of risk.
Desk Reviews:
Desk Reviews: Sub-grantees that will not receive an onsite monitoring visit during the current program year will receive a desk monitoring review.
10.8. How often is each local agency monitored ?
Each local agency receives a desk monitoring every year they do not receive an onsite monitoring visit. Onsite monitoring visits are scheduled at least every three years, unless determined high risk during the annual sub-grantee risk assessment process.
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
During the 2014 monitoring cycle there was a combined error rate of 0 for eligibility determinations.
10.10. What is the combined error rate for benefit determinations? OPTIONAL
During the 2014 monitoring cycle there was a combined error rate of 0 for benefit determinations.
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? There are curre
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? There are curre

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Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)					
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.					
Tribal Council meeting(s)					
✓ Public Hearing(s)					
Draft Plan posted to website and available for comment	t				
Hard copy of plan is available for public view and com	nent				
Comments from applicants are recorded					
Request for comments on draft Plan is advertised					
Stakeholder consultation meeting(s)					
Comments are solicited during outreach activities					
Other - Describe:					
11.2 What changes did you make to your LIHEAP plan as a resu There were no changes made to the LIHEAD					
Public Hearings, 2605(a)(2) - For States and the Commonwealth	of Puerto Rico Only				
11.3 List the date and location(s) that you held public hearing(s)	on the proposed use and distribution of your LIH	EAP funds?			
	Date	Event Description			
1	6/29/2015	Public hearing for comments on the draft of the 2016 Model Plan for the Low-Income Home Energy Assistance Program (LIHEAP)			
11.4. How many parties commented on your plan at the hearing(s	11.4. How many parties commented on your plan at the hearing(s)? 0				
	<u>′</u>				
11.5 Summarize the comments you received at the hearing(s). $\ensuremath{\mathrm{N/A}}$					
N/A 11.6 What changes did you make to your LIHEAP plan as a resu	lt of the comments received at the public hearing(s)?			
N/A	lt of the comments received at the public hearing(s)?			

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Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year? 7

12.2 How many of those fair hearings resulted in the initial decision being reversed? 1

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

N/A

12.4 Describe your fair hearing procedures for households whose applications are denied.

An applicant will be provided the opportunity to request a fair hearing if:

They have applied for, received, or have been denied benefits;

- 1. They request a hearing within 30 calendar days of receiving the contractor's notice of approval or denial (COMMERCE will have 30 working days to respond to the claimant after receiving of a fair hearing request); AND
- 2 They have completed the House-hold Information Form.

COMMERCE will assign a Hearings Officer (usually the contractor's assigned EAP Contract Manager) on receiving a request for a fair hearing. The Hearings Officer will contact the contractor for the client file associated with the fair hearing request.

Claimants will be responded to, by COMMERCE, within 30 working days of receiving a fair hearings request. Time line changes will be noted in the COMMERCE hearing file.

- 1. Hearings will be conducted by telephone and if applicable by mail or electronic mail.
- 2. A written decision will be mailed to the claimant and the contractor within ten working days of the hearing.

12.5 When and how are applicants informed of these rights?

Applicants are notified of their right to request a fair hearing during their intake appointment interview and in writing on their LIHEAP Household Information Form (HIF), which is signed by each primary applicant of the household to complete their application and the intake process.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

Fair hearing procedures are the same for all households whether their applications were denied or not acted on in a timely manner.

12.7 When and how are applicants informed of these rights?

Fair hearing procedures are the same for all households whether their applications were denied or not acted on in a timely manner.

f the above questions required document with said explanation		

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Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

Each local agency has the option to provide conservation education to applicants. This can occur during the intake process, through a group work shop, or an in home visit. Local agencies provide their conservation plan in their annual application to provide LIHEAP services which Commerce approves. Any conservation education services provided are done so equitably to all households served. Conservation education services include but are not limited to:

- Energy conservation education classes
- Informational videos
- Handouts/flyers
- Energy conservation kits
- Review and education of household's energy usage and costs
- Hands on conservation exhibits
- In home visits in conjunction with weatherization home energy efficiency assessments

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

In Commerce's budget matrix, we set a ceiling of 3.75% for Assurance 16 activities. When allocated and contracted to local agencies, these activities are tracked, recorded and reported as an individual line item referred to as conservation education. Each local agency is required to establish specific accounting codes to identify Assurance 16 expenditures from other allowable costs.

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

N/A

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

N/A

13.5 How many households applied for these services? N/A. Households do not apply for conservation education services. Contractors who elect and are approved by Commerce to provide conservation education services will do so equitably to all households.

13.6 How many households received these services? 71285

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Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

Commerce distributes leveraging program instructions, requirements, and data reporting tools to local agencies. Local agencies work internally and with local energy providers to collect qualified leveraging data. Using the provided data reporting tool local agencies submit their leveraging data to Commerce. Commerce reviews and approves the data received from local agencies. Commerce also collects additional weatherization leveraging data which is available in the State's weatherization database. Once all the data is collected, Commerce completes the HHS leveraging report and submits all required documentation.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R. \hat{A} § 96.87(d)(2)(iii),describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1	Utility/Local LIHEAP Agency Fuel Fund Assistance Programs	Utility providers	Provides additional heating assistance for clients.
2	Utility Rate Reduction & Discount Home Heating Programs	Utility providers	Provides utility rate discounts for eligible clients
3	Community Charitable Donation Fuel Assistance Funds	Non-profit partners	Provide additional services for clients in crisis.
4	Matchmakers	State appropriated funds	Increase number of LIHEAP eligible homes weatherized
5	Utility Weatherization Program Services	Utility providers	Increase available Matchmaker funding
6	Rental Owner Contributions	Rental Owners	Allows weatherization of more low-income housing

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Section 15: Training					
15.1 Describe the training you provide for each of the following groups:					
a. Grantee Staff:					
Formal training on grantee policies and procedures					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
Employees are provided with policy manual					
Other-Describe:					
b. Local Agencies:					
Formal training conference					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
✓ On-site training					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
Employees are provided with policy manual					
Other - Describe					
c. Vendors					
Formal training conference					
How often?					
Annually					
Biannually					
As needed					
Other - Describe:					
V Policies communicated through vendor agreements					

	Policies are outlined in a vendor manual
	Other - Describe:
15.2 Do • Yes • No	ses your training program address fraud reporting and prevention?
	of the above questions require further explanation or clarification that could not be made in the fields provided, a document with said explanation here.

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Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year. Washington State has the capacity to collect and report on all performance measure data in federal program year 2015. We are prepared to report on performance measures after the 2016 program year.

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Щ										
			Section 17	: Program	Int	egrity, 2605(b)(10)			
17.1	Fraud Reporting Mechanisms									
a. De	scribe all mechanisms available to	the	public for reporting c	ases of suspecte	d wa	ste, fraud, and abu	se. Select all that a	pply	7.	
ŀ	Online Fraud Reporting									
	Dedicated Fraud Reporting Hotline									
•	Report directly to local agency/district office or Grantee office									
•	Report to State Inspector G	ener	al or Attorney Genera	al						
	Forms and procedures in place for local agencies/district offices and vendors to report fraud, waste, and abuse									
	Other - Describe:									
b. De	b. Describe strategies in place for advertising the above-referenced resources. Select all that apply									
	Printed outreach materials									
	Addressed on LIHEAP app	licati	on							
•	Website									
	Other - Describe:									
17.2.	Identification Documentation Req	uire	ments							
a. In	dicate which of the following forms	s of i	dentification are requ	iired or requeste	ed to	be collected from I	LIHEAP applicant	s or	their household me	embers.
Collected from Whom?										
Type of Identification Collected										
Social Security Card is photocopied and retained			Applicant O	nly	_	All Adults in H	lousehold		All Household	Members
			Required			Required		1	Required	
		>	Requested		V	Requested		>	Requested	
Social Security Number (Without actual Card)		>	Required		v	Required		¥	Required	
			Requested			Requested			Requested	
Government-issued identification card (i.e.: driver's license, state ID, Tribal ID, passport, etc.)			Required			Required			Required	
			Requested		~	Requested			Requested	
		>						>		
	Other		Applicant Only	Applicant Onl	ly	All Adults in Household	All Adults in Household		All Household Members	All Household Members
\blacksquare	Juni		Required	Requested	_	Required	Requested		Required	Requested

b. Describe any exceptions to the above policies.	
17.3 Identification Verification	
Describe what methods are used to verify the authenticity of identification documents provided by clients or household members. Select all that apply	
Verify SSNs with Social Security Administration	
Match SSNs with death records from Social Security Administration or state agency	
Match SSNs with state eligibility/case management system (e.g., SNAP, TANF)	
Match with state Department of Labor system	
Match with state and/or federal corrections system	
Match with state child support system	
Verification using private software (e.g., The Work Number)	
In-person certification by staff (for tribal grantees only)	
Match SSN/Tribal ID number with tribal database or enrollment records (for tribal grantees only)	
Other - Describe:	
17.4. Citizenship/Legal Residency Verification	
What are your procedures for ensuring that household members are U.S. citizens or aliens who are qualified to receive LIHEAP benefits? Select all that	apply.
Clients sign an attestation of citizenship or legal residency	
Client's submission of Social Security cards is accepted as proof of legal residency	
Noncitizens must provide documentation of immigration status	
Citizens must provide a copy of their birth certificate, naturalization papers, or passport	
Noncitizens are verified through the SAVE system	
Tribal members are verified through Tribal enrollment records/Tribal ID card	
Other - Describe:	
17.5. Income Verification	
What methods does your agency utilize to verify household income? Select all that apply.	
Require documentation of income for all adult household members	
Pay stubs	
Social Security award letters	
✓ Bank statements	
Tax statements	
Zero-income statements	
✓ Unemployment Insurance letters	
Other - Describe:	
✓ Computer data matches:	
✓ Income information matched against state computer system (e.g., SNAP, TANF)	
Proof of unemployment benefits verified with state Department of Labor	
Social Security income verified with SSA	
Utilize state directory of new hires	
Other - Describe:	
17.6. Protection of Privacy and Confidentiality	
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.	

Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
✓ Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
Sub-grantees work directly with local energy vendors. Each LIHEAP energy vendor must sign an annual vendor agreement with the local agency in order to receive LIHEAP payments.
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
✓ Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities
Centralized computer system automatically generates benefit level
Separation of duties between intake and payment approval
Payments coordinated among other energy assistance programs to avoid duplication of payments
Payments to utilities and invoices from utilities are reviewed for accuracy
Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
Direct payment to households are made in limited cases only
Direct payment to households are made in limited cases only
Direct payment to households are made in limited cases only Procedures are in place to require prompt refunds from utilities in cases of account closure
Procedures are in place to require prompt refunds from utilities in cases of account closure
Procedures are in place to require prompt refunds from utilities in cases of account closure Vendor agreements specify requirements selected above, and provide enforcement mechanism

vendor	s? Select all that apply.						
	Vendors are checked against an approved vendors list						
>	Centralized computer system/database is used to track payments to all vendors						
>	Clients are relied on for reports of non-delivery or partial delivery						
>	Two-party checks are issued naming client and vendor						
>	Direct payment to households are made in limited cases only						
	Vendors are only paid once they provide a delivery receipt signed by the client						
	Conduct monitoring of bulk fuel vendors						
	Bulk fuel vendors are required to submit reports to the Grantee						
>	Vendor agreements specify requirements selected above, and provide enforcement mechanism						
	Other - Describe:						
17.10.	17.10. Investigations and Prosecutions						
	be the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to have committed Select all that apply.						
	Refer to state Inspector General						
>	Refer to local prosecutor or state Attorney General						
	Refer to US DHHS Inspector General (including referral to OIG hotline)						
>	Local agencies/district offices or Grantee conduct investigation of fraud complaints from public						
	Grantee attempts collection of improper payments. If so, describe the recoupment process						
	Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?						
	Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated						
>	Vendors found to have committed fraud may no longer participate in LIHEAP						
	Other - Describe:						
	y of the above questions require further explanation or clarification that could not be made in the fields provided, h a document with said explanation here.						

Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or

agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is

normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously identified the workplaces in question (see paragraph five).
- 8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the

Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction:
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant; (f)Taking one of the following actions, within 30 calendar days of receiving notice under
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate

personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or

- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

1011 Plum Street Sout East * Address Line 1		
Address Line 2		
Address Line 3		
Olympia <u>*</u> City	WA * State	98504 * Zip Code

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

☑ By checking this box, the prospective primary participant is providing the certification set out above.

Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

By checking this box, the prospective primary participant is providing the certification set out above.

Assurances

- (1) use the funds available under this title to--
- (A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5);
- (B) intervene in energy crisis situations;
- (C) provide low-cost residential weatherization and other cost-effective energy-related home repair; and
- (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title;
- (2) make payments under this title only with respect to--
- (A) households in which one or more individuals are receiving--
 - (i)assistance under the State program funded under part A of title IV of the Social Security Act;
 - (ii) supplemental security income payments under title XVI of the Social Security Act;
 - (iii) food stamps under the Food Stamp Act of 1977; or
 - (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or
- (B) households with incomes which do not exceed the greater of -
 - (i) an amount equal to 150 percent of the poverty level for such State; or
 - (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly low-income energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection:
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and
- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --

- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));
- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;

- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) * beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- * This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

Plan Attachments

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
• Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		